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Peoplecert ITIL-4-DITS (ITIL 4 Leader: Digital & IT Strategy) exam is designed to assess an individual's understanding of digital and IT strategy as well as their ability to develop and implement effective strategies in an organization. ITIL-4-DITS Exam is aimed at professionals who are responsible for leading and managing the digital and IT strategy of an organization, including CIOs, IT directors, IT managers, and other IT professionals.

Peoplecert ITIL 4 Leader: Digital & IT Strategy Exam Sample Questions (Q51-Q56):

NEW QUESTION # 51

Which describes business strategy?

- A. A model to define how the organization will be run
- B. A description of how the organization should be configured to provide value to customers
- C. A means of defining and communicating how an organization intends to achieve its goals
- D. A way to stay relevant to customer needs or market dynamics as they change

Answer: C

NEW QUESTION # 52

What should leaders of digital organizations focus on when educating shareholders about changes in strategy?

- A. Teaching shareholders about entrepreneurship, and the history of innovation
- **B. Ensuring that shareholders understand changes to the financial value of the organization**
- C. Ensuring that shareholders can continue to meet the leaders' outsourcing needs
- D. Ensuring that shareholders will be able to implement new or modified plans

Answer: B

NEW QUESTION # 53

An organization is planning a large scale digital transformation programme to significantly improve its digital capabilities. Which is the BUT approach for defining and implementing this programme?

- A. individual initiatives should be defined and implemented separately
- B. The Chief Digital Officer should define and implement the programme
- **C. A digital task force should be appointed to define and implement the programme**
- D. The organization's governing body should define and implement the programme

Answer: C

Explanation:

A digital task force is a cross-functional team that is responsible for defining and implementing a large scale digital transformation programme. This can help ensure that the programme is aligned with the organization's vision and strategy, has clear objectives and scope, follows a structured approach, leverages best practices and innovation, and delivers value to the organization and its stakeholders. Reference: ITIL 4 Leader: Digital and IT Strategy, page 47-48

NEW QUESTION # 54

The leaders of an organization are defining an approach to optimize its value streams and processes to create a more efficient way of working.

What should this approach focus on?

- A. Organizational agility
- B. Uninterrupted delivery
- **C. Elimination of waste**
- D. Organizational resilience

Answer: C

Explanation:

Elimination of waste is about identifying and removing any activities, resources, or outputs that do not add value to the customers or the organization. This can help optimize value streams and processes, improve efficiency and effectiveness, reduce costs and risks, and increase customer satisfaction. Reference: ITIL 4 Leader: Digital and IT Strategy, page 64

NEW QUESTION # 55

Which is the BEST approach to defining a vision and a strategy in an organization with multiple specialization divisions?

- **A. Vision and strategy should be defined in collaboration with the leaders of the organization and division**
- B. Vision and strategy should be defined in collaboration with the enterprise architects and consultants
- C. Vision and strategy should be defined by the governing body and communicated to the divisions' leaders
- D. Vision and strategy should be defined by the executive leader and communicated to the divisions

Answer: A

Explanation:

Vision and strategy should be defined in collaboration with the leaders of the organization and division to ensure alignment, coherence, and buy-in across the organization. This can help create a shared understanding of the goals, values, and direction of the organization and its divisions, as well as leverage the expertise and insights of different leaders. Reference: ITIL 4 Leader: Digital and

