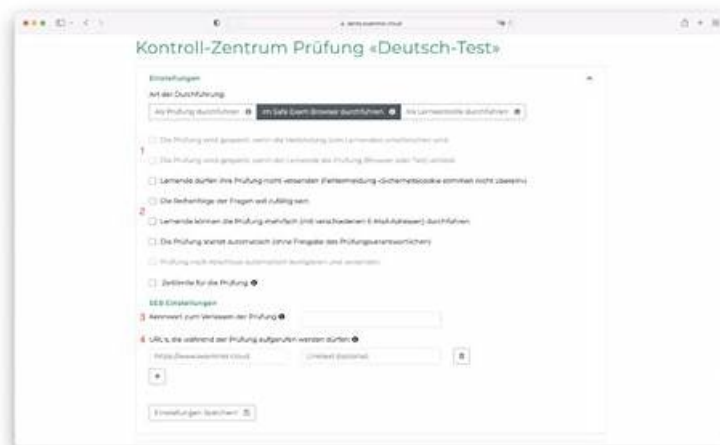


100-140 Prüfungsinformationen, 100-140 Online Prüfung



P.S. Kostenlose 2026 Cisco 100-140 Prüfungsfragen sind auf Google Drive freigegeben von ZertFragen verfügbar:
<https://drive.google.com/open?id=17Yuj9MflwB8ahvOEyEGZqB2Ziimfp36E>

Die simulierten Prüfungen zu machen können Ihre Selbstbewusstsein erstarken. Mit der Simulations-Software Testing Engine von unserer Cisco 100-140 können Sie die realistische Atmosphäre dieser Prüfung erfahren. Diese Erfahrungen sind sehr wichtig für Sie bei der späteren echten Cisco 100-140 Prüfung. Neben Cisco 100-140 haben wir auch viele andere IT-Prüfungsunterlagen geforscht. Diese Prüfungshilfe können Sie auf unserer Webseite finden. Wenn Sie irgend bezügliche Fragen haben, können Sie einfach mit unserem 24/7 online Kundendienst Personal kommunizieren.

Cisco 100-140 Prüfungsplan:

Thema	Einzelheiten
Thema 1	<ul style="list-style-type: none"> Connectivity and Resource Access Issues: This section measures skills of a Network Support Technician and involves assisting users to establish access to network resources, understanding directory services like Active Directory and cloud access management platforms, and managing multifactor authentication. It also includes troubleshooting connectivity problems with peripherals such as printers, scanners, and teleconferencing devices, as well as verifying basic network settings and diagnosing connectivity using various network commands and tools.
Thema 2	<ul style="list-style-type: none"> Operating System and Application Issues: This part targets an Operating System Support Specialist and addresses resolving Windows and macOS issues, such as display settings, updates, permissions, power management, and data backup using cloud tools. It covers troubleshooting mobile device problems on iOS and Android operating systems and provides an understanding of virtualization and cloud concepts including major providers and virtual machines. This section also covers resolving common application issues like installation and security concerns.
Thema 3	<ul style="list-style-type: none"> Common Threats and Prevention: This domain measures the knowledge of an IT Security Support Technician and covers recognizing end-user security threats including phishing, malware, and unauthorized access attempts. It emphasizes basic investigation steps, helping users run malware scans, promoting strong password practices, understanding social engineering tactics targeting help desk roles, and the importance of company policies and confidentiality guidelines to protect sensitive data.
Thema 4	<ul style="list-style-type: none"> Hardware Uses: This domain targets a Desktop Support Technician and focuses on following basic safety procedures related to electrical shock, ESD, and fire hazards. It involves assisting users in locating information about devices including hardware specs and network details using Windows and macOS tools. It covers identifying and understanding various ports and cables, installing and upgrading desktop components like RAM and storage, and troubleshooting common hardware issues while managing driver and firmware updates.

Thema 5	<ul style="list-style-type: none"> IT Support Job Tasks and Responsibilities: This section of the exam measures skills of an IT Support Specialist and covers foundational help desk concepts such as queue and time management, ticketing systems, service level agreements (SLA), and key performance indicators (KPIs). It includes preparing clear and comprehensive documentation summarizing customer interactions and describes the problem-solving process involving defining issues, collecting information, analyzing causes, implementing solutions, and recording results.
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>> 100-140 Prüfungsinformationen <<

100-140 Online Prüfung, 100-140 Fragenkatalog

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Cisco Certified Support Technician (CCST) IT Support 100-140 Prüfungsfragen mit Lösungen (Q422-Q427):

422. Frage

A user reports the following:

I recently got a prompt on my Mac to give an app permissions. I accidentally clicked Deny. Now I can't open the app. You need to tell the user where to go to grant the necessary permissions to the application.

Which feature should they use?

- A. Desktop & Dock
- **B. Privacy and Security**
- C. Passwords > Security Permissions!
- D. Users & Groups > Add Group

Antwort: B

Begründung:

On macOS, you grant or revoke app permissions in the System Settings under "Privacy and Security," where you can enable access for the denied app.

423. Frage

During a support session, a macOS user needs assistance finding logs that detail when their applications last updated.

Which section of the Console app should the IT support technician guide the user to check?

- **A. "Install Logs" to review the history of installed software updates**
- B. "Crash Reports" to see logs of application crashes
- C. "System Diagnostics" to analyze comprehensive diagnostic reports
- D. "All Messages" to view all system logs.

Antwort: A

Begründung:

Correct Answer. C. "Install Logs" to review the history of installed software updates "Install Logs" in the Console app provides a specific view of logs related to software installations and updates on macOS. This is the best place to check for historical data on when applications were last updated, making it ideal for troubleshooting issues related to recent updates.

Option A is incorrect because "All Messages" would include all system logs, making it cumbersome for users to sift through unrelated entries to find update information.

Option B is incorrect because "Crash Reports" focuses solely on crashes and does not track regular software updates.

Option D is incorrect because "System Diagnostics" contains broad diagnostic information and is not tailored to logging software updates.

424. Frage

A system administrator is configuring a network that requires both high-speed data transmission and resistance to environmental interference in a manufacturing facility. What feature of STP cables should the administrator verify to ensure optimal performance?

- A. Fire resistance
- B. Waterproof rating
- C. Shielding effectiveness
- D. Connector type

Antwort: C

Begründung:

Correct Answer. C. Shielding effectiveness For environments such as manufacturing facilities, where environmental interference from machinery can be significant, verifying the shielding effectiveness of STP cables is crucial. Effective shielding ensures that the cables can resist external electromagnetic fields, maintaining the quality and speed of data transmission.

Option A is incorrect because waterproof rating is primarily concerned with moisture protection, which does not directly relate to electromagnetic interference.

Option B is incorrect because fire resistance, while important for safety, does not influence the cable's performance in terms of EMI resistance.

Option D is incorrect because while the connector type is important for compatibility and network design, it does not influence the cable's ability to resist interference; the shielding itself is the key factor.

425. Frage

A user needs to check the available disk space on their Windows 10 machine to ensure they have enough room for a new application.

What method should the IT support technician advise the user to use to quickly access this information?

- A. Right-click on the Start button and select "System"
- B. Run the command `chkdsk` in Command Prompt
- C. Open "This PC" in File Explorer to view the drives
- D. Go to Control Panel > Administrative Tools > Computer Management

Antwort: C

Begründung:

Correct Answer. B. Open "This PC" in File Explorer to view the drives Opening "This PC" in File Explorer provides a clear and immediate overview of all connected drives and their available space, making it the simplest method for users to quickly check disk capacity.

Option A is incorrect because right-clicking on the Start button and selecting "System" brings up system information, but it does not include details about disk space.

Option C is incorrect because the `chkdsk` command is used to check the disk for errors, not to display disk space availability.

Option D is incorrect because while Computer Management provides tools to manage disks, it's more complex and less direct than simply using File Explorer for viewing available space.

426. Frage

During network troubleshooting, a technician needs to determine why a laptop connects to the network via WLAN but not when using a LAN cable.

What should be examined first?

- A. Check the network credentials stored on the laptop
- B. Replace the WLAN router as it might be causing interference
- C. Ensure the laptop's network adapter is enabled and supports Ethernet
- D. Update the laptop's operating system to the latest version

Antwort: C

