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## Peoplecert MSP-Practitioner Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>Risk and Issue Management: Acquire advanced knowledge of identifying, assessing and managing risks and issues that can impact a programme's success.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>Problem Solving: Develop expertise in addressing complex programme management challenges and resolving issues efficiently and effectively.</li> </ul>

Topic 3	<ul style="list-style-type: none"> <li>• Programme Management: Develop expertise in programme management best practices, mastering principles, themes and processes to help organizations manage programmes effectively.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>• Resource Management: Learn how to allocate and optimize resources (human, financial and material) effectively, even in complex and changing environments, to achieve programme objectives.</li> </ul>

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### Peoplecert MSP Practitioner, 5th edition Exam Sample Questions (Q65-Q70):

#### NEW QUESTION # 65

Which of following is False?

- A. Stakeholder profiles are created under stakeholder maps
- B. Stakeholders can change during the lifecycle of programme
- C. Instead of having individual stakeholders, it is better to divide them in suitable categories
- D. Stakeholder profiles identifies and lists each stakeholder properties

**Answer: A**

Explanation:

The false statement is that "Stakeholder profiles are created under stakeholder maps." In fact, MSP treats the Stakeholder Map as a component or output of Stakeholder Profiling.

The MSP Practitioner explains: "Stakeholder map is created as part of stakeholder profile," meaning the profile contains detailed information about individual stakeholders, their attributes, influence, and interests, while the map visually represents stakeholder relationships and influence patterns.

This distinction is important for effective stakeholder analysis and engagement planning, ensuring both granular detail and strategic overview are captured.

#### NEW QUESTION # 66

The programme is in the 'embed the outcomes' process at the end of Tranche 2. As part of the adopt the capabilities activity, the BCM is concerned that many of the sales staff are continuing to use the old sales system alongside the new systems and processes. This is impacting on cost reductions and increased sales.

The BCM has confirmed that the new system has all the functionality required.

As part of the 'adopt the capabilities' activity what should the BCM do to resolve this situation?

- A. Encourage those staff members who are using the new system effectively to share their knowledge and experiences
- B. Confirm that the sales staff have transitioned successfully to the new sales system as It is being used by all staff
- C. Start reporting on the reduced costs and increased sales compared to the baselines
- D. Ensure that access to the old sales system is removed and provide support in the new ways of working

**Answer: D**

Explanation:

Comprehensive and Detailed 200 to 250 words of Explanation From Exact Extract of project- programme-and-portfolio-

management of 5th Edition MSP:

The 'Embed the outcomes' process is where the focus shifts from delivering technical capabilities to ensuring that those capabilities are integrated into business-as-usual (BAU). A key activity within this process is 'Adopt the capabilities', which involves supporting the business through the transition and ensuring that old ways of working are retired.

In this scenario, the staff are resisting the change by maintaining a "safety net" (the old system). According to MSP 5th Edition, to successfully embed a change, the programme must often "burn the bridges" to the old state once the new system is proven to be functional. Option D is the correct answer because it addresses both the technical and human aspects of the transition. Removing access to the old system forces the adoption of the new process, while providing support ensures that staff feel capable and confident in the new environment. Simply reporting on benefits (Option A) or encouraging knowledge sharing (Option C) will not resolve the issue if the old system remains an available option for those resistant to change. The Business Change Manager (BCM) must lead this transition, ensuring that the organization moves fully into the future state described in the Target Operating Model, thereby allowing the benefits to be fully realized.

#### NEW QUESTION # 67

Which of below statements are false?

- A. Benefits management qualifies Blueprint
- **B. End of tranche review drives benefits management**
- C. Benefits management identifies dependency in plans
- D. Benefits management identify risks

**Answer: B**

Explanation:

The false statement is that "End of tranche review drives benefits management." In MSP, benefits management drives end of tranche reviews rather than the other way around.

The MSP Practitioner clarifies: "Benefits management drives end of tranche reviews," meaning that benefits realization considerations inform tranche planning, execution, and review processes.

This approach ensures that benefit delivery remains central to programme governance and decision-making, promoting alignment of delivery with strategic value.

#### NEW QUESTION # 68

The following statement needs to be recorded:

"The vision statement will be developed and tested in a facilitated workshop with the senior officers from each department, before final approval by the CEO." In which section of the programme strategy should this be recorded?

- A. Decision-making approach
- B. Governance approach
- C. Stakeholder engagement approach
- **D. Design approach**

**Answer: D**

Explanation:

Comprehensive and Detailed 200 to 250 words of Explanation From Exact Extract of project- programme-and-portfolio-management of 5th Edition MSP:

In MSP 5th Edition, the Programme Strategy is a high-level document that outlines how the programme will be directed and managed. One of its vital components is the Design Approach. This section defines how the programme will design its future state, which includes the development of the Vision Statement and the Target Operating Model (TOM). The design approach specifies the methods, tools, and consultative processes (such as workshops) that will be used to ensure the design is robust and meets the strategic objectives.

The statement regarding the facilitated workshop for developing and testing the vision statement is a procedural detail of the "design" phase of the programme. Option C is correct because the vision statement is the cornerstone of the programme's design; it describes the "post-transformation" world. Therefore, the methodology for creating it-including who is involved (senior officers) and who approves it (CEO)- belongs in the Design Approach. While this involves stakeholders (Option B) and decisions (Option D), those are broader themes. The specific activity of forming the vision is a design activity. The Design Approach ensures that there is a structured way to move from the initial mandate to a clear, agreed-upon vision that guides all subsequent tranches and projects.

Which of the following statements best defines 'MSP Principles'?

- Answer: A**

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