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Pegasystems PEGACPBA24V1 Certified Pega Business Architect 24

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Pegasystems PEGACPBA24V1 Exam Syllabus Topics:

Topic	Details
Topic 1	• User Experience: This domain assesses skills of UX Designers and Frontend Developers in configuring user interface elements. Candidates learn to group fields to create views, add or remove fields, configure portal content, adjust form appearance, visibility, and controls for an improved user experience.

Topic 2	• Application Development: This section evaluates skills of Pega Business Architects and Developers in application development. It covers the roles and skills of a Pega Business Architect, identification of project stakeholders, and benefits of Pega's Center-out™ business architecture. Candidates learn about App Studio's value, understand rules, rulesets, classes, and the role of generative AI. The domain also covers Pega's CI • CD pipeline with Deployment Manager, use of collaboration tools, managing application development with user stories, feedback, and bug tracking, and using tools like Case Type Backlog and Estimator for project scoping.
Topic 3	• Case Management: This domain targets Case Designers and Process Architects and explores designing a case lifecycle, including setting case statuses and adding instructions for tasks. Candidates demonstrate ability to configure service level agreements with urgency, goals, and deadlines, and manage routing of assignments to users, work groups, or queues. This section also includes configuring email correspondence, identifying duplicate cases, adding optional actions and automating workflow decisions using conditions. Candidates learn to pause and resume case processing, skip stages or processes, configure child cases, use automation shapes appropriately, and create and manage user teams.

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Pegasystems Certified Pega Business Architect 24 Sample Questions (Q88-Q93):

NEW QUESTION # 88

You configure a service level to adjust assignment urgency to 100 when the goal interval lapses. How does the assignment urgency impact the deadline and passed intervals?

Response:

- A. Urgency value continues to increment as configured.
- B. The user is notified that the maximum urgency value has been reached.
- **C. Urgency value remains at 100, but other service level processing continues.**
- D. Service level processing is halted until the assignment is completed.

Answer: C

NEW QUESTION # 89

Consider the following scenario:

An employee submits a request to purchase equipment. The request is sent to the manager for review. Of approved, the request is forwarded to the Fulfillment department.

How do you name the step where the request is sent to the manager?

- A. Manager Approves Request
- B. Request Approval
- C. Approve Employee Request
- **D. Review Request**

Answer: D

NEW QUESTION # 90

How do you route an assignment so that any available member of the Finance department can perform the task?
Response:

- A. Route the assignment to a work list
- **B. Route the assignment to a work queue.**
- C. Route the assignment separately to all members.
- D. Route the assignment to the admin user ID.

Answer: B

NEW QUESTION # 91

Identify three ways AI enables Pega Platform applications to achieve better outcomes. (Choose Three)

- **A. Natural language processing (NLP) converts unstructured text to actionable data.**
- B. AI-generated imagery entertains customers awaiting case resolution.
- C. Process and Task mining increases operational inefficiencies.
- **D. Predictive and adaptive analytics anticipate missed deadlines.**
- **E. Customer interactions are personalized with AI-generated next best actions.**

Answer: A,D,E

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

This question tests AI in Pega.

* A: Incorrect. Mining improves efficiency. Extract: Pega Academy, AI in Pega: "Process mining enhances efficiency."

* B: Incorrect. Imagery is not a feature. Extract: Pega Academy, AI in Pega: "AI focuses on data and decisions."

* C: Correct. NLP processes text. Extract: Pega Academy, AI in Pega: "NLP converts text to actionable data."

* D: Correct. Personalizes interactions. Extract: Pega Academy, AI in Pega: "AI delivers next best actions."

Pega Academy, Business Architect '23 Mission; CPBA Study Guide 8.8, AI Features; Pega Help, AI in Pega.

NEW QUESTION # 92

You have added a page list property named Dependents to a view in the Case Designer. This page list contains the property .Relationship. You want to display the list in the view and populate a field with the default value of Not Applicable. How do you configure the pySetFieldDefaults data transform to meet this requirement?

Response:

- **A. Set .Dependents(1).Relationship to Not Applicable**
- B. Set .Dependents(1).pyLabel and a comment action using the value Not Applicable
- C. Set .Dependents(1).pyLabel to an empty string and a parameter named Not Applicable
- D. Set Not Applicable to equal .Dependants(1).Relationship

Answer: A

NEW QUESTION # 93

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