

MB-240 Latest Test Labs & MB-240 Exam Review

MB-240

**Microsoft Dynamics 365
Field Service
Functional
Consultant**



**Certification Questions
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Microsoft Dynamics 365 Field Service Functional Consultant Sample Questions (Q56-Q61):

NEW QUESTION # 56

Drag and Drop Question

You have the Universal Resource Scheduling (URS) security role.

Your organization creates a custom entity. The records for the entity need to be scheduled to resources.

You need to enable the new entity to be scheduled. You select the entity that needs to be enabled and need to continue the set up process.

Which four actions should you perform next, in sequence, to achieve the goal? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Order
Enable GeoCode for custom entity.	 Microsoft
Publish Customization.	
Create new Booking Relationship.	
Update the Booking Setup Metadata information.	
Create a new Requirement Relationship.	
Update Schedule Board settings for new entity.	
Create new Resource Requirement Relationship.	
	

Answer:

Explanation:

Actions

Enable GeoCode for custom entity.

Order

Create new Booking Relationship.

Create a new Requirement Relationship.

Publish Customization.

Update the Booking Setup Metadata information.

Update Schedule Board settings for new entity.

Create new Resource Requirement Relationship.



Explanation:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/common-scheduler/schedule-anything-with-universal-resource-scheduling>

NEW QUESTION # 57

You are a Dynamics 365 for Field Service Administrator.

You are setting up a new Incident Type. There are no service tasks or products created that are related to this incident.

Which seven actions should you perform in sequence to add these services? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

NOTE: More than one order of answer choices is correct. You will receive credit for any of the correct orders you select.

OPTION



Microsoft

TARGET

Create and save all necessary service tasks.

Create, save, and publish all necessary products.

Create and save the incident.



Add all service tasks for this incident.



Add all products for this incident.

Add all services for this incident.

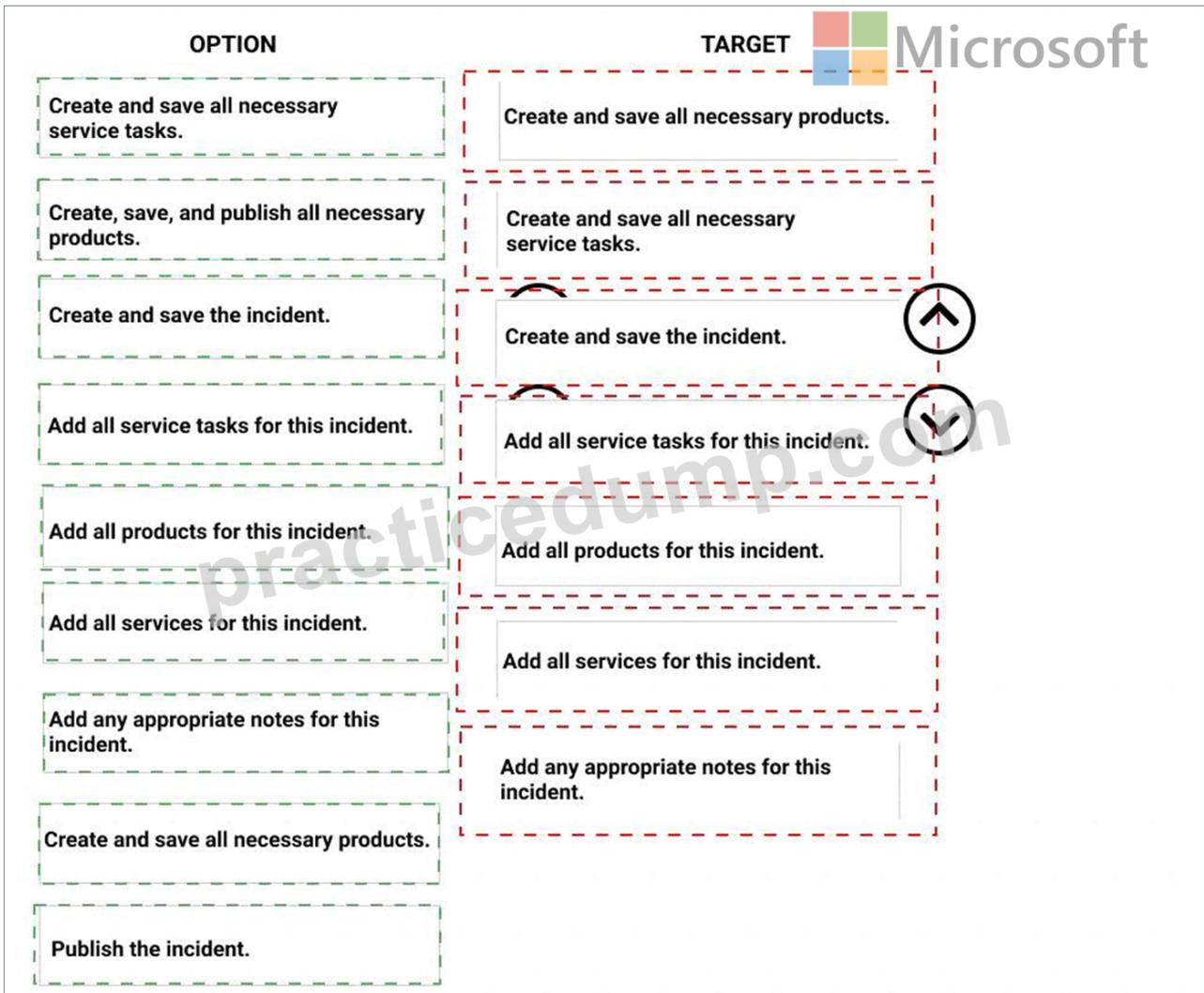
Add any appropriate notes for this incident.

Create and save all necessary products.

Publish the incident.

Answer:

Explanation:



Explanation



NEW QUESTION # 58

As a new start-up field services company, you are looking to streamline your customer service process to provide the best customer service experience.

Your company has decided to implement Dynamics Field Services as the foundation for its customer service management processes. You need to ensure that the cases that the customer service team creates can be quickly and efficiently converted to work orders (that will minimize the need to add additional information to the work orders) using the out-of-the-box capabilities. Which key item do you need to configure before the customer service agents will be able to convert a case to a work order?

- A. Resources
- **B. Incident Type**
- C. Work Order Types
- D. Booking Rules

Answer: B

Explanation:

Section: Configure field service applications

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/field-service/configure-incident-types>

NEW QUESTION # 59

You are implementing Microsoft Dynamics 365 Field Service.

Your organization is using the Dynamics 365 Field Service mobile app as a standalone application. There are no integrations planned for the first year. You realize all the products in the Main Warehouse have product inventory records, however, the quantity On Hand for all are set to 0.

You need to update the quantity on hand of all the products within the Main Warehouse?

What should you do?

- **A. Create an inventory adjustment and inventory adjustment product record for each product that requires an update within the Main Warehouse.**
- B. Create an Inventory Transfer from an Adjustment Warehouse for the proper quantity On Hand value.
- C. Navigate to the Product Inventory sub-area. Go to Product Inventory View and manually update the Quantity On Hand value for the products associated with the Main Warehouse.
- D. Import an updated product inventory file with the updated quantity On Hand value for the products associated with the Main Warehouse.

Answer: A

NEW QUESTION # 60

You are a Dynamics 365 Field Service Administrator Your organization wants to use Incident Types with Work Orders.

You need to create and configure Incident Types based on the provided scenarios.

Which Incident Type feature should you use with each scenario? To answer, drag the appropriate Incident Type feature to the appropriate scenario. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view the content.

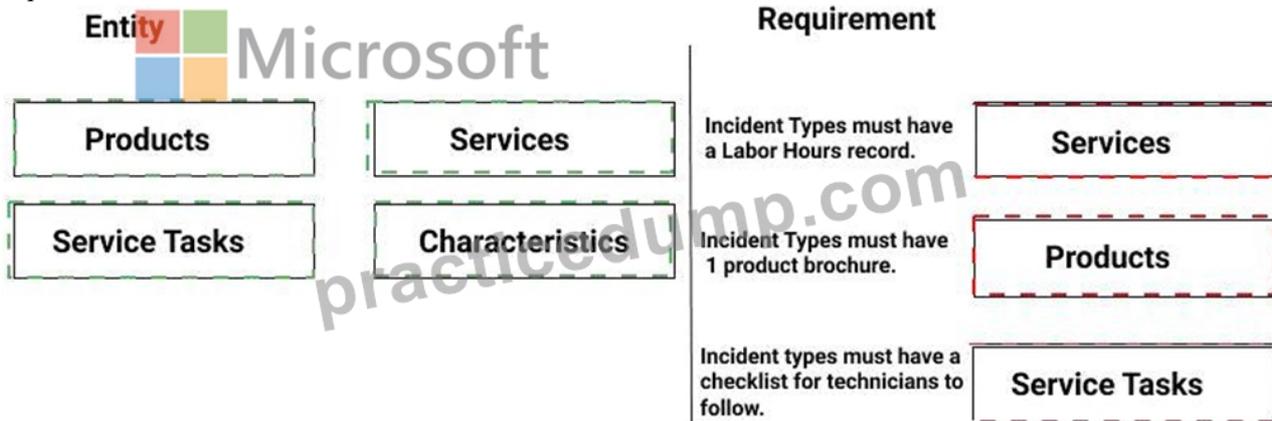
NOTE: Each correct selection is worth one point.

Entity		Requirement	
Products	Services	Incident Types must have a Labor Hours record.	<input type="text"/>
Service Tasks	Characteristics	Incident Types must have 1 product brochure.	<input type="text"/>
		Incident types must have a checklist for technicians to follow.	<input type="text"/>

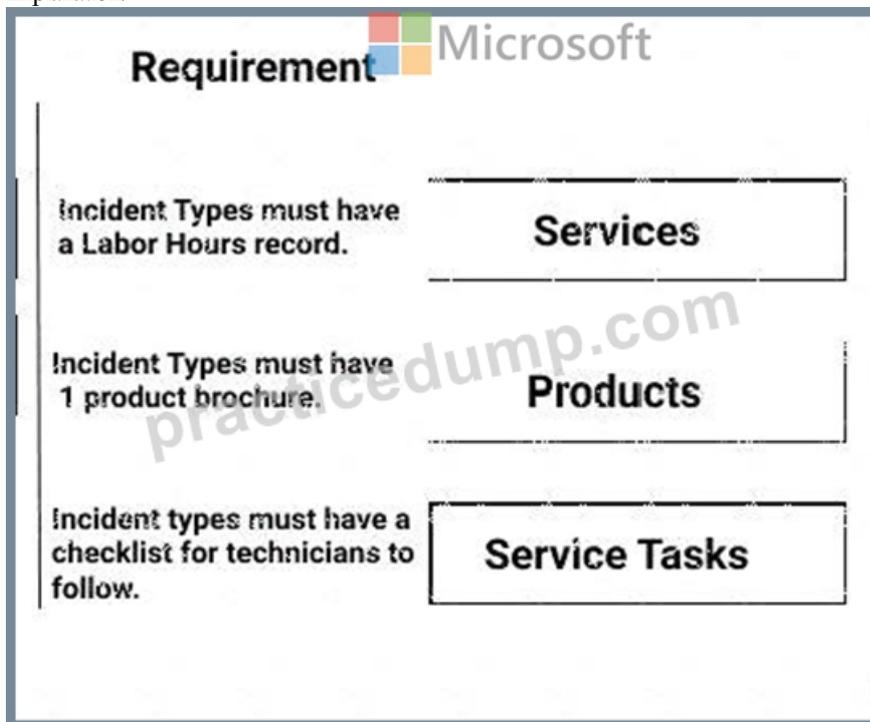
 Microsoft

Answer:

Explanation:



Explanation:



NEW QUESTION # 61

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I came away feeling inspired to try to structure Latest MB-240 Exam Duration my own code as tidily, According to the box model, a box has a rectangular content area, a band of padding around the content, a MB-240 border around the padding, and a margin outside the border—the margin might be negative.

