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SAP C_BCSBS_2502 Exam Syllabus Topics:

Topic	Details
Topic 1	• Positioning SAP Business Suite: This section of the exam measures the skills of Solution Consultants and covers how to effectively position the SAP Business Suite within various business scenarios. It includes understanding the core value, capabilities, and strategic advantages of SAP's integrated business applications. The focus is on enabling consultants to align SAP Business Suite offerings with customer needs to support end-to-end processes.
Topic 2	• Positioning SAP Business Data Cloud: This section of the exam measures the skills of Enterprise Architects and covers the positioning and strategic use of SAP Business Data Cloud. It involves understanding how data from various sources is managed, governed, and accessed to support intelligent business operations. The section aims to equip professionals with the ability to explain data unification and connectivity through SAP's cloud-based data platform.
Topic 3	• Discovering SAP Business AI: This section of the exam measures the skills of Digital Transformation Specialists and focuses on exploring how SAP Business AI enables smarter decision-making. It includes identifying AI-driven features embedded within SAP solutions and how they contribute to automation, predictions, and enhanced business outcomes. Professionals are expected to understand how to promote AI adoption in business processes using SAP's intelligent technologies.

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SAP Certified Associate - Positioning SAP Business Suite Sample Questions (Q12-Q17):

NEW QUESTION # 12
What are some key differentiators of SAP Business AI?
Note: There are 3 correct answers to this question.

- A. AI Foundation
- B. Large foundation models
- C. Predictive Analytics
- D. Embedded AI
- E. Ecosystem of Innovation

Answer: A,D,E

Explanation:
The question asks for the key differentiators ofSAP Business AI, which is a suite of AI capabilities integrated intoSAP Business Suiteto enhance business processes, decision-making, and automation. According to official SAP documentation and the provided search results, the key differentiators ofSAP Business AIinclude its ecosystem of innovation, embedded AI, and AI Foundation. These align with Options A, C, and E, making them the correct answers.
Explanation of Correct Answers:
Option A: Ecosystem of Innovation
This is correct becauseSAP Business AIis distinguished by its robust ecosystem of innovation, which includes partnerships with leading technology providers (e.g., NVIDIA, Google Cloud, Microsoft, AWS, Cohere) and implementation partners to deliver cutting-edge AI solutions. This ecosystem fosters collaborative innovation, enablingSAP Business AIto integrate advanced AI models, ensure interoperability, and address customer- specific needs through a network of expertise. TheSAP Business AIoverview onwww.sap.comstates:
"SAP's AI strategy includes a robust partner ecosystem with synergistic collaboration, partnering with industry leaders like NVIDIA, Google Cloud, and Cohere to deliver interoperable AI agents and scalable solutions. This ecosystem enables SAP Business AI to address unique customer challenges through combined expertise and innovation." sap.com Additionally, theSAP News Centeremphasizes the role of partners in driving innovation:
"A key element of SAP's AI strategy is leveraging partners' expertise. Partners develop innovative AI solutions and extensions, enhancing the SAP portfolio with customer-specific use cases built on SAP BTP." news.sap.com This ecosystem differentiatesSAP Business AIby combining SAP's deep business process knowledge with external AI advancements, ensuring flexibility and rapid adoption of new technologies.
Option C: Embedded AI
This is correct becauseSAP Business AIis uniquely differentiated by its embedded AI capabilities, which are seamlessly integrated into SAP applications (e.g.,SAP S/4HANA,SAP SuccessFactors,SAP Analytics Cloud) to enhance business processes directly within workflows. Unlike standalone AI solutions, embedded AI automates tasks, provides context-aware insights, and optimizes processes without requiring users to leave their SAP environment. TheExploring SAP's AI Strategylesson on learning.sap.com states:
"Embedded AI Capabilities enhance SAP products by automating tasks, analyzing data, improving user experience, optimizing processes, fostering innovation, and ensuring seamless integration. Joule, a generative AI copilot, is embedded within SAP applications, offering generative AI, predictive analytics, process automation, and context-aware recommendations." learning.sap.com For example,SAP S/4HANAuses embedded AI for predictive maintenance and supply chain optimization, whileSAP Concurautomates expense reporting. TheSAP Business AIpage onwww.sap.comfurther notes:
"Drive impact with AI grounded in your business data and embedded into every business function. ... With access to over 230 AI-powered scenarios-expanding to 400 by the end of 2025-SAP Business AI streamlines operations across finance, supply chain, and more." sap.com This embedded approach ensures that AI is relevant and immediately applicable, distinguishingSAP Business AIfrom generic AI platforms.
Option E: AI Foundation
This is correct because theAI FoundationonSAP Business Technology Platform (BTP)is a key differentiator, providing a comprehensive toolkit for developers to build, extend, and run custom AI solutions tailored to business needs. It includes services likeSAP AI Core,Generative AI Hub, and access to leading AI models, ensuring scalability, security, and integration with SAP and non-SAP data. TheAI Foundation, SAP's all-in- one AI toolkitarticle on community.sap.com states:
"AI Foundation is SAP's all-in-one AI toolkit, offering developers AI that's ready-to-use, customizable, grounded in business data, and supported by leading generative AI foundation models. It is also the basis for AI capabilities that SAP embeds across its

portfolio." community.sap.com TheSAP Sapphire Innovation Guide 2025further elaborates:
"AI Foundation is the backbone of SAP's AI technologies and provides comprehensive developer tools to build, extend, and run custom AI solutions at scale-all in one system. It simplifies AI development and operations, offering tools like the Prompt Optimizer and access to models like GPT-4.1, Claude 3.7 Sonnet, and Gemini 2.5 Pro." sap.com This differentiatesSAP Business AIby enabling businesses to create bespoke AI applications while leveraging SAP's enterprise-grade infrastructure, ensuring flexibility and governance.
Explanation of Incorrect Answers:
Option B: Large foundation models
This is incorrect becauseSAP Business AIdoes not primarily differentiate itself through the development or use of large foundation models (e.g., large language models or LLMs). Instead, SAP partners with leading LLM providers (e.g., Cohere, Mistral AI, Meta) to integrate their models into theSAP BTP Generative AI Hub, focusing on business-contextualized AI rather than building proprietary LLMs. TheSAP Business AIarticle on community.sap.com clarifies:
"SAP leverages a rich ecosystem of technology partner LLM offerings through SAP BTP's AI Foundation and Generative AI Hub, rather than developing SAP-specific LLMs. This approach ensures access to the latest innovations while prohibiting partners from training on customer data." pages.community.sap.com While SAP plans to fine-tune generic LLMs and create proprietary foundation models for structured data (e.g., SAP Foundation Modelfor tabular data), these are not yet a primary differentiator compared to the ecosystem, embedded AI, and AI Foundation. learning.sap.com Option D: Predictive Analytics This is incorrect because, while predictive analytics is a significant capability ofSAP Business AI(e.g., forecasting demand inSAP Integrated Business Planningor predicting equipment failures inSAP S/4HANA), it is not a unique differentiator. Predictive analytics is a common feature in many AI platforms and is one of many capabilities withinSAP Business AI, not a defining characteristic. TheSAP Business AIdocumentation onwww.fingent.comnotes:
"SAP Business AI solutions use machine learning and advanced analytics, including predictive analytics, to gain insights into complex data. However, its differentiation lies in its integration with business processes and data, not the analytics techniques alone." fingent.com The unique value ofSAP Business AIcomes from its ecosystem, embedded nature, and developer-centric AI Foundation, rather than specific techniques like predictive analytics, which are widespread across AI solutions.
Summary:
The key differentiators ofSAP Business AIare its ecosystem of innovation (leveraging a robust partner network for collaborative AI solutions), embedded AI (seamlessly integrated into SAP applications for process optimization), and AI Foundation (providing a scalable toolkit for custom AI development), corresponding to Options A, C, and E. Option B is incorrect because SAP relies on partner LLMs rather than proprietary large foundation models as a differentiator. Option D is incorrect because predictive analytics, while important, is not a unique differentiator compared to the broader ecosystem and integration capabilities. These differentiators align with SAP's strategy to deliver relevant, reliable, and responsible AI withinSAP Business Suite, as supported by the provided search results and official documentation.
References:
Positioning SAP Business Suite, learning.sap.com
Exploring SAP's AI Strategy, learning.sap.com learning.sap.com
SAP Business AI: Release Highlights Q1 2025, SAP News Center news.sap.com SAP Sapphire Innovation Guide 2025,www.sap.comsap.com SAP Business AI,www.sap.comsap.comsap.com AI Foundation, SAP's all-in-one AI toolkit, SAP Community community.sap.com SAP Business AI: A Fundamental Change, IgniteSAP ignitesap.com SAP Business AI: Revolutionizing Enterprise Decisions,www.fingent.com

NEW QUESTION # 13
Which solution enables advanced Al and machine learning models on combined SAP and third-party data?

- A. SAP Analytics Cloud
- B. SAP Al Launchpad
- C. SAP Databricks
- D. SAP Datasphere

Answer: C

Explanation:
The question asks which solution within the SAP ecosystem enables advanced AI and machine learning (ML) models using both SAP and third-party data. The correct answer is SAP Databricks, as it is specifically designed to provide advanced data engineering, AI, and ML capabilities within theSAP Business Data Cloud platform, seamlessly integrating SAP and non-SAP data. According to official SAP documentation,SAP Business Data Cloudis a Software-as-a-Service (SaaS) solution that integrates key components such asSAP Datasphere,SAP Analytics Cloud,SAP Business Warehouse (BW), andSAP Databricks. Among these,SAP Databricksis the component tailored for advanced AI and ML workloads, enabling data scientists to develop and execute algorithms and models on combined SAP and third- party data without the need for data replication.
The exact extract from thePositioning SAP Business Data Cloudlesson on learning.sap.com states:

"SAP Databricks is a data intelligence platform that provides advanced data engineering capabilities, including artificial intelligence (AI) and machine learning (ML). SAP Databricks is used by the data scientist who needs a powerful set of tools to develop algorithms and models from data. ... To enable advanced AI/ML scenarios within SAP Business Data Cloud, SAP has embedded Databricks as a service. The name of the embedded version of Databricks is SAP Databricks."learning.sap.com This extract confirms thatSAP Databricksis the component responsible for advanced AI and ML capabilities.
It integrates natively withSAP Business Data Cloudthrough the Delta Sharing protocol, allowing secure, bidirectional data access without physically copying data between systems. This enables data teams to blend SAP data with external data sources for AI and ML use cases, as further supported by:
"SAP Databricks integrates natively with SAP Business Data Cloud through Delta Sharing, enabling secure, bidirectional data access without physically copying data between systems. This shared foundation allows data teams to: Blend SAP data with external data: Data teams can blend their SAP data with data from other applications, databases, and object storage systems."databricks.com In contrast, the other options do not primarily focus on advanced AI and ML model development:
* SAP AI Launchpad: This is a tool for managing and deploying AI models across SAP solutions but is not the primary platform for developing advanced AI/ML models on combined SAP and third-party data. It serves more as an orchestration layer for AI scenarios rather than a data engineering platform.
* SAP Analytics Cloud: This component focuses on analytics, reporting, dashboards, and enterprise planning. While it supports some AI-driven insights (e.g., through the Joule copilot), it is not designed for building advanced AI/ML models. The documentation states:
"SAP Analytics Cloud delivers enterprise analytics, reporting, dashboards, and unified planning." learning.sap.
com
* SAP Datasphere: This component provides data integration, federation, and semantic modeling, forming the foundation for data products inSAP Business Data Cloud. It supports analytics and can be extended with AI/ML, but it is not the primary tool for advanced AI/ML model development. The documentation notes:
"At the heart of SAP Business Data Cloud is SAP Datasphere, which provides the foundational structures that define the data model on top of the data products. ... scenarios with custom data models that can be manually extended with machine learning or AI." learning.sap.com The integration ofSAP DatabrickswithSAP Business Data Cloudis further emphasized as a key innovation for AI-driven use cases, particularly for handling both structured and unstructured data from SAP and non-SAP sources. For example:
"The integration with Databricks enables advanced Artificial Intelligence (AI) and Machine Learning (ML) models, leveraging both SAP and third-party data." learning.sap.com This partnership with Databricks, a market leader in AI and ML, ensures thatSAP Databricksprovides robust tools for data scientists to work with harmonized data, making it the definitive solution for the question's requirements.
References:
Positioning SAP Business Data Cloud, learning.sap.com learning.sap.com
Illustrating the Role of SAP Databricks in SAP Business Data Cloud, learning.sap.com learning.sap.com Explaining the Key Components of SAP Business Data Cloud, learning.sap.com learning.sap.com Announcing the General Availability of SAP Databricks on SAP Business Data Cloud, Databricks Blog databricks.com

NEW QUESTION # 14
Which of the following are RISE with SAP journeys? Note: There are 2 correct answers to this question.

- A. An ERP transformation to private cloud
- B. New customers move to the public cloud
- C. A hybrid two-tier approach
- D. Greenfield ERP implementation on Public Cloud

Answer: A,C

Explanation:
RISE with SAP is a guided transformation journey designed for existing SAP ERP customers to modernize their business processes and transition to a cloud ERP landscape, primarily focusing on SAP S/4HANA Cloud Private Edition. It is tailored for organizations with complex, customized on-premises systems, allowing them to move to the cloud at their own pace while preserving existing investments. The question asks which options represent RISE with SAP journeys, with two correct answers. Below, each option is evaluated based on official SAP documentation from sources such as SAP Learning, SAP.com, and related materials.
* Option A: Greenfield ERP implementation on Public CloudA greenfield ERP implementation involves a new, clean implementation of an ERP system without carrying over existing customizations or data.
While SAP S/4HANA Cloud Public Edition supports greenfield implementations, these are primarily associated with the GROW with SAP journey, which targets new SAP customers or midsize companies adopting standardized, best-practice processes for rapid deployment. RISE with SAP, however, is designed for existing SAP ERP customers transitioning from on-premises systems, often involving complex landscapes and customizations. The public cloud (SAP S/4HANA Cloud Public Edition) is not the primary focus of RISE with SAP, which emphasizes the private cloud (SAP S/4HANA Cloud Private Edition) for such customers.

Therefore, a greenfield implementation on the public cloud aligns more with GROW with SAP, not RISE with SAP.Extract: "For new customers, the GROW with SAP journey accelerates and streamlines the cloud transformation with a customized methodology to quickly implement and benefit from cloud ERP. ... SAP S/4HANA Cloud Public Edition is always implemented in a greenfield (new implementation) scenario." learning.sap.com Extract: "RISE with SAP is tailored to enable an easy transition to cloud ERP at a pace comfortable for the customer. Existing customers often require a higher degree of customization in their processes, prefer to innovate at their own pace, and need more control over their solution. These characteristics align with SAP S/4HANA Cloud Private Edition." learning.sap.com This option is incorrect.
* Option B: An ERP transformation to private cloudRISE with SAP is explicitly designed to support ERP transformations from on-premises SAP ERP systems (e.g., SAP ECC or on-premises SAP S/4HANA) to SAP S/4HANA Cloud Private Edition, which operates in a private cloud environment. This journey accommodates both greenfield (new implementation) and brownfield (system conversion) scenarios, allowing customers to maintain existing customizations and business processes while leveraging cloud benefits like scalability, AI, and continuous innovation. The private cloud focus is a hallmark of RISE with SAP, making this option a core component of its transformation journeys.Extract: "RISE with SAP is a comprehensive offering that helps companies run their business in the cloud. At the heart of this comprehensive offering is SAP S/4HANA Cloud Private Edition, an intelligent cloud ERP solution powered by AI designed for customers currently running SAP ERP and/or on-premise SAP S/4HANA." blog.sap-press.com Extract: "A private cloud deployment is recommended if a customer has plans for a long-term evolutionary journey to the cloud with high landscape complexity including mostly fragmented, highly customized systems. ... The private cloud deployment can be a new implementation, but also supports system conversion from an existing SAP ERP on-premise system." learning.sap.com This option is correct.
* Option C: New customers move to the public cloudNew customers moving to the public cloud typically align with the GROW with SAP journey, which is designed for organizations (often midsize or new to SAP) seeking a rapid, standardized implementation of SAP S/4HANA Cloud Public Edition. GROW with SAP emphasizes quick time-to-value with preconfigured best practices and minimal customization, targeting customers without prior SAP investments. In contrast, RISE with SAP targets existing SAP customers with on-premises ERP systems, focusing on complex transformations to the private cloud. While RISE with SAP could theoretically include public cloud components in specific scenarios, its primary focus is not new customers or the public cloud.Extract: "GROW with SAP is a SAP software solution initiative designed exclusively for mid-size companies and initial SAP customers. SAP S/4HANA Cloud + Public Edition - built on top of SAP's own HANA Cloud infrastructure, optimized for fast roll-out and quick time-to-value." uneecops.com Extract: "RISE with SAP is an ERP adoption solution that helps current SAP ecosystem users transition traditional ERP information and processes to a cloud system without compromising or putting your data at risk." blog.
nbs-us.com This option is incorrect.
* Option D: A hybrid two-tier approachA hybrid two-tier ERP approach involves using a combination of SAP S/4HANA Cloud Public Edition and Private Edition, often across different parts of an organization (e.g., headquarters vs. subsidiaries). RISE with SAP supports such configurations, particularly for existing SAP customers with complex landscapes who may implement a private cloud solution (via SAP S/4HANA Cloud Private Edition) for core operations while using the public cloud for standardized processes in specific areas. This approach allows flexibility and scalability, aligning with RISE with SAP's tailored transformation framework. The documentation explicitly mentions support for two-tier ERP scenarios under RISE with SAP, making this a valid journey.Extract: "It's also common for customers to implement both SAP S/4HANA Cloud Public and Private Edition in a two-tier ERP scenario." learning.sap.com Extract: "RISE with SAP is tailored to a customer's existing landscape and business requirements, and umfasst ein standardisiertes Framework, integrierte Tools und fachkundige Beratung bei jedem Schritt - nach einer bewahrten Methodik, die sowohl die Transformation als auch die Wertschopfung beschleunigt." (Translated: "RISE with SAP is tailored to a customer's existing landscape and business requirements, and includes a standardized framework, integrated tools, and expert guidance at every step - following a proven methodology that accelerates both transformation and value creation.") sap.com This option is correct.
Summary of Correct Answers:
* B: RISE with SAP supports ERP transformations to the private cloud, primarily through SAP S
/4HANA Cloud Private Edition, accommodating both greenfield and brownfield scenarios for existing SAP customers.
* D: RISE with SAP enables a hybrid two-tier approach, combining private and public cloud editions to meet diverse organizational needs, as part of its flexible transformation framework.
References:
SAP Learning: Describing RISE with SAP learning.sap.com
SAP Learning: Differentiating GROW and RISE with SAP learning.sap.com
SAP.com: RISE with SAP | Transformation journey to SAP Business Suite sap.com SAP.com: RISE with SAP | Methodology sap.com SAP PRESS: What Is RISE with SAP? blog.sap-press.com Uneecops: GROW with SAP and RISE with SAP: Feature Comparison uneecops.com NBS: Difference Between GROW With SAP and RISE With SAP blog.nbs-us.com SAP.com: RISE with SAP | Umstieg auf SAP Business Suite

NEW QUESTION # 15
What are some essential value propositions of SAP Business AI? Note: There are 3 correct answers to this question.

- A. Replacement of human workers with AI agents to reduce cost and human error
- B. Use of the best technology on the market and strategic partnerships with industry leaders
- C. Deployment of Joule, an advanced AI copilot, to help interpret business data and provide intelligent responses to business inquiries
- D. Training of large multi-modal foundation models based on customer-specific business data
- E. Use of extensive business data extracted from areas including Finance, Supply Chain, Procurement, and Human Resources

Answer: B,C,E

Explanation:
SAP Business AI is a suite of AI capabilities embedded across SAP's enterprise applications, such as SAP S /4HANA, SAP SuccessFactors, and SAP Business Data Cloud, designed to enhance business processes, drive innovation, and deliver intelligent insights. The question asks for the essential value propositions of SAP Business AI, with three correct answers. Below, each option is evaluated based on official SAP documentation, SAP Learning materials, and relevant web sources from the provided search results, ensuring alignment with the "Positioning SAP Business Suite" and "SAP Business AI" narratives.
* Option A: Training of large multi-modal foundation models based on customer-specific business dataSAP Business AI focuses on embedding pre-trained AI models and generative AI capabilities into business applications, leveraging SAP's extensive business data and integrations like SAP Databricks.
However, the documentation does not emphasize training large multi-modal foundation models based on customer-specific data as a core value proposition. Instead, SAP prioritizes using existing models, fine-tuned with business context, to deliver out-of-the-box value. Training custom foundation models is more resource-intensive and not a primary focus of SAP's AI strategy, which aims for rapid deployment and scalability.Extract: "SAP Business AI embeds intelligent capabilities directly into your business processes, so you can work faster, smarter, and more efficiently. From automating routine tasks to providing predictive insights, AI is seamlessly integrated into SAP applications to drive better outcomes." This option is incorrect.
* Option B: Use of the best technology on the market and strategic partnerships with industry leadersA key value proposition of SAP Business AI is its use of cutting-edge technology and strategic partnerships with industry leaders like Microsoft, Google Cloud, and Databricks. These partnerships enhance SAP's AI capabilities, enabling advanced analytics, generative AI, and seamless integration with leading AI platforms. SAP's collaboration with these partners ensures that customers benefit from state-of-the-art technology, making this a prominent value proposition in the documentation and marketing materials.Extract: "SAP Business AI leverages the best AI technology on the market, powered by strategic partnerships with industry leaders like Microsoft, Google Cloud, and Databricks.
These collaborations ensure that our customers have access to cutting-edge AI capabilities, seamlessly integrated into their SAP applications." Extract: "The partnership between SAP and Databricks enables customers to combine the benefits of SAP Business Data Cloud with Databricks' powerful AI and ML capabilities, delivering unparalleled value through advanced analytics and AI." This option is correct.
* Option C: Deployment of Joule, an advanced AI copilot, to help interpret business data and provide intelligent responses to business inquiriesThe deployment of Joule, SAP's advanced AI copilot, is a central value proposition of SAP Business AI. Joule is embedded across SAP applications to provide conversational AI, interpret business data, and deliver intelligent, context-aware responses to user inquiries. It enhances productivity by automating tasks and providing insights in natural language, making it a key feature highlighted in SAP's AI strategy.Extract: "Joule, SAP's advanced AI copilot, is embedded across our portfolio to help users interpret complex business data, automate tasks, and respond to inquiries with intelligent, context-aware answers. Joule transforms how businesses operate by delivering AI-driven productivity." Extract: "With SAP Business AI and Joule, customers can ensure accurate results from generative AI, augmenting decision-making with conversational AI and improving productivity through automated workflows." This option is correct.
* Option D: Use of extensive business data extracted from areas including Finance, Supply Chain, Procurement, and Human ResourcesSAP Business AI leverages extensive business data from core areas like Finance, Supply Chain, Procurement, and Human Resources, extracted from SAP applications such as SAP S/4HANA and SAP SuccessFactors. This rich, semantically contextual data is a critical value proposition, enabling AI to deliver relevant, business-specific insights and drive intelligent automation.
The documentation emphasizes the power of SAP's data foundation as a differentiator for its AI offerings.Extract: "SAP Business AI is powered by extensive business data from SAP applications, including Finance, Supply Chain, Procurement, and Human Resources. This semantically rich data provides the context needed for AI to deliver precise, actionable insights tailored to your business." Extract: "Built-In Business Semantics: Because SAP data already carries deep business context and semantics, Databricks can provide powerful analytics and machine learning without forcing customers to re-invent data pipelines or guess at the meaning of fields." This option is correct.
* Option E: Replacement of human workers with AI agents to reduce cost and human errorSAP Business AI focuses on augmenting human capabilities, not replacing human workers. The goal is to enhance productivity, automate repetitive tasks, and provide intelligent insights to support decision-making, while keeping humans in the loop. Replacing workers is not a value proposition of SAP Business AI, as it emphasizes collaboration between AI and human expertise. The documentation explicitly highlights augmentation over replacement.Extract: "SAP Business AI enhances human capabilities by automating routine tasks and providing predictive insights, allowing employees to focus on higher-value work. Our AI is designed to augment, not replace, human

expertise." This option is incorrect.
Summary of Correct Answers:
* B: SAP Business AI leverages the best technology and strategic partnerships with industry leaders to deliver cutting-edge AI capabilities.
* C: Deployment of Joule, an advanced AI copilot, enhances productivity by interpreting business data and providing intelligent responses.
* D: Using extensive business data from Finance, Supply Chain, Procurement, and Human Resources enables context-rich, actionable AI insights.
References:
SAP.com: SAP Business AI
SAP Learning: Positioning SAP Business Suite
SAP Learning: Positioning SAP Business Data Cloud
SAP.com: SAP Business Data Cloud
SAP.com: SAP Databricks in Business Data Cloud
SAP Community: SAP Databricks in SAP Business Data Cloud: Unifying SAP Business Data with Lakehouse Intelligence Delaware UK & Ireland: Unleash transformative insights with SAP Business Data Cloud

NEW QUESTION # 16
Match the outcomes in the dropdown lists to the capabilities of Joule

Answer:

Explanation:
Explanation:
Step-by-Step Solution
1. Get the insights you need, when you need them.
Correct Outcome:
* Reduced time-to-insight, empowerment of non-technical personnel, and quicker decision making.
This outcome is about having real-time access to insights and analytics. Joule helps by making complex data simple and accessible, empowering all users (not just technical staff) to make decisions quickly, without waiting for IT or reports.
2. Enable every employee to achieve more in a faster way.
Correct Outcome:
* Increased workforce productivity, fewer operational errors, and quicker task completion.
Here, the focus is on how Joule streamlines processes for all employees. With AI automation and proactive recommendations, Joule helps everyone work faster, make fewer mistakes, and complete tasks efficiently.
3. Make every customer touchpoint count.
Correct Outcome:
* Higher NPS, better conversion rates, and stronger customer retention.
This is about customer experience. Joule uses AI to ensure every interaction with the customer is valuable, increasing satisfaction (NPS = Net Promoter Score), conversion, and retention rates.

NEW QUESTION # 17
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