

Salesforce Field-Service-Consultant Free Vce Dumps, Field-Service-Consultant Pass Test



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Salesforce Field-Service-Consultant certification is suitable for professionals who work in the field service industry, including service managers, field service administrators, and technicians. Salesforce Certified Field Service Consultant certification demonstrates the individual's ability to provide efficient and effective field service operations that can lead to improved customer satisfaction, increased productivity, and reduced operational costs. Salesforce Certified Field Service Consultant certification exam is a comprehensive test that assesses an individual's knowledge and practical skills in implementing and configuring Salesforce Field Service. Achieving this certification can help professionals advance their careers and stand out in a competitive job market.

Salesforce Field-Service-Consultant Certification Exam is a proctored exam that consists of 60 multiple-choice questions. Field-Service-Consultant exam has a time limit of 105 minutes, and the passing score is 68%. Field-Service-Consultant exam is available in multiple languages, including English, German, French, Japanese, and Spanish. Candidates who pass the exam earn the Salesforce Certified Field Service Consultant credential, which demonstrates their proficiency in field service management.

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Salesforce Field-Service-Consultant exam covers a wide range of topics related to the implementation and management of field service applications. Field-Service-Consultant exam covers topics such as scheduling and dispatching, work orders, mobile workforce management, inventory management, and customer communication. Passing Field-Service-Consultant Exam requires a deep understanding of the Field Service application and how it can be customized to meet the specific needs of different businesses.

Salesforce Certified Field Service Consultant Sample Questions (Q66-Q71):

NEW QUESTION # 66

Universal Containers is looking to implement Entitlement Management to meet the following requirements:

- 1) Any employee from the customer account is eligible for support.
 - 2) Specific purchased products are eligible for support.
- What Objects should be set up for Entitlement Management?

- **A. Accounts and Service Contracts**
- B. Contacts and Service Contracts
- C. Accounts and Assets
- D. Contracts and Assets

Answer: A

NEW QUESTION # 67

When customers call in for support at AW Computing, a case is always created. If the issue cannot be solved without dispatching a technician, a work order is created from the case. Milestones are currently being used on cases, and support operations would like to extend the use of milestones to the work orders. To meet this requirement, the system administrator added the milestone Lightning component to the work order Lightning record page. Technicians and managers are reporting that there are no milestones listed when viewing the record.

How should this issue be resolved?

- A. Add work order milestones after the case milestones to the entitlement process.
- B. Make sure the case entitlement record is being shared with the service resource.
- **C. Create a separate entitlement process associated to the work order object.**
- D. Ensure the work order entitlement is related to the same process as the case entitlement.

Answer: C

NEW QUESTION # 68

When completing a Work Order in the field, the Technician needs to capture two signatures to ensure compliance. Which steps are needed to configure the signature capture?

- A. Create two custom fields for the Service Appointment and use Flows to capture each signature.
- **B. Create relevant Signature Types and add Signature Blocks to the Service Report Template.**
- C. Create a Flow that adds two Signature Blocks when the Service Report is generated,
- D. Create two Service Reports and add one Signature Block to each Report.

Answer: B

Explanation:

Explanation

This option allows capturing multiple signatures on a service report by creating different signature types (such as customer approval or technician verification) and adding them to the service report template. References:

https://help.salesforce.com/s/articleView?id=sf.fs_signature_types.htm&type=5

NEW QUESTION # 69

Universal containers products need to be traceable from the factory to customer sites. The products are installed using disposable kits.

How should the consultant configure this?

- **A. Create the products as serialized inventory and the installation kits as unsterilized inventory.**
- B. Create the products and the installation kits as unsterilized inventory.
- C. Create the products and the installation kits as a single serialized product.
- D. Create the products and the installation kits as serialized inventory.

Answer: A

NEW QUESTION # 70

Which two actions should NTO take to give the dispatcher access to all relevant Midwest records? Choose 2 answers

- Answer: A,C**

User Territories are records that associate users with service territories for sharing purposes[90]. Creating a new user territory associated with the Service Territory and dispatcher would allow giving access to all relevant Midwest records by linking them with their corresponding service territory[91]. Configuring and running the User Territory Sharing Jobin Field Service Settings would allow updating sharing rules based on user territories automatically at regular intervals such as daily or weekly[92]. Assigning a new user territory and adding each of the assigned service resources would not give access to all relevant Midwest records

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