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PECB ISO-IEC-27035-Lead-Incident-Manager Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> Improving the incident management processes and activities: This section of the exam measures skills of Incident Response Managers and covers the review and enhancement of existing incident management processes. It involves post-incident reviews, learning from past events, and refining tools, training, and techniques to improve future response efforts.
Topic 2	<ul style="list-style-type: none"> Preparing and executing the incident response plan for information security incidents: This section of the exam measures skills of Incident Response Managers and covers the preparation and activation of incident response plans. It focuses on readiness activities such as team training, resource allocation, and simulation exercises, along with actual response execution when incidents occur.
Topic 3	<ul style="list-style-type: none"> Designing and developing an organizational incident management process based on ISO IEC 27035: This section of the exam measures skills of Information Security Analysts and covers how to tailor the ISO IEC 27035 framework to the unique needs of an organization, including policy development, role definition, and establishing workflows for handling incidents.
Topic 4	<ul style="list-style-type: none"> Fundamental principles and concepts of information security incident management: This section of the exam measures skills of Information Security Analysts and covers the core ideas behind incident management, including understanding what constitutes a security incident, why timely responses matter, and how to identify the early signs of potential threats.

PECB Certified ISO/IEC 27035 Lead Incident Manager Sample Questions (Q51-Q56):

NEW QUESTION # 51

Scenario 3: L&K Associates is a graphic design firm headquartered in Johannesburg, South Africa. It specializes in providing innovative and creative design solutions to clients across various industries. With offices in multiple parts of the country, they effectively serve clients, delivering design solutions that meet their unique needs and preferences.

In its commitment to maintaining information security, L&K Associates is implementing an information security incident management process guided by ISO/IEC 27035-1 and ISO/IEC 27035-2. Leona, the designated leader overseeing the implementation of the incident management process, customized the scope of incident management to align with the organization's unique requirements. This involved specifying the IT systems, services, and personnel involved in the incident management process while excluding potential incident sources beyond those directly related to IT systems and services.

Based on the scenario above, answer the following question:

Is the incident management scope correctly determined at L&K Associates?

- A. No, the incident management scope is too broad, encompassing all IT systems regardless of relevance
- B. Yes, the incident management scope is customized to align with the organization's unique needs**
- C. No, the incident management scope is overly restrictive, excluding potential incident sources beyond those directly related to IT systems and services

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

ISO/IEC 27035-1:2016 encourages organizations to define the scope of incident management based on their own risk environment, business model, and available resources. This scope should be tailored to focus on the systems, services, and personnel that are most critical and relevant to the organization's operations.

In this scenario, Leona appropriately aligned the scope with L&K Associates' specific IT infrastructure and business processes, deliberately including relevant IT systems and associated personnel while excluding unrelated sources. This customization is consistent with best practices and ensures that the incident management process remains focused, efficient, and manageable.

ISO/IEC 27035-2, Clause 4.2, emphasizes that "the scope of incident management should be defined in a way that it supports the organization's objectives and risk environment." Therefore, the correct answer is A: Yes, the incident management scope is customized to align with the organization's unique needs.

NEW QUESTION # 52

How should vulnerabilities lacking corresponding threats be handled?

- A. They should be disregarded as they pose no risk
- B. They may not require controls but should be analyzed and monitored for changes
- C. They still require controls and should be promptly addressed

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

According to ISO/IEC 27005:2018 (which supports ISO/IEC 27035 in risk management and threat assessment processes), vulnerabilities that are not currently associated with known threats do not necessarily need immediate remediation or technical control measures. However, they cannot be ignored entirely either.

Such vulnerabilities may not pose an active risk at the present time, but that can change quickly if a new threat emerges that can exploit them. Therefore, these vulnerabilities should be documented, assessed in context, and monitored over time. This process ensures that if the threat landscape evolves, the organization can respond proactively.

The standard emphasizes a risk-based approach, which includes:

- * Analyzing vulnerabilities in relation to assets and threat likelihood
- * Monitoring the environment for changes that may introduce new threats
- * Avoiding unnecessary or unjustified resource expenditure on low-risk issues

Option A is incorrect because it suggests addressing all vulnerabilities without considering risk context.

Option B is risky and contradicts ISO best practices, which emphasize continuous risk monitoring.

Reference Extracts:

- * ISO/IEC 27005:2018, Clause 8.2.2: "Vulnerabilities without known threats may not require treatment immediately but should be monitored regularly."
- * ISO/IEC 27001:2022, Annex A, Control A.8.8 - "Management of technical vulnerabilities should be risk- based and responsive to changes." Therefore, the correct answer is C: They may not require controls but should be analyzed and monitored for changes.

NEW QUESTION # 53

What does the Incident Cause Analysis Method (ICAM) promote?

- A. The analysis of incidents through the creation of a detailed timeline of events leading up to the incident
- B. A disciplined approach to incident analysis by emphasizing five key areas: people, environment, equipment, procedures, and the organization
- C. An emphasis on evaluating and reporting the financial impact of incidents on the organization

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The Incident Cause Analysis Method (ICAM) is a root cause analysis technique used across various industries, including cybersecurity, to understand underlying issues behind incidents. It promotes a holistic and structured approach by examining five critical dimensions:

People (human error, behavior, awareness)

Environment (physical or digital conditions)

Equipment (hardware, software, tools)

Procedures (policies, guidelines, workflows)

Organization (culture, leadership, resourcing)

This comprehensive model helps organizations identify both immediate and systemic causes, allowing them to implement more effective corrective actions and prevent recurrence.

Reference:

ICAM Framework (adapted for cyber from industrial safety): "The ICAM methodology provides a structured approach to incident analysis using five contributing factor categories." ISO/IEC 27035-2 supports root cause analysis practices as part of the post-incident review (Clause 6.4.7).

Correct answer: A

NEW QUESTION # 54

Scenario 5: Located in Istanbul, Turkey, Alura Hospital is a leading medical institution specializing in advanced eye surgery and vision care. Renowned for its modern facilities, cutting-edge technology, and highly skilled staff, Alura Hospital is committed to delivering exceptional patient care. Additionally, Alura Hospital has implemented the ISO/IEC 27035 standards to enhance its information security incident management practices.

At Alura Hospital, the information security incident management plan is a critical component of safeguarding patient data and maintaining the integrity of its medical services. This comprehensive plan includes instructions for handling vulnerabilities discovered during incident management. According to this plan, when new vulnerabilities are discovered, Mehmet is appointed as the incident handler and is authorized to patch the vulnerabilities without assessing their potential impact on the current incident, prioritizing patient data security above all else.

Recognizing the importance of a structured approach to incident management, Alura Hospital has established four teams dedicated to various aspects of incident response. The planning team focuses on implementing security processes and communicating with external organizations. The monitoring team is responsible for security patches, upgrades, and security policy implementation. The analysis team adjusts risk priorities and manages vulnerability reports, while the test and evaluation team organizes and performs incident response tests to ensure preparedness.

During an incident management training session, staff members at Alura Hospital were provided with clear roles and responsibilities. However, a technician expressed uncertainty about their role during a data integrity incident, as the manager assigned them a role unrelated to their expertise. This decision was made to ensure that all staff members possess versatile skills and are prepared to handle various scenarios effectively.

Additionally, Alura Hospital realized it needed to communicate better with stakeholders during security incidents. The hospital discovered it was not adequately informing stakeholders and that relevant information must be provided using formats, language, and media that meet their needs. This would enable them to participate fully in the incident response process and stay informed about potential risks and mitigation strategies.

Also, the hospital has experienced frequent network performance issues affecting critical hospital systems and increased sophisticated cyberattacks designed to bypass traditional security measures. So, it has deployed an external firewall. This action is intended to strengthen the hospital's network security by helping detect threats that have already breached the perimeter defenses. The firewall's implementation is a part of the hospital's broader strategy to maintain a robust and secure IT infrastructure, which is crucial for protecting sensitive patient data and ensuring the reliability of critical hospital systems. Alura Hospital remains committed to integrating state-of-the-art technology solutions to uphold the highest patient care and data security standards.

According to scenario 5, which of the following principles of efficient communication did Alura Hospital NOT adhere to?

- A. Appropriateness
- B. Credibility
- C. Responsiveness

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

According to ISO/IEC 27035-1:2016 (Information Security Incident Management - Part 1: Principles of Incident Management), one of the core principles of effective communication in incident management is

"appropriateness." This refers to ensuring that the right information is shared with the right stakeholders using the appropriate channels, language, format, and timing. The objective is to guarantee that communication is both understandable and actionable by its recipients.

In the scenario, Alura Hospital recognized that they were not adequately informing stakeholders during security incidents. They identified a gap in providing relevant information using suitable formats, media, or language. This failure points directly to a lack of "appropriateness" in their communication strategy.

According to ISO/IEC 27035-1, Section 6.4 (Communication), it is essential to tailor incident communication to stakeholder needs to ensure informed decision-making and engagement.

The other options-credibility and responsiveness-are not indicated as the failing areas. There is no mention that the information provided lacked credibility or that the hospital failed to respond to incidents or communicate in a timely manner. Rather, the issue lies with the medium, clarity, and stakeholder alignment- hallmarks of appropriateness.

Reference Extracts from ISO/IEC 27035-1:2016:

Clause 6.4: "Communication must be timely, relevant, accurate, and appropriate for the target audience." Clause 7.2.4:

"Stakeholders should be informed using formats and channels that they can easily access and understand." Therefore, the principle not adhered to by Alura Hospital is clearly: Appropriateness (C).

NEW QUESTION # 55

Based on the categorization of information security incidents, incidents such as abuse of rights, denial of actions, and misoperations

are categorized as:

- A. Compromise of functions incident
- **B. Breach of rule incident**
- C. Compromise of information incident

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

ISO/IEC 27035-1 classifies incidents into several categories based on the nature of their impact. Incidents involving the abuse of user rights, denial of authorized activities, or improper system use are considered violations of internal policies or rules. These fall under the category of "Breach of Rule" incidents.

This category emphasizes that while data or functionality may not be directly compromised, internal governance, permissions, or acceptable use policies have been violated. These incidents are crucial to detect as they often indicate insider threats or misconfigured permissions.

Reference:

ISO/IEC 27035-1:2016, Annex A.2.3: "Breach of Rule" incidents include abuse of privileges, unauthorized activities, and actions violating organizational policies.

Correct answer: C

NEW QUESTION # 56

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