

# ITIL-4-Transition試験問題集、ITIL-4-Transition問題集ガイド、ITIL-4-Transitionベスト問題



さらに、Jpexam ITIL-4-Transitionダンプの一部が現在無料で提供されています: [https://drive.google.com/open?id=1AtT\\_Z46uGJYdqgnM\\_iP\\_kz3ZA9HdvWXz](https://drive.google.com/open?id=1AtT_Z46uGJYdqgnM_iP_kz3ZA9HdvWXz)

ITILのITIL-4-Transition試験に興味があると、躊躇わなく、我々Jpexamで問題集のデモをダウンロードして試すことができます。デモ版によって、このITIL-4-Transition問題集はあなたに適合するかと判断します。適合すると、あなたは安心して購入できます。弊社JpexamのITIL-4-Transition問題集は必ずあなたの成功への道への秘訣です。

成功する方法を見つけるだけで、失敗する口実をしない。Jpexamの ITILのITIL-4-Transition試験トレーニング資料は問題と解答を含めて、高度に認証されたIT領域の専門家の経験と創造を含めているものです。うちのITILのITIL-4-Transition試験トレーニング資料は正確性が高く、カバー率も広いので、君がITILのITIL-4-Transition認定試験に合格するのに大変役に立ちます。

>> ITIL-4-Transition日本語的中対策 <<

## ITIL ITIL-4-Transition Exam | ITIL-4-Transition日本語的中対策 - 信頼できるプロバイダ ITIL-4-Transition: ITIL 4 Managing Professional Transition 試験

市場では、顧客の観点から判断するための未定の品質を備えたいいくつかの実習用教材が市場に登場しています。間違ったITIL-4-Transition練習教材を選択した場合、重大な間違いになります。彼らの行動は厳密に倫理的ではなく、あなたにとって無責任ではありません。進歩を遂げ、ITIL-4-Transitionトレーニング資料の証明書を取得することは、当然のことながら、最新の最も正確な知識を指揮する最も専門的な専門家によるものです。それが、ITIL 4 Managing Professional Transition試験準備が市場の大部分を占める理由です。

ITIL-4トランジション試験は、最新のITILフレームワークとプラクティスに常にアップデートしたいITプロフェッショナルにとって必須の認定プログラムです。この認定プログラムは、ITプロフェッショナルがビジネス環境でITサービスを効果的に管理するために必要な知識とスキルを開発することを目的としています。ITIL 4 Managing Professional Transitionの認定を取得することで、ITプロフェッショナルはキャリアの見通しを拡大し、ITIL 4サービスマネジメントの専門知識を証明することができます。

## ITIL 4 Managing Professional Transition 認定 ITIL-4-Transition 試験問題 (Q74-Q79):

質問 # 74

Which are elements of the service value system?

- A. Outcomes, utility, warranty

- B. Service provision, service consumption, service relationship management
- C. Customer value, stakeholder value, organization
- D. Governance, service value chain, practices

正解: D

解説:

Explanation

The service value system is a model that describes how all the components and activities of an organization work together as a system to enable value creation. The service value system consists of five elements:

governance, service value chain, practices, guiding principles, and continual improvement. Governance is the means by which an organization is directed and controlled. It ensures that the organization's strategy, policies, and objectives are aligned with the value proposition and the stakeholder needs. Service value chain is a set of interconnected activities that an organization performs to deliver a valuable product or service to its consumers and to facilitate value realization. Practices are sets of organizational resources designed for performing work or accomplishing an objective. Practices include processes, roles, tools, techniques, and methods that enable the organization to carry out its work effectively and efficiently. The other two elements of the service value system are guiding principles and continual improvement, which are not part of the answer options.

References:

The ITIL 4 Service Value System Explained - ITSM.tools

Service Value System in ITIL 4 Explained | Sprintzeal

質問 # 75

Which is a purpose of the customer journey?

- A. To understand the interactions between the user and the service provider
- B. To understand the service consumer resources required to deliver the service
- C. To maximize the co-creation of value from both an outcome and experience perspective
- D. To maximize the number of contacts with the customer in order to enhance the service

正解: A

質問 # 76

An organization has IT divisions distributed globally. As the organization has grown, it has become difficult to align the activities of the IT divisions with the organization's objectives. How can the organization ensure that all IT activities are aligned with the organization's objectives?

- A. Prioritize risk mitigation strategies in alignment with the organization's risk appetite
- B. Put compliance controls in place to ensure that all centers of expertise are following the same practices
- C. Establish increasingly detailed objectives at each level of the organization that align directly with the objectives of the layer above
- D. Collect feedback from both organizational and IT leadership from each region

正解: C

解説:

Explanation

The best way for the organization to ensure that all IT activities are aligned with the organization's objectives is to establish increasingly detailed objectives at each level of the organization that align directly with the objectives of the layer above. This is based on the ITIL 4 principle of cascading objectives, which is a method for translating high-level strategic objectives into more specific and measurable operational objectives. By doing this, the organization can create a clear line of sight between the vision, mission, and goals of the organization and the actions and outcomes of the IT divisions. This also enables the organization to monitor and evaluate the performance and value of the IT activities and ensure that they are contributing to the achievement of the organization's objectives. The other options are not sufficient to ensure alignment, as they do not address the root cause of the misalignment, which is the lack of clarity and consistency in the objectives. Risk mitigation strategies, compliance controls, and feedback collection are important aspects of IT governance, but they do not necessarily ensure that the IT activities are aligned with the organization's objectives. They may also create unnecessary bureaucracy and overhead that may hinder the agility and innovation of the IT divisions. References:

<https://www.atlassian.com/blog/technology/what-the-new-til-4-means-for-you-and-your-team>

<https://www.greycampus.com/opencampus/itil-foundation/itil-objectives>

### 質問 # 77

A company has begun a new global line of business that has changed how IT supports the new systems.

Recognizing the urgent need for two-way communication on the required changes, IT managers are trying to find better ways to obtain feedback than a standing agenda at staff meetings.

Which describes the BEST approach for establishing effective feedback channels?

- A. Establish office hours where staff are encouraged to drop by without appointments and discuss any concerns they have
- **B. Research how individual teams communicate internally and use the most popular collaboration tools to collect feedback**
- C. Initiate a project to select and implement a collaboration tool to facilitate two-way communication with staff
- D. Publish a printed weekly newsletter that clearly and consistently communicates change

正解: B

解説:

According to ITIL 4, one of the guiding principles is to progress iteratively with feedback. This means that IT service providers should break down complex tasks or changes into manageable chunks, seek feedback after each iteration, and use the feedback to improve and adapt their actions. Feedback is essential for co-creating value with customers and stakeholders, as well as for learning and improving the quality of IT services.

Therefore, IT managers should establish effective feedback channels that enable two-way communication with staff and other parties involved in the IT service delivery. The best approach for establishing effective feedback channels is to research how individual teams communicate internally and use the most popular collaboration tools to collect feedback. This way, IT managers can leverage the existing communication preferences and habits of the staff, and avoid imposing a new tool or method that may not be suitable or convenient for them. By using the most popular collaboration tools, IT managers can also ensure that the feedback is timely, relevant, and accessible for all parties. This approach aligns with the ITIL 4 principle of collaborating and promoting visibility, which encourages IT service providers to work together across boundaries, share information, and make use of diverse perspectives and feedback. Therefore, the answer is A). Research how individual teams communicate internally and use the most popular collaboration tools to collect feedback. The other options are not the best approach for establishing effective feedback channels, because they either do not facilitate two-way communication, or do not consider the needs and preferences of the staff. For example, option B. Establish office hours where staff are encouraged to drop by without appointments and discuss any concerns they have, may not be convenient or practical for staff who work remotely or have different schedules. Option C. Initiate a project to select and implement a collaboration tool to facilitate two-way communication with staff, may take too long and may not match the expectations or requirements of the staff. Option D. Publish a printed weekly newsletter that clearly and consistently communicates change, may not be effective or efficient for collecting feedback, as it is a one-way communication channel that does not allow for immediate or interactive responses. References:

\* The 7 Guiding Principles of ITIL 4: Progress iteratively with feedback1

\* Guiding Principles of ITIL 4: Progress Iteratively with Feedback2

\* The customer journey and ITIL 43

### 質問 # 78

Which activity is NOT recommended by the "start where you are" guiding principle?

- A. Involving people who are not familiar with a service when observing and assessing its activities
- **B. Discarding existing processes before assessing their usefulness**
- C. Using source data to avoid unintentional data distortion found in reports
- D. Applying risk management when considering introducing new processes

正解: B

解説:

Comprehensive Explanation:

Start where you are emphasizes:

\* Do not discard what you have until you understand it.

\* Assess the current state based on evidence, not assumptions.

\* Use source data and accurate observation.

Option D violates the principle because it suggests removing existing processes before evaluation, which ITIL specifically warns against.

## 質問 # 79

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Jpexamの専門家チームが彼ら自分の知識と経験を使って多くの人の夢が実現させるIT関連の認証試験の問題集を研究し続けています。Jpexamが提供したITILのITIL-4-Transition試験問題と解答が真実の試験の練習問題と解答は最高の相似性があります。Jpexamがあなたの夢が実現させるサイトでございます。

**ITIL-4-Transition模擬問題集:** [https://www.jpexam.com/ITIL-4-Transition\\_exam.html](https://www.jpexam.com/ITIL-4-Transition_exam.html)

あなたの希望はJpexamのITILのITIL-4-Transition試験トレーニング資料にありますから、速く掴みましょう、ITIL ITIL-4-Transition日本語的中対策 あなたは試験の準備をするときに見当もつかないかもしれませんが、適切なポジションに応募する場合、ITIL-4-Transition模擬問題集 - ITIL 4 Managing Professional Transitionが役立ちます、ITIL ITIL-4-Transition日本語的中対策 このようにして、実際の準備試験の一般的な理解を得ることができます、ITIL-4-Transition試験の練習教材が提供する知識は、クライアントの実際の作業能力と知識の蓄積を高めるのに役立つため、クライアントは賃金を上げて上司に昇進させることが容易になります、なぜ我々社は試験に合格しないなら、全額での返金を承諾するのは大勢の客様が弊社のITIL ITIL-4-Transition問題集を使用して試験に合格するのは我々に自信を与えるからです。

それは絶対に防げるという自信の表れか、問題は、結婚後も共働きをするかどうかだったのだが、どうやら結論が出たようだ、あなたの希望はJpexamのITILのITIL-4-Transition試験トレーニング資料にありますから、速く掴みましょう。

## ITIL-4-Transition試験の準備方法 | 認定するITIL-4-Transition日本語的中対策試験 | 高品質なITIL 4 Managing Professional Transition模擬問題集

あなたは試験の準備をするときに見当もつかないかもしれませんが、適ITIL-4-Transition切なポジションに応募する場合、ITIL 4 Managing Professional Transitionが役立ちます、このようにして、実際の準備試験の一般的な理解を得ることができます、ITIL-4-Transition試験の練習教材が提供する知識は、クライアントの実際の作業能力と知識の蓄積を高めるのに役立つため、クライアントは賃金を上げて上司に昇進させることが容易になります。

- ITIL-4-Transition認定資格試験問題集 \* ITIL-4-Transition試験参考書 □ ITIL-4-Transition試験準備 □ □ [www.it-passports.com](http://www.it-passports.com) □には無料の⇒ ITIL-4-Transition □□□問題集がありますITIL-4-Transition出題範囲
- ITIL ITIL-4-Transition日本語的中対策は高い合格率を誇る主要材料です □ 今すぐ▶ [www.goshiken.com](http://www.goshiken.com) ◀を開き、⇒ ITIL-4-Transition □□□を検索して無料でダウンロードしてくださいITIL-4-Transition最新資料
- 認定する-実際のITIL-4-Transition日本語的中対策試験-試験の準備方法ITIL-4-Transition模擬問題集 □ 今すぐ「 [www.xhs1991.com](http://www.xhs1991.com) 」で⇒ ITIL-4-Transition ◀を検索し、無料でダウンロードしてくださいITIL-4-Transition出題範囲
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- 効果的-実際のITIL-4-Transition日本語的中対策試験-試験の準備方法ITIL-4-Transition模擬問題集 □ 「 [www.mogixexam.com](http://www.mogixexam.com) 」は、▶ ITIL-4-Transition ◀を無料でダウンロードするのに最適なサイトですITIL-4-Transition最新資料
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- ITIL-4-Transition日本語版受験参考書 □ ITIL-4-Transition日本語版復習資料 □ ITIL-4-Transition最新資料 □ 検索するだけで「 [www.shikenpass.com](http://www.shikenpass.com) 」から「ITIL-4-Transition」を無料でダウンロードITIL-4-Transition試験復習赤本
- 試験の準備方法-有難いITIL-4-Transition日本語的中対策試験-最高のITIL-4-Transition模擬問題集 □ [ [www.goshiken.com](http://www.goshiken.com) ]にて限定無料の▶ ITIL-4-Transition ◀問題集をダウンロードせよITIL-4-Transition試験参考書
- 認定する-実際のITIL-4-Transition日本語的中対策試験-試験の準備方法ITIL-4-Transition模擬問題集 □ □ [www.it-passports.com](http://www.it-passports.com) □から{ ITIL-4-Transition }を検索して、試験資料を無料でダウンロードしてくださいITIL-4-Transition試験問題
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- ITIL-4-Transition試験勉強過去問 □ ITIL-4-Transition資格復習テキスト □ ITIL-4-Transitionクラムメディア □ □ “ [www.japancert.com](http://www.japancert.com) ”の無料ダウンロード“ ITIL-4-Transition ”ページが開きますITIL-4-Transition試験復習赤本
- [study.stcs.edu.np](http://study.stcs.edu.np), [giphy.com](http://giphy.com), [peopleoffaithbiblecollege.org](http://peopleoffaithbiblecollege.org), [www.rcams.ca](http://www.rcams.ca), [nyportal.utt.edu.tt](http://nyportal.utt.edu.tt), [nyportal.utt.edu.tt](http://nyportal.utt.edu.tt),

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www.stes.tyc.edu.tw, www.stes.tyc.edu.tw, Disposable vapes

P.S. JpexamがGoogle Driveで共有している無料かつ新しいITIL-4-Transitionダンプ: [https://drive.google.com/open?id=1AtT\\_Z46uGJYdqgnM\\_iP\\_kz3ZA9HdvWXz](https://drive.google.com/open?id=1AtT_Z46uGJYdqgnM_iP_kz3ZA9HdvWXz)