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### EXIN CDFOM Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Governance, Risk and Compliance: Covers management framework including compliance, risk management, document control, financial management, and vendor oversight.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Environmental Sustainability: Focuses on minimizing environmental impact through power efficiency, waste management, and renewable energy integration.</li></ul>

Topic 3	<ul style="list-style-type: none"> <li>• Project Management: Covers project execution including management principles, organizational structures, and project phases.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>• Managing Physical Security: Deals with facility protection through security policies, staff management, incident handling, and security audits.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>• Managing Safety &amp; Statutory Requirements: Focuses on workplace safety compliance, including safety policies, training, Permit to Work systems, PPE, emergency preparedness, and safety audits.</li> </ul>
Topic 6	<ul style="list-style-type: none"> <li>• The Data Centre Organization: Addresses organizational structure, roles and responsibilities, shift management, performance management, training, career development, and succession planning.</li> </ul>
Topic 7	<ul style="list-style-type: none"> <li>• Service Level Management: Covers creating and managing service agreements, including SLAs with measurable metrics, service reporting, customer satisfaction measurement, and continuous improvement processes.</li> </ul>
Topic 8	<ul style="list-style-type: none"> <li>• Facilities Management: Covers infrastructure maintenance including maintenance programs, outsourcing, contracts, scheduling, spare parts, and contamination control.</li> </ul>
Topic 9	<ul style="list-style-type: none"> <li>• Data Centre Operations: Focuses on daily operational activities and procedures supporting continuous facility functioning.</li> </ul>
Topic 10	<ul style="list-style-type: none"> <li>• Monitoring</li> <li>• Reporting</li> <li>• Control: Addresses performance oversight through monitoring, escalation procedures, reporting, and trend analysis.</li> </ul>

## EXIN Certified Data Center Facilities Operations Manager Sample Questions (Q46-Q51):

### NEW QUESTION # 46

Welding works need to be conducted.

Is a Permit to Work (PTW) required and if so, what type of PTW?

- A. A PTW is required for energy work
- B. A PTW is required for cold work
- C. A PTW is required for hot work
- D. Welding is covered under standard maintenance work, a PTW is not required

**Answer: C**

Explanation:

EPI's Permit to Work (PTW) system categorizes work activities based on risk levels to ensure safe execution and hazard control within the data center.

Welding operations involve open flame, sparks, high heat, molten metal, and ignition sources, making them a high-risk activity.

In EPI safety doctrine, welding is explicitly classified under "Hot Work." Hot Work includes activities such as:

- \* Welding
- \* Cutting
- \* Grinding
- \* Brazing
- \* Soldering
- \* Flame use or spark-producing tools

Because of the fire ignition potential, a Hot Work Permit is mandatory before welding can begin.

The Hot Work PTW ensures:

- \* Fire watch personnel are assigned
- \* Fire suppression systems are prepared or temporarily disabled with compensating controls
- \* Surrounding area is inspected for combustible material
- \* Correct PPE is used

- \* Hot-work zoning, barriers, and extinguishers are in place
  - \* Post-work monitoring is performed
- Therefore, Option D (A PTW is required for hot work) is the correct and EPI-aligned answer.  
EPI DCFOM-Aligned Reference Concepts (Paraphrased, Not Verbatim)
- \* The PTW system ensures hazardous activities are controlled.
  - \* Welding is classified as Hot Work.
  - \* Hot Work requires a dedicated PTW with fire-risk mitigation and supervisory approval.

#### NEW QUESTION # 47

In and around the data center, who is responsible for safety?

- A. The managing director
- B. The facilities manager
- C. The safety manager
- **D. All staff**

**Answer: D**

Explanation:

EPI's safety and statutory requirements training emphasizes that safety is a shared responsibility across the entire data center organization. While roles such as the safety manager and facilities manager provide leadership, guidance, oversight, audits, and enforcement of safety procedures, they alone cannot ensure a safe workplace. Every individual working in or around the data center—whether employees, contractors, vendors, or visitors—has the responsibility to follow safety procedures, report hazards, use required protective equipment, and stop unsafe activities.

This collective responsibility approach ensures that risks are recognized early, unsafe conditions are not ignored, and safety culture is embedded throughout daily operations. The safety manager establishes policies, training, audits, and compliance frameworks; the facilities manager ensures operational processes support safety; the managing director endorses governance and resources. However, frontline workers are the most exposed to hazards, making their behavior critical.

Option C is correct because EPI emphasizes that safety cannot be delegated solely to one role; it must be embraced by all staff, ensuring a consistent, safe working environment. Data centers operate high-voltage systems, heavy equipment, and complex mechanical infrastructure, making shared vigilance essential for preventing incidents and ensuring regulatory compliance.

#### NEW QUESTION # 48

The needs analysis has been completed and the data center organization is tasked with the capability assessment.

Which of the below is a mandatory activity as part of the capability assessment?

- A. Determine the availability requirements
- B. Review the security needs
- **C. Create inventory of skills, knowledge and capacity**
- D. Identify applicable safety requirements

**Answer: C**

Explanation:

A capability assessment evaluates whether the data center organization is capable of delivering the defined services.

The mandatory activity is to:

Create an inventory of skills, knowledge, and capacity of the workforce and resources.

This includes:

- \* Current staff technical skills
- \* Certifications
- \* Experience
- \* Availability (capacity)
- \* Backup and contingency roles
- \* Alignment with service demands and SLAs

Why other options are incorrect:

- \* A: Security needs are part of service requirements, not capability assessment.
- \* C: Availability requirements are determined during needs analysis, not capability assessment.
- \* D: Safety requirements belong to statutory and compliance analysis, not capability assessment.

Thus, B is the correct answer.

EPI DCFOM-Aligned Reference Concepts (Paraphrased)

- \* Capability assessment requires determining skills, competencies, and available capacity.
- \* Ensures the organization can meet defined services and SLAs.

#### NEW QUESTION # 49

A recent cooling equipment failure resulted in a sudden shutdown of IT systems. Although the service provider was quickly on-site, it eventually took more than 12 hours for the cooling equipment to be repaired. Management wants to prevent this from happening again.

What is the best response?

- **A. Upgrade to a comprehensive contract**
- B. Upgrade to an exclusive contract
- C. Upgrade to a basic contract
- D. Upgrade to a Time & Material contract

**Answer: A**

Explanation:

EPI defines several maintenance contract models, each offering different levels of service and support. In the scenario described, long repair time caused unacceptable downtime. To reduce risk, the organization needs a contract that provides:

- \* Faster response
- \* Faster repair time
- \* Better availability of spare parts
- \* Preventive and corrective coverage
- \* Minimum downtime guarantees

A comprehensive maintenance contract provides:

- \* Full service coverage
- \* Labor + parts
- \* Priority response levels
- \* Faster restoration times
- \* Predictable maintenance costs
- \* Better uptime assurance
- \* Increased provider accountability

Why the other options are incorrect:

- \* A (Time & Material): Slowest and most unpredictable; not suitable for critical cooling systems.
- \* B (Basic contract): Limited coverage; still leaves long repair times.
- \* D (Exclusive contract): Typically refers to dedicated on-site or embedded teams, but not the standard EPI contract step-up for improved uptime.

Thus, C - Comprehensive contract is the best option.

EPI DCFOM-Aligned Reference Concepts (Paraphrased)

- \* Comprehensive contracts provide enhanced support, faster repairs, and full coverage.
- \* Suitable for critical infrastructure like cooling systems.

#### NEW QUESTION # 50

Of the below, which is a power efficiency indicator?

- A. CPU
- B. nil, w
- C. uvw
- **D. PUE**

**Answer: D**

Explanation:

Power Usage Effectiveness (PUE) is the most widely recognized and adopted energy efficiency indicator for data centers globally and is emphasized heavily within the EPI sustainability framework. PUE measures how effectively a data center uses power and is calculated by dividing the Total Facility Power by the IT Equipment Power. The purpose of this indicator is to show how much of the energy consumed by the facility actually reaches IT equipment (servers, storage, network gear) versus how much is consumed by support infrastructure such as cooling, UPS losses, lighting, and building systems.

A lower PUE indicates a more efficient data center, with values approaching 1.0 representing ideal efficiency-where nearly all consumed power is being used for IT load. PUE is essential for benchmarking, energy-saving initiatives, identifying efficiency improvement opportunities, and measuring the success of infrastructure optimization projects. The other options listed-nil, w; CPU; and uw-are irrelevant to facility energy efficiency metrics. CPU relates to computing processors, not facility efficiency; the others are incorrect units or meaningless terms in this context.

### NEW QUESTION # 51

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- [illegible]