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PrüfungFrage bietet Ihnen die neuesten Schulungsunterlagen zur EXIN CITM Zertifizierungsprüfung. Die fleißigen IT-Experten von PrüfungFrage aktualisieren ständig Schulungsunterlagen durch ihre eigene Kompetenz und Erfahrung, so dass die IT-Fachleute die Prüfung mühelos bestehen können. Das EXIN CITM Zertifikat stellt eine immer wichtigere Stelle in der IT-Branche dar. Und immer mehr Leute haben sich an dieser Prüfung beteiligt. Und viele davon benutzen unsere Produkte von PrüfungFrage und haben die EXIN CITM Zertifizierungsprüfung bestanden. Die Feedbacks von diesen Leute haben bewiesen, dass unsere Produkte von PrüfungFrage eher zuverlässig sind.

EXIN CITM Prüfungsplan:

Thema	Einzelheiten
Thema 1	<ul style="list-style-type: none"> • Service Management: This domain targets a Service Delivery Manager and focuses on managing IT services to ensure consistent and efficient delivery. It includes establishing service level agreements (SLAs), incident and problem management, continuous service improvement, and aligning IT services with business demands.
Thema 2	<ul style="list-style-type: none"> • IT Organization: This domain targets an IT Operations Manager and focuses on the design and management of IT organizational structures. It includes defining roles and responsibilities, establishing governance frameworks, managing resources effectively, and fostering collaboration to support IT service delivery and business needs.
Thema 3	<ul style="list-style-type: none"> • IT Strategy: This section of the exam measures the skills of an IT Strategy Manager and covers the development and alignment of IT strategy with business objectives. It emphasizes creating strategic plans to support organizational goals, understanding emerging technologies, and ensuring that IT investments contribute to competitive advantage and operational efficiency.

Thema 4	<ul style="list-style-type: none"> • Vendor Selection • Management: This section measures the expertise of a Vendor Manager and covers the process of selecting and managing third-party providers. It addresses evaluating vendor capabilities, negotiating contracts, monitoring performance, and maintaining productive relationships to ensure service quality and value.
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>> CITM Demotesten <<

CITM Vorbereitung, CITM Prüfungsunterlagen

Möchten Sie die EXIN CITM Zertifizierungsprüfung beim ersten Versuch bestehen? Auf der Webseite PrüfungFrage werden wir alle Ihrer Wünsche erfüllen und Ihnen versprechen, dass Sie die CITM Zertifizierungsprüfung in begrenzter Zeit einmalig bestehen. Denn PrüfungFrage verfügt über die Fragenkataloge zur EXIN CITM Zertifizierungsprüfung, die von erfahrenen IT-Experten entworfen werden und aus Fragen und Antworten kombiniert sind. Sie werden niemals bereuen, dass Sie PrüfungFrage gewählt haben. bearbeitet

EXIN EPI Certified Information Technology Manager CITM Prüfungsfragen mit Lösungen (Q18-Q23):

18. Frage

Whilst creating the budget for the project, stakeholders demand that the project manager submits a budget proposal as accurate as possible, supported by a Work/Product Breakdown Structure (WBS/PBS). What is the preferred budget estimation?

- A. Rough Order of Magnitude (ROM)
- B. Budget estimate
- C. Bottom-up estimate
- D. Analogous estimate

Antwort: C

Begründung:

For a budget proposal that must be as accurate as possible and supported by a Work Breakdown Structure (WBS) or Product Breakdown Structure (PBS), the bottom-up estimate (A) is preferred. This method involves estimating costs for each task or deliverable in the WBS/PBS, then aggregating them to calculate the total budget. According to PMBOK, bottom-up estimation leverages detailed data, ensuring high accuracy, especially when a WBS is available.

* Rough Order of Magnitude (ROM) (B): A high-level estimate with low accuracy ($\pm 50\%$), used early in projects, not suitable for detailed budgeting.

* Analogous estimate (C): Relies on historical data from similar projects, less accurate than bottom-up when detailed WBS data exists.

* Budget estimate (D): A general term, not a specific technique, and less precise than bottom-up.

Reference: EPI CITM study guide, under Project Management, likely references PMBOK's cost estimation techniques, emphasizing bottom-up for accurate budgeting. Refer to sections on project cost management or budgeting.

19. Frage

For one of the mission-critical applications in a financial institution, data must be made instantly available at two locations. Which replication mode do you recommend?

- A. Semi-synchronous replication
- B. Instant replication
- C. Asynchronous replication
- D. Synchronous replication

Antwort: D

Begründung:

For a mission-critical application in a financial institution requiring data to be instantly available at two locations, synchronous

replication(B) is recommended. Synchronous replication ensures that data is written to both the primary and secondary locations simultaneously, guaranteeing no data loss and immediate availability at both sites. This is critical for financial applications where data integrity and zero recovery point objective (RPO) are essential, as per business continuity and disaster recovery frameworks like ISO 22301.

* Instant replication (A): Not a standard term in replication strategies; likely a distractor.

* Asynchronous replication (C): Data is replicated with a delay, risking data loss in case of failure, unsuitable for instant availability.

* Semi-synchronous replication (D): A compromise where the primary site continues after the secondary acknowledges receipt, but it may not guarantee instant availability.

Synchronous replication ensures real-time data consistency, critical for financial systems.

Reference: EPI CITM study guide, under Business Continuity Management, likely discusses data replication strategies for disaster recovery. Check sections on disaster recovery planning or data availability.

20. Frage

Due to technical and operational constraints, the preferred control to lower the risks identified is to outsource part of IT operations to an external vendor. What type of risk treatment is applied here?

- A. Modification
- B. Retention
- C. Sharing
- **D. Transferred**

Antwort: D

Begründung:

Outsourcing IT operations to an external vendor is a form of risk transfer (C), where the responsibility for managing certain risks (e.g., operational or technical risks) is shifted to the vendor. According to ISO 31000, risk treatment strategies include transferring risk to a third party, often through contracts or outsourcing agreements, where the vendor assumes responsibility for mitigating specific risks.

* Sharing (A): Involves distributing risk among multiple parties, not fully transferring it to one.

* Retention (B): Means accepting the risk without mitigation, not applicable here.

* Modification (D): Refers to changing processes or controls to reduce risk, not outsourcing.

Reference: EPI CITM study guide, under Risk Management, likely references ISO 31000's risk treatment strategies, including risk transfer. Check sections on risk treatment or outsourcing.

21. Frage

In testing the business continuity plan, senior business managers wish to compare data which is in both the main and alternative site, before participating in a full interruption test. Which type of test do they want to take place?

- A. Simulation test
- B. Checklist test
- **C. Parallel test**
- D. Structured walk-through test

Antwort: C

Begründung:

A parallel test (A) in business continuity planning involves running systems at both the primary and alternate sites simultaneously to compare data and ensure the alternate site can handle operations effectively. This test verifies data replication and system functionality without interrupting normal operations, aligning with the managers' desire to compare data before a full interruption test.

* Simulation test (B): This involves simulating a disaster scenario to test response procedures without activating the alternate site, so it doesn't focus on data comparison.

* Structured walk-through test (C): This is a tabletop exercise where team members discuss and review the plan without executing systems or comparing data.

* Checklist test (D): This involves reviewing the business continuity plan against a checklist to ensure completeness, not comparing data between sites.

According to ISO 22301 or business continuity management frameworks, a parallel test is used to validate recovery capabilities while maintaining operations at the primary site, making it ideal for the scenario described.

Reference: EPI CITM study guide, under Business Continuity Management, likely covers business continuity testing methodologies, referencing parallel tests in the context of disaster recovery validation. Check sections on business continuity planning or testing strategies.

22. Frage

One particular incident repeatedly occurs every first day of the working week. As part of problem management, it is decided to gather a group of technical specialists to conduct problem analysis. Which technique is recommended?

- A. 5-Whys
- B. Kepner-Tregoe
- C. Fault isolation
- D. Technical observation post

Antwort: A

Begründung:

For a recurring incident, problem management in ITIL aims to identify the root cause to prevent future occurrences. The 5-Whys technique (C) is recommended as it involves repeatedly asking "why" to drill down to the root cause of the issue. This simple, effective method is suitable for a group of technical specialists analyzing a recurring problem, such as an incident occurring every Monday, which may stem from a specific process, configuration, or system issue.

* Kepner-Tregoe (A): A structured decision-making and problem-solving method, more complex and less focused on root cause analysis alone.

* Technical observation post (B): Not a standard problem management technique; likely a distractor.

* Fault isolation (D): Focuses on isolating faulty components, more applicable to hardware issues than recurring process-related incidents.

The 5-Whys technique is widely used in ITIL problem management for its simplicity and effectiveness in collaborative root cause analysis.

Reference: EPI CITM study guide, under Service Management, likely references ITIL's problem management techniques, including 5-Whys. Check sections on problem analysis or root cause analysis.

23. Frage

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