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Salesforce AP-211 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Discovery: This domain covers identifying customer personas and stakeholders, defining required capabilities from use cases, and gathering functional and technical requirements to achieve desired business outcomes.

Topic 2	<ul style="list-style-type: none"> Deploy: This domain addresses pre-deployment and post-deployment steps for specific use cases and Health Cloud capabilities, along with managing technical aspects through Mobile app capabilities.
Topic 3	<ul style="list-style-type: none"> Implement: This domain focuses on installing Health Cloud, configuring applications and OmniStudio components, customizing features, implementing integrations and APIs, configuring security rules, and establishing reporting.
Topic 4	<ul style="list-style-type: none"> Design: This domain encompasses creating Health Cloud solution designs using best practices, modeling healthcare entities with appropriate objects, determining specific capabilities to use, defining success metrics and reporting, implementing security and compliance, developing integration strategies, and creating data migration plans.

Salesforce Health Cloud Accredited Professional Sample Questions (Q62-Q67):

NEW QUESTION # 62

A consultant is implementing clinical assessment to track intake for a hospital leveraging the Discovery Framework.

Which three functions is the consultant able to leverage with Health Cloud?

Choose 3 answers

- A. Scoring**
- B. Question Bank**
- C. Branching**
- D. Encrypted Text
- E. Image Analysis

Answer: A,B,C

Explanation:

The Discovery Framework in Health Cloud supports:

Question Bank: Central repository of reusable questions for assessments.

Branching: Dynamic branching logic based on patient responses.

Scoring: Automatic scoring for assessments/intakes.

Extract:

"The Discovery Framework supports Question Bank, branching logic, and scoring for dynamic, reusable clinical assessments."

(Source: Administer Health Cloud - Discovery Framework) Encrypted Text and Image Analysis are not functions of the Discovery Framework.

NEW QUESTION # 63

Users need to analyze their patient or member referrals through a prebuilt dashboard that includes reports on important aspects of their referral management.

What should a consultant do in this case?

- A. Upload a Provider Referral Dashboard Template and enable the action bar so that users can generate a Patient Referral Management report.
- B. Add extra picklist values to Account record type and add fields on the page layout for patient referral data for CRM Analytics to generate a Patient Referral Management report.
- C. Install the add-on package that delivers Health Cloud Reports for Utilization Management and Health Cloud for Patient Referral Management.
- D. Install the unmanaged extension package that delivers Health Cloud Reports for Patient Referral Management.**

Answer: D

NEW QUESTION # 64

A customer wants to view a patient's health conditions and clinical encounters as a sequence of events happening over time on the patient's Person Account page.

What should a consultant do to achieve this using the Enhanced Timeline functionality?

- A. Create a new Timeline record within Setup.
- **B. Create a new Timeline View Configuration record.**
- C. Add a record to the HealthCloudTimelineConfig custom setting.
- D. Clone the HCTimeline FlexCard for customization.

Answer: B

Explanation:

* Enhanced Timeline Functionality:

The Enhanced Timeline in Health Cloud displays a sequence of clinical events (e.g., health conditions and encounters) on a patient's Person Account.

Exact Extract:

"To configure the Enhanced Timeline component to show custom event types and adjust the event display, create a Timeline View Configuration record." Reference:

* Other Options:

Timeline records within Setup and HealthCloudTimelineConfig custom setting are not how the Enhanced Timeline is configured for new event views.

Cloning the HCTimeline FlexCard is not required or recommended for this configuration.

NEW QUESTION # 65

An external provider wants to get a patient's allergy information from Bloomington Caregivers' Health Cloud system

Which Health Cloud API should a consultant recommend?

- A. Patient Healthcare API
- B. Clinical Summary Healthcare API
- **C. Q Interoperability API**
- D. AllergyMedication API

Answer: C

Explanation:

Step-by-Step Explanation:

Requirement:

External provider needs access to patient allergy information.

Interoperability API:

Salesforce Health Cloud provides FHIR-based Interoperability APIs that expose clinical data, including AllergyIntolerance resources.

"Use the Health Cloud Interoperability API (FHIR R4) to retrieve AllergyIntolerance resources and other clinical data for a patient."

- Health Cloud Interoperability API Guide

Other Options:

Clinical Summary Healthcare API: Provides a summary but not structured, granular allergy data.

AllergyMedication API: Not a standard Salesforce API.

Patient Healthcare API: Broader resource, but allergies specifically are available through the Interoperability API.

Reference:

Health Cloud Interoperability API Guide

NEW QUESTION # 66

A payer needs to connect an electronic health record (EHR) to Health Cloud to display key clinical data to Health Cloud users. The data in the source system is aligned to FHIR R4 standards, but some transformation is anticipated.

Which approach should a consultant use to set up this integration?

- A. A "swivel-chair" standard operating procedure document that will be distributed to users.
- B. A scheduled batch job that retrieves a file from an SFTP
- C. A point-to-point API connection from the HER to Health Cloud.
- **D. A middleware integration solution that can handle data transformation if necessary.**

Answer: D

Explanation:

* FHIR-Based Interoperability with Transformation:

Exact Extract:

"Middleware solutions enable integration with EHRs using HL7 or FHIR standards and can perform necessary data transformation for compatibility with Health Cloud." Reference:

* Other Options:

Batch jobs/SFTP and point-to-point APIs are not scalable or flexible for ongoing data transformation.

"Swivel-chair" procedures are not a technical integration.

NEW QUESTION # 67

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