

Pass Guaranteed Quiz 2026 Valid Pegasystems PEGACPDC25V1: Practice Certified Pega Decisioning Consultant 25 Online

Pega Certified Decisioning Consultant

This certification exam is for Pega professionals who want to have the skills and knowledge to successfully design and develop Pega Customer Decision Hub™ related artifacts.

The **Pega Certified Decisioning Consultant (PCDC)** certification is for professionals participating in the design and development of a Pega Customer Decision Hub™ solution. This certification ensures you have the skills to apply design principles of Decision Strategies, Next-Best-Action, as well as Predictive Analytics. The PCDC Version 8 exam includes multiple choice, scenario, and drag/drop questions. If multiple answers are required, the test states how many responses are needed.

This course is a must have for any decisioning consultant who wants to implement Next-Best-Action application on a customer site.

Online Pega Certified Decisioning Consultant (PCDC) Practice Exam

Gain greater understanding of the key features, capabilities and benefits of the Pega Customer Decision Hub in this course. Learn how components such as Proposition Management, Predictive Analytics and Interaction History are used to create, simulate and analyze real-time Next-Best-Action decision strategies. Get hands-on experience building strategies for real-time interactions as well as simulating and analyzing their results using Visual Business Director.

Prerequisites

- Pega Decisioning Consultant 8 course
- Pega Decisioning Consultant 8 practice exam

Skill Level

- Advanced

Duration

- 4 days

Platform Version

- 8

Exam Topics (% of exam)

1. Next-Best-Action Concepts (8%)

- Customer Decision Hub overview
- Optimizing customer value in the contact center

2. Next-Best-Action Designer (33%)

- Defining and managing propositions
- Authoring Next-Best-Action decisions
- Configuring Next-Best-Action designer for real-life scenarios

3. Decision Strategies (47%)

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You only need 20-30 hours to practice our software materials and then you can attend the exam. It costs you little time and energy. The PEGACPDC25V1 exam questions are easy to be mastered and simplified the content of important information. The Certified Pega Decisioning Consultant 25 test guide conveys more important information with amount of answers and questions, thus the learning for the examinee is easy and highly efficient. The language which is easy to be understood and simple, PEGACPDC25V1 Exam Questions are suitable for any learners no matter he or she is a student or the person who have worked for many years with profound experiences. So it is convenient for the learners to master the PEGACPDC25V1 guide torrent and pass the exam in a short time. The amount of the examinee is large.

Pegasystems PEGACPDC25V1 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• AI and Arbitration: Explores AI-powered action arbitration, prioritization, and using business levers for action selection.

Topic 2	<ul style="list-style-type: none"> Customer Engagement Optimization: Addresses change management, revision management, GenAI brand voice, and action update processes.
Topic 3	<ul style="list-style-type: none"> Contact policy and volume constraints: This domain covers managing contact policies to limit how often customers receive communications, focusing on controlling action exposure and volume in outbound channels while configuring appropriate tracking periods.
Topic 4	<ul style="list-style-type: none"> Decision strategies: Focuses on building decision strategies with business logic to power the decisioning engine.
Topic 5	<ul style="list-style-type: none"> Actions and treatments: Focuses on defining and managing customer actions for web and outbound channels.

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Pegasystems Certified Pega Decisioning Consultant 25 Sample Questions (Q54-Q59):

NEW QUESTION # 54

U+ Bank implemented a customer journey for its customers. The journey consists of five stages. The bank observes that as customers progress through the journey, one customer entered the third stage of the journey, and then received an offer that is not included in any journey.

Which statement explains the cause of this behavior?

- A. The customer can be involved in only one active journey at a given moment.
- B. The customer always receives the most relevant action, even if an action is not a part of any journey.**
- C. The bank implemented upweighting for the third stage.
- D. The customer was not eligible for the last stage of the journey and the system presented an offer outside the journey.

Answer: B

Explanation:

Pega Customer Decision Hub always selects and prioritizes the most relevant and valuable action for each customer at any given moment, regardless of whether the action is part of a journey or not. A journey is a way to group and organize actions that are related to a common business objective or customer need, but it does not override the Next-Best-Action strategy that determines the best action for each customer. Therefore, if a customer receives an offer that is not included in any journey, it means that the offer is more suitable and beneficial for the customer than any other offer in the journey. Verified References: Pega Decisioning Consultant | Pega Academy

NEW QUESTION # 55

	Credit Score	Credit Score	Average Balance	Result
	>=	<	>=	
If	400	600	30000	Good
else if	200	400	20000	Fair
else if	100	200	10000	Poor
else if	50	100	1000	Very Poor
Otherwise				Very Poor

U+ Bank wants to offer credit cards only to low-risk customers. The customers are divided into various risk segments from Good to Very Poor. The risk segmentation rules that the business provides use the Average Balance and the customer Credit Score. As a decisioning architect, you decide to use a decision table and a decision strategy to accomplish this requirement in Pega Customer Decision Hub.

Using the decision table, which label is returned for a customer with a credit score of 240 and an average balance 35000?

- A. Good
- B. Very Poor
- C. Poor
- D. Fair

Answer: C

Explanation:

Using the decision table, you can find the label for a customer with a credit score of 240 and an average balance of 35000 by following these steps:

* Start from the top row and check if the customer's credit score is less than 150. If yes, then the label is Very Poor. If no, then move to the next row.

* Check if the customer's credit score is less than 175 and their average balance is less than 25000. If yes, then the label is Poor. If no, then move to the next row.

* Check if the customer's credit score is less than 200 and their average balance is less than 50000. If yes, then the label is Fair. If no, then move to the next row.

* Check if the customer's credit score is less than 250 and their average balance is less than 75000. If yes, then the label is Good. If no, then move to the last row.

* The last row applies to all other cases that do not match any of the previous conditions. The label for this row is Very Poor.

In this case, the customer's credit score is not less than 150, so the first row does not apply. The customer's credit score is less than 175, but their average balance is not less than 25000, so the second row does not apply either. The customer's credit score is not less than 200, so the third row does not apply. The customer's credit score is less than 250 and their average balance is less than 75000, so the fourth row applies. Therefore, the label for this customer is Poor.

NEW QUESTION # 56

U+- Bank uses Pega Customer Decision Hub™ for their one-to-one customer engagement. The bank now wants to change its offer prioritization to consider both business objectives and customer needs.

Which two factors do you configure in the Next-Best-Action Designer to implement this change? (Choose Two)

- A. Context weighting
- B. Engagement policies
- C. Business levers
- D. Contact policies

Answer: A,C

NEW QUESTION # 57

What significant role can a Switch component play in a decision strategy?

- A. It pre-calculates the credit score of the customer.
- B. It avoids redundant calculations.
- C. It stores the result of the previous component.
- D. It displays offers to customers.

Answer: B

NEW QUESTION # 58

U+ Bank's marketing department wants to use the always-on outbound approach to send promotional emails about credit card offers to qualified customers. As a part of this promotion, the bank wants to identify the starting population by defining a few high-level criteria in a segment.

For each condition below, select which two conditions should be defined in Segment and which three conditions should be defined in Engagement policy as best practice

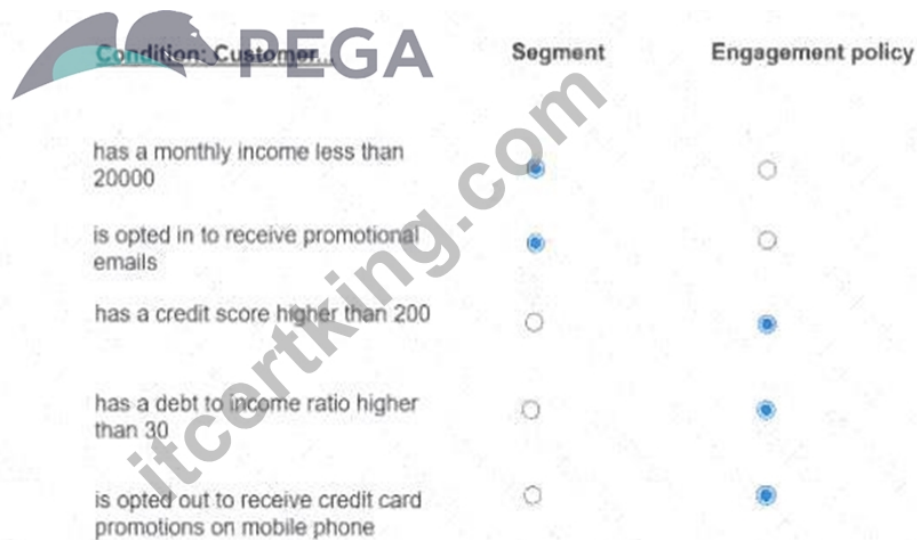
Condition: Customer...	Segment	Engagement policy
has a monthly income less than 20000	<input type="radio"/>	<input type="radio"/>
is opted in to receive promotional emails	<input type="radio"/>	<input type="radio"/>
has a credit score higher than 200	<input type="radio"/>	<input type="radio"/>
has a debt to income ratio higher than 30	<input type="radio"/>	<input type="radio"/>
is opted out to receive credit card promotions on mobile phone	<input type="radio"/>	<input type="radio"/>

Answer:

Explanation:

Condition: Customer...	Segment	Engagement policy
has a monthly income less than 20000	<input checked="" type="radio"/>	<input type="radio"/>
is opted in to receive promotional emails	<input checked="" type="radio"/>	<input type="radio"/>
has a credit score higher than 200	<input type="radio"/>	<input checked="" type="radio"/>
has a debt to income ratio higher than 30	<input type="radio"/>	<input checked="" type="radio"/>
is opted out to receive credit card promotions on mobile phone	<input type="radio"/>	<input checked="" type="radio"/>

Explanation:



NEW QUESTION # 59

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