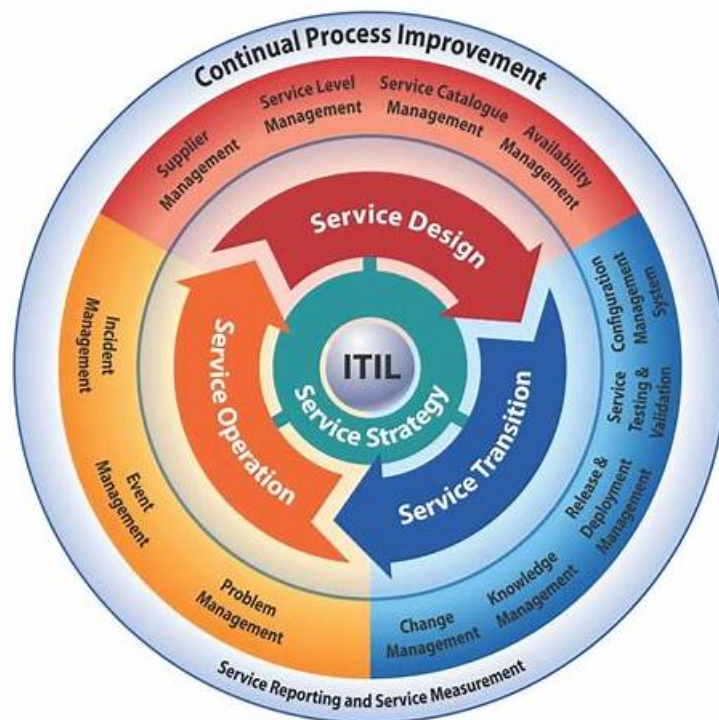


ITIL ITIL-4-Foundation學習指南 - ITIL-4-Foundation認證指南



此外，這些KaoGuTi ITIL-4-Foundation考試題庫的部分內容現在是免費的：https://drive.google.com/open?id=1_N1NHbz7xQnF7tThWYNUYTnc1BSFW2yR

想參加ITIL的ITIL-4-Foundation認證考試嗎？你正在因為考試很難而發愁嗎？想報名參加考試，但是又擔心通過不了。你現在有這樣的心情嗎？沒關係，安心地報名吧。因為你只要用了KaoGuTi的資料，再難的考試也不是問題。即使你對通過考試一點信心也沒有，KaoGuTi的ITIL-4-Foundation考古題也可以保證你一次就輕鬆成功。覺得不可思議嗎？你可以來KaoGuTi的網站瞭解更多的資訊。另外，你還可以先試用ITIL-4-Foundation考古題的一部分。這樣的話你肯定就會知道，這個參考資料是你順利通過考試的保障。

ITIL 4 基礎認證非常適合想要增強其 IT 服務管理知識並提高其職業前景的 IT 專業人士。該認證也非常適合那些有興趣從事 IT 服務管理職業的個人。該認證在全球範圍內得到認可，並且被僱主高度重視，因為它證明了候選人對 IT 服務管理卓越的承諾。

ITIL 4 框架旨在幫助組織將其 IT 服務與業務目標和目的對齊。它提供了適用於所有行業和部門的 IT 服務管理最佳實踐。ITIL 4 基礎認證考試涵蓋了 ITIL 4 的關鍵概念和原則，包括服務管理的四個維度、服務價值系統、服務價值鍊和指導原則。

>> ITIL ITIL-4-Foundation學習指南 <<

高通過率的ITIL ITIL-4-Foundation學習指南是行業領先材料&可靠的 ITIL-4-Foundation: ITIL 4 Foundation Exam

作為ITIL相關認證考試大綱的主要供應商，KaoGuTi的ITIL-4-Foundation專家一直不斷地提供品質較高的產品，不斷為客戶提供免費線上客戶服務，並以最快的速度更新考試大綱。

ITIL 4 Foundation 考試是一個由 40 道多項選擇題組成的考試。考生有 60 分鐘的時間完成考試，並且必須取得 65% 或以上的分數才能通過考試。考試可以在線上或在認可的測試中心進行。學習材料和培訓課程可協助考生準備考試。

最新的 ITIL 4 ITIL-4-Foundation 免費考試真題 (Q76-Q81):

問題 #76

What is required by all service desk staff?

- A. Knowledge of telephony technology
- B. Root cause analysis skills
- **C. Demonstration of emotional intelligence**
- D. Excellent technical knowledge

答案: C

問題 #77

Which practice handles all pre-defined user-initiated service actions?

- A. Incident management
- **B. Service request management**
- C. Service level management
- D. Deployment management

答案: B

問題 #78

Which statement about known errors and problems is CORRECT?

- **A. Known error is the status assigned to a problem after it has been analysed**
- B. Known errors cause vulnerabilities, problems cause incidents
- C. Known errors are managed by technical staff, problems are managed by service management staff
- D. A known error is the cause of one or more problems

答案: A

問題 #79

Which is included in the purpose of the 'improve' value chain activity?

- A. Ensuring continual engagement and good relationships with all stakeholders
- B. Ensuring that services continually meet expectations for quality, costs, and time to market
- C. Ensuring a shared understanding of the improvement direction for services across the organization
- **D. Ensuring the continual improvement of practices across all value chain activities**

答案: D

解題說明:

The purpose of the improve value chain activity is to ensure continual improvement of products, services, and practices across all value chain activities and the four dimensions of service management.

<https://wiki.process-symphony.com.au/framework/lifecycle/service-value-system/itil-4/#:~:text=The%20purpose%20of%20the%20improve,four%20dimensions%20of%20service%20management.>

問題 #80

What is a configuration item?

- **A. Any component that needs to be managed in order to deliver an IT service**
- B. A problem that has been analyzed but has not been resolved
- C. Any financially valuable component that can contribute to delivery of an IT product or service
- D. Any change of state that has significance for the management of a service

Explanation/Reference: <https://www.bmc.com/blogs/itil-key-terms/>

問題 #81

ITIL-4-Foundation認證指南: https://www.kaoguti.com/ITIL-4-Foundation_exam-pdf.html

- ITIL-4-Foundation題庫資訊 □ ITIL-4-Foundation熱門題庫 □ ITIL-4-Foundation認證 □ 立即在 □
tw.fast2test.com □ 上搜尋 □ ITIL-4-Foundation □ 並免費下載ITIL-4-Foundation題庫資料
- ITIL-4-Foundation考題免費下載 ~ 最新ITIL-4-Foundation題庫 * ITIL-4-Foundation指南 □ 在 (
www.newdumpspdf.com) 上搜索【 ITIL-4-Foundation 】並獲取免費下載最新ITIL-4-Foundation考題
- 最新ITIL-4-Foundation題庫 □ ITIL-4-Foundation考題 □ ITIL-4-Foundation證照 □ (www.kaoguti.com) 上的
(ITIL-4-Foundation) 免費下載只需搜尋ITIL-4-Foundation考古題更新
- 最新下載的ITIL-4-Foundation學習指南，幫助妳輕鬆通過ITIL-4-Foundation考試 □ (www.newdumpspdf.com
) 上的「 ITIL-4-Foundation 」免費下載只需搜尋ITIL-4-Foundation考試
- ITIL-4-Foundation認證考試的新考古題匯總 □ 到“ www.kaoguti.com ”搜索□ ITIL-4-Foundation □ 輕鬆取得免費
下載ITIL-4-Foundation題庫資料
- 熱門的ITIL-4-Foundation學習指南 |高通過率的考試材料|免費PDF ITIL-4-Foundation認證指南 □ 透過 (
www.newdumpspdf.com) 搜索⇒ ITIL-4-Foundation ⇐免費下載考試資料ITIL-4-Foundation熱門題庫
- ITIL-4-Foundation題庫分享 □ ITIL-4-Foundation考題免費下載 □ ITIL-4-Foundation學習筆記 □ □
tw.fast2test.com □ 提供免費“ ITIL-4-Foundation ”問題收集ITIL-4-Foundation更新
- ITIL-4-Foundation更新 □ ITIL-4-Foundation題庫下載 □ ITIL-4-Foundation考題免費下載 □ 透過▷
www.newdumpspdf.com ◁搜索▷ ITIL-4-Foundation ◁免費下載考試資料ITIL-4-Foundation考試大綱
- ITIL-4-Foundation證照考試 □ 最新ITIL-4-Foundation熱門題庫 □ ITIL-4-Foundation考題 ♥ 免費下載▶ ITIL-4-
Foundation □ 只需在▷ tw.fast2test.com □ 上搜索ITIL-4-Foundation更新
- ITIL-4-Foundation考試 □ ITIL-4-Foundation證照考試 □ ITIL-4-Foundation證照資訊 □ 到⇒
www.newdumpspdf.com □ 搜索⇒ ITIL-4-Foundation □ 輕鬆取得免費下載ITIL-4-Foundation考題免費下載
- 完美的ITIL ITIL-4-Foundation學習指南是行業領先材料 & 值得信賴的ITIL-4-Foundation認證指南 📖 □
www.pdfexamdumps.com □ 是獲取▶ ITIL-4-Foundation ◁免費下載的最佳網站ITIL-4-Foundation題庫分享
- myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt,
myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, www.stes.tyc.edu.tw, www.stes.tyc.edu.tw,
myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt,
myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt,
myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt,
myportal.utt.edu.tt, myportal.utt.edu.tt, faithlife.com, www.stes.tyc.edu.tw, bbs.t-firefly.com, 203060.com,
www.stes.tyc.edu.tw, Disposable vapes

BONUS!!! 免費下載KaoGuTi ITIL-4-Foundation考試題庫的完整版: <https://drive.google.com/open?id=1N1NHzb7xQnF7tThWYNUYTnc1BSFW2yR>