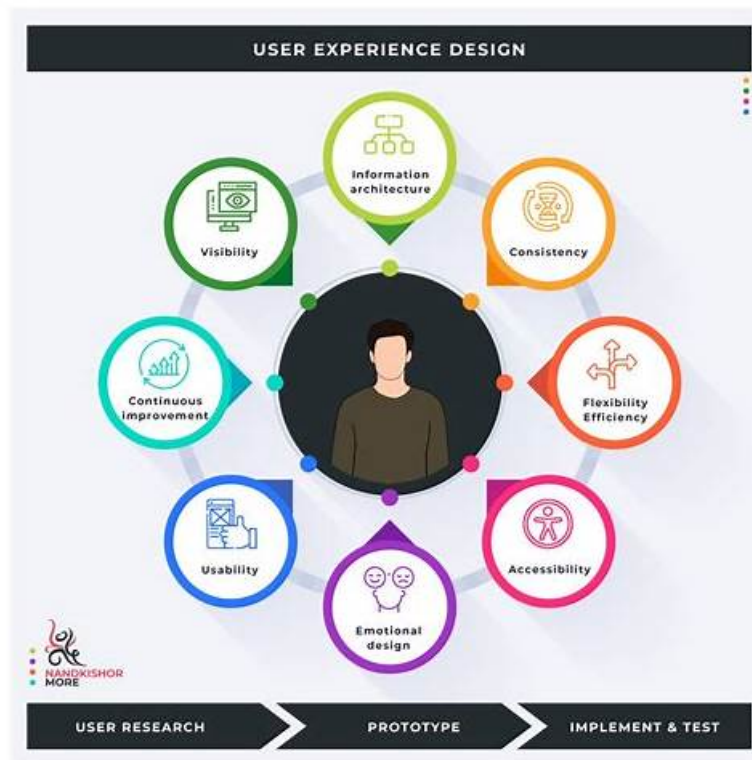


# Latest User-Experience-Designer Test Sample, User-Experience-Designer Flexible Learning Mode



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Success in acquiring the User-Experience-Designer is seen to be crucial for your career growth. But preparing for the Salesforce Certified User Experience Designer (User-Experience-Designer) exam in today's busy routine might be difficult. This is where actual Salesforce User-Experience-Designer Exam Questions offered by PDFVCE come into play. For those candidates, who want to clear the User-Experience-Designer certification exam in a short time, we offer updated and real exam questions.

The SUXD certification is ideal for professionals who are responsible for designing user interfaces and experiences on the Salesforce platform. This includes user experience (UX) designers, user interface (UI) designers, product managers, and developers. Salesforce Certified User Experience Designer certification is also suitable for professionals who are looking to expand their skills and knowledge in the field of UX design.

Salesforce Certified User Experience Designer certification exam is a valuable credential for anyone who is involved in designing user interfaces for Salesforce applications. It demonstrates that the candidate has a thorough understanding of user experience design principles and is capable of creating interfaces that meet the needs of the users. With this certification, candidates can improve their job prospects and advance their careers in the field of user interface design.

To be eligible for the certification exam, you must have experience in designing user interfaces for Salesforce applications and be familiar with user research, design thinking, and design principles. User-Experience-Designer Exam consists of 60 multiple-choice questions which must be completed within a time frame of 105 minutes. The passing score for the exam is 68%, and the certification is valid for two years.

**>> Latest User-Experience-Designer Test Sample <<**

## 100% Pass Quiz Latest Salesforce - Latest User-Experience-Designer Test Sample

When we get into the job, our User-Experience-Designer training materials may bring you a bright career prospect. Companies need

employees who can create more value for the company, but your ability to work directly proves your value. Our User-Experience-Designer certification guide can help you improve your ability to work in the shortest amount of time, for more promotion opportunities and space for development. Believe it or not that up to you, our User-Experience-Designer Training Materials are powerful and useful, it can solve all your stress and difficulties in reviewing the User-Experience-Designer exams.

## Salesforce Certified User Experience Designer Sample Questions (Q179-Q184):

### NEW QUESTION # 179

Cloud Kicks has identified a Trusted Advisor persona as their primary focus for the next iteration.

Which key business process defining their work should be analyzed to make sure the delivered experience fits their needs?

- A. Customizing and administering Salesforce
- **B. Maintaining relationships with existing customers**
- C. Managing sales pipeline and forecasting

**Answer: B**

Explanation:

Explanation

According to the Salesforce Trailhead, the Trusted Advisor persona spends 3+ hours a day maintaining relationships with existing customers. They upsell products, grow deals, and manage renewals. This persona also spends time prospecting for new opportunities in existing accounts and gathering requirements from prospects<sup>1</sup>. Therefore, the key business process that defines their work and should be analyzed to make sure the delivered experience fits their needs is maintaining relationships with existing customers. This process involves understanding the customer's needs, goals, expectations, and satisfaction, as well as providing them with relevant solutions, support, and value. The UX Designer should focus on creating a user interface that enables the Trusted Advisor to easily access and update customer information, communicate and collaborate with customers, and track and measure customer loyalty and retention<sup>2,3</sup>. Managing sales pipeline and forecasting: This is not the key business process that defines the work of the Trusted Advisor persona, but rather the Data Expert persona. The Data Expert persona spends 3+ hours a day on reporting and sales forecasting. They also spend 1-3 hours managing the sales pipeline and tools for the sales team<sup>1</sup>. Customizing and administering Salesforce: This is not the key business process that defines the work of the Trusted Advisor persona, but rather the Sales Leader persona. The Sales Leader persona spends most of their day managing, coaching, and training sales reps. They also spend time managing tools and processes for sales reps, which includes customizing and administering Salesforce<sup>1</sup>. References: Learn About Sales Cloud Personas Unit | Salesforce Trailhead

How to Increase Your Sales with Personas for Salesforce Users | RTS Labs How to Use Journey Mapping to Improve Employee Engagement

### NEW QUESTION # 180

Following a human-centered design process approach, Cloud Kicks is preparing a user feedback session for an app that is not performing as anticipated.

In what way could confirmation bias be avoided?

- **A. Ask open-ended questions staying away from questions regarding feelings.**
- B. Allow the user to explore the application without specific questions regarding which tasks to perform.
- C. Ask specific questions about known pain points to confirm your hypothesis.

**Answer: A**

Explanation:

A docked prompt is a type of In-App Guidance that can be used to provide contextual help and guidance to the users in the Salesforce app. A docked prompt is a small pop-up window that appears at the bottom of the screen, and can contain text, images, links, or videos. A docked prompt can be triggered by various events, such as opening a page, clicking a button, or completing an action. A docked prompt can also be dismissed by the user, or set to expire after a certain time or date<sup>1,2</sup>. A UX Designer can customize the Salesforce Help Menu to meet the request of Cloud Kicks' Sales team by creating a docked prompt based on new feature rollouts. This way, the UX Designer can:

\* Inform the users about the new features and how they can benefit from them. For example, the UX Designer can create a docked prompt that introduces the new Einstein Opportunity Scoring feature, and explains how it can help the users prioritize their opportunities and close more deals<sup>3</sup>

\* Guide the users through the steps and best practices to use the new features. For example, the UX Designer can create a docked prompt that shows the users how to access and configure the new Einstein Opportunity Scoring feature, and how to interpret and act

on the scores<sup>3</sup>

\* Engage the users and encourage them to explore and adopt the new features. For example, the UX Designer can create a docked prompt that includes a link to a video tutorial, a Trailhead module, or a feedback survey about the new Einstein Opportunity Scoring feature<sup>3</sup>

\* Show a site map of all the content: This is not a way to customize the Salesforce Help Menu to meet the request of Cloud Kicks' Sales team, because a site map of all the content is not a type of In-App Guidance, and it does not provide specific and timely help and guidance for the users. A site map of all the content is a visual representation of the structure and hierarchy of a website or app, and it can be useful for planning and designing the user interface, but not for providing In-App Guidance<sup>4</sup>

\* Provide links to external resources, such as training videos or a company dictionary: This is not a way to customize the Salesforce Help Menu to meet the request of Cloud Kicks' Sales team, because providing links to external resources is not a type of In-App Guidance, and it does not provide contextual and interactive help and guidance for the users. Providing links to external resources is a way to supplement the Salesforce Help Menu with additional information and resources, but not to create In-App Guidance<sup>5</sup>

References:

\* Create In-App Guidance Unit | Salesforce Trailhead

\* In-App Guidance - Salesforce Help

\* Create a Docked Prompt for New Feature Rollouts Unit | Salesforce Trailhead

\* What is a Sitemap? - Interaction Design Foundation

\* Customize the Help Menu in Lightning Experience - Salesforce Help

### NEW QUESTION # 181

Cloud Kicks needs functional components that will be used on many pages. The components need to be consistent with the look and feel of Lightning Experience.

What does the Salesforce Lightning Design System (SLDS) provide that will ensure consistency?

- A. Custom Lightning components
- B. JavaScript Frameworks
- C. Experience Lightning Components
- **D. Component Blueprints**

**Answer: D**

Explanation:

The Salesforce Lightning Design System (SLDS) provides component blueprints that will ensure consistency for Cloud Kicks' functional components. Component blueprints are ready-to-use HTML and CSS UI elements that provide the foundation for Salesforce experience development. They follow the design guidelines, accessibility standards, and best practices of Lightning Experience. They also include variants, states, and modifiers to handle different use cases and scenarios. By using component blueprints, Cloud Kicks can create functional components that are consistent with the look and feel of Lightning Experience without writing custom code or CSS. References:

\* Component Blueprints

\* Introduction to the Salesforce Lightning Design System

### NEW QUESTION # 182

Cloud Kicks wants to apply branding to its current Salesforce org, currently using Lightning Experience. The look and feel must follow company design guidelines.

Which declarative design properties should be used to achieve this?

- A. Create a custom Theme in Themes and Branding, selecting logo, brand colors, and images.
- B. Develop a custom Layout in user interface, attaching a new stylesheet in static resources.
- C. Choose one of the built-in Salesforce themes that closest matches the design guidelines
- **D. Design a custom Branding set in user interface, selecting a logo, colors, and font type.**

**Answer: D**

### NEW QUESTION # 183

A developer is creating a Lightning Web Component (LWC) and wants to make sure the visual experience is consistent with Cloud Kicks' branding. The developer asks their UX Designer about the Salesforce Lightning Design System (SLDS) styling hooks.

How should the designer describe them?

- A. They use custom CSS properties to easily style base and custom components.
- B. They use custom CSS properties to directly style HTML elements.
- C. They use standard CSS properties to directly style HTML elements.
- D. They use standard CSS properties to easily style base and custom components.

**Answer: A**

Explanation:

Explanation

Styling hooks are CSS custom properties that allow developers to customize the appearance of base and custom components in a consistent and supported way. They work with web components and shadow DOM, which provide encapsulation and modularity for LWC. Styling hooks use the `--slds` namespace and follow a naming convention that reflects the component, category, property, attribute, and state of the element being styled. For example, `--slds-c-button-brand-color-background-hover` is a styling hook for the button component, brand category, color background property, and hover state. Styling hooks can be declared in the CSS file of the LWC or in a global CSS file that affects all components on the page. Styling hooks are not standard CSS properties, but custom ones that are defined by SLDS and applied to the components using the `var()` function.

References:

Styling Hooks - Lightning Design System

SLDS Styling Hooks | Lightning Web Components Developer Guide | Salesforce Developers

-dxp Styling Hooks | LWR Sites for Experience Cloud | Salesforce Developers The Salesforce Lightning Design System (SLDS)

styling hooks use standard CSS properties to easily style base and custom components. Salesforce documentation states that "SLDS styling hooks are CSS classes that give you access to the same styling used in the Salesforce Lightning Design System. They make it easy to style base and custom components with the same look and feel" [1].

[1] [https://developer.salesforce.com/docs/component-library/documentation/lwc/lwc.use\\_slds\\_styling\\_hooks](https://developer.salesforce.com/docs/component-library/documentation/lwc/lwc.use_slds_styling_hooks)

## NEW QUESTION # 184

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For the User-Experience-Designer web-based practice exam no special software installation is required, because it is a browser-based User-Experience-Designer practice test. The web-based Salesforce Certified User Experience Designer practice exam works on all operating systems like Mac, Linux, iOS, Android, and Windows. In the same way, IE, Firefox, Opera and Safari, and all the major browsers support the web-based Salesforce User-Experience-Designer Practice Test. So it requires no special plugins.

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