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Salesforce Plat-Arch-204 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Evaluate the Current System Landscape: This domain covers analyzing existing technical environments to understand current systems, their standards, protocols, limitations, and boundaries, while identifying constraints and authenticationauthorization requirements.
Topic 2	<ul style="list-style-type: none">Build Solution: This domain covers implementing integrations including API design considerations, choosing outbound methods, building scalable solutions, implementing error handling, creating security solutions, and ensuring resilience during system updates.
Topic 3	<ul style="list-style-type: none">Design Integration Solutions: This domain centers on selecting integration patterns, designing complete solutions with appropriate components, understanding trade-offs and limitations, choosing correct Salesforce APIs, and determining required standards and security mechanisms.

Salesforce Certified Platform Integration Architect Sample Questions (Q53-

Q58):

NEW QUESTION # 53

An architect decided to use Platform Events for integrating Salesforce with an external system for a company. What should an architect consider when proposing this type of integration mechanism?

- A. Salesforce needs to be able to store information about the external system in order to know which event to send out.
- B. To subscribe to an event, the integration user in Salesforce needs Read access to the event entity.
- C. External system needs to have the same uptime in order to be able to keep up with Salesforce Platform Events.

Answer: B

Explanation:

When proposing Platform Events as an integration mechanism, an architect must ensure that the security model is correctly configured to allow for the publication and subscription of events. Unlike standard objects, Platform Events have specific permission requirements for the "Integration User" or any system entity interacting with the event bus.

For an external system to subscribe to a Platform Event stream (via CometD or the Pub/Sub API), the user account used to authenticate the connection must have the "Read" permission on the specific Platform Event entity. Similarly, if the external system needs to publish events back into Salesforce, the user must have "Create" permissions. These permissions are typically managed through a Profile or a Permission Set assigned to the Integration User.

Regarding the other options, Option A is incorrect because Platform Events are designed for asynchronous communication. They are inherently decoupled; the external system does not need the same uptime as Salesforce. High-volume platform events are stored in the event bus for 72 hours, allowing an external system to "catch up" using a Replay ID once it comes back online. Option C is also incorrect because Platform Events follow a Publish/Subscribe pattern. Salesforce "broadcasts" the event to the bus without needing to know which specific external systems are listening. This decoupling is a primary advantage of event-driven architecture, as it allows for a "one-to-many" distribution model where multiple systems can consume the same message without additional configuration within Salesforce. Thus, ensuring the correct object-level permissions (Read/Create) is the most critical technical consideration for the architect to guarantee successful message delivery.

NEW QUESTION # 54

Northern Trail Outfitters (NTO) is planning to create a native employee-facing mobile app with the look and feel of Salesforce Lightning Experience. The mobile app needs to integrate with NTO's Salesforce org. Which Salesforce API should be used to implement this integration?

- A. User Interface API
- B. Connect REST API
- C. REST API

Answer: A

Explanation:

When building custom mobile or web applications that aim to replicate the look and feel of Salesforce Lightning Experience, the User Interface (UI) API is the architecturally recommended choice.

The UI API is specifically designed to provide the metadata and data needed to build high-fidelity user interfaces. Unlike the standard REST API (Option B), which returns raw record data, the UI API returns both data and metadata in a single response. This includes information about page layouts, field-level security, picklist values, and localized labels. By using the UI API, the mobile app can dynamically render fields according to the user's permissions and the organization's layout configurations, ensuring that the custom app stays in sync with changes made in Salesforce Setup without requiring code updates in the mobile app.

Connect REST API (Option A) is primarily used for Chatter, Communities (Experience Cloud), and CMS content, and while it is useful for those specific social features, it does not provide the layout and record-level metadata required for a full CRM interface. The UI API is the same underlying technology that powers the Salesforce mobile app and Lightning Experience itself. Therefore, utilizing this API allows NTO's developers to build a native app that perfectly mimics the Lightning Experience while reducing the amount of custom logic needed to handle complex Salesforce UI requirements.

NEW QUESTION # 55

A customer's enterprise architect has identified requirements around caching, queuing, error handling, alerts, retries, event handling etc. The company has asked the integration architect to help fulfill such aspects with its Salesforce program. Which recommendation should the integration architect make?

- A. Provide true message queueing for integration scenarios given that a middleware solution is required.
- B. Transform a Fire and Forget mechanism to Request and Reply, which should be handled by middleware tools.
- C. Message transformation and protocol translation should be done within Salesforce.

Answer: A

Explanation:

Salesforce is a highly capable CRM platform, but it is not a dedicated messaging or orchestration engine. When requirements include complex message queuing, process choreography, and guaranteed quality of service (QoS), the Integration Architect must recommend a middleware solution (ESB or iPaaS).

"True message queuing" involves holding messages in a persistent state until the target system is ready to receive them, handling sophisticated retry logic (such as exponential backoff), and providing dead-letter queues for failed messages. While Salesforce has basic asynchronous tools like Outbound Messaging or Platform Events, they lack the granular control over queuing and orchestration that enterprise middleware provides.

Option A is incorrect because performing heavy transformation and protocol translation (like XML to JSON or SOAP to REST) within Salesforce consumes excessive Apex CPU time and is better handled by middleware designed for that purpose. Option B is conceptually backward; usually, architects move away from synchronous Request-Reply toward asynchronous Fire-and-Forget to improve scalability. By recommending a middleware solution to handle these infrastructure-level concerns, the architect ensures that Salesforce remains performant for its users while the middleware manages the technical complexities of reliably connecting the enterprise.

NEW QUESTION # 56

Universal Containers (UC) is planning to implement Salesforce as its CRM system. Currently, UC has the following systems:

Leads are managed in a Marketing system.

Sales people use Microsoft Outlook to enter contacts and emails, and manage activities.

Inventory, Billing, and Payments are managed in UC's Enterprise Resource Planning (ERP) system.

The proposed CRM system is expected to provide sales and support people with a single view of their customers and the ability to manage their contacts, emails, and activities in the Salesforce CRM.

What should an integration architect consider to support the proposed CRM system strategy?

- A. Propose a middleware system that can support interface between systems with Salesforce.
- B. Explore out-of-the-box Salesforce connectors for integration with ERP, Marketing, and Microsoft Outlook.
- C. Evaluate current and future data and system usage, and then identify potential integration requirements to Salesforce.

Answer: C

Explanation:

The foundational step for any complex CRM transformation is the discovery and evaluation phase. Before selecting specific tools, connectors, or middleware, an Integration Architect must first understand the business context and data landscape of the organization. Universal Containers has data fragmented across three distinct silos: Marketing, Outlook, and an ERP. To achieve a "single view of the customer," the architect must evaluate how these systems are currently used and how they need to interact with Salesforce in the future.

Evaluating data and system usage allows the architect to define critical integration requirements:

Mastery and Ownership: Identifying which system is the "System of Record" (SoR) for leads, contacts, and financial data. For example, do leads convert in Salesforce and then push to the ERP, or does the Marketing system maintain control until a certain lifecycle stage?

Volume and Latency: Determining if Outlook sync needs to be real-time or if nightly batch updates from the ERP are sufficient.

Transformation Needs: Understanding the complexity of mapping ERP billing structures to Salesforce Account and Opportunity objects.

While exploring connectors (Option C) and middleware (Option B) are essential implementation steps, they are secondary to the initial evaluation. Proposing a technical solution before identifying the actual requirements risks building a system that is either over-engineered or missing key business functionality. By prioritizing the evaluation of data usage, the architect ensures that the resulting integration architecture is scalable, cost-effective, and directly supports the strategic goal of providing a unified customer view.

NEW QUESTION # 57

Which Web Services Description Language (WSDL) should an architect consider when creating an integration that might be used for more than one Salesforce org and different metadata?

- A. Enterprise WSDL

- B. SOAP API WSDL
- C. Partner WSDL

Answer: C

Explanation:

In the world of Salesforce SOAP APIs, the choice of WSDL depends on the nature of the application being built. When an architect needs to build an integration that is org-agnostic-meaning it can work across multiple different Salesforce organizations with varying custom objects and fields-the Partner WSDL is the correct choice.

The Partner WSDL is loosely-typed. It does not contain information about an org's specific custom metadata; instead, it uses a generic sObject structure. This allows a single client application (like a third-party integration tool or a mobile app) to connect to any Salesforce org and dynamically discover its schema at runtime. Because it is not tied to a specific org's metadata, it does not need to be regenerated every time a custom field is added to one of the target orgs.

In contrast, Option A (Enterprise WSDL) is strongly-typed. It is generated specifically for one org and contains hard-coded references to that org's custom objects and fields. While this provides better compile-time safety for internal, single-org integrations, it is unsuitable for an application intended for "more than one Salesforce org" because the WSDL would be invalid for any org that doesn't have the exact same metadata. Option C is a general term; the actual choices provided by Salesforce for integration are the Partner or Enterprise WSDLs. Therefore, for maximum flexibility and reusability across a multi-org landscape, the Partner WSDL is the industry standard.

NEW QUESTION # 58

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