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## Salesforce Certified Platform Integration Architect practice dumps & Plat-Arch-204 exam dumps

This way you can get knowledge about the Salesforce Plat-Arch-204 exam environment beforehand. Windows computers support the Salesforce Plat-Arch-204 desktop practice exam software. It works offline whereas the web-based Plat-Arch-204 Practice Test requires an active internet connection. Major browsers and operating systems support the online Plat-Arch-204 mock exam.

## Salesforce Plat-Arch-204 Exam Syllabus Topics:

Topic	Details

Topic 1	<ul style="list-style-type: none"> <li>Evaluate the Current System Landscape: This domain covers analyzing existing technical environments to understand current systems, their standards, protocols, limitations, and boundaries, while identifying constraints and authentication</li> <li>authorization requirements.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>Build Solution: This domain covers implementing integrations including API design considerations, choosing outbound methods, building scalable solutions, implementing error handling, creating security solutions, and ensuring resilience during system updates.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>Maintain Integration: This domain focuses on monitoring integration performance, defining error handling and recovery procedures, implementing escalation processes, and establishing reporting needs for ongoing integration health monitoring.</li> </ul>

## Salesforce Certified Platform Integration Architect Sample Questions (Q16-Q21):

### NEW QUESTION # 16

Universal Containers (UC) has a legacy homegrown application that stores customer data. Sales representatives edit contact records in Salesforce. UC requirements: 1. Salesforce updates should update the homegrown application. 2. Synchronization should be event-driven. 3. Integration should be asynchronous. Which option should an architect recommend?

- A. Leverage Change Data Capture to track changes to the Contact object and write a CometD subscriber on the homegrown application.
- B. Leverage Platform Events to publish a custom event message containing changes to the Contact object.

### Answer: A

Explanation:

For a requirement focused on synchronizing record updates from Salesforce to an external system in an event-driven and asynchronous manner, Change Data Capture (CDC) is the architecturally preferred solution over custom Platform Events. CDC is designed specifically for data replication and synchronization. It automatically publishes change events for Salesforce records (Create, Update, Delete, and Undelete) to the event bus. Unlike Platform Events, which require manual publishing via Apex triggers or Flows, CDC is a low-code feature that requires only a simple activation for the Contact object in Setup. The external homegrown application can then act as a CometD subscriber, listening to the specialized /data/ContactChangeEvent channel to receive near real-time updates without the need for constant polling. Furthermore, CDC provides ordered, replayable events and an extended 72-hour retention window, ensuring that the homegrown application can recover missed updates using a Replay ID if it momentarily loses connection. This native broadcasting capability ensures data integrity across systems while breaking the tight coupling between Salesforce and the legacy application.

### NEW QUESTION # 17

Northern Trail Outfitters (NTO) is planning to create a native employee-facing mobile app with the look and feel of Salesforce Lightning Experience. The mobile app needs to integrate with NTO's Salesforce org. Which Salesforce API should be used to implement this integration?

- A. User Interface API
- B. Connect REST API
- C. REST API

### Answer: A

Explanation:

When building custom mobile or web applications that aim to replicate the look and feel of Salesforce Lightning Experience, the User Interface (UI) API is the architecturally recommended choice.

The UI API is specifically designed to provide the metadata and data needed to build high-fidelity user interfaces. Unlike the standard REST API (Option B), which returns raw record data, the UI API returns both data and metadata in a single response. This includes information about page layouts, field-level security, picklist values, and localized labels. By using the UI API, the mobile app can dynamically render fields according to the user's permissions and the organization's layout configurations, ensuring

that the custom app stays in sync with changes made in Salesforce Setup without requiring code updates in the mobile app. Connect REST API (Option A) is primarily used for Chatter, Communities (Experience Cloud), and CMS content, and while it is useful for those specific social features, it does not provide the layout and record-level metadata required for a full CRM interface. The UI API is the same underlying technology that powers the Salesforce mobile app and Lightning Experience itself. Therefore, utilizing this API allows NTO's developers to build a native app that perfectly mimics the Lightning Experience while reducing the amount of custom logic needed to handle complex Salesforce UI requirements.

### NEW QUESTION # 18

An enterprise customer is planning to implement Salesforce to support case management.

Below is their current system landscape diagram. Considering Salesforce capabilities, what should the integration architect evaluate when integrating Salesforce with the current system landscape?

- A. Integrate Salesforce with Email Management System, Order Management System and Case Management System.
- B. **Integrate Salesforce with Data Warehouse, Order Management and Email Management System.**
- C. Integrate Salesforce with Order Management System, Data Warehouse and Case Management System

#### Answer: B

Explanation:

An Integration Architect's primary responsibility when evaluating a landscape for a new Salesforce implementation is to identify the system of record for each business process and determine which legacy systems will be replaced by Salesforce. In this scenario, the customer is implementing Salesforce specifically to support case management.

According to the provided landscape diagram, the Case Management System currently exists as a standalone entity. Since Salesforce Service Cloud provides native, best-in-class case management capabilities, this legacy system is the primary candidate for retirement. Retiring the legacy Case Management system avoids data fragmentation and ensures that Salesforce serves as the single source of truth for support interactions.

However, for Salesforce to function effectively as a new case management hub, it must integrate with the remaining surrounding systems:

Email Management System: This system likely handles inbound customer communications. An architect must evaluate integrating this with Salesforce (via Email-to-Case or a specialized connector) so that incoming emails automatically generate or update cases.

Order Management System (OMS): Support agents often need to view order history or status to resolve customer inquiries.

Integrating Salesforce with the OMS allows for a 360-degree view, enabling agents to see relevant order data directly within the Salesforce case console.

Data Warehouse: For long-term reporting, trend analysis, and a unified customer profile, case data from Salesforce needs to be pushed to the Data Warehouse. This ensures that the Analytics and Business Intelligence Tool downstream can report on support metrics alongside other enterprise data.

Therefore, the architect should evaluate integrations with the Data Warehouse, Order Management, and Email Management System. Option B and C are incorrect because they suggest integrating with the "Case Management System," which is the very system being superseded by Salesforce's native capabilities. By focusing on the integration of these three supporting systems, the architect ensures a seamless transition where Salesforce is fully enriched with the necessary external data to drive support excellence.

### NEW QUESTION # 19

A company's cloud-based single page application consolidates data local to the application with data from on-premise and Third-party systems. The diagram below typifies the application's combined use of synchronous and asynchronous calls. The company wants to use the average response time of its application's user interface as a basis for certain alerts. For this purpose, the following occurs:

Log every call start and finish date and time to a central analytics data store.

Compute response time uniformly as the difference between the start and finish date and time (A to H in the diagram).

Which computation represents the end-to-end response time from the user's perspective?

- A. Sum of A to F
- B. Sum of A to H
- C. **Sum of A and H**

#### Answer: C

### NEW QUESTION # 20

Salesforce is the system of record for Leads, Contacts, Accounts, and Cases. Customer data also exists in an ERP, ticketing system, and data lake, each with unique identifiers. Middleware is used to update systems bidirectionally. Which solution should be recommended to handle this?

- A. Locally cache external IDs at the middleware layer.
- B. Use Change Data Capture to update downstream systems accordingly.
- C. Design an MDM solution that maps external IDs to the Salesforce record ID.

**Answer: C**

Explanation:

In a complex landscape where multiple systems contain overlapping customer data, each with its own primary key, the core architectural challenge is Identity Management. To ensure that an update in Salesforce (the System of Record) correctly updates "Customer A" in the ERP and "Customer A" in the Data Lake, a Master Data Management (MDM) strategy is required.

An MDM solution creates a Cross-Reference (X-Ref) Table or a "Golden Record" that maps the unique identifiers from all systems.

In the Salesforce record, the architect should implement External ID fields for each corresponding system (e.g., ERP\_ID\_c, Ticket\_System\_ID\_c).

Why this is the superior recommendation:

**Bidirectional Integrity:** When the middleware receives an update from the ERP, it uses the ERP\_ID\_c to perform an "upsert" in Salesforce, ensuring no duplicates are created.

**Traceability:** It allows for easy auditing of data lineage across the enterprise.

**Decoupling:** Salesforce doesn't need to know the internal logic of the ERP; it simply holds the reference key.

Option B (CDC) is a delivery mechanism, not an identity management strategy; it tells you that something changed, but not which record in the ERP it corresponds to without the ID mapping. Option C (Local caching in middleware) is an "anti-pattern" because it makes the middleware stateful; if the middleware cache is lost or out of sync, the entire integration breaks. By designing an MDM-based mapping solution directly within the data model, the architect ensures a robust, scalable, and transparent identity framework for the entire enterprise.

## NEW QUESTION # 21

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