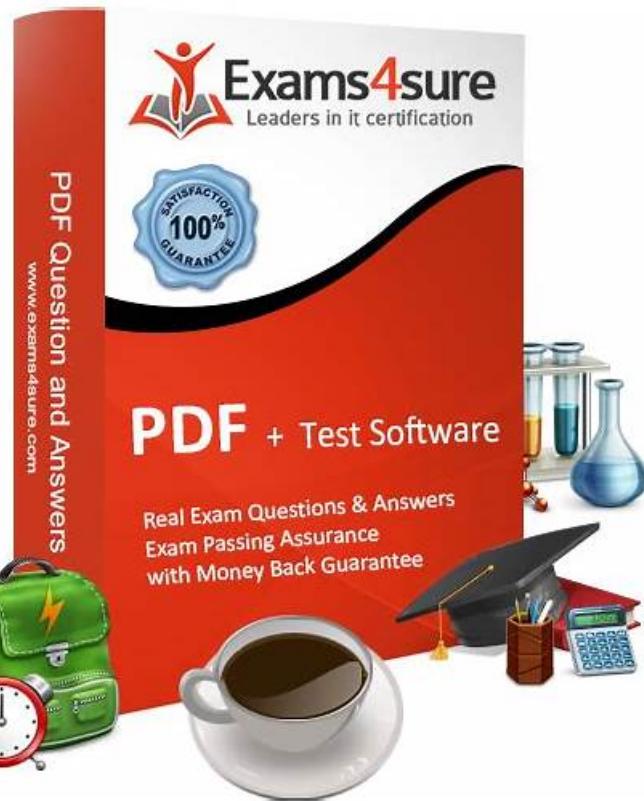


# ABPMP CBPA Practice Exams Questions



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## ABPMP CBPA Exam Syllabus Topics:

Topic	Details

Topic 1	<ul style="list-style-type: none"> <li>Process Modeling: This section of the exam measures the skills of Business Analysts and covers techniques for representing business processes visually. It encompasses modeling standards, notations, and tools used to depict current and future state processes for analysis and improvement.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>Process Transformation: This section of the exam measures the skills of Business Analysts and covers strategies for significant process changes. It addresses change management, stakeholder engagement, and approaches to transitioning from current to improved process states.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>Process Performance Management: This section of the exam measures the skills of Process Analysts and covers monitoring and evaluating process performance. It focuses on setting performance indicators, analyzing results, and implementing controls to maintain process efficiency and effectiveness.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>Process Design: This section of the exam measures the skills of Business Analysts and covers the creation of optimized process solutions. It includes designing workflows that meet business objectives, incorporating best practices, and ensuring alignment with organizational strategies.</li> </ul>

## ABPMP International Certified Business Process Associate (CBPA) Exam Sample Questions (Q59-Q64):

### NEW QUESTION # 59

What best describes the value chain in an organization?

- A. Primary activities that generate value for customers
- B. The value created when products or services are produced for customers**
- C. Primary activities drive inputs that produce outputs that create value for customers
- D. Value is only created by value-added processes with the lowest cycle time

### Answer: B

Explanation:

A value chain is the full range of activities required to create a product or service that has value to the customer. It includes both primary and support activities that contribute to delivering that value.

Reference: ABPMP CBOK, Chapter 1 - Introduction to BPM

### NEW QUESTION # 60

What is process analysis?

- A. The act of prioritizing a process for continuous improvement
- B. An essential tool to evaluate how efficiently the organization is working to meet its objectives**
- C. An essential tool to evaluate how efficiently the organization is working to understand events impacting the strategic plan
- D. An essential tool to evaluate how efficiently the organization is integrating a merger or acquisition

### Answer: B

Explanation:

Process analysis is used to examine how well an organization's processes are performing in alignment with strategic goals and operational objectives. It evaluates efficiency, effectiveness, and value contribution of existing processes.

"Process analysis involves gathering and evaluating data about how work is performed to determine if processes are efficient, effective, and aligned with business objectives."

- ABPMP CBOK, Chapter 4 - Process Analysis

It supports:

- \* Performance improvement
- \* Identification of bottlenecks
- \* Alignment with strategy and customer needs

Reference: ABPMP CBOK, Chapter 4 - Process Analysis

## NEW QUESTION # 61

What does a SIPOC diagram describe?

- A. Supplier, Input, Process, Output, and Customer
- B. The end-to-end process of transforming the inputs to outputs to customers
- C. An initial consensus on what areas of a process will be documented in the modeling tool
- D. A flowchart that shows the inputs converted to outputs resulting in products or services delivered to a customer

**Answer: A**

Explanation:

The SIPOC diagram stands for Supplier, Input, Process, Output, and Customer. It is used at a high level to identify all relevant elements of a business process improvement project before detailed mapping begins. It helps define process boundaries and the relationship between inputs and outputs.

"The SIPOC model is a high-level process map that shows the Suppliers, Inputs, Process, Outputs, and Customers for a process. It is commonly used in Six Sigma and Lean methodologies."

- ABPMP CBOK, Chapter 2 - Process Modeling

Reference: ABPMP CBOK, Chapter 2 - Process Modeling

## NEW QUESTION # 62

Which statement is NOT true regarding Enterprise Process Management (EPM)?

- A. EPM provides a governance model for the management and evaluation of initiatives.
- B. EPM performs a high-level process analysis and performance evaluation.
- C. BPM permits process analysis and modeling to be performed at a detailed, business-unit level.
- D. BPM provides a high-level, strategic assessment of the organizational process view.

**Answer: D**

Explanation:

Statement A is NOT true because Enterprise Process Management (EPM) - not just BPM - provides the high-level strategic assessment and governance across the organization. BPM operates at various levels, including tactical and operational, whereas EPM is the strategic layer of process governance.

"EPM integrates all BPM activities within a strategic framework that includes governance, enterprise-wide performance assessment, and alignment with corporate goals."

- ABPMP CBOK, Chapter 8 - Enterprise Process Management

Reference: ABPMP CBOK, Chapter 8 - Enterprise Process Management

## NEW QUESTION # 63

What is the core responsibility of a process owner?

- A. Oversight of people who execute one or more business processes
- B. Overall accountability for one or more business processes
- C. Managing employees in several functional areas of the organization
- D. Oversight of team leaders from department or functional areas

**Answer: B**

Explanation:

A process owner holds end-to-end accountability for the design, performance, and improvement of a business process. They ensure the process aligns with business goals and are responsible for delivering its intended outcomes.

"The process owner is accountable for managing the process end-to-end, across departmental boundaries, ensuring performance meets business objectives."

- ABPMP CBOK, Chapter 9 - Process Organization

Reference: ABPMP CBOK, Chapter 9 - Process Organization

## NEW QUESTION # 64

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