

# Test Plat-UX-101 Quiz | Plat-UX-101 Examcollection Questions Answers

## ELEMENTARY STATISTICS PRE & POST TEST QUESTIONS

1. It is the science of collecting, organizing, analyzing and interpreting data in order to make decisions

- a) Data
- b) Statistics
- c) Variable
- d) Population

2. What is data?

- a) Information coming from observations, counts, measurements or responses
- b) The science of collecting, organizing, analyzing, and interpreting data in order to make decisions
- c) A numerical description of a population characteristic
- d) A numerical description of a sample characteristic

3. Complete the definition

A \_\_\_\_\_ consists of all subjects (human or otherwise) that are being studied

- a) Statistics
- b) Number
- c) People
- d) Population

4. Complete the definition

A \_\_\_\_\_ is a subset of a population

- a) sample
- b) people
- c) statistics
- d) group

5. It is a numerical description of a population characteristic

- a) Parameter
- b) People
- c) Statistics
- d) Data

6. It is a numerical description of a sample characteristic

- a) Statistic
- b) Statistics
- c) Parameter
- d) Data

7. In 2006, major league baseball teams spent a total of \$2,326,706,685 on players' salaries. Does this numerical value describe a population parameter or a sample statistic?

- a) As it refers to (all) MLB teams (population), this is a parameter.

b) As it refers to (all) MLB teams (population), this is a statistic.

c) As it refers to some MLB teams (sample), this is a parameter.

d) As it refers to some MLB teams (sample), this is a statistic.

8. What is the symbol used for population mean?

- a)  $\mu$
- b)  $x$
- c)  $\sigma$
- d)  $s$

9. What is the symbol used for population standard deviation?

- a)  $\mu$
- b)  $x$
- c)  $\sigma$
- d)  $s$

10. What is the symbol used for population variance (i.e. standard deviation squared)?

- a)  $\mu$
- b)  $x$
- c)  $\sigma^2$
- d)  $\sigma$

11. What is the symbol used for sample mean?

- a)  $\mu$
- b)  $x$
- c)  $\sigma$
- d)  $s$

12. Which of the following is an example of a statistical question?

- a) What color shirt are you wearing?
- b) How many dogs do you have?
- c) What are the favorite ice cream flavors of CMS 6th graders?
- d) Is it a nice day outside?

13. What is the median of the following dataset?

112, 120, 107, 104, 109

- a) 107
- b) 112
- c) 120
- d) 104

14. What is the mode of the following dataset?

34, 22, 24, 27, 31, 26

- a) 22
- b) 24
- c) 26
- d) 31

15. What is the mode of the following dataset?

11, 13, 15, 13, 11, 13, 17

- a) 11
- b) 13

Review Master:  
Jeff Jett C. Zamora, LPT

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## Salesforce Certified Platform User Experience Designer Sample Questions (Q184-Q189):

### NEW QUESTION # 184

A UX designer has been asked to improve Salesforce adoption among sales representatives at Cloud Kicks after conducting stakeholder and user interviews. The designer finds there is no clear, consistent sales process. What should the designer do next?

- A. recommend field level validation to ensure users are entering the correct data
- B. conduct a workshop with stakeholders to align on correct state and build consensus**
- C. lock the findings and move forward with presenting possible solutions
- D. Tell the customer they need to improve operations before any work can be done

### Answer: B

Explanation:

A UX designer who has been asked to improve Salesforce adoption among sales representatives at Cloud Kicks should conduct a workshop with stakeholders to align on the current state and build consensus as the next step after finding out that there is no clear and consistent sales process. This is because:

A clear and consistent sales process is essential for defining the user needs, goals, and pain points, as well as the business requirements, objectives, and metrics. Without a clear and consistent sales process, the UX designer cannot design a user-centric and value-driven solution that meets the expectations and needs of both the users and the stakeholders.

A workshop with stakeholders can help the UX designer to understand the existing sales process, identify the gaps, challenges, and opportunities, and facilitate a collaborative and participatory approach to define the desired future state and agree on the best practices and standards for the sales process. A workshop can also help to establish trust, rapport, and buy-in among the stakeholders, and ensure that they are aligned and committed to the project vision and goals.

A workshop with stakeholders can also help the UX designer to gather feedback, input, and validation from the key decision-makers and influencers, and incorporate them into the design process. A workshop can also help to communicate the value proposition and benefits of Salesforce adoption, and address any concerns, questions, or resistance that the stakeholders may have.

Salesforce Adoption: Common Issues & 6 Best Practices - Itransition

What is Salesforce Adoption? 15+ Salesforce Adoption Strategies | Salesforce Ben Improving Salesforce User Adoption: Strategies & Best Practices - Cynoteck

17 Best Salesforce Adoption Strategies for Success (2023) - Whatfix

### NEW QUESTION # 185

A UX Designer has completed usability testing on a newly designed case management system and has gathered many observations from the test participants.

What should the UX Designer consider while presenting the findings?

- A. Be specific about the issues testers encountered.**
- B. Include the names of participants in the report.
- C. Report only the new issues, and omit already known bugs.

### Answer: A

Explanation:

A usability testing report is a document that summarizes the findings and insights from a usability test, which is a method of evaluating a product or service by observing how real users interact with it. A usability testing report should provide clear and actionable recommendations for improving the user experience and usability of the product or service<sup>1</sup>. One of the best practices for presenting the findings of a usability testing report is to be specific about the issues testers encountered. This means describing the problems in detail, explaining how they affected the user's performance and satisfaction, and providing evidence from the data collected, such as quotes, screenshots, videos, or metrics. Being specific about the issues helps to illustrate the severity and impact of the problems, as well as to justify the need for improvement<sup>2</sup>.

The other two options, reporting only the new issues and omitting already known bugs, and including the names of participants in the report, are not good practices for presenting the findings of a usability testing report. Reporting only the new issues and omitting already known bugs can create a biased and incomplete picture of the usability test results, as it can overlook the recurring and persistent problems that may still affect the user experience and usability of the product or service. Including the names of participants in the report can violate the ethical and legal principles of user research, such as confidentiality, anonymity, and informed consent, which require protecting the privacy and identity of the users who participate in the research<sup>3</sup>.

## NEW QUESTION # 186

What is a benefit of inclusive design?

- A. Reducing friction for users in achieving their goals
- B. Creating a lowest-common-denominator design
- C. Tailoring a solution to one type of user

**Answer: A**

Explanation:

Inclusive design is a methodology aimed at creating products that are accessible to as many people as possible, regardless of their abilities or circumstances. The benefit of inclusive design is that it focuses on reducing friction for users in achieving their goals by: Considering a wide range of human diversity, including ability, language, culture, gender, age, and other forms of human difference. Identifying and eliminating unnecessary barriers that might prevent people from effectively using a product or service.

Ensuring that products and services can be used by everyone, to the greatest extent possible, without the need for adaptation.

Inclusive design does not mean tailoring a solution to one type of user (B) or creating a lowest-common-denominator design that meets only the most basic needs of all users (C). Instead, it seeks to understand and address the needs of a broad audience to create more usable and accessible experiences for everyone.

Reference: The Interaction Design Foundation provides extensive resources on inclusive design, its principles, and how to apply them in the design process. These resources offer valuable insights into creating designs that are accessible and beneficial to a wide audience.

## NEW QUESTION # 187

Cloud Kicks requires a custom image to be added to a record detail page, making it easier for the company to visually identify its current membership level.

Which platform tools should be used to achieve this requirement?

- A. Lightning Components, SLDS Icons, and Compact Layouts
- B. A Formula Field, Static Resource, and Object Page Layout
- C. Image Field, Dynamic Form, and Lightning Record Page

**Answer: B**

Explanation:

A formula field is a custom field that calculates a value based on a formula expression. A formula field can display text, numbers, dates, or images. A formula field can use the IMAGE function to display an image from a URL. A formula field can be added to an object page layout to show the image on the record detail page1.

A static resource is a file or a collection of files that can be uploaded to Salesforce and referenced in a formula field, a Visualforce page, a Lightning component, or a web tab. A static resource can store images, style sheets, JavaScript, or other files. A static resource can be used to store the custom image that Cloud Kicks wants to display on the record detail page2.

An object page layout is a configuration of fields, buttons, related lists, and other components on a record detail page. An object page layout can be customized to show different information for different users, based on their profiles or record types. An object page layout can be used to add the formula field that displays the custom image to the record detail page3.

These platform tools can be used to achieve the requirement of adding a custom image to a record detail page, making it easier for Cloud Kicks to visually identify its current membership level. For example, the formula field can use the IMAGE function to display the custom image from the static resource, based on the value of another field that indicates the membership level. The object page layout can then include the formula field on the record detail page for the relevant users.

Image field is a custom field that allows users to upload and display images on a record. Image field can be used to show images on a record detail page, but it is not suitable for Cloud Kicks' requirement, because it does not allow the image to be determined by a formula expression. Image field requires the user to manually upload the image for each record, which is not efficient or consistent4. Dynamic form is a feature that allows admins to add, group, and reorder fields and sections on a Lightning record page using the Lightning App Builder. Dynamic form can be used to create flexible and dynamic page layouts that can adapt to different contexts and scenarios. Dynamic form also supports visibility rules, which can be used to show or hide fields or sections based on filters or conditions. However, dynamic form is not a platform tool that can be used to display a custom image on a record detail page, as it does not affect the content or functionality of the fields. Dynamic form can only be used to configure the layout of the fields, not the values or images of the fields5.

Lightning components are reusable units of user interface that can be used to build Lightning pages and applications. Lightning components can be built using HTML, CSS, JavaScript, and Apex. Lightning components can display data, images, icons, charts, buttons, or other elements on a Lightning page. SLDS icons are icons from the Salesforce Lightning Design System that can be used

in Lightning components to represent actions, objects, or concepts. Compact layouts are page layouts that show a record's key fields at a glance in the highlights panel, the list view, the Related tab, and other places. Compact layouts can be used to customize which fields are displayed in these places<sup>6</sup>.

Lightning components, SLDS icons, and compact layouts are platform tools that can be used to display images on a Lightning page, but they are not the best option for Cloud Kicks' requirement, because they are more complex and require more development skills than a formula field, a static resource, and an object page layout. Lightning components also require more maintenance and testing than formula fields. SLDS icons are predefined icons that may not match the custom image that Cloud Kicks wants to display. Compact layouts are not relevant for displaying images on a record detail page, as they only affect the highlights panel and other places<sup>6</sup>.

### NEW QUESTION # 188

A UX Designer needs to restyle a Lightning Experience model to meet brand guidelines.

Which two steps should the designer take?

Choose 2 answers

- A. Find the appropriate component blueprint.
- B. Use a Lightning flow.
- C. Configure properties in App Builder.
- D. Use design tokens.

**Answer: A,D**

Explanation:

To restyle a Lightning Experience model to meet brand guidelines, the designer should use design tokens and find the appropriate component blueprint. Design tokens are variables that store visual design attributes, such as colors, fonts, and spacing. They allow the designer to customize the appearance of Lightning components without writing any code. Component blueprints are design specifications for Lightning components that provide guidance on how to use them, what properties they support, and how they behave in different scenarios. They help the designer to choose the right component for the model and apply the brand guidelines consistently.: Design Tokens | Salesforce Developer Guide : Component Blueprints | Lightning Design System : UX Designer Certification Prep: Designing with Lightning Components | Trailhead

### NEW QUESTION # 189

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