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### Salesforce Certified Slack Developer Sample Questions (Q165-Q170):

#### NEW QUESTION # 165

Your team is developing a Slack app to notify a sales team whenever a new lead is captured on the company website. Which Slack component or feature should primarily be used to implement this functionality?

- A. Use Slash commands to allow sales team members to request lead updates
- B. Set up an RSS feed in a Slack channel for new lead notifications
- **C. Implement incoming webhooks to automatically send notifications to a sales channel when a new lead is captured**
- D. Develop a bot to periodically check for new leads and post updates in a dedicate channel

**Answer: C**

Explanation:

Implement incoming webhooks to automatically send notifications to a sales channel when a new lead is captured Incoming webhooks are ideal for pushing notifications from external systems (like a website lead capture system) into Slack. They provide a simple and effective way to send real-time updates to a designated channel whenever a new lead is captured.

Why not the other options:

- \*Slash commands are user-initiated and would not provide automatic notifications.
- \*A bot that periodically checks for new leads may not provide updates in real-time..
- \*RSS feeds are not the best method for integrating with dynamic, event-driven updates like new lead captures.

### NEW QUESTION # 166

If you want to retrieve a list of all channels in a Slack workspace that your app has access to, which Slack Web API method should be used?

- A. users.conversations
- B. channels.info
- C. conversations.list
- D. channels.list

**Answer: C**

Explanation:

conversations.list conversations.list is the correct method for retrieving a list of all channels (and other types of conversations) that the app has access to in a Slack workspace.

Why not the other options:

\*Channels.list is a legacy method and has been replaced by conversations.list in the current API.

\*Users.conversations is not an existing method in Slack's Web API.

\*Channels.info provides detailed information about a single channel, not a list of all accessible channels.

### NEW QUESTION # 167

A team is developing a Slack app for employee performance reviews. The app needs to collect detailed feedback from multiple team members.

Which Slack surface would be most appropriate for this purpose?

- A. Use modals to gather detailed feedback through structured forms
- B. Send automated direct messages to each team member for feedback
- C. Post a message in a common channel requesting feedback
- D. Create an interactive message with buttons for quick feedback responses

**Answer: A**

Explanation:

Use modals to gather detailed feedback through structured forms Modals are the best choice for collecting detailed feedback as they provide a focused interface for users to enter information in a structured and organized manner. This is particularly useful for performance reviews where detailed and structured input is required.

Why not the other options:

\*Messages in a common channel lack privacy and structure for detailed feedback.

\*Automated direct messages can be less engaging and structured compared to modals.

\*Interactive messages with buttons are better suited for simpler, less detailed responses.

### NEW QUESTION # 168

When designing an app for Slack's Enterprise Grid, what is a critical factor to consider for ensuring effective operation across multiple workspaces?

- A. Focus solely on the functionalities that support the primary workspace, as this will set the standard for all other workspaces in the Grid
- B. Design the app to automatically replicate any changes made in one workspace to all others within the Grid
- C. Ensure the app can handle workspace-specific configurations and respect the individual settings and policies of each workspace
- D. Develop the app to share a common configuration across all workspaces to maintain consistency

**Answer: C**

Explanation:

Ensure the app can handle workspace-specific configurations and respect the individual settings and policies of each workspace It's essential to design the app to handle workspace-specific configurations and respect the individual settings and policies of each workspace in Enterprise Grid. This approach ensures that the app functions effectively in diverse environments, catering to the unique needs of each workspace while maintaining a seamless user experience across the Grid.

Why not the other options:

\*A common configuration for all workspaces may not accommodate the unique needs or policies of each workspace.

\*Automatically replicating changes across all workspaces might lead to conflicts with workspace-specific requirements or policies.

\*Focusing only on the primary workspace neglects the diverse needs of other workspaces in the Enterprise Grid.

### NEW QUESTION # 169

In which scenario should you choose the Bolt framework for developing your Slack app?

- A. When building an app that exclusively uses Slack's Block Kit with no need for handling events or interactive components
- **B. When you aim to quickly develop an interactive Slack app with features like buttons, modals, and slash commands, utilizing high-level abstractions**
- C. If the app development demands direct manipulation and fine control over WebSocket connections
- D. When the app requires extensive custom server configurations and non-standard communication protocols

**Answer: B**

Explanation:

When you aim to quickly develop an interactive Slack app with features like buttons, modals, and slash commands, utilizing high-level abstractions The Bolt framework is particularly well-suited for quickly developing interactive Slack apps with features like buttons, modals, and slash commands. Bolt provides high-level abstractions that simplify the handling of these interactive components, allowing for efficient development of rich, user-friendly Slack apps.

Why not the other options:

\*Bolt is not primarily aimed at apps requiring extensive custom server configurations or non-standard protocols.

\*Bolt abstracts the underlying WebSocket connections, making it less suitable for scenarios requiring direct manipulation of these connections.

\*While Bolt supports Block Kit, its main advantage is in handling interactive elements and events, not just static UI components.

### NEW QUESTION # 170

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