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The Open Group TOGAF Enterprise Architecture Part 2 Exam Sample Questions (Q11-Q16):

NEW QUESTION # 11

Please read this scenario prior to answering the question

You are employed as an Enterprise Architect in a team at a large company. The company sells luxury food and drinks in more than 10,000 stores worldwide. The company is a leader in using technology to connect with its customers. This includes online ordering, mobile apps, and rewards programs. The company is also famous for bringing new ideas to the market, like ordering through apps, using AI to suggest personalized options, self-service pickup stations, and changing prices based on demand.

The stores are open every day. They send timely sales data to a central system that manages inventory. This system can predict what products are needed, adjust how much stock there is, and order more stock automatically. The stores and the main inventory system work directly with the mobile apps, allowing orders to be made online. The central inventory system is located at the company's main data center.

The company will merge with a major competitor. This competitor has a synergistic business. Leaders from both companies have told shareholders that the merger will happen fast. There will be minimal impact for customers. All stores will keep the current brand names. They will combine their systems, choosing the best ones to use.

This means their store management and back-office systems will become one. They will stop using duplicate systems and use one main system to manage the stores.

They will also cut down on the number of back-office applications they use.

The Request for Architecture Work to oversee the merger has been approved.

Stakeholders, concerns, and business requirements have been identified. The stakeholders have made it clear that they expect to continue to be able to innovate quickly, and that changes should not restrict that capability. The scope of what is inside and what is outside the architecture efforts has been confirmed. The next step is to revisit and review the Architecture Principles, as they form part of the constraints on architecture work.

Business Continuity is essential given that the business depends on real-time ordering and automated inventory management. During the systems integration, maintaining service for customers and inventory operations must be prioritized. Refer to the scenario. You have been asked to identify the most relevant Architecture Principles for the merger besides Business Continuity.

Based on the TOGAF standard, which of the following is the best answer?

[Note: You should assume that the company follows the example set of Architecture Principles provided in the TOGAF standard, ADM Techniques, Architecture Principles chapter.]

- A. Compliance with the Law makes sure that all company activities comply with relevant laws and regulations. This principle provides the foundation for ensuring the merger meets all legal requirements. Requirements-Based Change will make sure that when combining systems, changes to applications and technology are only made if required by business needs. Responsive Change Management focuses on the speed needed to achieve the goals set by the leaders for a quick merger. We are committed to quickly blending the companies as planned.
- B. Service orientation will speed up the merger and make it easier to integrate systems while maintaining business operations. Maximize Benefit to the Enterprise will make sure that merger decisions prioritize the overall benefit to the combined company. Common Use Applications across the merged company is preferred over the use of similar or duplicative applications for certain parts of the company. This help supports the goal of merging back-office systems to reduce duplication.
- C. Control Technical Diversity will help by standardizing technology platforms as part of the integration process. This will be vital for standardizing the app integration for digital orders with the back-office systems, and will reduce complexity and costs during integration. Data Trustee will establish owners to manage the shared data across the company, thereby assuring data quality. Ease-of-Use is needed to make sure that new user interfaces for the apps continue to be easy to use.
- D. Primacy of Principles will make sure that the same principles apply to both organizations of the newly merged operation, creating consistency across locations. Data as an Asset is critical. Since you're maintaining separate mobile apps but consolidating back-end systems, treating data as an asset becomes essential. This principle helps ensure that customer data, and inventory information from both brands are properly integrated and managed.

Technology Independence is important when consolidating the back-office applications and order processing systems.

Answer: B

Explanation:

You are asked to identify the most relevant Architecture Principles, besides Business Continuity, that apply to a rapid merger, where: Back-office and store management systems will be consolidated

Duplicate applications will be eliminated

Innovation must remain fast

Customer experience must remain uninterrupted

Combined enterprise value is the priority

TOGAF's example Architecture Principles include four main categories:

Business Principles

Data Principles

Application Principles

Technology Principles

Option D contains the principles that best support the specific needs of the merger as described.

✓ Why Option D is correct

1. Service Orientation (Business Principle)

This principle states that architecture should be organized around services, enabling flexibility, loose coupling, and ease of integration.

For the merger:

Integrating two companies' store systems, mobile apps, and inventory platforms requires modular, interoperable services.

Service orientation directly supports the requirement that innovation must not slow down.

It allows systems to be merged with minimal disruption.

This principle supports fast integration + ongoing innovation - exactly what stakeholders demand.

2. Maximize Benefit to the Enterprise (Business Principle)

This principle ensures decisions are made from an enterprise-wide (not departmental or local) perspective.

In the scenario:

Two companies are merging.

Decisions must prioritize combined enterprise value, not local optimizations by either company.

System consolidation and elimination of duplicates requires an enterprise-first mindset.

This principle aligns perfectly with a merger that aims to unify operations and reduce redundancy.

3. Common Use Applications (Application Principle)

This is one of the MOST relevant principles in any merger.

TOGAF defines this principle as:

"Applications should be shared across the enterprise and not duplicated." In the scenario:

Back-office systems and store management tools must be consolidated.

Duplicate applications are explicitly to be reduced.

One main system will be used across stores.

This principle directly matches the merger's objectives.

✓ Summary

Option D contains the three principles that best support:

A major merger

System consolidation

Reduction of duplication

Enterprise-wide benefit

Flexible, service-oriented integration

Continued innovation

Therefore, Option D is the most appropriate selection according to TOGAF's example Architecture Principles.

NEW QUESTION # 12

Please read this scenario prior to answering the question

You have been appointed as Chief Enterprise Architect (CEA), reporting to the Chief Technical Officer (CTO), of a company established as a separate operating entity by a major automotive manufacturer. The mission of the company is to build a new industry-leading unified technology and software platform for electric vehicles.

The company uses the TOGAF Standard as the basis for its Enterprise Architecture (EA) framework, and architecture development follows the purpose-based EA Capability model as described in the TOGAF Series Guide: A Practitioners' Approach to Developing Enterprise Architecture Following the TOGAF® ADM.

An end-to-end Target Architecture has been completed with a roadmap for change over a five-year period. The new platform will be a cross-functional effort between hardware and software teams, with significant changes over the old platform. It is expected to be developed in several stages over three years. The EA team has inherited the architecture for the previous generation hardware and software automotive platform, some of which can be carried over to the new unified platform. The EA team has started to define the new platform, including defining which parts of the architecture to carry forward.

Enough of the Business Architecture has been defined, so that work can commence on the Information Systems and Technology Architectures. Those need to be defined to support the core business services that the company plans to provide. The core services will feature an innovative approach with swarm data generated by vehicles, paving the way for autonomous driving in the future.

The presentation and access to different variations of data that the company plans to offer through its platform pose an architecture challenge. The application portfolio and supporting infrastructure need to interact with various existing cloud services and data- Refer to the scenario You have been asked what approach should be taken to determine and organize the work to deliver the requested architectures?

Based on the TOGAF standard which of the following is the best answer?

- A. You would look outside the enterprise to research data models and application portfolios of leading big data businesses. You would develop just enough applications, data, and technology architecture to identify options. For each project this should include identification of candidate architecture and solution building blocks. You will identify solution providers, perform a readiness assessment, and assess the viability and fitness of the solution options. You will then document the draft Implementation and Migration plan.
- B. You will revisit ADM Phase A. identifying the stakeholders and creating a new Architecture Vision. You will update the Stakeholder map produced for the strategic architecture so it reflects the stakeholders who are now the most relevant to the projects that are to be developed. You would then ask the CTO to make some decisions about the Architecture Roadmap, and update the Implementation and Migration Plan to reflect the decisions.
- C. You will research leading data businesses, developing high-level Target Data, Application and Technology Architectures. You would review the Architecture Vision in order to estimate the level of detail, time, and breadth of the ADM cycle phases that will be needed to develop the architecture. You will identify and cost major work packages, and then develop an Architecture Roadmap. You would then seek approval by the Architecture Board and initiate the project.
- D. You would refer to the end-to-end Target Architecture for guidance and direction. The first objective should be to identify projects, dependencies and synergies, then prioritize before initiating the projects. You will develop high-level architecture descriptions. For each project you would estimate effort size, identify reference architectures, and candidate building blocks. You will identify the resource needs considering cost and value. You will document options, risks, and controls to enable viability analysis and trade-off with the stakeholders.

Answer: D

Explanation:

The Target Architecture is a description of the future state of the architecture that addresses the business goals and drivers, and satisfies the stakeholder requirements and concerns. The Target Architecture is developed through the Architecture Development Method (ADM), which is the core process of the TOGAF standard that guides the development and management of the enterprise architecture. The Target Architecture is typically divided into four domains: Business, Data, Application, and Technology. The Target Architecture also includes a roadmap for change, which defines the Transition Architectures, the Capability Increments, and the work packages that enable the transition from the Baseline Architecture to the Target Architecture. The best answer is B, because it describes the approach that should be taken to determine and organize the work to deliver the requested architectures, which are the Information Systems and Technology Architectures. The answer covers the following steps:

Refer to the end-to-end Target Architecture for guidance and direction. The end-to-end Target Architecture provides the overall vision, scope, and objectives of the architecture work, and the alignment with the business strategy and goals. The end-to-end Target Architecture also provides the high-level definitions and principles for the four architecture domains, and the roadmap for change that outlines the major milestones and deliverables.

Identify projects, dependencies and synergies, then prioritize before initiating the projects. Projects are the units of work that implement the architecture work packages, which are the sets of actions or tasks that are required to implement a specific part of the architecture. Dependencies are the relationships and constraints that affect the order or priority of the projects, such as logical, temporal, or resource dependencies. Synergies are the benefits or advantages that result from the combination or coordination of the projects, such as cost savings, efficiency gains, or innovation opportunities. Prioritization is the process of ranking the projects according to their importance, urgency, or value, and assigning resources and schedules accordingly.

Develop high-level architecture descriptions. High-level architecture descriptions are the outputs of the architecture development phases (B, C, and D) of the ADM cycle, which describe the Business, Data, Application, and Technology Architectures in terms of the Architecture Building Blocks (ABBs) and the Solution Building Blocks (SBBs), which are reusable components of business, IT, or architectural capability. High-level architecture descriptions also include the Architecture Views, which are representations of the system of interest from the perspective of one or more stakeholders and their concerns.

For each project, estimate effort size, identify reference architectures, and candidate building blocks. Effort size is the measure of the amount of work, time, or resources required to complete a project. Effort size can be estimated using various techniques, such as analogy, expert judgment, parametric, or bottom-up. Reference architectures are standardized architectures that provide a common framework and vocabulary for a specific domain or industry. Reference architectures can be used as a source of best practices, patterns, and models for the architecture development. Candidate building blocks are the potential ABBs or SBBs that can be used to implement the architecture. Candidate building blocks can be identified from the Architecture Repository, which is a collection of architecture assets, such as models, patterns, principles, standards, and guidelines.

Identify the resource needs considering cost and value. Resource needs are the specifications and criteria that define the acceptable level and quality of the resources required to complete the project, such as human, financial, physical, or technological resources. Resource needs can be identified by analyzing the scope, complexity, and dependencies of the project, and the availability,

capability, and suitability of the resources. Cost and value are the factors that influence the allocation and utilization of the resources, such as the budget, the return on investment, the benefits, or the risks.

Document options, risks, and controls to enable viability analysis and trade-off with the stakeholders. Options are the alternative ways of achieving the project objectives, such as different solutions, technologies, vendors, or approaches. Risks are the effects of uncertainty on the project objectives, such as threats or opportunities. Controls are the measures or actions that are taken to prevent, reduce, or mitigate the risks, such as policies, procedures, or standards. Viability analysis is the process of evaluating and comparing the options, risks, and controls, and determining the feasibility, suitability, and desirability of each option. Trade-off is the decision outcome that balances and reconciles the multiple, often conflicting, requirements and concerns of the stakeholders, and ensures alignment with the Architecture Vision and the Architecture Principles.

References: 1: The TOGAF Standard, Version 9.2, Part II: Architecture Development Method (ADM), Chapter 5: Introduction to the ADM 2: The TOGAF Standard, Version 9.2, Part IV: Architecture Content Framework, Chapter 36: Building Blocks : The TOGAF Standard, Version 9.2, Part II: Architecture Development Method (ADM), Chapter 18: Phase A: Architecture Vision : The TOGAF Standard, Version 9.2, Part II: Architecture Development Method (ADM), Chapter 19: Phase B: Business Architecture : The TOGAF Standard, Version 9.2, Part II: Architecture Development Method (ADM), Chapter 20: Phase C: Information Systems Architectures : The TOGAF Standard, Version 9.2, Part II: Architecture Development Method (ADM), Chapter 21: Phase F: Migration Planning : The TOGAF Standard, Version 9.2, Part III: ADM Guidelines and Techniques, Chapter 23: Architecture Principles : The TOGAF Standard, Version 9.2, Part III: ADM Guidelines and Techniques, Chapter 30: Trade-Off Analysis : The TOGAF Standard, Version 9.2, Part VI: Architecture Capability Framework, Chapter 46: Tools for Architecture Development : The TOGAF Standard, Version 9.2, Part VI: Architecture Capability Framework, Chapter 47: Architecture Board : The TOGAF Standard, Version 9.2, Part VI: Architecture Capability Framework, Chapter 48: Architecture Compliance : The TOGAF Standard, Version 9.2, Part VI: Architecture Capability Framework, Chapter 49: Architecture Contract : The TOGAF Standard, Version 9.2, Part VI: Architecture Capability Framework, Chapter 50: Architecture Governance : The TOGAF Standard, Version 9.2, Part VI: Architecture Capability Framework, Chapter 51: Architecture Maturity Models : The TOGAF Standard, Version 9.2, Part VI: Architecture Capability Framework, Chapter 52: Architecture Skills Framework

NEW QUESTION # 13

Please read this scenario prior to answering the question

You are serving as the Lead Architect for an Enterprise Architecture team within a leading multinational biotechnology company. The company works in three major industries, including healthcare, crop production, and agriculture. Your team works within the healthcare division.

The healthcare division is developing a new vaccine, and has to demonstrate its effectiveness and safety in a set of clinical trials that satisfy the regulatory requirements of the relevant health authorities. The clinical trials are undertaken by its research laboratories at multiple facilities worldwide. In addition to internal research and development activities, the healthcare division is also involved in publicly funded collaborative research projects with industrial and academic partners.

The Enterprise Architecture team has been engaged in an architecture project to develop a secure system that will allow the healthcare researchers to share information more easily about their clinical trials, and work more collaboratively across the organization and also with its partners. This system will also connect with external partners.

The Enterprise Architecture team uses the TOGAF ADM with extensions required to support healthcare manufacturing practices and laboratory practices. Due to the highly sensitive nature of the information that is managed, special care has been taken to ensure that each architecture domain considers the security and privacy issues that are relevant.

The Vice President for Worldwide Clinical Research is the sponsor of the Enterprise Architecture activity. She has stated that disruptions must be minimized for the clinical trials, and that the rollout must be undertaken incrementally.

Refer to the scenario

You have been asked to recommend the approach to identify the work packages for an incremental rollout meeting the requirements.

Based on the TOGAF standard which of the following is the best answer?

- A. You recommend that an Implementation Factor Catalog is drawn up to indicate actions and constraints. A Consolidated Gaps, Solutions and Dependencies Matrix should also be created. For each gap, identify a proposed solution and classify it as new development, purchased solution, or based on an existing product. Group similar activities together to form work packages. Identify dependencies between work packages factoring in the clinical trial schedules. Regroup the work packages into a set of Capability Increments scheduled into a series of Transition Architectures.
- B. You recommend that the set of required Solution Building Blocks be determined by identifying those which need to be developed and which need to be procured. Eliminate any duplicates. Group the remaining Solution Building Blocks together to create the work packages using a CRUD (create, read, update, delete) matrix. Rank the work packages and select the most cost-effective options for inclusion in a series of Transition Architectures. Schedule the roll out of the work packages to be sequential across the geographic regions.
- C. You recommend that the Solution Building Blocks from a Consolidated Gaps, Solutions and Dependencies Matrix be grouped into a set of work packages. Using the matrix as a planning tool, regroup the work packages to account for

dependencies. Sequence the work packages into the Capability Increments needed to achieve the Target Architecture, so that the implementation team can schedule the rollout one region at a time to minimize disruption. Document the work packages for the Enterprise Architecture using a Transition Architecture State Evolution Table.

- D. You recommend that a **Consolidated Gaps, Solutions and Dependencies Matrix** is used as a planning tool for creating work packages. For each gap classify whether the solution is either a new development, purchased solution, or based on an existing product. Group the similar solutions together to define the work packages. Regroup the work packages into a set of **Capability Increments** to transition to the Target Architecture considering the schedule for clinical trials, and document in an **Architecture Definition Increments Table**.

Answer: D

NEW QUESTION # 14

Please read this scenario prior to answering the question

Your role is that of a consultant to the Lead Enterprise Architect to an international supplier of engineering services and automated manufacturing systems. It has three manufacturing plants where it assembles both standard and customized products for industrial production automation. Each of these plants has been operating its own planning and production scheduling systems, as well as applications and control systems that drive the automated production line.

The Enterprise Architecture department has been operating for several years and has mature, well-developed architecture governance and development processes that are based on the TOGAF Standard. The CIO sponsors the Enterprise Architecture. During a recent management meeting, a senior Vice-President highlighted an interview where a competitor company's CIO is reported as saying that their production efficiency had been improved by replacing multiple planning and scheduling systems with a common Enterprise Resource Planning (ERP) system located in a central data center. Some discussion followed, with the CIO responding that the situations are not comparable, and the current architecture is already optimized.

In response, the Architecture Board approved a Request for Architecture Work covering the investigations to determine if such an architecture transformation would lead to improvements in efficiency. You have been assigned to support the architecture team working on this project.

A well-known concern of the plant managers is about the security and reliability of driving their planning and production scheduling from a remote centralized system. Any chosen system would also need to support the current supply chain network consisting of local partners at each of the plants.

Refer to the scenario

You have been asked to explain how you will initiate the architecture project.

Based on the TOGAF Standard, which of the following is the best answer?

- A. You would develop baseline and target Architectures for each of the manufacturing plants, ensuring that the views corresponding to selected viewpoints address key concerns of the stakeholders. A business case, together with performance metrics and measures should be defined to ensure the architecture meets the business needs. A consolidated gap analysis between the architectures will then validate the approach and determine the capability increments needed to achieve the target state.
- B. You would hold a series of interviews at each of the manufacturing plants using the business scenarios technique. This will allow you to understand the systems and integrations with local partners. You would use stakeholder analysis to identify key players in the engagement, and to understand their concerns. You will then identify and document the key high-level stakeholder requirements for the architecture. You will then generate high level definitions of the baseline and target architectures.
- C. You would conduct a pilot project that will enable vendors to demonstrate potential off-the-shelf solutions that address the concerns of the stakeholders. Running a pilot project will save time and money later in the process. Based on the findings of that pilot project, a complete set of requirements can then be developed that will drive the evolution of the architecture. Once the requirements are completed, a formal stakeholder review should be held, and permission sought to proceed to develop the target architecture.
- D. You would research vendor literature and conduct a series of briefings with vendors that are on the current approved supplier list. Based on the findings from the research, you would define a preliminary Architecture Vision including summary views, high-level requirements, and high-level definitions of the baseline and target environments from a business, information systems, and technology perspective. You would then use that to build consensus among the key stakeholders.

Answer: B

Explanation:

The best answer is C. You would hold a series of interviews at each of the manufacturing plants using the business scenarios technique. This will allow you to understand the systems and integrations with local partners. You would use stakeholder analysis to identify key players in the engagement, and to understand their concerns. You will then identify and document the key high-level stakeholder requirements for the architecture. You will then generate high level definitions of the baseline and target architectures.

This answer is based on the TOGAF standard, which recommends the following steps to initiate the architecture project1:

Establish the architecture project

Identify stakeholders, concerns, and business requirements

Confirm and elaborate business goals, business drivers, and constraints Evaluate business capabilities Assess readiness for business transformation

Define scope Confirm and elaborate Architecture Principles, including business principles Develop Architecture

Vision Define the Target Architecture value propositions and KPIs Identify the business transformation risks and mitigation activities

Secure stakeholder and sponsor approval The answer C covers most of these steps, by using the business scenarios technique to elicit and validate the business requirements, goals, drivers, and constraints, as well as the current and future states of the

architecture2. The answer C also uses stakeholder analysis to identify and engage the key stakeholders, and to address their

concerns and expectations3. The answer C also generates high level definitions of the baseline and target architectures, which can be

used to develop the Architecture Vision and the value propositions4.

The other answers are not the best approach for architecture development, because:

Answer A focuses on researching vendor literature and conducting briefings with vendors, which is not the best way to understand the business needs and the current situation of the enterprise. Answer A also defines a preliminary Architecture Vision without involving the stakeholders or validating the requirements, which may lead to misalignment and lack of consensus.

Answer B conducts a pilot project that will enable vendors to demonstrate potential solutions, which is premature and costly at this stage of the architecture project. Answer B also does not address the stakeholder concerns or the current systems and integrations, which may result in gaps and risks. Answer B also develops the requirements after the pilot project, which may not reflect the actual business needs and goals.

Answer D develops baseline and target architectures for each of the manufacturing plants, which may not consider the enterprise-wide perspective and the potential benefits of a common ERP system. Answer D also does not involve the stakeholders or address their concerns, which may result in resistance and conflict. Answer D also does not define the business case or the performance metrics, which are essential for demonstrating the value and feasibility of the architecture.

NEW QUESTION # 15

Scenario

You are working as an Enterprise Architect within an Enterprise Architecture (EA) team at a large government agency. The agency has multiple divisions.

The agency has a well-established EA practice and follows the TOGAF standard as its method for architecture development. Along with the EA program, the agency also uses various management frameworks, including business planning, project/portfolio management, and operations management. The EA program is sponsored by the Chief Information Officer (CIO), who has actively promoted architecting with agility within the EA department as her preferred approach for projects.

The government has mandated that the agency prepare themselves for an Artificial Intelligence (AI)-first world, which they have called their "AI-first" plan. As a result, the agency is looking to determine the impact and role that AI will play moving forward. The CIO has approved a Request for Architecture Work to look at how AI can be used for services across the agency. She has noted that digital platforms will be a priority for investment in order to scale the AI applications planned. Using AI to automate tasks and make things run smoother is seen as a big advantage. Process automation and improved efficiency from manual, repetitive activities have been identified as the key benefits of applying generative AI to their agency's business. This will include back-office automation, for example, for help center agents who receive hundreds of email inquiries. This should also improve services for citizens by making them more efficient and personalized, tailored to each individual's needs.

Many of the agency leaders are worried about relying too much on AI. Some leaders think their employees will need to learn new skills. Some employees are worried they might lose their jobs to AI. Other leaders worry about security and cyber resilience in the digital platforms needed for AI to be successful.

The leader of the Enterprise Architecture team has asked for your suggestions on how to address the concerns, and how to manage the risks of a new architecture for the AI-first project.

Based on the TOGAF standard, which of the following is the best answer?

- A. You recommend conducting an analysis that separates the different types of stakeholders into groups. They can be divided into categories: corporate functions, end-user organization, project team, external vendors, and external partners. A model will be developed for each stakeholder category to ensure that all the necessary information and actions are taken into account. Meetings will be arranged with stakeholders to verify that their concerns have been adequately addressed. Risk management will be included in this process.
- B. You recommend creating an Organization Map to display the links between different parts of the agency. This will help the EA team to find and involve all areas of the agency impacted by this strategic change. Multiple business models should then be created that can be applied to AI-related projects. A meeting will be held with the stakeholders to teach them how to interpret the models and see how their concerns are being addressed. Risk will be managed as part of the Security Architecture development.
- C. You recommend conducting an analysis of the stakeholders. This involves documenting the positions, concerns, issues, and cultural factors of each group. This information will shape how the architecture is to be presented and communicated. The

concerns and relevant views can then be defined for each group and recorded in the Architecture Vision document. The requirements for addressing risk should be recorded in the Architecture Requirements Specification and checked through regular assessments and feedback.

- D. You recommend that the key stakeholders be formally identified. This should include those who will be most helpful for the change to be successful. A Communication Plan should be made to address their needs. This plan should include a report that summarizes the key features of the architecture based on stakeholder requirements and addressing concerns. You communicate with each key stakeholder to make sure their concerns are being addressed. You make sure that the architecture being developed clearly addresses risk management.

Answer: C

Explanation:

Comprehensive and Detailed Step-by-Step Explanation

Context of the Scenario

The agency is initiating a strategic "AI-first" plan to transform processes using AI and improve efficiency while ensuring service improvements for citizens. Several stakeholder concerns have been raised, such as:

Job security for employees.

Skill development for adapting to new technologies.

Cybersecurity and resilience risks due to reliance on digital platforms.

TOGAF emphasizes the importance of stakeholder management, communication, and risk management to ensure successful adoption and implementation of new architecture. These concerns need to be addressed methodically by gathering requirements, analyzing stakeholder positions, and ensuring proper communication of risks and benefits.

Option Analysis

Option A:

Strengths:

Proposes creating an Organization Map to identify the links between different parts of the agency and the impact of the strategic change.

Suggests holding stakeholder meetings to address concerns.

Includes managing risks as part of Security Architecture development.

Weaknesses:

Focusing solely on creating business models and teaching stakeholders how to interpret them does not directly address cultural and positional concerns about job loss, skill development, and security.

Risk management is addressed as part of Security Architecture development but lacks broader integration into stakeholder requirements.

Conclusion: Incorrect, as it fails to systematically document stakeholder concerns and map them into requirements and architecture decisions.

Option B:

Strengths:

Highlights the importance of formal stakeholder identification and creating a Communication Plan.

Suggests addressing stakeholder concerns through communication and risk management.

Weaknesses:

Does not go into detail on analyzing stakeholder concerns, cultural positions, or specific requirements.

Lacks the inclusion of stakeholder feedback in architecture artifacts like the Architecture Vision or Requirements Specification, which are critical TOGAF outputs.

Conclusion: Incorrect, as it does not include a systematic and structured approach for stakeholder analysis and integration into architecture deliverables.

Option C:

Strengths:

Emphasizes conducting a thorough stakeholder analysis to document concerns, positions, and cultural factors, which aligns with TOGAF's approach in Phase A (Architecture Vision).

Ensures stakeholder views and requirements are recorded in the Architecture Vision document and reflected in the Architecture Requirements Specification.

Includes continuous assessment and feedback, ensuring concerns are addressed and risks managed effectively.

Aligns with TOGAF's principle of involving stakeholders in architecture development to ensure alignment and success.

Weaknesses:

Could further detail how risk management is included across all phases, but this is implied through integration into the Architecture Requirements Specification.

Conclusion: Correct, as it provides a structured and detailed approach for addressing stakeholder concerns and managing risks within TOGAF's framework.

Option D:

Strengths:

Suggests categorizing stakeholders into groups and creating models for each category.

Proposes arranging meetings to verify that concerns have been addressed.

Includes risk management as part of the process.

Weaknesses:

Dividing stakeholders into generic categories (e.g., corporate functions, project team) may not adequately capture specific cultural factors and concerns raised in the scenario.

Lacks integration of stakeholder feedback into architecture deliverables such as the Architecture Vision and Architecture Requirements Specification.

Conclusion: Incorrect, as it provides a generalized and less targeted approach to stakeholder concerns compared to Option C.

TOGAF Reference

Stakeholder Management (Phase A): TOGAF emphasizes analyzing stakeholders' positions, concerns, and issues to shape architecture development and communication (TOGAF 9.2, Section 24.2).

Architecture Vision: Captures high-level requirements and stakeholder views to ensure alignment with business goals (TOGAF 9.2, Section 6.2).

Architecture Requirements Specification: Records detailed requirements, including those related to risk management, to guide the development of target architectures (TOGAF 9.2, Section 35.5).

Iterative Feedback: Regular assessments and feedback loops are critical to ensure stakeholder concerns are addressed effectively throughout the ADM cycle.

By selecting Option C, the approach adheres to TOGAF's principles of stakeholder analysis, communication, and integration of concerns into architecture development.

NEW QUESTION # 16

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