

# Get to Know the Real Exam with GuideTorrent ServiceNow CSA Practice Test

**SERVICENOW CSA PRACTICE TEST STUDY  
GUIDE 2025/2026 COMPLETE QUESTIONS  
WITH CORRECT DETAILED ANSWERS ||  
100% GUARANTEED PASS  
<BRAND NEW VERSION>**

1. What would you do, on a list, if you wanted to show records in groups, based on the column category?
  - a. On list Context Menu, select Group By > Category
  - b. On the Filter Menu, select Group By > Category
  - c. Click Group On icon, select Category
  - d. On Navigator Filter, type tablename.group.category and press enter.
  - e. On the Category column table, click Context menu > Group By Category - ANSWER ✓ a. On list Context Menu, select Group By > Category
  - f. On the Category column table, click Context menu > Group By Category
2. When importing spreadsheet data into ServiceNow, in which step does the data get written to the receiving table?
  - a. Run Transform
  - b. Run Import
  - c. Import Dataset
  - d. Execute Transform
  - e. Schedule Transform - ANSWER ✓ a. Run Transform
3. What are the steps for applying an update set to an instance?
  - a. Retrieve, Preview, Commit
  - b. Specify, Transform, Apply
  - c. Retrieve, Assess, Apply
  - d. Get, Test, Push

DOWNLOAD the newest GuideTorrent CSA PDF dumps from Cloud Storage for free: [https://drive.google.com/open?id=1FJn\\_zGHpKLoTOplv-xBS1qQOD3vX9fjC](https://drive.google.com/open?id=1FJn_zGHpKLoTOplv-xBS1qQOD3vX9fjC)

CSA certification is more and more important for this area, but the exam is not easy for many candidates. Our CSA practice materials make it easier to prepare exam with a variety of high quality functions. Their quality function is observably clear once you download them. We have three kinds of CSA practice materials moderately priced for your reference. All these three types of CSA practice materials win great support around the world and all popular according to their availability of goods, prices and other term you can think of. Just come and buy them!

ServiceNow is a cloud-based platform that provides IT service management, IT operations management, and IT business management solutions. It has gained popularity in recent years due to its ability to streamline and automate workflows, reducing manual effort and increasing efficiency. As more organizations adopt ServiceNow, there is a growing demand for professionals who can manage and administer the platform effectively. The ServiceNow Certified System Administrator (CSA) exam is designed for individuals who want to demonstrate their expertise in administering ServiceNow.

>> Latest CSA Exam Pass4sure <<

**Efficient Latest CSA Exam Pass4sure | Pass-Sure Test CSA Collection Pdf and Trusted ServiceNow Certified System Administrator Reliable Exam**

## Guide

While the ServiceNow CSA practice questions pdf can help you learn all the relevant answers for the ServiceNow Certified System Administrator, GuideTorrent also provides an online Sitecore Practice Test engine to enhance your confidence and skills. This practice test engine is an effective tool for both learning and practicing ServiceNow CSA Exam.

### ServiceNow Certified System Administrator Sample Questions (Q29-Q34):

#### NEW QUESTION # 29

What are the two aspects to LDAP Integration?

- A. Authorization
- B. Authentication
- C. Data Population
- D. Data formatting

**Answer: B,C**

Explanation:

LDAP (Lightweight Directory Access Protocol) Integration in ServiceNow enables organizations to connect their corporate directory services (such as Microsoft Active Directory) with their ServiceNow instance. This integration helps manage user authentication and data synchronization efficiently.

There are two key aspects of LDAP Integration in ServiceNow:

**Authentication**

LDAP is commonly used for user authentication, allowing users to log in to ServiceNow using their corporate credentials.

Instead of storing passwords in ServiceNow, authentication requests are sent to the LDAP server to verify the user's identity.

This helps in maintaining centralized identity management across the organization.

**Data Population**

LDAP can be used to import user and group information into ServiceNow.

This process is known as data synchronization, where attributes such as usernames, email addresses, department details, roles, and group memberships are pulled from LDAP and stored in ServiceNow.

This ensures that user information in ServiceNow is always up-to-date with the organization's directory.

**B: Data Formatting-**

While ServiceNow does process data from LDAP, "Data Formatting" is not an aspect of LDAP integration.

Formatting refers to structuring or modifying data but is not a core function of LDAP integration.

**C: Authorization-**

Authorization determines what a user can do after authentication, such as assigning roles and permissions.

While ServiceNow can use LDAP groups to assign roles, the integration itself focuses on Authentication and Data Population rather than defining permissions within ServiceNow.

ServiceNow Docs: LDAP Integration Overview [https://docs.servicenow.com/en-US/bundle/utah-platform-administration/page/integrate/authentication/concept/c\\_LDAPIntegration.html](https://docs.servicenow.com/en-US/bundle/utah-platform-administration/page/integrate/authentication/concept/c_LDAPIntegration.html)

ServiceNow CSA Official Training Guide (LDAP Integration & User Authentication) Why the Other Options Are Incorrect? References from Certified System Administrator (CSA)

Documentation:

This confirms that the two main aspects of LDAP Integration in ServiceNow are Authentication and Data Population.

#### NEW QUESTION # 30

The ServiceNow platform includes which types of interfaces? (Choose three.)

- A. Field Service Taskboard
- B. Now Platform User Interfaces
- C. Service Portals
- D. Back Office Dashboard
- E. Agent Control Center
- F. Now Mobile Apps

**Answer: B,C,F**

Explanation:

Explanation

A:

<https://docs.servicenow.com/bundle/rome-mobile/page/administer/tablet-mobile-ui/concept/mobile-config-navig D and E>  
<https://www.servicenow.com/products/service-portal.html>

### NEW QUESTION # 31

Which certificate-based authentication methods can be enabled so that users can log into the Service Portal?  
(Select all that apply) Select 2 Answers from the below options

- A. Organization Verification Card (OVC)
- **B. Common Access Card (CAC)**
- C. Extended Validation Access (EVA)
- **D. Personal Identify Verification (PIV)**
- E. Domain Authentication Card (DAC)

**Answer: B,D**

Explanation:

In ServiceNow, users can log into the Service Portal using certificate-based authentication methods. The two commonly supported methods are:

ACAC is a smart card issued by the U.S. Department of Defense (DoD).

It is used by military personnel, contractors, and government employees for secure authentication.

ServiceNow supports CAC authentication by integrating with external identity providers.

APIV cards are used by U.S. federal agencies for authentication.

It follows Federal Information Processing Standard (FIPS) 201 for identity verification.

ServiceNow allows users to log in using PIV authentication, ensuring secure access to government and enterprise systems.

1. Common Access Card (CAC) - (Correct Answer) 2. Personal Identity Verification (PIV) - (Correct Answer) Both CAC and PIV are widely recognized certificate-based authentication methods used in ServiceNow for secure user authentication.

They provide multi-factor authentication (MFA) and meet federal security standards.

Why "C. CAC" and "E. PIV" are the Correct Answers?

A: Extended Validation Access (EVA) - Incorrect

No such authentication method exists in ServiceNow. Extended Validation (EV) certificates are used for website security, not user authentication.

B: Organization Verification Card (OVC) - Incorrect

Not a recognized ServiceNow authentication method.

D: Domain Authentication Card (DAC) - Incorrect

No such authentication method exists in ServiceNow.

Explanation of Incorrect Options:

ServiceNow Docs: Common Access Card (CAC) Authentication

ServiceNow Docs: Personal Identity Verification (PIV) Authentication

ServiceNow CSA Study Guide - Authentication Methods in ServiceNow

References from Certified System Administrator (CSA) Documentation:

### NEW QUESTION # 32

While showing a customer their incident form, they ask to change the Priority values to display their internal terminology P1, P2, P3, P4. They want it to be consistent across all Tasks. How would you do that?

Right click on Priority and select what?

- A. Configure Lists
- B. Show Options
- C. Configure Task
- D. Show Choice List
- **E. Show Choices**
- F. Configure Options

**Answer: E**

Explanation:

In ServiceNow, Priority is a choice field, meaning it has predefined values (e.g., 1 - Critical, 2 - High, etc.). If a customer wants to change the values to display P1, P2, P3, P4 consistently across all tasks, you must modify the choice list values for the Priority field.

Right-click on the Priority field in the Incident form.

Select "Show Choices" from the context menu.

In the Choice List Entry table, modify the Label values to match the internal terminology (P1, P2, P3, P4).

Ensure that the changes apply to all Task-related tables (such as Incident, Change, and Problem).

The "Show Choices" option displays the choice list for that specific field, allowing modifications to the values displayed in the dropdown.

This ensures consistency across all records using the Priority field.

A: Configure Lists: Configures list views, not choice field values.

B: Show Options: Not a valid option in ServiceNow for modifying choice fields.

C: Configure Task: Configures the task table settings, not choice list values.

E: Show Choice List: Not a valid ServiceNow menu option.

F: Configure Options: Not a valid option in ServiceNow for modifying choice fields.

Modifying Choice Lists in ServiceNow: ServiceNow Docs

How to Customize Dropdown Fields in ServiceNow

Steps to Modify the Priority Field Choices: Why is the Correct Answer "Show Choices"? Why Not the Other Options? References from the Certified System Administrator (CSA) Official Documentation: Using "Show Choices", administrators can update choice values while preserving the existing backend values, ensuring consistency in workflows and reports.

### NEW QUESTION # 33

After finishing your work on High Security Settings, what is a possible way to return to normal admin security levels?

- A. Use System Administration > Normal Security module
- B. Select Global Update Set
- **C. Log out and back in**
- D. End impersonation
- E. Select Normal role

**Answer: C**

Explanation:

When working with High Security Settings in ServiceNow (such as security\_admin role), the system temporarily elevates your security privileges. To return to normal admin security levels, the most effective way is to log out and log back in.

Why Logging Out and Back In is the Correct Answer?

Resets Elevated Security Permissions

The security\_admin role is temporarily assigned and will be removed upon logout.

Logging out ensures that you return to default admin security levels.

Prevents Unintended Access

If you remain in High Security Mode, you might make unauthorized changes.

Logging out ensures security compliance.

Best Practice in ServiceNow Security Administration

ServiceNow recommends logging out after making security changes to avoid accidentally altering critical configurations.

Incorrect Answer Choices Analysis:

A. Use System Administration > Normal Security module

Incorrect - No such module exists in ServiceNow.

B. Select Normal role

Incorrect - You cannot manually remove the security\_admin role. It expires upon session logout.

D. Select Global Update Set

Incorrect - The Update Set selection does not affect security roles.

E. End impersonation

Incorrect - Ending impersonation only applies when using the "Impersonate User" feature. It does not affect elevated security roles.

Official ServiceNow Documentation Reference:

ServiceNow Docs - Managing High Security Settings

Elevating Security Roles in ServiceNow

ServiceNow Docs - Logging Out to Reset Security Roles

Best Practices for Security Admin Role

Conclusion:

The correct answer is:

C. Log out and back in

Logging out removes elevated security roles, restoring normal admin security levels.

## NEW QUESTION # 34

.....

For candidates who have little time to prepare for the exam, buying high-quality CSA exam materials is quite necessary. With the experienced professionals to edit, CSA exam materials of us are high-quality, and they will help you pass the exam and get the certificate just one time. You just need to spend about 48 to 72 hours on practicing, and you can pass the exam. We also pass guarantee and money back guarantee if you fail to pass the exam. We provide you with free update for 365 days if you purchase CSA Exam Materials from us.

**Test CSA Collection Pdf:** <https://www.guidetorrent.com/CSA-pdf-free-download.html>

- Test CSA Quiz  New CSA Exam Experience  New CSA Test Format  Search for ▶ CSA ◀ and download it for free immediately on ( [www.examcollectionpass.com](http://www.examcollectionpass.com) )  CSA Demo Test
- High-quality Latest CSA Exam Pass4sure Spend Your Little Time and Energy to Pass CSA: ServiceNow Certified System Administrator exam  Simply search for ▶ CSA ◀ for free download on 《 [www.pdfvce.com](http://www.pdfvce.com) 》  Latest CSA Test Sample
- Latest CSA Exam Pass4sure | Perfect ServiceNow Certified System Administrator 100% Free Test Collection Pdf  Simply search for ✓ CSA  for free download on 【 [www.testkingpass.com](http://www.testkingpass.com) 】  Exam CSA Book
- Mock CSA Exam  CSA Exam Book  Valid CSA Exam Cost  Open 《 [www.pdfvce.com](http://www.pdfvce.com) 》 and search for 《 CSA 》 to download exam materials for free  CSA Well Prep
- 2026 Perfect CSA – 100% Free Latest Exam Pass4sure | Test CSA Collection Pdf  Immediately open ➡ [www.prep4away.com](http://www.prep4away.com)   and search for ➡ CSA  to obtain a free download  CSA Demo Test
- High-quality Latest CSA Exam Pass4sure Spend Your Little Time and Energy to Pass CSA: ServiceNow Certified System Administrator exam  Search on ☀ [www.pdfvce.com](http://www.pdfvce.com)  ☀  for { CSA } to obtain exam materials for free download   CSA Reliable Test Online
- CSA Exam Book  Test CSA Quiz  CSA Pdf Demo Download  Easily obtain  CSA  for free download through ☀ [www.prep4sures.top](http://www.prep4sures.top)  ☀  ♥ Valid CSA Exam Cost
- 2026 Perfect CSA – 100% Free Latest Exam Pass4sure | Test CSA Collection Pdf  Search on ➡ [www.pdfvce.com](http://www.pdfvce.com)   for  CSA  to obtain exam materials for free download  Mock CSA Exam
- Valid Test CSA Fee  CSA Reliable Braindumps Questions  CSA Pdf Demo Download  Search for  CSA  and download it for free on ➤ [www.validtorrent.com](http://www.validtorrent.com)  website  CSA Exam Book
- ServiceNow Certified System Administrator Training Pdf Material - CSA Reliable Practice Questions - ServiceNow Certified System Administrator Exam Prep Practice  Go to website ▶ [www.pdfvce.com](http://www.pdfvce.com) ◀ open and search for ✓ CSA  ✓  to download for free  Latest CSA Test Sample
- High-quality Latest CSA Exam Pass4sure Spend Your Little Time and Energy to Pass CSA: ServiceNow Certified System Administrator exam  Open ✓ [www.vceengine.com](http://www.vceengine.com)  ✓  and search for ➡ CSA  to download exam materials for free  Valid CSA Exam Syllabus
- [roxannfvui359619.vblogetin.com](http://roxannfvui359619.vblogetin.com), [bookmarklinkz.com](http://bookmarklinkz.com), [livianzom647303.blogozz.com](http://livianzom647303.blogozz.com), [bookmarkfame.com](http://bookmarkfame.com), [jasonvqfv341796.digitollblog.com](http://jasonvqfv341796.digitollblog.com), [roybhvx501291.dailybloggz.com](http://roybhvx501291.dailybloggz.com), [sahilsuoo144664.wikienlightenment.com](http://sahilsuoo144664.wikienlightenment.com), [charlieovhv115120.newsbloger.com](http://charlieovhv115120.newsbloger.com), [phdkhulani.com](http://phdkhulani.com), [umairaoof664307.luwebs.com](http://umairaoof664307.luwebs.com), Disposable vapes

2026 Latest GuideTorrent CSA PDF Dumps and CSA Exam Engine Free Share: [https://drive.google.com/open?id=1FJn\\_zGHpKLoTOplv-xBS1qQOD3vX9fjC](https://drive.google.com/open?id=1FJn_zGHpKLoTOplv-xBS1qQOD3vX9fjC)