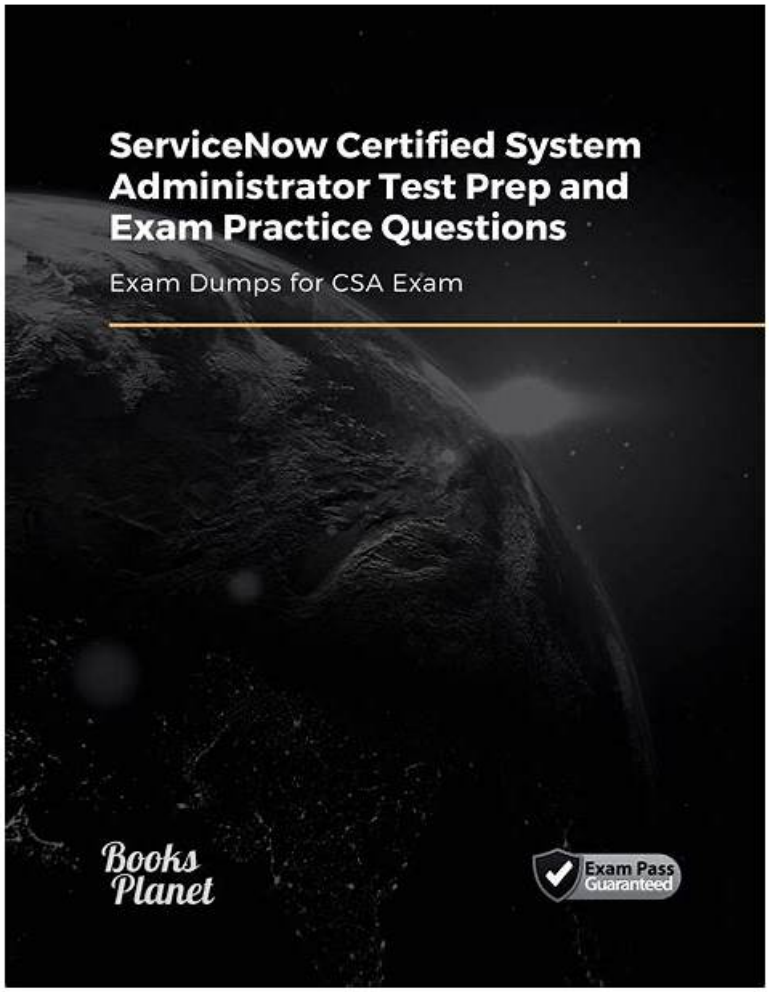
CSA New Dumps Questions - CSA Exam Book



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You don't have to install excessive plugins or software to attempt this ServiceNow CSA practice test. This version of CSA practice exam is supported by these operating systems: Windows, Mac, iOS, Linux, and Android. It is a customizable ServiceNow CSA Practice Exam. It means takers can change its duration and CSA practice test question numbers. The actual ServiceNow CSA exam environment that the practice exam creates is beneficial to counter ServiceNow Certified System Administrator (CSA) exam anxiety.

To prepare for the ServiceNow CSA exam, candidates should have a thorough understanding of the ServiceNow platform and its various components. They should have experience in configuring and customizing ServiceNow instances, as well as a solid understanding of IT service management best practices. ServiceNow offers a range of training courses and study materials to help candidates prepare for the exam, including online courses, instructor-led training, and self-paced study materials.

ServiceNow CSA Certification is an essential certification for ServiceNow administrators who want to demonstrate their knowledge and skills in the ServiceNow platform. ServiceNow Certified System Administrator certification is recognized by ServiceNow and is highly valued by employers. The benefits of becoming a certified ServiceNow CSA professional are numerous, including higher earning potential, a competitive edge in the job market, and the ability to provide better service to organizations.

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CSA study materials, but also our service because we know they are the aces in the hole to prolong our career. Reliable service makes it easier to get oriented to the exam. If our candidates fail to pass the CSA Exam unfortunately, you can show us the failed record, and we will give you a full refund.

ServiceNow Certified System Administrator Sample Questions (Q169-Q174):

NEW QUESTION # 169
What role enables someone to authorize a request, with no other permissions on the platform?

- A. Verification [verify_user]
- B. Approver Group [approval_group]
- C. Authorize [authorize-user]
- D. Reviewer [reviewer_user]
- E. Approver [approver-user]

Answer: E

NEW QUESTION # 170
What defines conditions that are evaluated against users to determine which users can create, read, write, and retire knowledge articles.

- A. User Criteria
- B. User conditions
- C. User info
- D. User permissions

Answer: A

NEW QUESTION # 171

An order from the Service Catalog has been placed. Two records in the Platform are created as a result. Which two records are associated with tins newly ordered item?
Choose 2 answers

- A. A problem record
- B. A change record
- C. An Incident record
- D. A record of sc_req_llem table
- E. A record of sc_task

Answer: D,E

NEW QUESTION # 172
Which tables are available by default in a ServiceNow instance?

Choose 3 answers

- A. Task
- B. Incident
- C. User
- D. Item
- E. Project
- F. Issue

Answer: A,B,C

Explanation:
Every ServiceNow instance comes with a set of default tables that support core platform functionality.
The Three Default Tables in ServiceNow:
User (sys_user)
 Stores user records for authentication and authorization.
Contains user details such as username, email, roles, department.
Incident (incident)
 Stores incident records for ITSM (IT Service Management).
Part of the default ITSM application used for managing issues and requests.
Task (task)
 Base table for all task-related records in ServiceNow.
Many other tables (e.g., Incident, Change, Problem) extend from Task.
Stores common task fields like Assignment Group, State, and Short Description.
Incorrect Answer Choices Analysis:
C . Item
 Incorrect - No default table named "Item" exists in ServiceNow.
Possible confusion with sc_cat_item (Service Catalog Items), but this is part of the Service Catalog module, not a core default table.
D . Issue
 Incorrect - No "Issue" table exists by default in ServiceNow.
Possible confusion with Problem Management (problem table), which is separate from Incident Management.
E . Project
 Incorrect - Project Management (pm_project) is part of the Project Portfolio Management (PPM) plugin, which is not enabled by default.
Official ServiceNow Documentation Reference:
ServiceNow Docs - Default Tables Overview
 ServiceNow Table Structure
ServiceNow Docs - Task Table and Extensions
 Understanding Task-Based Tables

NEW QUESTION # 173
What are three security modules often used by the System Administrator? (Choose three.)

- A. System Security > Access Control (ACL)
- B. System Properties > Security
- C. Password Management > Security Questions
- D. System Security > Security
- E. Utilities > Migrate Security
- F. System Security > High Security Settings
- G. Self-Service > My Access

Answer: A,B,F

Explanation:
ServiceNow provides multiple security-related modules that a System Administrator frequently uses to manage access, authentication, and overall system security.
Why These Options Are Correct?
 A. System Properties > Security
This module allows administrators to configure general security settings, including password policies, session timeout, and encryption settings.

It helps manage security parameters at a system-wide level.
□ E. System Security > Access Control (ACL)
Access Control Lists (ACLs) define what data users can access, modify, and delete within the instance.
ACLs operate at the table, field, and record levels, ensuring proper role-based access control (RBAC).
This is one of the most commonly used security modules by admins.
□ G. System Security > High Security Settings
High Security Settings (previously known as Security Hardening) enforce strict security controls, such as requiring multi-factor authentication (MFA) and enforcing strict password policies.
It is often used for compliance with security regulations like HIPAA, GDPR, and ISO 27001.
Why the Other Options Are Incorrect?
□ B. Utilities > Migrate Security
This option does not exist in ServiceNow. There is no "Migrate Security" under Utilities.
□ C. System Security > Security
There is no "System Security > Security" module in ServiceNow. The correct structure is System Security > Access Control or System Properties > Security.
□ D. Self-Service > My Access
This is a self-service module for end users to request and review their access.
It is not a tool that System Administrators use to manage security settings.
□ F. Password Management > Security Questions
This is used to configure security questions for password recovery but is not a core security module that admins frequently use.
Reference to Official Certified System Administrator (CSA) Documentation:
General Security Settings in ServiceNow
ServiceNow Access Control (ACL) Best Practices
ServiceNow System Security and Role Management

NEW QUESTION # 174
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