

トピック 2	<ul style="list-style-type: none"> 設計: この領域には、ベストプラクティスを用いたヘルスクラウドソリューションの設計、適切なオブジェクトを用いた医療機関のモデリング、使用する具体的な機能の決定、成功指標とレポートの定義、セキュリティとコンプライアンスの実装、統合戦略の開発、データ移行計画の作成が含まれます。
トピック 3	<ul style="list-style-type: none"> 展開: このドメインでは、特定のユースケースとヘルスクラウド機能に関する展開前および展開後の手順、ならびにモバイルアプリ機能による技術的な側面の管理について説明します。
トピック 4	<ul style="list-style-type: none"> 実装: この領域では、Health Cloudのインストール、アプリケーションとOmniStudioコンポーネントの設定、機能のカスタマイズ、統合とAPIの実装、セキュリティルールの設定、およびレポート機能の確立に重点を置きます。

>> AP-211テスト難易度 <<

Salesforce AP-211テスト難易度: Salesforce Health Cloud Accredited Professional - PassTest ベストプロバイダー

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Salesforce Health Cloud Accredited Professional 認定 AP-211 試験問題 (Q107-Q112):

質問 # 107

Bloomington Caregivers needs to use the objects for the Clinical data model as part of its new Health Cloud implementation. Which preference should Bloomington Caregivers' administrator ensure is enabled?

- A. FHIR-Aligned Data Model org preference
- B. Clinical Data Model org preference
- C. FHIR-Aligned EHR Data Model org preference
- D. Clinical R4 Model org preference

正解: A

質問 # 108

A customer that already has Service Cloud is onboarding a new business unit, which needs to use Health Cloud. Which three organization-wide default settings should an administrator change to ensure the original business unit that leverages Service Cloud does not have visibility into protected health information (PHI)? Choose 3 answers

- A. Set Contact to Controlled by Parent.
- B. Set Person Accounts to Private,
- C. Set Health Details to Controlled by Parent or Private.
- D. Set Account and Contract to Private.
- E. Set related clinical objects to Controlled by Parent or Private.

正解: B、C、E

解説:

When onboarding Health Cloud into an org that already uses Service Cloud, it's critical to properly configure Organization-Wide Defaults (OWD) to ensure that protected health information (PHI) remains restricted. The correct settings are:

A . Set Person Accounts to Private

Patients are modeled as Person Accounts in Health Cloud.

Setting Person Accounts to Private ensures PHI isn't exposed to users outside the Health Cloud business unit.

B . Set related clinical objects to Controlled by Parent or Private

Clinical objects (e.g., Care Plans, Assessments, Referrals) often relate to patients.

Making them Controlled by Parent (Person Account) or Private ensures only authorized users can see PHI.

E . Set Health Details to Controlled by Parent or Private

Health Details contain sensitive clinical data.

Must be restricted at the OWD level to prevent exposure to non-Health Cloud users.

Why not the others?

C . Set Account and Contract to Private

Regular business Accounts/Contracts are part of Service Cloud, not typically where PHI resides. Restricting them isn't required for PHI protection.

D . Set Contact to Controlled by Parent

Contacts in Health Cloud are often caregivers or providers, not patients (who are Person Accounts).

PHI protection centers around Person Accounts + Clinical Objects + Health Details, not Contacts.

Salesforce Health Cloud Reference:

Salesforce Health Cloud Security and Sharing Guide:

"For HIPAA and other PHI compliance, set Person Accounts and Health Cloud clinical objects to Private or Controlled by Parent."

"Ensure Health Details are not exposed via default sharing."

質問 # 109

At Bloomington Caregivers, care coordinators can only view patient records they own in Health Cloud. Moving forward, a small subset of auditors need access.

What should a consultant do to expand this access?

- A. Create a user access policy with grant permissions.
- B. Update organization-wide default for Account and Contract to Public Read-Only.
- C. Create a criteria-based Account sharing rule.
- D. Create a restriction rule for the Person Account object.

正解: C

解説:

Expanding Access to Auditors:

Exact Extract:

"Use criteria-based sharing rules to grant additional access to Person Account (patients) records for users or groups who do not own the records, such as auditors." Reference:

Other Options:

Restriction rule: Restricts, not expands, access.

User access policy: Not a Salesforce standard for sharing data.

Changing org-wide default to Public Read-Only: Not best practice for PHI and patient data-should use sharing rules for scoped access.

質問 # 110

A provider is looking to view a patient's insurance coverage, including co-pay and deductible information, prior to their appointment.

Using Health Cloud, which two steps should a consultant take to access this information in the Benefit Verification component?

Choose 2 answers

- A. Create a new record for the HCBenVerConnect custom setting.
- B. Configure the link to the clearinghouse's endpoint using a Uniform Resource Identifier (URI) path.
- C. Create a named credential to support authenticated callouts.
- D. Configure the Connection Label with the source system's API details.

正解: C、D

解説:

To access a patient's insurance coverage, co-pay, and deductible information in the Benefit Verification component of Health Cloud, you need to integrate with external systems (e.g., payers or clearinghouses). Health Cloud provides the Benefit Verification

component, which relies on secure API integrations for real-time eligibility and benefits checks.

Step-by-Step Reference:

Configure the Connection Label with the source system's API details:

Extract:

"In Benefit Verification setup, specify the Connection Label and configure the external endpoint and API details to connect to the benefit verification source system." (Source: Administer Health Cloud - Benefit Verification Setup) Create a named credential to support authenticated callouts:

Extract:

"Use Named Credentials to securely store authentication settings and endpoint information for callouts to external services (such as clearinghouses or payers) required for benefit verification." (Source: Salesforce Security Guide and Administer Health Cloud - Benefit Verification) Why not A or B?

The HCBenVerConnect custom setting is not part of the standard configuration for the out-of-the-box Benefit Verification component.

Configuring a URI path alone (without API details and credentials) does not enable secure, authenticated communication.

質問 # 111

Bloomington Caregivers is currently in the process of updating its systems as part of a corporate-wide digital transformation initiative. Which two considerations should a consultant include when configuring security, sharing, and visibility rules in Health Cloud to meet a healthcare organization's needs?

Choose 2 answers

- A. Review Salesforce documentation and implement a standardized security and visibility model.
- B. Ensure that data mask is used in production to appropriately manage protected health information (PHI).
- C. Regularly review and update security, sharing, and visibility settings in Health Cloud to align with evolving needs, regulations, and organizational policies.
- D. Understand customer needs, data security, privacy concerns, regulatory compliance, and sharing or visibility restrictions.

正解: C、D

解説:

When configuring security, sharing, and visibility in Salesforce Health Cloud, consultants must consider healthcare-specific requirements such as HIPAA, GDPR, and organizational policies. Two critical considerations are:

B . Understand customer needs, data security, privacy concerns, regulatory compliance, and sharing or visibility restrictions.

Healthcare data involves PHI (Protected Health Information), which requires strict compliance with HIPAA and regional regulations. Consultants must tailor security models to meet specific privacy and compliance requirements.

C . Regularly review and update security, sharing, and visibility settings in Health Cloud to align with evolving needs, regulations, and organizational policies.

Regulations change, and so do organizational needs. Security and sharing rules must be reviewed and updated periodically to ensure ongoing compliance and relevance.

Why not the others?

A . Ensure that data mask is used in production to appropriately manage PHI.

Salesforce Data Mask is a tool for sandbox data anonymization, not for production. PHI in production should be secured using encryption, field-level security, and sharing rules-not Data Mask.

D . Review Salesforce documentation and implement a standardized security and visibility model.

While documentation is helpful, healthcare organizations require tailored security models that fit unique compliance and data access needs, not a one-size-fits-all model.

Salesforce Health Cloud Reference:

Salesforce Health Cloud Security & Compliance Guidance:

"When configuring Health Cloud, ensure security models reflect customer needs, privacy concerns, and regulatory compliance (HIPAA, GDPR, etc.)."

"Review and update security, sharing, and visibility models regularly to address evolving business, regulatory, and compliance requirements."

質問 # 112

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