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SAP C_BCBAI_2509 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> Exploring Joule Agents: This section of the exam measures the skills of AI Solution Architects and emphasizes knowledge of Joule Agents. It involves exploring how these agents function, their integration into SAP systems, and their potential use cases. The section also addresses how Joule Agents support intelligent automation, improve productivity, and enable personalized enterprise solutions.

Topic 2	<ul style="list-style-type: none"> • Positioning SAP Business AI: This section of the exam measures the skills of SAP Consultants and focuses on understanding how SAP Business AI fits into the SAP Business Suite. It covers the ability to explain the key concepts of Business AI, its role in modern enterprise solutions, and the value it delivers to customers. Candidates are expected to demonstrate knowledge of positioning AI capabilities in real business scenarios to enhance operational efficiency and decision-making.
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SAP Certified Associate - Positioning SAP Business AI Solutions as part of SAP Business Suite Sample Questions (Q19-Q24):

NEW QUESTION # 19

(What are some essential value propositions of SAP Business AI? Note: There are 3 correct answers to this question.)

- A. Training of large multi-modal foundation models based on customer-specific business data.
- B. Replacement of human workers with AI agents to reduce cost and human error.
- C. Use of extensive business data extracted from areas including Finance, Supply Chain, Procurement, and Human Resources.
- D. Deployment of Joule, an advanced AI copilot, to help interpret business data and provide intelligent responses to business inquiries
- E. Use of the best technology on the market and strategic partnerships with industry leaders.

Answer: C,D,E

Explanation:

Comprehensive and Detailed Explanation From Exact Extract: The essential value propositions of SAP Business AI emphasize its relevance through grounding in extensive business data across key areas like Finance, Supply Chain, Procurement, and Human Resources, reliability via utilization of leading technology and strategic collaborations with industry leaders, and transformative capabilities with tools like Joule, the advanced AI copilot that interprets business data and delivers intelligent responses to inquiries. These propositions position SAP Business AI as a solution that drives efficiency, innovation, and productivity without aiming to replace human workers but rather to augment them, while avoiding training foundation models directly on customer-specific data to uphold privacy and ethics.

Exact extracts supporting this:

Use of extensive business data: "AI is grounded in business data and embedded into every business function, driving impact...

Industry-specific benefits: Drives value across functions like supply chain (agile, resilient, customer-centric), procurement (optimize spend, reduce risk), finance (manage risk, ensure compliance), HR (employee engagement, faster hiring)...".sap.com "With SAP Business AI, we are building the system of intelligence with three core principles: relevant, reliable, and responsible. Relevant SAP's AI..."news.sap.com "SAP Business AI provides reliable, accurate, and secure generative AI that is grounded in customers' business data..."learning.sap.com Deployment of Joule: "AI-powered scenarios: Access to over 230 AI-powered scenarios, expanding to 400 by the end of 2025, with Joule enabling navigational and transactional tasks up to 90% faster.".sap.com "Process procurement data searches 95% faster with Joule... Speed up HR tasks 90% faster with Joule in SAP SuccessFactors... Complete sales tasks 80% faster with Joule in SAP Sales Cloud.".sap.com Use of best technology and partnerships: "SAP Business AI provides reliable, accurate, and secure... we established an AI foundation..."learning.sap.com "Reliable: built on best technology and partnerships..."news.sap.com Other options are incorrect because:

Option B: SAP does not train large multi-modal foundation models on customer-specific data; instead, it grounds AI in business data using techniques like retrieval-augmented generation (RAG) to ensure privacy, as "Customer data is not shared with third-party large language model (LLM) providers for training their models." (from related ethics, but aligned with value props focusing on secure

grounding rather than training).

Option E: SAP's propositions focus on augmentation and collaboration, not replacement, as "Solve complex challenges with AI agents that securely collaborate across your entire business... Helps teams get more done faster and more efficiently with AI that understands business processes and data.".sap.com Reference from Positioning SAP Business AI Solutions as part of SAP Business Suite documents or Study Guide: Derived from the official SAP Business AI product page and SAP Learning course "Discovering SAP Business AI," specifically units on articulating the value of SAP Business AI, which highlight relevance (data grounding), reliability (tech and partnerships), and tools like Joule as core propositions for integrating AI into the SAP Business Suite. Additional support from SAP News blogs on unlocking potential with SAP Business AI, aligned with C_BCBAI_2502 certification materials.

NEW QUESTION # 20

Your customer wants to deploy a generative AI model to summarize customer feedback across channels. Which AI Foundation component is best suited for this task?

- A. SAP Knowledge Graph
- **B. Generative AI hub**
- C. Joule Studio
- D. SAP Document AI

Answer: B

Explanation:

The Generative AI hub is the most suitable component within SAP's AI Foundation for summarizing customer feedback across channels. As per SAP Business AI documentation, the Generative AI hub provides enterprise-grade orchestration of generative AI models, enabling tasks such as text summarization, content generation, and natural language processing. This component is designed to handle large-scale, cross-channel data inputs, making it ideal for summarizing customer feedback. SAP Document AI focuses on extracting insights from structured documents, Joule Studio is a low-code environment for building AI applications, and SAP Knowledge Graph contextualizes data relationships but is not optimized for generative tasks. The Generative AI hub ensures secure, compliant, and scalable processing, delivering accurate summaries to support business decisions.

Reference:

NEW QUESTION # 21

Within AI Foundation's layered architecture, which layer provides a unified entry point for development, operations, and administration?

- A. OS Interfaces Layer
- **B. AI Integration Layer**
- C. Peripheral & Data Layer
- D. AI Kernel Layer

Answer: B

Explanation:

The AI Integration Layer within SAP's AI Foundation architecture serves as the unified entry point for development, operations, and administration. According to SAP Business AI documentation, this layer facilitates seamless interaction between AI components, SAP applications, and external systems, providing a centralized interface for developers, operators, and administrators. It supports tasks such as model deployment, monitoring, and governance, ensuring consistency and efficiency across AI operations. The OS Interfaces Layer handles system-level interactions, the Peripheral & Data Layer manages data access, and the AI Kernel Layer focuses on core AI processing, none of which serve as the unified entry point. This layer is critical for enabling scalable and integrated AI solutions.

NEW QUESTION # 22

What types of agents does Joule integrate? Note: There are 2 correct answers to this question.

- A. Code-based agents
- B. Content-based agents
- **C. Retrieval-augmented agents**

- D. Product-specific agents

Answer: C,D

Explanation:

Joule integrates product-specific agents and retrieval-augmented agents, as outlined in SAP Business AI documentation. Product-specific agents are tailored to specific SAP applications, such as SAP S/4HANA or SAP SuccessFactors, delivering specialized functionality. Retrieval-augmented agents combine generative AI with data retrieval capabilities, enhancing their ability to provide accurate, context-aware responses by accessing enterprise data. Content-based and code-based agents are not explicitly defined in SAP's Joule framework. These integrated agent types ensure Joule delivers targeted, intelligent support across SAP ecosystems, boosting productivity and decision-making.

NEW QUESTION # 23

(What are some unique selling propositions of SAP Business AI? Note: There are 3 correct answers to this question.)

- A. In-depth knowledge of business processes across various industries
- B. Focus on the technology stack
- C. Development of SAP-specific large language models
- D. Direct access to pertinent customer business data
- E. Robust partner ecosystem with synergistic collaboration

Answer: A,D,E

Explanation:

Comprehensive and Detailed Explanation From Exact Extract: Unique selling propositions of SAP Business AI include direct access to pertinent customer business data for grounding AI in enterprise contexts, a robust partner ecosystem enabling synergistic collaborations with industry leaders for innovation, and in-depth knowledge of business processes across industries to deliver domain-specific AI solutions. These propositions emphasize SAP's strengths in data integration, partnerships, and process expertise over generic AI technologies.

Exact extracts supporting this:

Direct access to business data: "SAP's main differentiators are - it's access to business data, understanding of the context of complex business processes, and deep domain and industry expertise."community.sap.com Robust partner ecosystem: "SAP Business AI serves as a key differentiator for Service Partners and offers a wide range of business opportunities."sap.com "Unparalleled collaborations with leading general-purpose AI technology providers."news.sap.com In-depth knowledge of business processes: "Understanding of the context of complex business processes, and deep domain and industry expertise."community.sap.com Other options are incorrect because:

Option B: While SAP has a strong technology stack, the focus is on business outcomes rather than the stack itself as a unique proposition; differentiators are data, processes, and ecosystem.

Option D: SAP does not develop its own large language models but partners with providers like Microsoft, Google, and Cohere for LLMs, emphasizing integration over proprietary development.

Reference from Positioning SAP Business AI Solutions as part of SAP Business Suite documents or Study Guide: From SAP Learning course "Discovering SAP Business AI," unit "Articulating the Value of SAP Business AI," and SAP Community blog "Generative AI with SAP - Part 1." These highlight access to data, process knowledge, and partnerships as USPs, per C_BCBAI_2502 materials.

NEW QUESTION # 24

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