

C_TS470_2412 Valid Exam Materials - Exam C_TS470_2412 Simulator



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The content of our C_TS470_2412 exam questions emphasizes the focus and seizes the key to use refined C_TS470_2412 questions and answers to let the learners master the most important information by using the least amount of them. And we provide varied functions to help the learners learn our C_TS470_2412 Study Materials and prepare for the exam. The C_TS470_2412 self-learning and self-evaluation functions help the learners find their weak links and improve them promptly.

SAP C_TS470_2412 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Service Master Data: This section of the exam measures the skills of SAP Master Data Specialists and covers the management and configuration of service-related master data within SAP environments. It includes defining service objects, managing attributes, and ensuring accurate data flow across modules. Effective service master data management helps improve service delivery, optimize resource utilization, and maintain consistency across business processes.
Topic 2	<ul style="list-style-type: none">• Managing Clean Core: This section of the exam measures the skills of SAP Solution Architects and covers the principles of maintaining a clean core within SAP systems. It focuses on strategies for minimizing customizations, leveraging standard SAP functionalities, and ensuring system integrity while allowing for necessary extensions. The goal is to enhance system performance, ease upgrades, and maintain long-term sustainability.
Topic 3	<ul style="list-style-type: none">• Organizational Data: This section of the exam measures the skills of Enterprise Data Managers and covers the structuring and management of organizational data within SAP systems. It focuses on defining key organizational elements, configuring data hierarchies, and ensuring proper integration across business units. Mastery of this domain is essential for maintaining accurate reporting structures, workflow efficiency, and compliance with enterprise-wide data governance policies.
Topic 4	<ul style="list-style-type: none">• Service Order Management: This section of the exam measures the skills of SAP Service Operations Consultants and covers the end-to-end management of service orders within SAP. It includes the creation, processing, tracking, and fulfillment of service requests, ensuring seamless coordination between departments. Proper service order management enables organizations to enhance customer satisfaction, streamline operations, and improve response times through integrated workflows.

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SAP Certified Associate - SAP S/4HANA Cloud Private Edition Service Sample Questions (Q40-Q45):

NEW QUESTION # 40

What are features of the app Service Actuals? Note: There are 3 correct answers to this question.

- A. Creation of variants
- B. Dynamic adjustment of dimensions
- C. Upload of Microsoft Excel file
- D. Creation of SAP Analytics Cloud stories
- E. Navigation to related SAP Fiori apps

Answer: A,B,E

Explanation:

The Service Actuals app in SAP S/4HANA Cloud Private Edition, Service is a Fiori app for analyzing service-related financial data (e.g., costs, revenues). The correct answers are creation of variants (A), dynamic adjustment of dimensions (B), and navigation to related SAP Fiori apps (E). Let's break this down.

App Purpose:

Service Actuals provides insights into actual costs and revenues from service orders, contracts, and confirmations, supporting profitability analysis.

* Creation of variants (A): Users can save custom filter settings (e.g., specific plants, periods) as variants for reuse. In the app, you select filters (e.g., Plant 1000, 2025-Q1), save as "Variant1," and recall it later, streamlining reporting.

* Dynamic adjustment of dimensions (B): The app allows real-time changes to analysis dimensions (e.g., by cost center, order type). You can drag and drop fields (e.g., switch from "Order" to "Customer") to pivot data dynamically, enhancing flexibility.

* Navigation to related SAP Fiori apps (E): From Service Actuals, you can navigate to apps like

"Manage Service Orders" or "Event-Based Revenue Recognition" via links or context menus, improving workflow efficiency.

Why Not the Others?

* Upload of Microsoft Excel file (C): This app is for viewing data, not uploading; Excel uploads are for data entry apps.

* Creation of SAP Analytics Cloud stories (D): SAC stories are built in SAP Analytics Cloud, not this app, though data might feed into SAC.

Example Use Case:

A manager creates a variant for 2025 service costs, adjusts dimensions to view by customer, and navigates to a service order for details.

"The Service Actuals app features variant creation, dynamic dimension adjustment, and navigation to related Fiori apps."

NEW QUESTION # 41

To which of the following can you assign production resources and tools? Note: There are 2 correct answers to this question.

- A. Task list operation
- B. Maintenance order operation
- C. Product bundle
- D. Service order

Answer: A,B

Explanation:

Production resources and tools (PRTs) in SAP S/4HANA Cloud Private Edition, Service are objects (e.g., tools, test equipment) used during maintenance or service activities. They are assigned to specific operational steps to ensure the right resources are available. The correct answers are task list operation (B) and maintenance order operation (C). Let's explore this in depth.

Understanding PRTs:

PRTs can be materials, equipment, or documents tracked in the system. They are not consumed like spare parts but are used temporarily during a task (e.g., a wrench or a calibration device). Assigning PRTs ensures proper planning and availability during execution.

Why Task List Operation and Maintenance Order Operation?

* Task list operation (B): A task list defines standard procedures for maintenance or service (e.g., "Inspect pump"). Within the task list, each operation (step) can have PRTs assigned in the operation details. For example, Operation 0010 might require a "Torque Wrench" as a PRT. This assignment is done in the task list maintenance screen (e.g., IA05 or IA06). When the task list is used in a plan or order, the PRTs carry over.

* Maintenance order operation (C): A maintenance order schedules specific work on a technical object.

PRTs can be assigned directly to operations within the order (e.g., in transaction IW31/IW32). For instance, Operation 0020 in a maintenance order might list a "Lifting Crane" as a required PRT. This supports detailed execution planning.

Why Not the Other Options?

* Service order (A): PRTs are not assigned at the header level of a service order. They are linked to specific operations within the order, which aligns with maintenance order operations (C), not the order as a whole.

* Product bundle (D): A product bundle groups items for sales or service offerings but has no operational context for PRT assignment—it's a commercial construct, not a work execution object.

Additional Context:

In practice, PRTs assigned to a task list operation can automatically populate a maintenance order when the task list is referenced, streamlining the process. Availability checks for PRTs can also be configured to ensure they're ready before work begins.

"Production resources and tools (PRTs) can be assigned to task list operations and maintenance order operations to specify the tools or resources required for execution."

NEW QUESTION # 42

Where do you define the life cycle user statuses that are used for a repair object?

- A. They are determined via a profile assigned to the in-house repair transaction type (like REPA).
- B. They are assigned to the transaction type of the repair confirmation (like REPC).
- **C. They are assigned to user statuses from the status profile of the in-house repair item category (like REPI).**
- D. They are directly assigned to the repair order transaction type (like REPO).

Answer: C

Explanation:

In SAP S/4HANA Cloud Private Edition, Service, the life cycle user statuses for a repair object in the in-house repair process (scope item 3XX) are managed as follows:

* They are assigned to user statuses from the status profile of the in-house repair item category (like REPI): The item category (e.g., REPI) defines the repair object's lifecycle stages (e.g., received, in repair, completed). A status profile is assigned to this item category in Customizing, and user statuses within this profile track the repair object's progression.

* Transaction type of the repair confirmation (REPC): This is for confirmations, not repair object lifecycle statuses.

* Repair order transaction type (REPO): The order type controls the overall process, not item-level lifecycle statuses.

* Profile assigned to the in-house repair transaction type (REPA): While a profile exists, it's the item category's status profile that governs lifecycle statuses. This is configured under "Settings for Service Transactions" in SAP Customizing. "Life cycle user statuses for repair objects are defined in the status profile assigned to the in-house repair item category (e.g., REPI)." (SAP Help Portal, In-House Repair Configuration).

NEW QUESTION # 43

What are steps included in the planning and execution of a recurring inspection? Note: There are 2 correct answers to this question.

- **A. A completion marks a service order and its corresponding planned date in the maintenance plan as finished.**
- **B. A service order is automatically generated by scheduling the maintenance plan for the inspection.**
- C. A service order is automatically generated when activating the maintenance plan for the inspection.
- D. When accepting a service order quotation, the system automatically creates a maintenance plan.

Answer: A,B

Explanation:

A recurring inspection in SAP S/4HANA Cloud Private Edition, Service uses a maintenance plan to schedule periodic checks. The correct steps are A and B. Let's explore this in detail.

Recurring Inspection Overview:

This process involves scheduling inspections via a maintenance plan, generating service orders, and completing them to update the plan.

* A completion marks a service order and its corresponding planned date in the maintenance plan as finished (A): When a service order (the call object) is completed (e.g., status "Technically Completed"), the system updates the maintenance plan, marking the corresponding planned date as finished. This shifts the scheduling to the next cycle (e.g., via transaction IP10).

* A service order is automatically generated by scheduling the maintenance plan for the inspection (B): Scheduling the maintenance plan (e.g., via IP10 or a background job) generates a service order based on the plan's cycle and call horizon. This order contains the inspection tasks.

Why Not the Others?

* C: Accepting a quotation creates a contract or order, not a maintenance plan, which is a separate planning object.

* D: Activating a maintenance plan sets it up but doesn't generate orders; scheduling does that.

Detailed Flow:

* Maintenance plan created with inspection cycle (e.g., every 6 months).

* Scheduling (IP10) generates a service order when the call date is reached.

* Order completed # Plan updated, next call scheduled.

"Recurring inspections involve scheduling a maintenance plan to automatically generate service orders, with completion updating the plan's planned dates."

NEW QUESTION # 44

Which feature is unique for solution quotations in SAP standard delivery?

- A. Using product proposals
- **B. Using product bundles**
- C. Determining service contracts
- D. Using configurable products

Answer: B

Explanation:

Comprehensive and Detailed In-Depth Explanation:

In SAP S/4HANA Cloud Private Edition, Service, the solution quotation is a specialized transaction type (e.g., SRVP in standard delivery) designed to offer customers a combination of products and services as a bundled solution. This capability is distinct from other quotation types, such as standard service quotations (e.g., scope item 4GA), and is part of the solution order management process introduced in SAP S/4HANA to support complex sales scenarios. Let's analyze each option to identify the unique feature in the standard delivery:

* Using product proposals (A): Product proposals are a feature in SAP S/4HANA Service that suggest items (e.g., spare parts or services) during order or quotation creation, based on predefined rules or bills of material (BOMs) with usage S (Service). While available in service quotations and orders, this feature is not unique to solution quotations; it's a broader functionality across service transactions and not specific to the solution quotation's purpose.

* Using configurable products (B): Configurable products, supported via Advanced Variant Configuration (scope item 6GS), allow customization of products with variants in service quotations and orders. This feature enhances flexibility in pricing and product specification but is not exclusive to solution quotations. It's available in standard service quotations and sales orders as well, making it a shared capability rather than a unique feature.

* Using product bundles (C): This is the defining feature of solution quotations in SAP S/4HANA standard delivery. Solution quotations enable the creation of quotations for product bundles, which are predefined combinations of different product types (e.g., tangible goods, services, and contract-relevant items) modeled in the master data. When a bundle is entered in a solution quotation, it automatically explodes into individual items, triggering follow-up transactions like sales orders, service orders, or service contracts upon acceptance. This bundling capability, introduced in release 1809 and enhanced in subsequent releases (e.g., 1909), is unique to solution quotations and distinguishes them from other quotation types, which do not natively support this integrated bundle explosion and multi-transaction generation.

* Determining service contracts (D): Determining applicable service contracts (e.g., checking contract coverage for a technical object) is a feature in service processes, such as in-house repair (scope item 3XK) or service order management (scope item 3D2). While solution quotations can include contract-relevant items and create service contracts as follow-ups, this determination is not unique to them; it's a common functionality across service quotations and

The uniqueness of product bundles in solution quotations lies in their ability to streamline the sale of complex solutions by integrating diverse product types into a single quotation, with automated follow-up document creation (e.g., sales orders for goods, service orders for services, and contracts for subscriptions). This is explicitly supported in the standard delivery via Customizing (e.g., transaction type SRVP) and master data setup for bundles, as detailed in SAP's solution order management documentation. Extract from SAP Documentation: "Solution quotations enable you to offer solutions to your customers by creating quotations for combinations of different types of products modeled as product bundles in your master data, a feature unique to this process in SAP S/4HANA." (SAP Community Blog, Solution Quotation in SAP S/4HANA Service 1909OP, 2019).

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