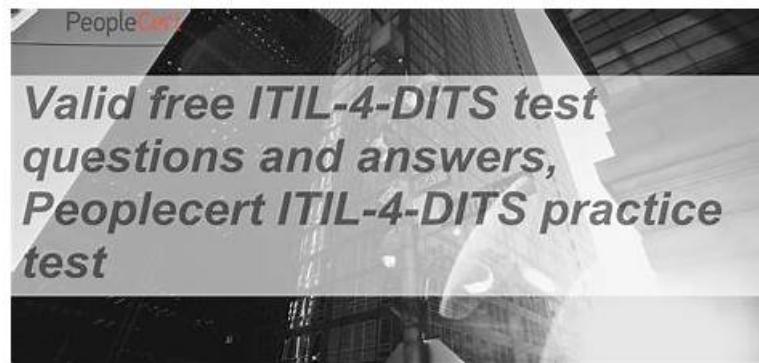


# ITIL-4-DITS Valid Test Test, Valid ITIL-4-DITS Test Guide



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The ITIL-4-DITS Certification Exam covers topics such as digital transformation, IT strategy development, IT governance, IT service management, and leadership. ITIL-4-DITS exam is designed to test candidates' ability to apply ITIL 4 principles and practices to real-world scenarios. Candidates who pass the certification exam will be able to demonstrate their expertise in IT strategy development, digital transformation, and aligning IT with business objectives.

## Peoplecert ITIL 4 Leader: Digital & IT Strategy Exam Sample Questions (Q19-Q24):

### NEW QUESTION # 19

An organization has identified three initiatives to support a digital transformation strategy:

1. Upgrading technology

2 Adopting new software development approaches

3. Changing the structure of teams and departments

The project, management office has been tasked with Identifying and developing the business case(s) needed to review these initiatives Which is the BEST approach to take when creating the business case(s)?

- A. Create one business case for the organizational change, and another for the remaining Initiatives
- B. Create one business case for the technology upgrade, and another for the remaining Initiatives
- C. Create one single business case that provides justification for all three initiatives
- **D. Create three different business cases providing justification for each Initiative**

**Answer: D**

Explanation:

Creating three different business cases providing justification for each initiative is the best approach to take when creating the business case(s). This can help evaluate the costs, benefits, risks, and impacts of each initiative separately and compare them with each other. It can also help prioritize and sequence the initiatives based on their feasibility and desirability. Reference: ITIL 4 Leader: Digital and IT Strategy, page 49-50

#### **NEW QUESTION # 20**

Which parallel model is based on using the Income generated by an existing business model to fund a new digital business model until can fund itself?

- A. Concurrence
- **B. synergism**
- C. Cannibalism
- D. Erosion

**Answer: B**

#### **NEW QUESTION # 21**

An organization is performing a digital readiness assessment. The results of areas that have been assessed are:

- \* The value streams for creating and maintaining digital services are clearly defined
- \* There is a need to improve how automation is used to create digital services
- \* The organization's attitude to risk does not match their digital strategy Which other area should be assessed?

- A. The organization's approach to responding to threats
- B. The business case for organizational transformation
- **C. The policies and practices for staff development and learning**
- D. The activities and processes used for managing services

**Answer: C**

#### **NEW QUESTION # 22**

Which is a leadership skill that relates to having a digital mindset?

- **A. Looking at the potential of new tools to meet customer needs**
- B. Bulking a rapport with regulators and government officials
- C. Measuring the success of strategic digital initiatives
- D. Sharing success stories frequently to motivate others

**Answer: A**

Explanation:

Looking at the potential of new tools to meet customer needs is a leadership skill that relates to having a digital mindset. It shows curiosity, openness, and willingness to explore and adopt new technologies that can enhance customer value and experience. It also demonstrates a customer-centric and innovative approach to digital transformation. Reference: ITIL 4 Leader: Digital and IT Strategy, page 25-26

### NEW QUESTION # 23

Which describes business strategy?

- A. A description of how the organization should be configured to provide value to customers
- B. A means of defining and communicating how an organization intends to achieve its goals
- C. A model to define how the organization will be run
- D. A way to stay relevant to customer needs or market dynamics as they change

**Answer: B**

### NEW QUESTION # 24

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