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>> Plat-Con-201 Relevant Answers <<

Free PDF Quiz 2026 Salesforce Fantastic Plat-Con-201: Salesforce Certified Omnistudio Consultant Relevant Answers

We all know that Salesforce Certified Omnistudio Consultant (Plat-Con-201) exam dumps are an important section of the Salesforce Certified Omnistudio Consultant (Plat-Con-201) exam that is purely based on your skills, expertise, and knowledge. So, we must find quality Plat-Con-201 Questions drafted by industry experts who have complete knowledge regarding the Salesforce Certified Omnistudio Consultant (Plat-Con-201) certification exam and can share the same with those who want to clear the Plat-Con-201 exam. The best approach to finding Salesforce Certified Omnistudio Consultant (Plat-Con-201) exam dumps is to check the Prep4sures that is offering the Salesforce Certified Omnistudio Consultant (Plat-Con-201) practice questions.

Salesforce Certified Omnistudio Consultant Sample Questions (Q17-Q22):

NEW QUESTION # 17
Which three of the following are functions of a Text Block element in OmniScript?
Choose 3 answers

- A. User input fields
- B. Error conditions
- C. Text formatting
- D. Table formatting
- E. Links or images

Answer: C,D,E

Explanation:
A Text Block element in OmniScript can perform three functions: display links or images, apply text formatting, and format tables. A Text Block element can use HTML tags to create hyperlinks or embed images in the OmniScript. It can also use CSS properties to style the text, such as font size, color, alignment, etc. Additionally, a Text Block element can use HTML table tags to create and format tables in the OmniScript

NEW QUESTION # 18
A consultant is designing a Flexcard for a client. The client wants the Flexcard to launch a child card with additional information and actions related to the parent card when the agent clicks on a button.
How should the consultant design the Flexcard to meet the client's requirements?

- A. Design the parent card to launch a child card through a Flyout Action.
- B. Design the parent card to launch a new Data Mapper when the specific action is taken.
- C. Design the parent card to launch a new Omniscript when the specific action is taken,
- D. Design the parent card to launch a child card when the specific action is taken.

Answer: A

Explanation:
The requirement is for a FlexCard (parent card) to launch a child card with additional information and actions when an agent clicks a button. In Salesforce OmniStudio, the Flyout Action is the specific mechanism designed within FlexCards to achieve this, making B the most precise and correct answer.
Here's why B. Design the parent card to launch a child card through a Flyout Action is the correct answer:
* Flyout Action Overview: A Flyout Action in FlexCards is an interactive feature that displays a pop-up panel (flyout) when triggered, typically by a button or link. This flyout can contain a child FlexCard, OmniScript, or custom content, showing additional details or enabling actions related to the parent card' s data.
* Meeting the Requirement:
* Child Card Launch: The Flyout Action can embed a child FlexCard, which displays supplemental information (e.g., related records or details) and includes actions (e.g., buttons to update data).
* Button Trigger: In the FlexCard Designer, the consultant can add a Button element to the parent card, configure its action type as "Flyout," and link it to a child FlexCard. When the agent clicks the button, the flyout appears with the child card.
* Contextual Data: The parent card's data (e.g., a record ID) can be passed to the child card via the Flyout Action's context parameters, ensuring the child card shows relevant information.
* Example: If the parent card displays a customer's summary (name, account number), clicking the button could launch a child card in a flyout showing order history and a button to initiate a return, all tied to the parent card's account ID.
Now, let's examine why the other options are incorrect or less optimal:
* A. Design the parent card to launch a child card when the specific action is taken: While this is conceptually correct, it's vague and lacks specificity. "Launch a child card" isn't a defined OmniStudio action-Flyout Action is the actual mechanism to achieve this. Thus, B is the more precise answer, as it names the tool explicitly supported by FlexCards.
* C. Design the parent card to launch a new DataRaptor when the specific action is taken: A DataRaptor (e.g., DataRaptor Extract) retrieves or manipulates data, not displays a UI like a child card. While a DataRaptor might fetch data for the child card, it doesn't "launch" anything visible to the agent, making this option irrelevant to the UI requirement.
* D. Design the parent card to launch a new OmniScript when the specific action is taken: An OmniScript could be launched via a FlexCard action (e.g., an "OmniScript" action type), but it's a guided process, not a "child card." The requirement specifies a child card (implying another FlexCard), not a multi-step script, so a Flyout Action with a child FlexCard is more appropriate than an OmniScript.
References:
* Salesforce OmniStudio Documentation: FlexCard Actions - Details the Flyout Action for launching child cards or content.
* Salesforce OmniStudio Developer Guide: Flyouts in FlexCards - Explains configuring flyouts with child FlexCards.

NEW QUESTION # 19

A business needs to create a FlexCard to display open cases for an account. The cases should display different depending on their priority.
* Low or Medium priority cases should display case data and an Update Account Info action.
* High priority cases should include a red border, an alert notification, and an Escalate action.
What is the most efficient way to meet these requirements?

- A. Create two FlexCards, one for Low / Medium priority cases and another for High priority cases.
- B. Create two FlexCards with one card state each. Use conditions on the states to filter for priority.
- C. Create a FlexCard with one card state. Use conditions on the fields and actions to filter for priority.
- D. Create a FlexCard with two card states. Use conditions on the state to filter for priority.

Answer: D

Explanation:
The most efficient way to meet the requirements is to create a FlexCard with two card states. A card state defines how a FlexCard displays data and actions based on certain conditions. The consultant can use conditions on the state to filter for priority, and then customize the fields and actions for each state. This way, the FlexCard can display different information and options for low/medium and high priority cases

NEW QUESTION # 20
A Salesforce Omnistudio Consultant is tasked with integrating Salesforce Knowledge into an Omniscript to allow users to search and view Salesforce Knowledge Articles.
What must be enabled in the organization for the consultant to activate Knowledge in an Omniscript?

- A. Salesforce Classic
- B. Salesforce Lightning
- C. Omniscript Designer
- D. Salesforce Knowledge

Answer: D

Explanation:
* Salesforce Knowledge (A) must be enabled in the org to allow OmniScripts to retrieve and display Knowledge Articles.
* Once Salesforce Knowledge is activated, OmniScripts can fetch Knowledge Articles using DataRaptors or Integration Procedures and display search results dynamically based on user inputs.
* B. OmniScript Designer - This is a tool for building OmniScripts but does not enable Knowledge functionality.
* C. Salesforce Classic - OmniScripts are designed for Salesforce Lightning, and enabling Classic is not required.
* D. Salesforce Lightning - While OmniStudio works in Lightning, enabling Salesforce Lightning is not what activates Knowledge in OmniScripts.
Comprehensive and Detailed In-Depth Explanation:Why not the other options?? Salesforce OmniStudio Reference:
* Enabling Salesforce Knowledge
* Using Salesforce Knowledge in OmniScripts

NEW QUESTION # 21
A telecommunications company wants to create a 360° view of their customers, including all customer install products grouped by service address. During the discovery phase of the project, the consultant identifies that installed products can have 4 different statuses. Agents complete different processes, depending on status of installed product. The consultant creates an inventory of all statuses and processes as shown below.
* Status = Active
o Pay bill
o Review usage
o Cancel service
* Status = Suspended
o Pay bill
o Reconnect service
o Cancel service
* Status = Pending installation
o Set up billing
o Schedule installation

o Cancel installation

* Status = Canceled

o Reconnect service o Cancel service

* Status = Pending installation

o Set up billing

o Scheduleinstallation

o Cancel installation

* Status = Canceled

o Pay bill

o Disconnect service

o Reconnect service

Which two FlexCard features should the consultant use to meet these requirements?

Choose 2 answers

- A. OmniStudio Action
- B. States
- C. Custom Style
- D. Flyout

Answer: A,B

Explanation:

The two FlexCard features that the consultant should use to meet these requirements are States and OmniStudio Action. A State is a condition that determines how a FlexCard displays data and actions based on certain criteria. The consultant can use States to filter the installed products by their status and display different fields and actions accordingly. An OmniStudio Action is a button that can invoke an OmniScript or an Integration Procedure from a FlexCard. The consultant can use OmniStudio Actions to enable the agents to complete different processes for each installed product, such as pay bill, cancel service, etc

NEW QUESTION # 22

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