

# Salesforce-Slack-Administrator Exam Dumps, Valid Salesforce-Slack-Administrator Exam Questions



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## Salesforce Salesforce-Slack-Administrator Exam Syllabus Topics:

| Topic   | Details  |
|---------|--|
| Topic 1 | <ul style="list-style-type: none"><li>• App Administration: This section evaluates the skills of Slack Administrators in managing applications within Slack. Candidates will summarize the value of interoperability for both decision-makers and end-users while learning to use Workflow Builder for automating tasks.</li></ul>   |
| Topic 2 | <ul style="list-style-type: none"><li>• Fundamentals: This section of the exam measures the skills of Salesforce Administrators and covers the key privileges and responsibilities associated with each Slack user role. Candidates will identify unique features of Slack's paid plans and understand the common responsibilities shared by Admins and Owners. Additionally, this section emphasizes the importance of workspace and organization-level settings and dashboards, focusing on how they contribute to effective Slack management.</li></ul> |
| Topic 3 | <ul style="list-style-type: none"><li>• Security: This domain targets Salesforce Security specialists in identifying Slack product security features that meet organizational needs. Candidates will describe how Slack addresses security governance, risk management, and compliance while recommending features that protect sensitive data.</li></ul>  |
| Topic 4 | <ul style="list-style-type: none"><li>• User Lifecycle Management: This area focuses on managing user accounts throughout their lifecycle in Slack. Candidates will implement authentication options based on organizational requirements and recommend processes for new account creation.</li></ul>  |
| Topic 5 | <ul style="list-style-type: none"><li>• Channel and User Group Administration: This section measures the skills of Salesforce Administrators in setting up and managing Slack channels. Candidates will learn when to use channels versus direct messages or group DMs, as well as when to opt for public or private channels.</li></ul>   |

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## Salesforce Certified Slack Administrator Sample Questions (Q84-Q89):

### NEW QUESTION # 84

What actions can Channel Managers take on channels they are assigned?

- A. -Convert channels from public to private  
-Restore a deleted channel  
-Access audit logs in Slack
- B. Add, remove, and edit user roles  
-Rename or archive channels  
-Add and manage other Channel Managers
- C. -Convert channels from public to private  
Rename or archive channels  
-Add and manage other Channel Managers
- D. -Convert channels from public to private  
-Restore a deleted channel  
-Add and manage other channel Managers

**Answer: C**

### NEW QUESTION # 85

You're an Org Admin at a security-conscious financial services company. You're rolling out Enterprise Mobility Management (EMM) across the organization.

Leadership asks if it is possible to require guests to use the Slack for EMM app.

How should you respond to this request?

(Select the best answer.)

- A. It's not possible to require guests to use the Slack for EMM app.
- B. Guests can only login through the desktop app to access your workspaces.
- C. Guests are required to use the Slack for EMM app by default.
- D. Guests can be required to use the Slack for EMM app.

**Answer: A**

Explanation:

Slack's documentation on EMM policies specifies:

"Enterprise Mobility Management (EMM) requirements apply only to full members of your Slack organization. Guest accounts (Single-Channel or Multi-Channel Guests) are not required to use the Slack for EMM app." Thus, guests are exempt from EMM enforcement. Options B and C incorrectly state guests can be controlled via EMM. D is unrelated.

(Reference: Slack Administration Study Guide - EMM and Guest Account Behavior)

### NEW QUESTION # 86

Anastasia is an Org Owner on the Enterprise plan. In the Sales Workspace, Anastasia has noticed a large drop in the percentage of views in public channels.

What should Anastasia do next?

- A. Instruct Sales managers to use more @channel's and @here's in their announcements.
- B. Identify the most active members and ask them to post more in public channels.
- C. Ask the Sales team to react with :eyes: when they have read a message.
- D. Provide additional learning and host a Slack day.

**Answer: D**

Explanation:

When engagement in public channels drops, Slack recommends education and re-engagement campaigns like hosting a "Slack day" to showcase best practices.

Slack documentation highlights:

"Slack Days are opportunities to encourage better usage patterns, provide learning sessions, and reinforce the importance of open communication through public channels." Option A and D focus on short-term fixes and notifications, not improving behavior sustainably. Option B alone is not a complete strategy.

(Reference: Slack Administration Study Guide - Driving Adoption and Maintaining Engagement)

#### NEW QUESTION # 87

Which Slack plan(s) support the Legal Holds feature?

- A. Pro, Business+ and Enterprise Grid
- **B. Enterprise Grid only**
- C. Business+ and Enterprise Grid
- D. Free, Pro, Business+ and Enterprise Grid

**Answer: B**

Explanation:

According to Slack's official documentation regarding Legal Holds:

"The Legal Holds feature is only available on the Enterprise Grid plan. Legal holds allow Workspace Owners and Org Owners to preserve messages and files of specific users for compliance and legal purposes." Legal Holds are a critical feature for enterprises with compliance requirements, and they are not available on the Free, Pro, or Business+ plans.

(Reference: Slack Administration Study Guide - Security, Compliance, and Legal Holds)

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#### NEW QUESTION # 88

Andrew is the Primary Org Owner for this company's Enterprise Grid org, which consists of three workspaces. Frank, a new member of the IT department, will be responsible for inviting guests and managing one of the three workspaces' settings.

Which role should Andrew give Frank in Slack?

- A. Multi-channel Guest
- B. Member
- C. Primary Org Owner
- **D. Workspace Admin**

**Answer: D**

#### NEW QUESTION # 89

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