

Quiz 2026 ServiceNow Professional CIS-SM: Reliable Certified Implementation Specialist - Service Mapping Exam Price



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ServiceNow CIS-SM (Certified Implementation Specialist - Service Mapping) certification exam is focused on testing the knowledge and skills of professionals who are responsible for implementing and configuring Service Mapping in ServiceNow. Certified Implementation Specialist - Service Mapping certification exam validates the individual's ability to set up and configure ServiceNow Service Mapping and its related components, as well as their ability to identify and troubleshoot configuration issues.

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Topics of Certified Implementation Specialist - Service Mapping (CIS-SM) Exam

Exam content is split into Learning Domains that relate to key topics and operations usually encountered during the implementation of ServiceNow. Relevant learning goals have been established in each Learning Domain and are evaluated in the exam. The list below shows the domains, weightings, and sub-skills of learning evaluated by this exam and the percentage of questions represented in each domain. An all-inclusive list of exam content should NOT be considered to include the subskills mentioned.

Service Mapping Pattern Design

- Scripting (i.e. WMI, SSH, Regex, Command-Line, SNMP)
- Operations (i.e. Match, Parse variable, Parse file, Parsing strategies)
- Application Identification and Connection Sections (Patterns, Identification and Connection Sections, Troubleshooting)
- Pattern Designer (i.e. Debug, Steps, Temp variables, Command Line Console)

Service Mapping Configuration 20%

- Credentials, Service Maps, Schedules, Service
- Service Mapping Process Flow (i.e. Process flow, Troubleshooting, Discovery Log)
- Groups, Technical Services, Service creation)
- Setup and Configuration (i.e. Configuration files, Tuning, Applications, IP ranges, MID Servers, Icons)
- Service Configuration (i.e. Entry points, CI Types,

Discovery Configuration

- Discovery Process Flow (i.e. PCIE Phases, ECC Queue, Status, Discovered Device)
- Discovery Troubleshooting (i.e. Discovery Errors, Authentication Errors, Duplicates, Credentials)
- Discovery Setup and Config (i.e. Behaviors, Clusters, IP Services, Schedules, MID Servers)

Event Management

- Event Setup and Configuration (i.e. Event Processing, Event Rules, Event Mapping Rules, Operator Workspace)
- Alerts (i.e. Task Templates, Alert Rules, CI Binding)
- Event Management Solution (i.e. Business Value, Definition, Positioning, Customer Conversations)

Configuration Management Database

- CMDB Identification and Reconciliation (i.e. Identification Rules, Reconciliation Rules, Datasource Precedence Rules, CMDB Deduplication Tasks)
- CI Class Management (i.e. CMDB Health Dashboard, CI Class Manager, CMDB Tables, Reclassification, CMDB Relationships)

Service Mapping Engagement Readiness

- Scoping (i.e. Service definition, Shared services, Licensing, Supported Applications)
- Planning (i.e. Implementation Skill Sets, MID Server Requirements, Implementation Requirements, Security Requirements)

The **CIS-SM exam dumps pdf** contains all of these topics so definitely check them to get a fair understanding of the exam topics.

ServiceNow Certified Implementation Specialist - Service Mapping Sample Questions (Q99-Q104):

NEW QUESTION # 99

Which one of the following is true for variables defined in an Identification Section?

- A. Identification Section variables can also be used in all other Identification Sections in the same pattern.
- B. Identification Section variables can also be used in all other Identification Sections in any pattern.
- C. Identification Section variables can also be used in Connection Sections for the same pattern.
- D. Identification Section variables can also be used in Parent CI Types.
- E. Identification Section variables can also be used in Connection Sections for any pattern.

Answer: A

NEW QUESTION # 100

Which one of the following describes when the MID Server config.xml file is read and used?

- A. Config.xml file created and saved
- B. MID Server application start
- C. Config.xml file updated and saved
- D. MID Server application stop

Answer: A

NEW QUESTION # 101

When using Pattern Designer, which one of the following best describes a variable \$proxy_urls[+].host?

- A. The proxy_urls values from all rows of the host table
- B. The host field value for the first row of the table proxy_urls
- C. The proxy_urls value for the first row of the host table
- D. The host field values from all rows of the proxy_urls table

Answer: D

NEW QUESTION # 102

Which of the following are methods used to initiate discovery on a service? (Choose three.)

- A. Map multiple services by importing entry points from a CSV file.
- B. Map services based on Assets stored in the CMDB.
- C. Map services suggested by the discovery of MID Servers in an enterprise.
- D. Map a single service defined by configuring an entry point.
- E. Map multiple services suggested by Service Mapping by discovering the load balancers in an enterprise.

Answer: C,D,E

NEW QUESTION # 103

Which omitted action will keep changes to a discovery pattern connection section from taking effect?

- A. Saving the updated connection section
- B. Publishing the updated pattern
- C. Saving the updated pattern
- D. Exporting the updated pattern

Answer: B

NEW QUESTION # 104

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