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Salesforce Order-Management-Administrator Exam Syllabus Topics:

Topic	Details
Topic 1	• Advanced Topics: This topic challenges the Salesforce Order Management Administrator Consultant to diagnose and resolve configuration issues that hinder the launch or operation of Order Management processes. Proficiency includes troubleshooting integration problems and articulating how various processes interact to support successful deployments and system functionality.
Topic 2	• Data Model: This topic equips the Salesforce Order Management Administrator Consultant to showcase knowledge of critical objects such as Order, Order Summary, Fulfillment Orders, and Return Orders. It involves establishing and tracing integrations with B2C Commerce or other systems, including custom attributes. Proficiency here is pivotal for ensuring seamless data flow and robust Order Management operations within complex business environments.
Topic 3	• Order Management Basics: In this topic, the Salesforce Order Management Administrator Consultant learns to position Order Management effectively within Salesforce's core architecture. By articulating the extensible platform capabilities, the ability to integrate with third-party systems, and the overall value proposition, this knowledge helps highlight Order Management's seamless adaptability and efficiency. These insights are crucial for demonstrating business value during client engagements.

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The third format is a web-based practice exam that is compatible with Firefox, Microsoft Edge, Safari, and Google Chrome. So the students can access it from any browser and study for Salesforce Order-Management-Administrator Exam clarification. In addition, Mac, iOS, Windows, Linux, and Android support the web-based Salesforce Order-Management-Administrator practice questions.

Salesforce Order Management Administrator Accredited Professional Sample Questions (Q37-Q42):

NEW QUESTION # 37

An administrator is looking for payment information about a returned item on an Order Summary. Which object should the administrator look at?

- A. Return Order Summary
- B. Invoice
- C. Return
- D. Credit Memo

Answer: D

Explanation:

The object that the administrator should look at to find payment information about a returned item on an Order Summary is Credit Memo. A Credit Memo is a record that represents a refund or credit issued to a customer for a returned item. A Credit Memo has a lookup relationship to both Order Summary and Return Order objects, and it contains information such as the credit amount, status, payment method, etc. Verified Reference: https://help.salesforce.com/s/articleView?id=sf.order_management_credit_memo.htm&type=5

NEW QUESTION # 38

Which three options are the main types of building blocks when working in Flow Builder?

- A. Resources
- B. Data lookups
- C. Async processes
- D. Connectors
- E. Elements

Answer: A,D,E

Explanation:

The main types of building blocks when working in Flow Builder are:
Elements: These are the components that definethe logic and functionality of a flow. Elements include actions, assignments, decisions, loops, screens, subflows, and waits.
Resources: These are the variables, constants, formulas, collections, and record choice sets that store data in a flow. Resourcescan be used as inputs or outputs for elements.
Connectors: These are the arrows that connect elements and resources in a flow. Connectors determine the sequence and direction of the flow execution. References:
[Flow Building Blocks]

NEW QUESTION # 39

An Order Summary has three Fulfillment Orders and two Credit Memos associated with it. How many Invoices will be created when using the Create Invoice Apex action in a flow?

- A. 1.0
- B. 3.0
- C. 2.0
- D. 5.0

Answer: A

Explanation:

One invoice will be created when using the Create Invoice Apex action in a flow. The Create Invoice Apex action is a custom action that creates an invoice for an order summary. An invoice is a document that requests payment from a customer for an order. An invoice can include one or more fulfillment orders and one or more credit memos. A fulfillment order is a record that represents a part of an order that is fulfilled by a specific location. A credit memo is a record that represents a partial or full refund for an order or a fulfillment order. An order summary can have multiple fulfillment orders and credit memos associated with it, but only one invoice will be created for the entire order summary. Reference: Order Management Objects, [Create Invoice Apex Action]

NEW QUESTION # 40

What three steps are required when deploying changes via change sets?

- A. Upload the change set to the target org
- B. Approve the change set in the sandbox org
- C. Create the change set in the sandbox org
- D. Deploy the change set in the target org
- E. Add the change set to the release schedule in the target org

Answer: A,C,D

Explanation:

Three steps that are required when deploying changes via change sets are:
Create the change set in the sandbox org. This is the first step where the administrator selects the metadata components that they want to deploy and adds them to a change set in the source org, which is usually a sandbox org.
Upload the change set to the target org. This is the second step where the administrator sends the change set from the source org to the destination org, which is usually a production org or another sandbox org. The administrator needs to have a deployment connection with the target org and permission to upload change sets.
Deploy the change set in the target org. This is the final step where the administrator validates and deploys the change set in the destination org. The administrator needs to have permission to deploy change sets and resolve any deployment errors or warnings.
Verified Reference: https://help.salesforce.com/s/articleView?id=sf.changesets_create_outbound.htm&type=5 https://help.salesforce.com/s/articleView?id=sf.changesets_deploy.htm&type=5

NEW QUESTION # 41

A company sells its products in kits. The company wants the kits to remain grouped together during returns in Order Management so that all parts of the kit are accounted for.

What should the administrator recommend?

- A. Add a suffix to the Stock Keeping Unit of the Product which represents Kit status
- B. Track the individual kit items using custom attributes
- C. Add a custom attribute to the order header only
- D. Pass the data as is. Order Management will handle the kit.

Answer: B

Explanation:

The best way for the administrator to recommend tracking the kits so that they remain grouped together during returns in Order Management is to use custom attributes. Custom attributes are fields that can be added to objects to store additional information that is not available in standard fields. The administrator can create custom attributes for the Order Item Summary object to indicate whether an item is part of a kit, and what are the other items in the kit. This way, the kits can be easily identified and handled during returns. Verified Reference:

https://documentation.b2c.commercecloud.salesforce.com/DOC2/topic/com.demandware.dochelp/OrderManagement/Administration/AdminAttrMgrCustomAttributes.html

NEW QUESTION # 42

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