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>> Practical AP-211 Information <<

Pass Guaranteed 2026 Salesforce AP-211: Salesforce Health Cloud Accredited Professional Pass-Sure Practical Information

Our product is revised and updated according to the change of the syllabus and the latest development situation in the theory and the practice. The AP-211 Exam Torrent is compiled elaborately by the experienced professionals and of high quality. The contents of AP-211 guide questions are easy to master and simplify the important information. It conveys more important information with less

answers and questions, thus the learning is easy and efficient. The language is easy to be understood makes any learners have no obstacles.

Salesforce Health Cloud Accredited Professional Sample Questions (Q91-Q96):

NEW QUESTION # 91

A provider's office wants to verify a patient's insurance plan information and coverage when they call into the call center to book an appointment.

Which capability should a consultant leverage to address this requirement?

- A. Utilization Management
- B. Intelligent Appointment Management
- C. Identity Verification
- **D. Benefits Eligibility and Verification**

Answer: D

Explanation:

Step 1: Requirement Analysis

The provider's office needs to verify a patient's insurance plan information and coverage when a patient calls to book an appointment.

This means checking whether the patient's insurance is active, what services are covered, and any applicable copays or eligibility details.

Step 2: Health Cloud Out-of-the-Box Capability

Benefits Eligibility and Verification is the dedicated Health Cloud capability that allows provider offices and payers to verify a patient's insurance coverage, eligibility, and benefit details in real time, either through integration with payers or using Health Cloud workflows.

Extract:

"Health Cloud offers Benefits Eligibility and Verification, enabling providers and payers to confirm a patient's plan information and coverage eligibility, reducing the risk of denied claims and improving the patient experience." Administer Health Cloud - Benefits Eligibility and Verification Step 3: Review of Options A . Benefits Eligibility and Verification: Directly addresses insurance plan and coverage verification.

B . Intelligent Appointment Management: For scheduling, not insurance verification.

C . Utilization Management: For prior authorizations and care request reviews.

D . Identity Verification: For confirming patient identity, not insurance coverage.

NEW QUESTION # 92

Bloomington Caregivers needs to use the objects for the Clinical data model as part of its new Health Cloud implementation.

Which preference should Bloomington Caregivers' administrator ensure is enabled?

- A. FHIR-Aligned EHR Data Model org preference
- **B. FHIR-Aligned Data Model org preference**
- C. Clinical R4 Model org preference
- D. Clinical Data Model org preference

Answer: B

NEW QUESTION # 93

A provider wants its care coordinators to track a series of problems, goals, and interventions (PGIs) related to a patient's care in a repeatable, efficient way.

Which approach should a consultant recommend?

- A. Define a PGI Library and care plan templates using the library.
- **B. Configure an action plan template with tasks for each PGI.**
- C. Coach the care coordinators to quickly create tasks using a checklist.
- D. Create care program templates and assign them to patients.

Answer: B

NEW QUESTION # 94

A customer compliance department requires encryption at rest, notification of activities, and extensive field tracking. What are some key considerations and recommended practices for supporting compliance in Salesforce?

- A. Use Role Hierarchy to control data access, implement password policies for user accounts, and use IP Restrictions to limit access to trusted networks.
- B. Enable Field Audit Trail, implement encryption for sensitive data, and configure two-factor authentication for all users.
- C. Enable Salesforce Shield to monitor data access and usage, configure data Classification for sensitive data, and use Event Monitoring to track user activity.
- D. Use the Salesforce Security Health Check to identify vulnerabilities, implement custom profiles and permission sets to control data access, and configure Data Loss Prevention policies to prevent data leakage.

Answer: C

Explanation:

The requirement is:

Encryption at rest → Handled by Salesforce Shield Platform Encryption.

Notification of activities (user monitoring, data access) → Provided by Event Monitoring in Salesforce Shield.

Extensive field tracking → Achieved with Field Audit Trail, also part of Salesforce Shield.

That's why the correct answer is the Salesforce Shield bundle, which directly addresses all three compliance needs.

Why not the others?

A . Role Hierarchy, Password Policies, IP Restrictions → These are basic Salesforce security features, but they don't provide encryption at rest or activity monitoring.

B . Field Audit Trail + Encryption + 2FA → Close, but Field Audit Trail and Encryption require Shield anyway, and 2FA is important but doesn't meet the monitoring requirement.

D . Security Health Check + DLP policies → Useful for improving org security posture, but Salesforce does not have native DLP policies like in other security platforms. This doesn't satisfy the encryption + monitoring requirement.

Salesforce Health Cloud / Security Reference:

Salesforce Shield Overview:

"Use Shield Platform Encryption for encryption at rest."

"Use Event Monitoring to monitor and track user activity across apps."

"Use Field Audit Trail to retain field value changes for compliance requirements."

NEW QUESTION # 95

A customer wants to view a patient's health conditions and clinical encounters as a sequence of events happening over time on the patient's Person Account page.

What should a consultant do to achieve this using the Enhanced Timeline functionality?

- A. Create a new Timeline View Configuration record.
- B. Clone the HCTimeline FlexCard for customization.
- C. Create a new Timeline record within Setup.
- D. Add a record to the HealthCloudTimelineConfig custom setting.

Answer: A

Explanation:

* Enhanced Timeline Functionality:

The Enhanced Timeline in Health Cloud displays a sequence of clinical events (e.g., health conditions and encounters) on a patient's Person Account.

Exact Extract:

"To configure the Enhanced Timeline component to show custom event types and adjust the event display, create a Timeline View Configuration record." Reference:

* Other Options:

Timeline records within Setup and HealthCloudTimelineConfig custom setting are not how the Enhanced Timeline is configured for new event views.

Cloning the HCTimeline FlexCard is not required or recommended for this configuration.

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