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Wie wir alle wissen, genießen die Dumps zur ISQI CTFL-UT Zertifizierungsprüfung von It-Pruefung einen guten Ruf und sind international berühmt. Wieso kann It-Pruefung so große Resonanz finden? Weil die Fragenkataloge zur ISQI CTFL-UT Zertifizierung von It-Pruefung wirklich praktisch sind und Ihnen helfen können, gute Noten in der CTFL-UT Prüfung zu erzielen.

Wenn Sie eine gute Lernwebsite suchen, die Ihnen hilft, die CTFL-UT Prüfung zu bestehen, ist It-Pruefung die beste Wahl. Per It-Pruefung können Sie die Spitzenfertigkeiten in der IT-Branche meistern und die ISQI CTFL-UT Zertifizierungsprüfung leicht bestehen. Es ist allen bekannt, dass diese Prüfung schwer zu bestehen ist. Und die Erfolgsquote für die Prüfung ist sehr niedrig. Aber Sie können geeignete Lernhilfe und Fragen und Antworten zur ISQI CTFL-UT Zertifizierungsprüfung von It-Pruefung wählen. Diese Schulungsunterlagen sind nicht nur vollständig, sondern umfasst auch viele Wissensgebiete. Ihre Ähnlichkeit mit den echten Prüfungen ist sehr hoch. Das wird von der Praxis bewiesen. Wenn Sie die ISQI CTFL-UT Zertifizierungsprüfung bestehen wollen, wählen Sie doch It-Pruefung. Ganz richtig!

>>> CTFL-UT Probesfragen <<<

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Nur kontinuierlich zu verbessern kann man immer an der führenden Stelle stehen. Und es ist auch unsere Firmenphilosophie. Deshalb prüfen wir regelmäßig nach, ob die ISQI CTFL-UT Prüfung aktualisiert hat. Wenn sie aktualisiert hat, informieren wir unsere Kunden sofort darüber. Dadurch lassen Sie die neueste Informationen über ISQI CTFL-UT Prüfung erfahren. Aller Kundendienst der Aktualisierung nach der Kauf der ISQI CTFL-UT Software ist kostenlos innerhalb einem Jahr.

ISQI ISTQB Certified Tester-Foundation Level - Usability Testing CTFL-UT Prüfungsfragen mit Lösungen (Q27-Q32):

27. Frage

You're conducting a user survey and you have reached the third stage, selecting an appropriate questionnaire. You have decided to use a standardized questionnaire as you want to benchmark against previous usability measurements. Which of the following user questionnaires allow benchmarking against previous usability measurements?

- i. SUS
- ii. SUMI
- iii. WAMMI

- A. i is true, ii & iii are false
- **B. i, ii and iii are true**
- C. i & ii are true, iii is false
- D. ii & iii are true, i is false

Antwort: B

Begründung:

SUS (System Usability Scale), SUMI (Software Usability Measurement Inventory), and WAMMI (Website Analysis and Measurement Inventory) are all validated, standardized usability questionnaires that support benchmarking. They allow comparison against known usability scores from a wide variety of systems. These instruments provide numeric scores that can be interpreted using benchmark datasets or industry standards.

Therefore, all three-i, ii, and iii-are true, making D the correct answer.

References:

Brooke, J. (1996). SUS - A Quick and Dirty Usability Scale

Kirakowski, J. (1994). SUMI Development

Here are the verified answers and detailed explanations for Questions 22 through 25, formatted in your specified structure:

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28. Frage

You're defining usability test tasks for a web shop for mobile phones and smartphones. Finding out whether users are able to place an order easily has been identified as the main goal of the usability test.

Which of the following is a reasonable task definition to include in the test?

- A. Enter the item number "1469483" in the search box and click "OK". Put the first item in the cart by clicking "add to bag". Then, click on "checkout" in order to start the order process. After that, fill in the form and click on "submit".
- **B. Your phone broke and you're looking for a new smartphone. Your budget is 200\$ and it should have an infrared sensor as you like to operate your home entertainment system with it. Find a suited smartphone and order it!**
- C. Put the first phone you find in your shopping cart!
- D. Which mobile operating system do you prefer?

Antwort: B

Begründung:

Option B represents a realistic, goal-oriented scenario that reflects how an actual user would interact with the website. It incorporates context, user intent, constraints, and desired outcome-all characteristics of well- designed usability tasks. Option A is vague and lacks real-world motivation. Option C is too prescriptive and limits insight into user behavior, while D is a survey question, not a usability task. According to Nielsen Norman Group and ISO 25062, the best usability tasks are scenario-based, realistic, and outcome-driven- making B the correct answer.

References:

Nielsen Norman Group: Writing Effective Usability Tasks

Usability.gov: Scenario-Based Usability Tasks

ISO 25062 - Usability Test Reporting

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29. Frage

A web shop owner used Google Analytics to gather information about her users. She found out that most users take about five minutes to place an order. Is the usability of the website good or bad?

- **A. That depends on the context of use as users may have different expectations**
- B. That depends on the accessibility of the website

- C. The usability of the website is good - five minutes is a fair amount of time
- D. The usability of the website is bad - five minutes is way too long

Antwort: A

Begründung:

Usability is defined in ISO 9241-11 as the extent to which a system can be used by specified users to achieve specified goals with effectiveness, efficiency, and satisfaction in a specified context of use. Without knowing the context-such as product complexity, user familiarity, device type, or purchasing habits-it is impossible to judge whether five minutes is good or bad. For complex items, five minutes may be reasonable, while for one-click purchases, it may be excessive. Thus, usability cannot be assessed solely based on one metric like time-it must be evaluated within its full usage context.

References:

ISO 9241-11:2018 - Usability Definitions and Concepts

Nielsen Norman Group: Context of Use in Usability Testing

Usability.gov: Usability and Context of Use

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30. Frage

A "usability requirement" is:

- A. A requirement needed for a usability tester
- B. A requirement needed to define the size of a mobile phone used in a usability test
- C. A requirement how to conduct a usability test
- **D. A requirement on the usability of a component or system**

Antwort: D

Begründung:

A usability requirement specifies how usable a product or component must be, often in terms of effectiveness, efficiency, and user satisfaction, as defined in ISO 9241-11. These requirements ensure that the product meets specific human-centered design goals, such as allowing users to complete tasks accurately and quickly.

Options A and C describe procedural or test setup elements, not actual usability requirements. Option B refers to personnel qualifications, which are not the same as usability requirements related to system behavior or performance.

References:

ISO 9241-11:2018 - Usability: Definitions and Concepts

ISO/IEC 25010:2011 - Product Quality Model (Usability as a quality characteristic) Usability.gov: Defining Usability Requirements

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31. Frage

Your last 20-pages usability test report wasn't received well by the developers; only two of the 25 usability problems have been fixed. This time, you want to stick to the best practices in order to obtain better acceptance by the development team.

What are you going to do differently this time?

- A. Make the report more detailed and longer
- B. Add the low-priority findings you didn't include in the first report
- C. Include contact details of the test participants so that the development team can contact them in case they have questions
- **D. Include positive findings in the report, not only usability problems**

Antwort: D

Begründung:

Usability test reports are more effective when they are balanced and include not only problems but also what worked well. Including positive findings increases credibility, encourages the development team, and helps them understand what should remain unchanged. Option B violates privacy and ethical standards. Option C may dilute focus, and D could worsen the problem by making the report less accessible. Thus, the best practice supported by usability.gov and Nielsen Norman Group is to include both positive and negative findings.

References:

Usability.gov: Reporting Usability Findings

Nielsen Norman Group: Writing Usability Reports that Developers Will Read ISO 25062 - Usability Test Report Format

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