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## ■ QUESTIONS & ANSWERS ■

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ISQI CTFL-AcT (ISTQB Foundation Level - Acceptance Testing) Exam is a certification exam that is designed for software testers who want to specialize in acceptance testing. Acceptance testing is a crucial part of the software development process that involves evaluating a system or application's compliance with business requirements and user needs. The CTFL-AcT Exam is designed to test a candidate's knowledge of acceptance testing principles, techniques, and best practices to ensure that they are equipped to deliver high-quality software.

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ISQI CTFL-AcT Exam aims to test whether an individual can understand the concepts and practices of acceptance testing. CTFL-AcT exam helps individuals to gain better insight into the acceptance testing process, including its purpose, the types of testing carried out, and how to identify and prioritize the risks involved in a software project. By taking CTFL-AcT Exam, individuals can differentiate themselves in the field of software testing by validating their knowledge of acceptance testing.

## ISQI ISTQB Foundation Level - Acceptance Testing Sample Questions (Q49-Q54):

### NEW QUESTION # 49

Which of the following activities is most likely performed by the business analyst as part of defect analysis?

- A. Analyze the function that failed step by step to identify the cause of the defect.
- B. Assess the impact of corrective actions on other parts of the system's implementation.
- **C. Identify the requirements / user stories that are not satisfied.**
- D. Check, whether other paths in the business process model perform as intended.

**Answer: C**

Explanation:

During defect analysis in the context of acceptance testing, the business analyst plays a key role in mapping test results back to business needs and requirements. If a defect is identified during acceptance testing, the business analyst typically evaluates which requirement, user story, or business rule was not fulfilled. This helps determine whether the issue is critical from a business perspective and what corrective action is required.

Option A is correct because it is the primary responsibility of the business analyst to assess unmet requirements or user stories in the event of a defect.

Other options:

B is typically a developer or architect's responsibility, as it involves evaluating the technical impact.

C is part of root cause analysis, usually performed by developers or technical leads.

D refers to broader testing scope and could be part of test analysis but is less specific to the business analyst's role in defect analysis.

### NEW QUESTION # 50

Which one of the following scenarios characterizes UX context analysis BEST?

- A. Attractive solutions from competitors are analyzed to obtain inspirations similar products
- B. Users are categorized using personas to describe their physical and intellectual characteristics
- C. User behavior is described using use cases and business process models
- **D. External conditions and psychological conditions are analyzed to derive design decisions**

**Answer: D**

Explanation:

UX context analysis evaluates the environment and conditions in which users interact with a product. This includes:

External conditions: lighting, noise, device constraints

Psychological conditions: cognitive load, stress, motivation

These factors influence usability, accessibility, and overall experience.

Option A is correct as it reflects the essence of UX context analysis - understanding the broader user environment to inform design and testing.

Other options:

B describes personas, which are user archetypes used for behavior modeling - more aligned with user profiling.

C focuses on competitor analysis - useful for inspiration, not context analysis.

D involves use cases and workflows - useful for behavior modeling, but not specifically context analysis.

A). External conditions and psychological conditions are analyzed to derive design decisions

### NEW QUESTION # 51

Which one of the following statements describes correctly how acceptance testing may be augmented with other test techniques or approaches?

- A. In a priority-based testing approach, prioritization of acceptance tests depends on identified product risks.
- B. In a risk-based testing approach, acceptance criteria are derived from the tester's experience and intuition.
- **C. In a model-based testing approach, acceptance tests are generated from graphical or textual models.**
- D. In a black-box testing approach, acceptance test scenarios follow the implemented sequence of function calls in the code.

**Answer: C**

Explanation:

Model-Based Testing (MBT) is a test design technique in which test cases are derived from a model that describes some aspects of the system's behavior. In the context of acceptance testing, MBT can be used to generate high-level acceptance test cases automatically from business process models, use case diagrams, state models, or decision tables.

Option A is correct because MBT supports the systematic generation of acceptance test cases from these models, enabling better coverage of business rules and workflows while maintaining traceability to the requirements.

Other options:

B is close but slightly off: prioritization of acceptance tests in a priority-based approach depends on business value or stakeholder-defined priorities, not strictly on product risks.

C is incorrect. Risk-based testing relies on structured risk assessment, not just intuition or experience.

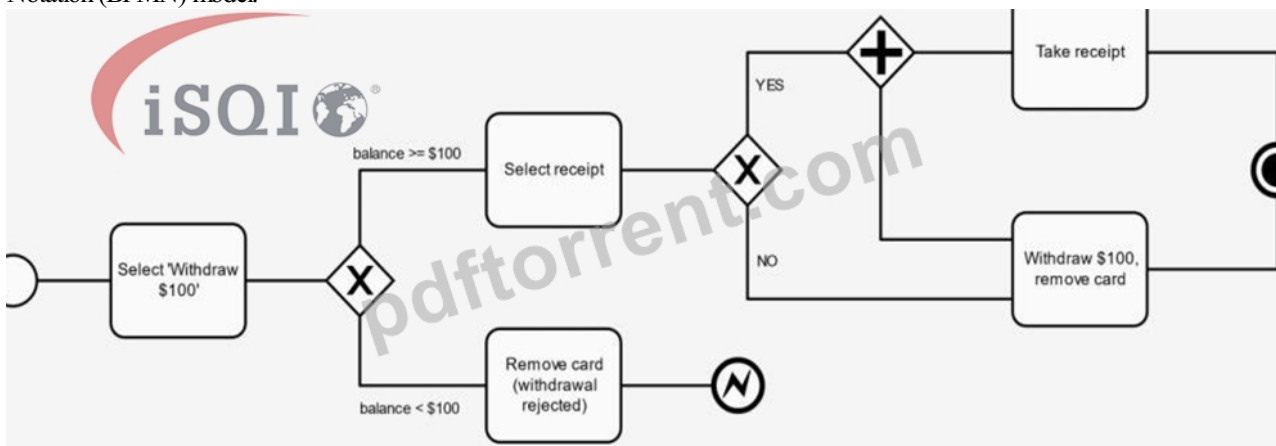
D is false. Black-box testing focuses on inputs and outputs without referencing the internal structure (such as function calls), which is characteristic of white-box testing.

Exact Reference - ISTQB CTFL Acceptance Testing Syllabus (Section 2.3):

"Model-based testing can be used to generate acceptance test cases systematically based on models representing business processes or system behavior."

## NEW QUESTION # 52

As an acceptance tester you want to test the \$100 withdrawal process described by the following Business Process Model and Notation (BPMN) model.



You would like to achieve the following coverage criterion "execute all possible process tasks". Consider the following test cases:

Test 1: balance = \$100, receipt = YES

Test 2: balance = \$120, receipt = NO

Test 3: balance = \$85

Test 4: balance = \$20, receipt = YES

Which of the following is the minimal set of test cases allowing to achieve required coverage?

- A. Test 1, Test 2, Test 3
- **B. Test 1, Test 3**
- C. Test 1, Test 2, Test 4
- D. Test 2, Test 4

**Answer: B**

Explanation:

Comprehensive Detailed Explanation (Approx. 200-220 words):

This question focuses on the coverage criterion "execute all possible process tasks" from the BPMN model of a \$100 withdrawal.

Let's analyze the process:

The process starts when the user selects "Withdraw \$100."

A decision gateway checks if the balance is # \$100.

If NO: the card is removed and withdrawal is rejected.

If YES: the user is prompted to select whether they want a receipt.

Depending on the user's choice:

If YES: the receipt is printed # then \$100 is withdrawn # card is removed.

If NO: \$100 is withdrawn # card is removed (no receipt printed).

To meet the criterion "execute all possible process tasks," we must cover:

Rejected withdrawal path (balance < 100)

Withdrawal without receipt

Withdrawal with receipt

Receipt printing

Card removal in both success and failure

Test case coverage:

Test 1 (balance = \$100, receipt = YES): covers successful withdrawal + receipt printed.

Test 3 (balance = \$85): covers withdrawal rejected + card removed.

Together, these two tests execute all possible process tasks:

Withdraw with receipt

Reject due to insufficient balance

Receipt printed

Withdraw funds

Remove card

Other test combinations are redundant or do not add new path coverage.

### NEW QUESTION # 53

Which of the following statements describes an advantage of bi-directional traceability between requirements / user stories and test cases?

- A. Business analysts can verify the completeness of the user stories / requirements with respect to business needs
- B. Test case reviewers can verify whether the test case covers all acceptance criteria of the linked requirement / user story
- **C. Project managers and/or product owner can analyze the coverage of test cases for a given requirement / user story**
- D. Testers can easily identify the source code module that most probably causes the defects observed during test execution

**Answer: C**

Explanation:

Bi-directional traceability is a fundamental concept in requirements engineering and test management. It refers to the ability to trace: Forward: From requirements/user stories to corresponding test cases (to ensure all requirements are covered).

Backward: From test cases to the requirements they validate (to ensure every test aligns with a requirement).

According to the ISTQB Certified Tester Foundation Level and Acceptance Testing syllabi, bi-directional traceability is essential to manage test coverage and ensure completeness. It allows project managers and product owners to assess whether all specified requirements/user stories have been covered by appropriate test cases, helping to identify any untested functionality.

This also supports impact analysis during change management - knowing which test cases will be affected by a change in a requirement.

Option B is correct because it precisely captures this benefit. While Option C refers to reviewing test cases against acceptance criteria (a valid review activity), the bi-directional traceability's key benefit from a management and quality assurance perspective is traceability for coverage.

### NEW QUESTION # 54

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