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CCM Exam Outline

Content Categories	Scored Questions	Percentage of Examination
1. Care Delivery and Reimbursement Methods	42	28%
2. Psychosocial Concepts and Support Systems	38	25%
3. Quality and Outcomes Elevation and Measurements	29	19%
4. Rehabilitation Concepts and Strategies	16	11%
5. Ethical, Legal, and Practice Standards	25	17%

Time limit: 3 hours

Total questions: 180

Question format: Multiple-choice

Delivery format: Computer-delivered (in-person or online)

Mometrix TEST PREPARATION

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Medical Professional Certified Case Manager Certification Exam (CCM) Sample Questions (Q16-Q21):

NEW QUESTION # 16

(The Employer is a leading company in the hospital and medical care sector who wishes to build a new hospital. The Employer is considering approaching a financial institute to secure most of the funds; therefore, he requires clarity and stability in terms of the Project 's budget and time for completion. Which book do you recommend?)

- A. Silver Book
- B. All the above

- C. Yellow Book
- D. Red Book

Answer: A

Explanation:

The key requirement in this scenario is certainty of cost and time, particularly because the Employer intends to secure financing from a financial institution. Lenders typically require a high degree of predictability regarding project completion date and final contract price.

The FIDIC Silver Book 2017 (EPC/Turnkey Contract) is specifically designed for such situations. Under this form, the Contractor assumes full responsibility for both design and construction, as well as a significant portion of project risks, including many that would otherwise remain with the Employer under other FIDIC forms. This results in a lump-sum, fixed-price contract with greater certainty in final cost and schedule.

In contrast, the Red Book allocates design responsibility to the Employer and allows for more variability due to remeasurement and variations, making cost less predictable. The Yellow Book, although design-build, still allows more balanced risk sharing and potential adjustments, which can reduce price certainty compared to the Silver Book.

From a contract management perspective, the Silver Book is commonly used for privately financed infrastructure or projects requiring strong lender confidence, as it minimizes Employer risk and enhances bankability.

Therefore, for a hospital project requiring financial backing and maximum certainty in cost and time, the Silver Book is the most appropriate choice.

NEW QUESTION # 17

(During the execution of certain Works under a FIDIC Yellow Book (edition 1999), a Contract in a historical area along the silk route, one of the workers discovers a possible ancient treasure on the Site. The supervisor stops the Works, secures the Site, and informs the Engineer. How should the Engineer react?)

- A. You inform the supervisor that a formal written notice under Sub-Clause 4.24 is required and no further instruction can be given until then.
- B. You compliment the supervisor and ask him to excavate further and personally deliver the treasure to a university. No extension of time is granted.
- C. You instruct the supervisor to cover the finding and resume the Works immediately, and make a determination later.
- **D. You thank the supervisor, secure the Site, instruct guarding measures, inform the Employer and authorities, and issue a Variation to cover the costs of protection measures.**

Answer: D

Explanation:

This situation is governed by Sub-Clause 4.24 [Fossils] of the FIDIC Yellow Book 1999. According to this clause, all fossils, coins, articles of value, antiquities, and structures of geological or archaeological interest discovered on the Site are considered the property of the Employer. The Contractor is required to take reasonable precautions to prevent removal or damage and must immediately notify the Engineer upon discovery.

In this scenario, the supervisor has acted correctly by stopping the Works, securing the Site, and informing the Engineer. The Engineer's responsibility is then to take control of the situation in accordance with contractual and legal obligations. This includes ensuring the Site remains secure, instructing the Contractor to provide guards or protective measures, and notifying the Employer and relevant local authorities. Since these actions may cause delay and incur additional cost, the Engineer should formalize instructions through a Variation under Clause 13, allowing the Contractor to be compensated for such measures.

Option A is incorrect because it violates ownership rights and proper procedures. Option C is wrong because the Engineer is not prevented from acting pending formal notice—immediate action is required. Option D is incorrect because it disregards the importance of preserving archaeological findings and breaches Sub-Clause 4.24 obligations.

Thus, Option B fully aligns with FIDIC risk allocation, procedural compliance, and the Engineer's duty to administer the Contract properly.

NEW QUESTION # 18

(Under the FIDIC Red Book, which of the following statements are correct? [2017 Edition] (2 correct answers apply) Choose all of the correct answers (multiple possibilities).)

- **A. The FIDIC Red Book 's General Conditions specify a standing DAAB.**
- B. An attempt to reach an amicable settlement is a mandatory requirement before an Engineer ' s ruling can be referred to a

DAAB.

- C. If the Employer or the Contractor fails to notify its dissatisfaction with an Engineer ' s ruling within the specified time, the DAAB ' s decision is final and binding.
- **D. A DAAB member nominated by one of the Parties must be agreed by the other Party.**
- E. A decision by a DAAB is not final and binding on the Parties until it is confirmed by an arbitration award.

Answer: A,D

Explanation:

Under the FIDIC Red Book 2017, Clause 21 establishes a standing Dispute Avoidance/Adjudication Board (DAAB) as a default requirement. This is a major evolution from the 1999 edition, where a Dispute Adjudication Board (DAB) could be ad hoc. Therefore, Option C is correct, as the General Conditions clearly provide for a standing DAAB appointed at the outset of the Contract.

Option D is also correct. The appointment procedure for DAAB members requires mutual agreement between the Parties. Even if one Party nominates a member, that nomination must be accepted by the other Party to ensure neutrality, independence, and confidence in the dispute resolution process.

Option A is incorrect because amicable settlement (Clause 21.5) is required after a DAAB decision and before arbitration, not before referring a matter to the DAAB.

Option B is incorrect because DAAB decisions are binding immediately (whether or not final), unless and until revised by arbitration. They are not dependent on prior confirmation by arbitration to be binding.

Option E is incorrect because failure to give a Notice of Dissatisfaction (NoD) relates to a DAAB decision becoming final and binding-not an Engineer's determination. The statement incorrectly mixes procedural steps.

These provisions reflect FIDIC's structured multi-tier dispute resolution system, promoting early resolution through DAAB before escalation to arbitration.

NEW QUESTION # 19

Under the FIDIC Yellow Book (both editions), the Contract is administered by the Employer (unless it appoints an Employer's Representative) who endeavours to reach agreement with the Contractor on each claim. Is this statement true or false?

- **A. True**
- B. False

Answer: A

Explanation:

Comprehensive and Detailed Explanation:

This statement is true. The Employer administers the contract unless an Employer's Representative or Engineer is appointed to act on its behalf. The Employer (or its Representative) is responsible for reviewing and negotiating claims in good faith with the Contractor to reach agreement, in line with FIDIC procedures.

References:

FIDIC Yellow Book 1999 & 2017 Editions, Clause 3 - Employer's Administration Role FIDIC Contract Manager Study Guide, Module on Contract Administration

NEW QUESTION # 20

Is the Employer obliged under FIDIC Silver Book (edition 1999) to describe which Documents are to be submitted to the Employer? (1 correct response applies)

- A. No, because the Contractor has a duty to supply the Employer with every Document, given Sub-Clause 7.4.
- **B. Yes, the Employer should define which documents it wants to receive from the Contractor as Contractor's Documents in the Employer's Requirements, as stated in Sub-Clause 5.2.**
- C. No, according to Sub-Clause 5.7 provisional operation and maintenance manuals are always required.
- D. Yes, because otherwise the Contractor doesn't have to submit any Document until Completion of the Works as stated in Sub-Clause 1.8.

Answer: B

Explanation:

Under the FIDIC Silver Book 1999 (Conditions of Contract for EPC/Turnkey Projects), the Employer must specify clearly in the

Employer's Requirements which Contractor's Documents are to be submitted. Sub- Clause 5.2 states that the Contractor must submit all documents listed in the Employer's Requirements, ensuring clarity and enabling the Employer to control the documentation process.

Option D is correct because it highlights the need for Employer's Requirements to define the scope and content of the Contractor's Documents.

Option A is incorrect; although operation and maintenance manuals are generally required, they are part of the specified Contractor's Documents, not automatically required without Employer's direction.

Option B is incorrect as the Contractor's duty to supply documents is limited to those specified.

Option C is incorrect because documentation obligations are ongoing and not just at completion.

References:

FIDIC Silver Book 1999 Edition, Sub-Clause 5.2 - Contractor's Documents FIDIC Silver Book 1999 Edition, Sub-Clause 1.8 - Time for Completion FIDIC Contract Manager Study Guide, Module on Contract Administration Procedures

NEW QUESTION # 21

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