

Sample SPLK-3002 Questions Pdf - SPLK-3002 Valid Exam Camp Pdf



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Becoming a Splunk IT Service Intelligence Certified Admin through passing the SPLK-3002 exam demonstrates a high level of expertise and proficiency in using Splunk ITSI to monitor and analyze IT services and infrastructure. Splunk IT Service Intelligence Certified Admin certification is recognized and valued by IT organizations, as it validates the skills required to manage and troubleshoot complex IT environments effectively. Splunk IT Service Intelligence Certified Admin certification also provides an opportunity for IT professionals to advance their career and increase their earning potential.

Splunk SPLK-3002 exam is one of the most sought-after certifications in the IT industry as it validates the skills and expertise of admins in managing ITSI in a Splunk environment. SPLK-3002 Exam requires the candidates to have a deep understanding of machine data analysis, IT operations, and cloud monitoring. SPLK-3002 exam questions cover a range of topics such as ITSI architecture, data models, services, entities, and modules, and configuring data inputs, customizing metrics and KPIs, configuring policies and alerts, and configuring Glass tables. By passing the SPLK-3002 exam, IT professionals can prove their skills in managing ITSI effectively and improve their career prospects in the field of IT operations management.

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Splunk IT Service Intelligence Certified Admin Sample Questions (Q15-Q20):

NEW QUESTION # 15

What happens when an anomaly is detected?

- A. A SNMP trap will be sent.
- **B. An anomaly alert will appear as a notable event in Episode Review.**

- C. An anomaly alert will appear in core splunk, in index=main.
- D. A separate correlation search needs to be created in order to see it.

Answer: B

Explanation:

When an anomaly is detected in Splunk IT Service Intelligence (ITSI), it typically generates a notable event that can be reviewed and managed in the Episode Review dashboard. The Episode Review is part of ITSI's Event Analytics framework and serves as a centralized location for reviewing, annotating, and managing notable events, including those generated by anomaly detection. This process enables IT operators and analysts to efficiently identify, prioritize, and respond to potential issues highlighted by the anomaly alerts.

The integration of anomaly alerts into the Episode Review dashboard streamlines the workflow for managing and investigating these alerts within the broader context of IT service management and operational intelligence.

NEW QUESTION # 16

Buttercup Retail sells t-shirts both online and in stores. The IT Operations team is effectively monitoring the digital infrastructure. However, the executive leadership has expressed frustration in understanding what the related business impacts are of IT incidents. Which of the following entities would give Buttercup Retail executives the most impactful visibility?

- A. host, network interface, datacenter
- B. store, season, customer age
- C. host, browser type, software version
- **D. store, product, payment type**

Answer: D

Explanation:

Splunk IT Service Intelligence (ITSI) is designed to align IT monitoring with the business outcomes that matter to stakeholders - especially executives who are focused on service performance and its impact on revenue, customer experience, and operational goals. In ITSI, entities represent the individual components that make up services and contribute to Key Performance Indicators (KPIs). Selecting the right entities for service modeling is critical: technical entities (like hosts or network interfaces) are useful for IT operations troubleshooting, but they don't inherently represent business outcomes. Executive leadership cares about how incidents affect business capabilities and outcomes - such as sales performance, customer transactions, and channel health. Therefore, entities that reflect business context (for example, store locations, product categories, or payment types) map IT issues directly to business performance indicators. When executives can see service health and incidents broken down by these business-centric entities, they gain impactful visibility into how issues affect revenue, customer interactions, and overall business operations. In contrast, purely technical entities such as hosts or network interfaces do not provide that business impact perspective, and demographic slices like season or customer age - while potentially valuable for marketing - don't directly connect IT service health to business service performance in ITSI modeling.

NEW QUESTION # 17

When must a service define entity rules?

- **A. If the intention is for the KPIs in the service to filter to only entities assigned to the service.**
- B. If some or all of the KPIs in the service will be split by entity.
- C. If the intention is for the KPIs in the service to have different aggregate vs. entity KPI values.
- D. To enable entity cohesion anomaly detection.

Answer: A

Explanation:

Provide a value to filter the service to a specific set of entities. These entity rule values are meant to be custom for each service.

Reference:

A is the correct answer because a service must define entity rules if the intention is for the KPIs in the service to filter to only entities assigned to the service. Entity rules are filters that match entities to services based on entity aliases or entity metadata. If you enable the Filter to Entities in Service option for a KPI, you need to define entity rules for the service to ensure that the KPI search results only include the relevant entities for the service. Otherwise, the KPI search results might include entities that are not part of the service or exclude entities that are part of the service. Reference: [Define entities for a service in ITSI], [Configure KPI settings in ITSI]

NEW QUESTION # 18

Which of the following items describe ITSI Backup and Restore functionality? (Choose all that apply.)

- A. ITSI backup is inclusive of KV Store, ITSI Configurations, and index dependencies.
- B. A pre-configured default ITSI backup job is provided that can be modified, but not deleted.
- C. `kvstore_to_json.py` can be used in scripts or command line to backup ITSI for full or partial backups.
- D. ITSI backups are stored as a collection of JSON formatted files.

Answer: C,D

Explanation:

ITSI provides a `kvstore_to_json.py` script that lets you backup/restore ITSI configuration data, perform bulk service KPI operations, apply time zone offsets for ITSI objects, and regenerate KPI search schedules.

When you run a backup job, ITSI saves your data to a set of JSON files compressed into a single ZIP file.

Reference:

<https://docs.splunk.com/Documentation/ITSI/4.10.2/Configure/kvstorejson>

<https://docs.splunk.com/Documentation/ITSI/4.10.2/Configure/BackupandRestoreITSIconfig> C and D are correct answers because ITSI backup and restore functionality uses `kvstore_to_json.py` as a command line script or as part of custom scripts to backup ITSI data for full or partial backups. ITSI backups are also stored as a collection of JSON formatted files that contain KV store objects such as services, KPIs, glass tables, etc. A is not a correct answer because there is no pre-configured default ITSI backup job provided. You can create your own backup jobs or use the command line script or custom scripts to backup ITSI data. B is not a correct answer because ITSI backup is not inclusive of index dependencies. ITSI backup only includes KV store objects and optionally some `.conf` files. You need to use other methods to backup index data. References: [Overview of backing up and restoring ITSI KV store data], [Create a full backup of ITSI], [Create a partial backup of ITSI]

NEW QUESTION # 19

Which of the following can generate notable events?

- A. When two entity aliases have a matching value.
- B. Manually selected using the Notable Event Review panel.
- C. Through scheduled correlation searches which link to their respective services.
- D. Through ad-hoc search results which get processed by adaptive thresholds.

Answer: C

Explanation:

Notable events in Splunk IT Service Intelligence (ITSI) are primarily generated through scheduled correlation searches. These searches are designed to monitor data for specific conditions or patterns defined by the ITSI administrator, and when these conditions are met, a notable event is created. These correlation searches are often linked to specific services or groups of services, allowing for targeted monitoring and alerting based on the operational needs of those services. This mechanism enables ITSI to provide timely and relevant alerts that can be further investigated and managed through the Episode Review dashboard, facilitating efficient incident response and management within the IT environment.

NEW QUESTION # 20

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