

2025 Practice Salesforce-Slack-Administrator Exams Free PDF | Pass-Sure Latest Salesforce-Slack-Administrator Training: Salesforce Certified Slack Administrator



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Salesforce Salesforce-Slack-Administrator Exam Syllabus Topics:

Topic	Details
Topic 1	• Workspace Administration: This domain assesses the competencies of Salesforce administrators in creating and managing Slack workspaces to meet organizational needs. Candidates will determine when a new workspace should be created and manage the approval process for workspace creation.
Topic 2	• Security: This domain targets Salesforce Security specialists in identifying Slack product security features that meet organizational needs. Candidates will describe how Slack addresses security governance, risk management, and compliance while recommending features that protect sensitive data.
Topic 3	• App Administration: This section evaluates the skills of Slack Administrators in managing applications within Slack. Candidates will summarize the value of interoperability for both decision-makers and end-users while learning to use Workflow Builder for automating tasks.
Topic 4	• Fundamentals: This section of the exam measures the skills of Salesforce Administrators and covers the key privileges and responsibilities associated with each Slack user role. Candidates will identify unique features of Slack's paid plans and understand the common responsibilities shared by Admins and Owners. Additionally, this section emphasizes the importance of workspace and organization-level settings and dashboards, focusing on how they contribute to effective Slack management.

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Salesforce Certified Slack Administrator Sample Questions (Q26-Q31):

NEW QUESTION # 26

Britt is a Workspace Admin who created a public channel called #bread-buds for co-workers who enjoy bread-making. The company has had new team members join, and the conversation has become more general about all types of carbohydrates. Britt decides it's time to expand the channel. Rather than rename it, Britt creates a new channel #carbohydrate-chats to be inclusive and start fresh with activity. At the same time, Britt wants to keep #bread-buds so the team can reference baking instructions that have been gathered over the past few years, but she doesn't want anyone posting in it. What should Britt do?

- A. Post a message in #bread-buds redirecting everyone to #carbohydrate-chats, and archive #bread-buds.
- B. Remove all members from #bread-buds, and invite them to #carbohydrate-chats.
- **C. Convert #bread-buds to private, archive it, and direct everyone to #carbohydrate-chats.**
- D. Delete #bread-buds, reference its messages as needed, and direct everyone to #carbohydrate-chats.

Answer: C

NEW QUESTION # 27

Nicole manages the global onboarding for new hires at her company. Each time a user joins the company, Nicole ensures they have the correct training materials to get started on their team. She has noticed that new hires are posting in announcement channels on their first day. Hiring is quickly increasing. Nicole has her largest new-hire group starting next week, and an even larger one the week after. What should she do to ensure she doesn't have to manage incorrectly-posted messages and to ensure she can manage the large number of new hires?

- A. Create a custom Slackbot response that welcomes teammates to channels when the words "new hire" are used in Slack.
- **B. Use Workflow Builder to welcome teammates to channels with automatic onboarding messages, including a link to "How to use Slack" guides.**
- C. Create a "How to use Slack guide" and post it in all of the team-specific channels so that the new hires see it.
- D. Email a "How to use Slack guide" to new hires before they start.

Answer: B

Explanation:

Using Workflow Builder is the best way to:

"Automatically send onboarding messages when users join a channel, providing them with key guidelines like how to use Slack appropriately without requiring manual monitoring." This automates onboarding at scale and reduces Nicole's workload as hiring ramps up.

(Reference: Slack Administration Study Guide - Onboarding Best Practices and Workflow Automation)

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NEW QUESTION # 28

You're an Org Admin for a company with only one Slack workspace. A teammate will be starting a new, complex project and requests a new workspace.

Which action should you take first before creating a new workspace?

(Select the best answer.)

- A. Confirm the channel naming conventions they might use.
- B. Determine if the project team is using Slack workflow's automate processes.
- C. Ensure you have an available resource to serve as a Workspace Admin.
- D. Identify the tools the project team plans to use to track their progress.

Answer: A

NEW QUESTION # 29

You're an Org Admin for your university's Slack Enterprise Grid organization. While faculty and returning students have been trained on Slack and are considered mature users, you want to ensure that incoming students are adopting Slack.

What is the best option to measure adoption analytics for the incoming students one month into the school year?

- A. Refer to the average number of days users were active within the last month.
- B. Refer to the total number of channels and workspaces incoming students have joined one month into the school year.
- C. Refer to the total number of messages sent in direct messages (DMs).
- D. Refer to the number of workspaces incoming students have created one month into the school year.

Answer: A

NEW QUESTION # 30

You're an Org Admin for your university's Slack Enterprise Grid organization.

You want to measure Slack adoption for incoming students one month into the school year.

What is the best option to measure adoption analytics?

- A. Refer to the average number of days users were active within the last month.
- B. Refer to the total number of channels and workspaces incoming students have joined one month into the school year.
- C. Refer to the total number of messages sent in direct messages (DMs).
- D. Refer to the number of workspaces incoming students have created one month into the school year.

Answer: A

Explanation:

Slack's official analytics guidelines recommend:

"The average number of active days per user is a strong measure of engagement and adoption." Number of DMs (A) focuses only on private messaging, not overall adoption. Channel/workspace membership (B) doesn't measure activity. New workspace creation (D) is not typically relevant to students and is often disabled.

(Reference: Slack Administration Study Guide - User Activity Analytics)

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NEW QUESTION # 31

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