

Free Salesforce-Slack-Administrator Vce Dumps | New Salesforce-Slack-Administrator Exam Objectives



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Salesforce Salesforce-Slack-Administrator Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Enabling Slack Success: This section focuses on the skills of Admins to develop a vision for Slack within their organization. Candidates will use analytics dashboards to track usage and make recommendations based on data insights, such as channel archival or promoting best practices.
Topic 2	<ul style="list-style-type: none">• Channel and User Group Administration: This section measures the skills of Salesforce Administrators in setting up and managing Slack channels. Candidates will learn when to use channels versus direct messages or group DMs, as well as when to opt for public or private channels.
Topic 3	<ul style="list-style-type: none">• Fundamentals: This section of the exam measures the skills of Salesforce Administrators and covers the key privileges and responsibilities associated with each Slack user role. Candidates will identify unique features of Slack's paid plans and understand the common responsibilities shared by Admins and Owners. Additionally, this section emphasizes the importance of workspace and organization-level settings and dashboards, focusing on how they contribute to effective Slack management.

Topic 4	<ul style="list-style-type: none"> • Security: This domain targets Salesforce Security specialists in identifying Slack product security features that meet organizational needs. Candidates will describe how Slack addresses security governance, risk management, and compliance while recommending features that protect sensitive data.
Topic 5	<ul style="list-style-type: none"> • User Lifecycle Management: This area focuses on managing user accounts throughout their lifecycle in Slack. Candidates will implement authentication options based on organizational requirements and recommend processes for new account creation.
Topic 6	<ul style="list-style-type: none"> • Workspace Administration: This domain assesses the competencies of Salesforce administrators in creating and managing Slack workspaces to meet organizational needs. Candidates will determine when a new workspace should be created and manage the approval process for workspace creation.

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Salesforce Certified Slack Administrator Sample Questions (Q163-Q168):

NEW QUESTION # 163

Large Inc is launching Enterprise Grid. They have decided to create a workspace for each line of business, and one workspace for social channels. Members are assigned to two workspaces, but are allowed to join other workspaces if they want to.

What is the main benefit of this Grid design?

- **A. Workspace Administration efforts can be distributed to representatives from each line of business who know the needs of their business unit best.**
- B. There is no added benefit to this Grid design because the Workspace Admin and member experience is the same regardless of how many workspaces you create.
- C. Members experience less context switching when they are given the chance to access several workspaces.
- D. Workspace Administration is centralized and therefore presents less of an opportunity for breaches in org- wide policy and process decisions.

Answer: A

NEW QUESTION # 164

You're the Primary Org Owner for your university's Slack Enterprise Grid. You're responsible for launching Slack to first-year students and faculty members.

What is the most efficient way to set up students as full members and faculty members as Workspace Admins?

(Select the best answer.)

- A. Use either "Just-in-time" or SCIM provisioning to invite students and faculty members to Slack. Then, create a user group of faculty members and promote that user group in bulk to Workspace Admins.
- B. Use "Just-in-time" provisioning to allow students and faculty members to create an account upon first login, eliminating the time and effort with onboarding new accounts. Then, promote each faculty member to Workspace Admin.
- **C. Use SCIM provisioning to create accounts for students and faculty members, and create an identity provider (IdP) group for all faculty members. Then, promote the members of the IdP group in bulk to Workspace Admins.**
- D. Use SCIM provisioning to create accounts for students and faculty members. Then, update their profile fields to reflect their title by syncing with the SCIM API.

Answer: C

Explanation:

Slack recommends:

"Using SCIM provisioning combined with IdP group mapping allows organizations to efficiently manage large groups of users and assign roles based on IdP groups." This way, you automate role assignment (faculty as Workspace Admins) while onboarding users. Options A and D don't promote users automatically. Option C is less efficient compared to pre-provisioning via SCIM and group mapping.

(Reference: Slack Administration Study Guide - SCIM Provisioning and IdP Group Mapping)

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NEW QUESTION # 165

You've been working among a small group of experienced Slack admins.

Your company is beginning to grow exponentially, and admin responsibilities such as channel administration, legal holds, and user management are overwhelming your small team.

Your team decides to assign a few system roles to support the admin team.

Which role will be responsible for assigning admin responsibilities?

(Select the best answer.)

- **A. Roles Admin**
- B. Channels Admin
- C. Users Admin
- D. Compliance Admin

Answer: A

Explanation:

According to Slack's role management documentation:

"Roles Admins have the ability to assign and manage system roles for members across the Slack organization." Compliance Admins (A) manage legal holds and data exports. Channels Admins (C) manage channel structures. Users Admins (D) manage member profiles and deactivations. Only Roles Admins manage assignment of admin permissions.

(Reference: Slack Administration Study Guide - System Roles Overview)

NEW QUESTION # 166

Chandler, who works for Truck Inc, is in charge of developing a new certification program for Truck Inc's drivers. Chandler will be working with a small team of 4 employees, and details of the program must be kept private from the drivers. They are currently using a group direct message to plan the certification program, but some people on the team will be going on vacation soon, and new members will be replacing them.

What should Chandler do next?

- **A. Continue using the group DM, and invite the new members to it.**
- B. Start a new group DM with only the new members of the team.
- C. Create a public channel for co-ordination, but continue using group DMs, and DMs for content that needs to stay private.
- D. Convert the group DM to a private channel, and then invite the new members.

Answer: A

NEW QUESTION # 167

You're the Grid Owner for your sales company's Slack Enterprise Grid instance. Currently, departments are spread across multiple workspaces and collaborate with their customers through Slack Connect. Your company is growing quickly, and you want have more control with external collaboration. You decide to set up an external workspace dedicated to Slack Connect channels. This workspace should include all current users, plus any future users.

What is the easiest and most efficient way to go about adding users to the new workspace?

(Select the best answer.)

- A. Make the workspace a default workspace for all current and future users.
- **B. Sync all current and future users to the workspace using identity provider (IdP) groups.**
- C. Use the workspace's admin dashboard to add all users within your organization.

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