

# Prep C-BCSCX-2502 Guide & C-BCSCX-2502 Latest Braindumps Book



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## SAP C-BCSCX-2502 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>Integration Across CX Solutions: This part focuses on how the various SAP CX solutions work together as an integrated system. It examines the Presales Consultant’s understanding of how integration among commerce, customer data, marketing, sales, and service solutions enhances consistency, efficiency, and personalization across customer interactions.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>Understanding the SAP Customer Experience Portfolio: This subtopic assesses the Presales Consultant’s ability to grasp the structure and components of the SAP Customer Experience (CX) portfolio. It involves recognizing the key solution areas—commerce, customer data, marketing, sales, and service and understanding how they form a unified offering aimed at enhancing customer relationships.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>Articulating Value and Business Outcomes: This subtopic evaluates the Consultant’s skill in communicating the overall value of the SAP Customer Experience portfolio. It includes the ability to demonstrate how the integrated solutions lead to stronger customer engagement and ultimately support the achievement of key business outcomes.</li> </ul>

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## SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions Sample Questions (Q18-Q23):

### NEW QUESTION # 18

Which of the following features are available in SAP Service Cloud Version 2?

Note: There are 2 correct answers to this question.

- A. Agent Desktop
- B. Guided selling
- C. Omnichannel experience
- D. Billing

Answer: A,C

### NEW QUESTION # 19

What are some of the benefits of an integration between SAP Customer Experience and SAP ERP?

Note: There are 3 correct answers to this question

- A. Integration between SAP CX and SAP ERP is out-of-the-box
- B. Integration value mapping needs to be maintained
- C. Integration is GDPR compliant
- D. Integration monitoring needs to be centralized
- E. Integration caters for error handling and monitoring

Answer: A,B,E

### NEW QUESTION # 20

What does Clean Core mean in relation to SAP Customer Experience?

- A. It is a strategy to aid in cleaning legacy data for the purposes of data migration.
- B. It is a strategy to minimize modifications, and to run with cloud-compliant extensions and customizations.
- C. It is a strategy to retain an existing installed base of solutions.
- D. It is a strategy to keep existing solutions in the target system environment by prioritizing.

Answer: B

### NEW QUESTION # 21

Which solution can be used to analyze a real-time 360 view of the customer?

- A. SAP Customer Data Platform
- B. Customer Identity Access Management (CIAM) for Business-to-Consumer (B2C)
- C. Customer Identity Access Management (CIAM) for Business-to-Business (B2B)
- D. Enterprise Consent and Preference Management

Answer: A

### NEW QUESTION # 22

What are the challenges faced by a Chief Revenue Officer (CRO) persona?

Note: There are 3 correct answers to this question.

- A. Cross-functional alignment
- B. Data privacy and management
- C. Talent development
- D. Absence of agile technology development
- E. Organization design

Answer: A,C,E

## NEW QUESTION # 23

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The actual SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions (C-BCSCX-2502) certification exam has quite high registration fees, so passing the C-BCSCX-2502 exam in one attempt becomes mandatory. TorrentVCE provides a free C-BCSCX-2502 exam dumps demo so customers can see the product's features before purchasing. This offers comprehensive C-BCSCX-2502 practice test questions that cover all the topics students need to cover to crack the SAP C-BCSCX-2502 test. Moreover, This also offers up to 1 year of free C-BCSCX-2502 questions updates. By using our real SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions (C-BCSCX-2502) dumps, it is guaranteed that the candidate passes in one attempt, so our product saves time and money.

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