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Earning the Salesforce Certified Experience Cloud Consultant certification is a significant achievement that can open up new career opportunities for professionals. It demonstrates a candidate's expertise in Experience Cloud technology, as well as their ability to design and implement solutions that drive business growth and customer engagement. Salesforce Certified Experience Cloud Consultant certification is a valuable asset for Salesforce professionals who work with Experience Cloud technology and want to advance their careers in this area.

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## **Latest Experience-Cloud-Consultant Exam Format - 100% Pass Quiz 2026 First-grade Salesforce Experience-Cloud-Consultant: Salesforce Certified Experience Cloud Consultant Valid Exam Pdf**

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Salesforce Experience Cloud is a powerful tool that helps companies engage with their customers through personalized experiences across multiple channels. The Experience Cloud Consultant certification ensures that professionals are equipped with the skills and knowledge needed to enable companies to provide exceptional customer experiences. Salesforce Certified Experience Cloud

Consultant certification validates the expertise of professionals who can help businesses in building brand loyalty and driving customer satisfaction.

Salesforce Experience-Cloud-Consultant Certification Exam is a comprehensive assessment of a candidate's knowledge and skills in designing and deploying customer and partner-facing solutions using Salesforce Experience Cloud. It is ideal for professionals who specialize in customer experience, digital marketing, and e-commerce, and it is a valuable asset for individuals who want to demonstrate their expertise in these areas. Passing the certification exam requires a strong understanding of web development technologies, as well as a deep knowledge of Salesforce administration, configuration, and customization.

## Salesforce Certified Experience Cloud Consultant Sample Questions (Q92-Q97):

### NEW QUESTION # 92

Get Cloudy Consulting has decided to set up and create an Experience Cloud site where customers can create service tickets or chat live with agents.

What is the first step the system administrator should take to create the site?

- A. Update organization-wide settings.
- B. Configure the default login.
- C. Enable Digital Experiences.
- D. Enable Search Engine Optimization (SEO).

**Answer: C**

### NEW QUESTION # 93

Ursa Major Solar would like its Experience Cloud site's guest users to benefit from the suggestions that come from autocomplete on search terms.

How should the administrator configure this?

- A. In the Search component property editor, open the Autocomplete section and click desired objects to appear in autocomplete. Select "publicly available".
- B. In Salesforce Setup, type "support settings" in the quick find box. Under the Autocomplete header, select the objects to appear in autocomplete for guest users.
- C. Use the Developer Console to add code to allow for autocomplete functionality.
- D. In the Hero component property editor, open the Search Results section and click desired objects to appear in autocomplete. Select "publicly available".

**Answer: A**

Explanation:

To enable autocomplete for guest users, the administrator should use the Search component property editor, open the Autocomplete section, and click desired objects to appear in autocomplete. Select "publicly available". Autocomplete is a feature that suggests search terms based on what users type in the search box. The Search component property editor is a tool that allows you to customize the settings and behavior of the Search component on your Experience Cloud site. By selecting "publicly available", you can make autocomplete suggestions visible to guest users who are not logged in.

### NEW QUESTION # 94

DreamHouse Realty (DR) plans to invite individuals from several new companies to its Broker Portal and would like to differentiate the user experience for each company.

Which three options should the DR system administrator use to personalize the look and feel of the portal for each new brokerage?

Choose 3 answers

- A. Page Variations
- B. Partner User Roles
- C. Audience Targeting
- D. Audience Sets
- E. Branding Sets

**Answer: A,C,E**

Explanation:

Branding sets allow the administrator to define the colors, fonts, logos, and images for different parts of the site, such as the header, footer, and body. Page variations allow the administrator to create different versions of a page with different layouts, components, and content. Audience targeting allows the administrator to create audiences based on user attributes, such as profile or company name, and display different branding sets or page variations to different audiences within the same site.

#### NEW QUESTION # 95

The Experience Cloud site manager of Cloud Kicks has enabled reputation for its community members. As per the recommendation given by the Experience Cloud consultant, a decision was made to use the out of the box features.

Which two things happen automatically when the site manager enables automation? Choose 2 answers

- A. Customer portal members gain the ability to provide badges to other members.
- B. Chatter influence is removed from the Contribution section on the Profile page.
- C. Default point system and set of reputation levels become available.
- D. Inactive and active members are assigned default reputation points.

**Answer: C,D**

Explanation:

Reputation is a feature that allows you to reward community members for their contributions and engagement.

When you enable reputation for your community, some things happen automatically, such as:

\* Inactive and active members are assigned default reputation points. Inactive members get zero points, while active members get 10 points.

\* Default point system and set of reputation levels become available. You can use the default point system or customize it to suit your needs. You can also use the default reputation levels or create your own.

#### NEW QUESTION # 96

Northern Trail Outfitters implemented a chatbot on its Experience site.

Which three KPIs could be used to help understand the chatbot's impact on customer service?

Choose 3 answers

- A. CSAT (Customer Satisfaction score)
- B. Case Type by Issue
- C. Number of lead records created
- D. Case deflection
- E. Average Handle Time compared to Bot Session Time

**Answer: A,D,E**

Explanation:

Three KPIs that could be used to measure the chatbot's impact on customer service are B, C, and D. CSAT is a metric that measures how satisfied customers are with their chatbot experience on a scale of 1 to 5 stars. Case deflection is a metric that measures how many cases are avoided or resolved by the chatbot without escalating to an agent. Average Handle Time is a metric that measures how long it takes an agent to handle a case from start to finish. Bot Session Time is a metric that measures how long it takes a chatbot to handle a conversation from start to finish. By comparing these metrics, you can evaluate the chatbot's performance and efficiency in providing customer service.

#### NEW QUESTION # 97

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