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PECB ISO-IEC-27035-Lead-Incident-Manager Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Designing and developing an organizational incident management process based on ISO• IEC 27035: This section of the exam measures skills of Information Security Analysts and covers how to tailor the ISO• IEC 27035 framework to the unique needs of an organization, including policy development, role definition, and establishing workflows for handling incidents.
Topic 2	<ul style="list-style-type: none">• Fundamental principles and concepts of information security incident management: This section of the exam measures skills of Information Security Analysts and covers the core ideas behind incident management, including understanding what constitutes a security incident, why timely responses matter, and how to identify the early signs of potential threats.

Topic 3	<ul style="list-style-type: none"> Preparing and executing the incident response plan for information security incidents: This section of the exam measures skills of Incident Response Managers and covers the preparation and activation of incident response plans. It focuses on readiness activities such as team training, resource allocation, and simulation exercises, along with actual response execution when incidents occur.
Topic 4	<ul style="list-style-type: none"> Improving the incident management processes and activities: This section of the exam measures skills of Incident Response Managers and covers the review and enhancement of existing incident management processes. It involves post-incident reviews, learning from past events, and refining tools, training, and techniques to improve future response efforts.

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PECB Certified ISO/IEC 27035 Lead Incident Manager Sample Questions (Q46-Q51):

NEW QUESTION # 46

Which method is used to examine a group of hosts or a network known for vulnerable services?

- A. Security testing and evaluation
- B. Penetration testing
- C. Automated vulnerability scanning tool

Answer: C

Explanation:

Comprehensive and Detailed Explanation:

An automated vulnerability scanning tool is designed specifically to scan systems, hosts, or networks for known vulnerabilities based on a maintained vulnerability database. These tools are efficient for covering large environments quickly and are commonly used in routine security assessments.

Security testing and evaluation (A) is broader and includes manual assessments. Penetration testing (C) simulates real-world attacks but is usually more targeted and time-intensive.

Reference:

ISO/IEC 27002:2022, Control A.5.27: "Automated vulnerability scanning should be used to identify technical vulnerabilities."

Correct answer: B

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NEW QUESTION # 47

Scenario 8: Moneda Vivo, headquartered in Kuala Lumpur, Malaysia, is a distinguished name in the banking sector. It is renowned for its innovative approach to digital banking and unwavering commitment to information security. Moneda Vivo stands out by offering various banking services designed to meet the needs of its clients. Central to its operations is an information security incident management process that adheres to the recommendations of ISO/IEC 27035-1 and 27035-2.

Recently, Moneda Vivo experienced a phishing attack aimed at its employees. Despite the bank's swift identification and containment of the attack, the incident led to temporary service outages and data access issues, underscoring the need for improved resilience. The response team compiled a detailed review of the attack, offering valuable insights into the techniques and entry points used and identifying areas for enhancing their preparedness.

Shortly after the attack, the bank strengthened its defense by implementing a continuous review process to ensure its incident management procedures and systems remain effective and appropriate. While monitoring the incident management process, a trend

became apparent. The mean time between similar incidents decreased after a few occurrences; however, Moneda Vivo strategically ignored the trend and continued with regular operations. This decision was rooted in a deep confidence in its existing security measures and incident management protocols, which had proven effective in quick detection and resolution of issues. Moneda Vivo's commitment to transparency and continual improvement is exemplified by its utilization of a comprehensive dashboard. This tool provides real-time insights into the progress of its information security incident management, helping control operational activities and ensure that processes stay within the targets of productivity, quality, and efficiency. However, securing its digital banking platform proved challenging.

Following a recent upgrade, which included a user interface change to its digital banking platform and a software update, Moneda Vivo recognized the need to immediately review its incident management process for accuracy and completeness. The top management postponed the review due to financial and time constraints.

According to scenario 8, which reporting dashboard did Moneda Vivo use?

- A. Tactical
- **B. Operational**
- C. Strategic

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The scenario mentions that Moneda Vivo uses a dashboard that offers "real-time insights into the progress of its information security incident management, helping control operational activities and ensure that processes stay within the targets of productivity, quality, and efficiency." These characteristics are aligned with an operational dashboard. According to ISO/IEC 27035-2 and related best practices, operational dashboards track day-to-day activities, monitor KPIs related to incident management, and help frontline teams manage incidents in real time.

Strategic dashboards (Option A) are used by executives for long-term decision-making, while tactical dashboards (Option C) are used for mid-term planning and departmental coordination.

Reference:

ISO/IEC 27035-2:2016, Clause 7.4.6: "Dashboards can support monitoring of incident management activities at operational and tactical levels." Correct answer: B

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NEW QUESTION # 48

Scenario 2: NoSpace, a forward-thinking e-commerce store based in London, is renowned for its diverse products and advanced technology. To enhance its information security, NoSpace implemented an ISMS according to ISO/IEC 27001 to better protect customer data and ensure business continuity. Additionally, the company adopted ISO/IEC 27035-1 and ISO/IEC 27035-2 guidelines. Mark, the incident manager at NoSpace, strategically led the entire implementation. He played a crucial role in aligning the company's ISMS with the requirements specified in ISO/IEC 27001, using ISO/IEC 27035-1 guidelines as the foundation. During a routine internal audit, a minor anomaly was detected in the data traffic that could potentially indicate a security threat. Mark was immediately notified to assess the situation. Then, Mark and his team immediately escalated the incident to crisis management to handle the potential threat without further assessment. The decision was made to ensure a swift response.

After resolving the situation, Mark decided to update the incident management process. During the initial phase of incident management, Mark recognized the necessity of updating NoSpace's information security policies. This included revising policies related to risk management at the organizational level as well as for specific systems, services, or networks. The second phase of the updated incident management process included the assessment of the information associated with occurrences of information security events and the importance of classifying events and vulnerabilities as information security incidents. During this phase, he also introduced a "count down" process to expedite the evaluation and classification of occurrences, determining whether they should be recognized as information security incidents.

Mark developed a new incident management policy to enhance the organization's resilience and adaptability in handling information security incidents. Starting with a strategic review session with key stakeholders, the team prioritized critical focus areas over less impactful threats, choosing not to include all potential threats in the policy document. This decision was made to keep the policy streamlined and actionable, focusing on the most significant risks identified through a risk assessment. The policy was shaped by integrating feedback from various department heads to ensure it was realistic and enforceable. Training and awareness initiatives were tailored to focus only on critical response roles, optimizing resource allocation and focusing on essential capabilities.

Based on scenario 2, did Mark follow the guidelines of ISO/IEC 27035 series regarding the incident management phases in the updated incident management process?

- **A. No, the second phase of the incident management process should include the collection of information associated with the occurrences of information security events**
- B. No, the decision on whether to classify events as information security incidents should be assessed before initiating the

incident management process

- C. Yes, all phases of the incident management process were established according to the ISO/IEC 27035-1 guidelines

Answer: A

Explanation:

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Comprehensive and Detailed Explanation From Exact Extract:

ISO/IEC 27035-1:2016 outlines a structured five-phase approach to information security incident management, which includes:

1. Prepare
2. Identify (or detect and report)
3. Assess and Decide
4. Respond
5. Lessons Learned

According to the standard, the "Assess and Decide" phase must include the collection, review, and analysis of information associated with the occurrence of a potential incident. This phase ensures that the organization bases its classification decisions on factual data and contextual analysis, allowing the organization to determine whether the event should be categorized as a formal security incident. In the scenario, Mark does introduce an accelerated "count down" process to evaluate and classify incidents, which is a commendable improvement in efficiency. However, there is no mention of gathering or documenting the actual event data prior to classification. This oversight fails to fully align with the standard.

Option A is incorrect because not all phases were implemented as defined—specifically, phase 3 ("Assess and Decide") lacks an essential component: the collection of evidence/information from the anomaly or event.

Option C is also incorrect. According to ISO/IEC 27035, assessment and classification take place within the formal incident management process—not before it. The initiation of the process includes the evaluation of whether a security event becomes an incident.

Reference Extracts:

* ISO/IEC 27035-1:2016, Clause 6.2.2: "The assessment and decision process involves analyzing the information associated with reported events to decide whether they should be treated as incidents."

* ISO/IEC 27035-2:2016, Clause 7.3: "This phase includes collecting information from available sources...

such as logs, reports, and alerts, to support classification and response decisions." Therefore, the correct answer is B: No, the second phase of the incident management process should include the collection of information associated with the occurrences of information security events.

NEW QUESTION # 49

What is the primary focus of internal exercises in information security incident management?

- A. Testing inter-organizational communication
- **B. Evaluating the readiness of the incident response team**
- C. Involving external organizations to assess collaboration

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Internal exercises, such as simulations, tabletop exercises, and mock drills, are designed primarily to assess the readiness, coordination, and performance of the internal incident response team (IRT). According to ISO/IEC 27035-2:2016, these exercises aim to validate that the IRT understands their roles, follows documented procedures, and can act effectively under pressure.

While external collaboration (Options A and B) may be tested during joint exercises or industry-wide scenarios, the focus of internal exercises is on internal capabilities. These exercises help identify gaps in training, procedures, communication, and escalation pathways.

Reference Extracts:

ISO/IEC 27035-2:2016, Clause 7.3.3: "Exercises and simulations should be conducted to test the readiness of the incident response capability." NIST SP 800-84: "Regular exercises increase response efficiency and allow staff to develop incident handling confidence." Correct answer: C

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NEW QUESTION # 50

What role does the incident coordinator play during the response phase?

- A. Initiating the response actions immediately
- **B. Coordinating the activities of IRTs and monitoring response time**
- C. Assessing if the event is a potential or confirmed security incident

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The incident coordinator plays a vital managerial and operational role in guiding and synchronizing the efforts of Incident Response Teams (IRTs). ISO/IEC 27035-2:2016, Clause 7.2.2 describes the role as one that involves coordination of resources, communication, and oversight to ensure that all phases of the response are executed according to procedure and within acceptable timelines.

Responsibilities include:

Assigning roles and responsibilities

Overseeing containment, eradication, and recovery efforts

Communicating with stakeholders

Tracking incident metrics and resolution progress

Initiating the response (Option B) is typically a decision taken collectively or by senior management or the IMT after classification.

Assessing the nature of an event (Option C) falls under the detection and classification phase, not the coordinator's primary role during response.

Reference:

ISO/IEC 27035-2:2016, Clause 7.2.2: "The incident coordinator is responsible for leading and coordinating the incident response process, ensuring timely and efficient execution." Correct answer: A

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NEW QUESTION # 51

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