

2026 Updated ITIL-4-DITS CBT | Pass-Sure 100% Free New Exam ITIL-4-DITS Materials



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The PeopleCert ITIL-4-DITS exam is a challenging certification exam that requires a deep understanding of the ITIL 4 framework and its application in digital and IT strategy development. It is a four-hour exam that consists of 40 multiple-choice questions, and the passing score is 70%. ITIL-4-DITS Exam is conducted online, and the candidates can take it from anywhere around the world. ITIL 4 Leader: Digital & IT Strategy Exam certification is valid for three years, after which the candidates need to renew it by taking a recertification exam.

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The PeopleCert ITIL-4-DITS Exam is divided into two parts: the first part is a multiple-choice exam, while the second part is a scenario-based exam. The multiple-choice exam tests the candidate's knowledge of the key concepts and principles of ITIL 4, while the scenario-based exam tests the candidate's ability to apply these concepts and principles in real-world scenarios.

Peoplecert ITIL 4 Leader: Digital & IT Strategy Exam Sample Questions (Q49-Q54):

NEW QUESTION # 49

An organization has identified three initiatives to support a digital transformation strategy:

1. Upgrading technology
2. Adopting new software development approaches
3. Changing the structure of teams and departments

The project, management office has been tasked with Identifying and developing the business case(s) needed to review these initiatives Which is the BEST approach to take when creating the business case(s)?

- A. Create one business case for the organizational change, and another for the remaining Initiatives
- B. Create one single business case that provides justification for all three initiatives
- **C. Create one business case for the technology upgrade, and another for the remaining Initiatives**
- D. Create three different business cases providing justification for each Initiative

Answer: C

NEW QUESTION # 50

An organization strategy requires them to continually maintain market relevance. Which approach is the MOST relevant to achieve this objective?

- A. Employee 360
- **B. Digital transformation**
- C. PESTLE analysis
- D. Customer 360

Answer: B

NEW QUESTION # 51

An insurance company generates sales from its website, from agents in a call center, and from third parties working for other financial service organizations. The product is very popular and users are generally satisfied. The organization regularly collects and analysis data about service consumers, and this shows users have different levels of satisfaction, depending on how the product was sold.

What should the insurance company consider NEXT to help resolve the situation?

- A. Market relevance
- B. Customer feedback
- **C. Customer analytics**
- D. Omnichannel delivery

Answer: C

NEW QUESTION # 52

Which is NOT an essential consideration when developing a digital strategy?

- A. Understanding the risks involved with digital opportunities
- B. Understanding how to identify potential opportunities
- C. Understanding emerging technologies Hal could affect the organization
- **D. Understanding which systems will form die digital technology programme**

Answer: D

NEW QUESTION # 53

A service provider has a new strategy which involves them selling services via third parties, and also from their own website. This new sales channel should bring additional customers, and may also have a positive effect on direct sales because it increases brand recognition.

Which parallel operating model is appropriate for this situation?

- **A. Synergism**
- B. Cannibalism
- C. Concurrence
- D. Erosion

