

# SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions Reliable Exam Papers & C-BCSCX-2502 Study Pdf Vce & SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions Online Practice Test



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## SAP C-BCSCX-2502 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>Articulating Value and Business Outcomes: This subtopic evaluates the Consultant’s skill in communicating the overall value of the SAP Customer Experience portfolio. It includes the ability to demonstrate how the integrated solutions lead to stronger customer engagement and ultimately support the achievement of key business outcomes.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>Integration Across CX Solutions: This part focuses on how the various SAP CX solutions work together as an integrated system. It examines the Presales Consultant’s understanding of how integration among commerce, customer data, marketing, sales, and service solutions enhances consistency, efficiency, and personalization across customer interactions.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>Understanding the SAP Customer Experience Portfolio: This subtopic assesses the Presales Consultant’s ability to grasp the structure and components of the SAP Customer Experience (CX) portfolio. It involves recognizing the key solution areas—commerce, customer data, marketing, sales, and service and understanding how they form a unified offering aimed at enhancing customer relationships.</li> </ul>

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## **SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions Sample Questions (Q22-Q27):**

### **NEW QUESTION # 22**

Which of the following is a feature of SAP Customer Data Platform?

- A. AI customer overview
- B. Product Workbench
- C. Unique customer database
- D. Payload customer error messages

**Answer: C**

### **NEW QUESTION # 23**

What are some of the features of SAP Commerce Cloud?

Note: There are 3 correct answers to this question.

- A. Delivery of an e-commerce platform
- B. Customer credit scoring
- C. Management of opportunities
- D. Checkout and payment modules
- E. Support end-to-end e-commerce processes

**Answer: A,D,E**

### **NEW QUESTION # 24**

Which of the following are associated with SAP Sales Cloud Version 2?

Note: There are 2 correct answers to this question.

- A. Coupon campaigns
- B. Service orders
- C. Pricing conditions
- D. Opportunities

**Answer: B,C**

### **NEW QUESTION # 25**

What are some of the aspects that help differentiate SAP Customer Experience solutions in the market?

Note: There are 3 correct answers to this question.

- A. Providing expertise in purchase processes
- B. Providing industry expertise
- C. Offering scalability and flexibility
- D. Including integration capabilities

**Answer: B,C,D**

### **NEW QUESTION # 26**

Your customer wants to sell their products and services through the internet.

Which application would you recommend?

- A. SAP Business Technology Platform
- B. SAP Service Cloud Version 2

- C. SAP Commerce Cloud
- D. SAP Sales Cloud Version 2

Answer: C

## NEW QUESTION # 27

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