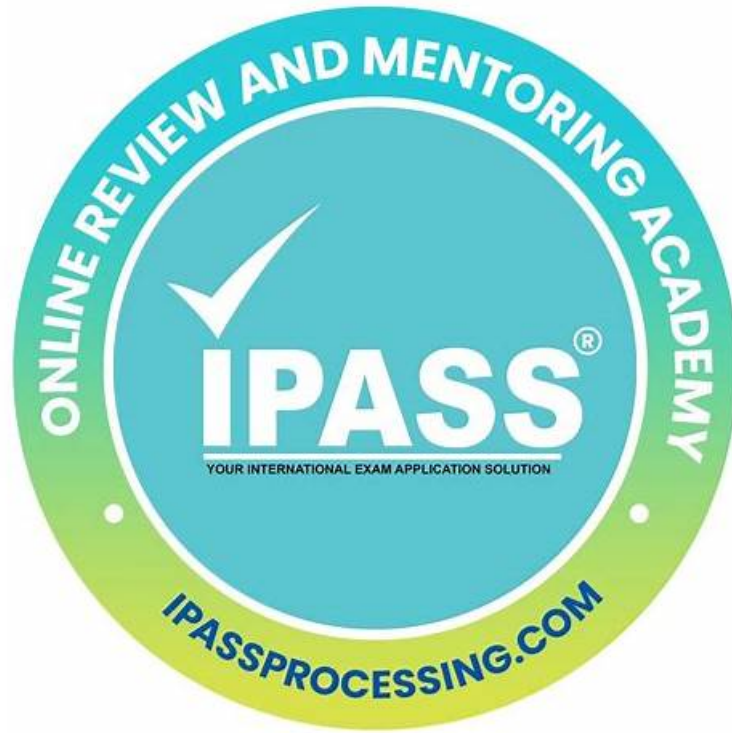# Pass-Sure Test AP-211 Valid Offer You The Best Valid Vce Dumps | Salesforce Health Cloud Accredited Professional

For Salesforce aspirants wishing to clear the Salesforce test and become a Salesforce Health Cloud Accredited Professional certification holder, TrainingDumps Salesforce AP-211 practice material is an excellent resource. By preparing with TrainingDumps actual Salesforce AP-211 Exam Questions, you can take get success on first attempt and take an important step toward accelerating your career. Download updated AP-211 exam questions today and start preparation.

Salesforce AP-211 Exam Syllabus Topics:

Topic	Details
Topic 1	• Deploy: This domain addresses pre-deployment and post-deployment steps for specific use cases and Health Cloud capabilities, along with managing technical aspects through Mobile app capabilities.
Topic 2	• Implement: This domain focuses on installing Health Cloud, configuring applications and OmniStudio components, customizing features, implementing integrations and APIs, configuring security rules, and establishing reporting.
Topic 3	• Design: This domain encompasses creating Health Cloud solution designs using best practices, modeling healthcare entities with appropriate objects, determining specific capabilities to use, defining success metrics and reporting, implementing security and compliance, developing integration strategies, and creating data migration plans.
Topic 4	• Discovery: This domain covers identifying customer personas and stakeholders, defining required capabilities from use cases, and gathering functional and technical requirements to achieve desired business outcomes.

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Salesforce Health Cloud Accredited Professional Sample Questions (Q38-Q43):

NEW QUESTION # 38
A provider wants to get a comprehensive view of a patient's prescriptions, including history, to improve health outcomes.
Which Health Cloud capability should a consultant leverage to assist the provider?

- A. Medication Management
- B. Intelligent Appointment Management
- C. Virtual Care
- D. Integrated Care Management

Answer: A

Explanation:
* Medication Management in Health Cloud enables providers to view all of a patient's prescription history in one place, supporting medication reconciliation and review for better health outcomes.
Extract:
"Use Medication Management to track and review patient prescriptions, past and present, ensuring a comprehensive view of medication history and supporting care team collaboration." (Source: Administer Health Cloud - Medication Management)
* Other options (Intelligent Appointment Management, Virtual Care, Integrated Care Management) do not provide comprehensive medication tracking.

NEW QUESTION # 39
Bloomington Caregivers is implementing Health Cloud to reduce manual processes for its Contact Center agents. To help streamline caller authentication, the company plans to leverage out- of-the-box Health Cloud features.
Which Health Cloud feature should a consultant recommend the company use in this scenario?

- A. Customer Identity OmniScript Templates
- B. Reusable Verification FlexCards
- C. Identity Verification Flow Templates
- D. Verify Customer Identity Process Flow

Answer: C

Explanation:
Out-of-the-box caller authentication in Health Cloud is primarily supported through Identity Verification Flow Templates. These flow templates are designed to help organizations comply with HIPAA and other regulatory requirements by standardizing the caller verification process for contact center agents.
Step-by-Step Reference:
Health Cloud provides Identity Verification Flow Templates that streamline the authentication of callers, reducing manual processes and ensuring regulatory compliance.
Extract:
"Use the Health Cloud Identity Verification Flow Templates to verify a caller's identity based on information you select, such as date of birth, phone number, or other criteria." (Source: Administer Health Cloud) These templates can be deployed as standard flows and easily customized for the organization's authentication requirements.
Extract:
"Leverage out-of-the-box Identity Verification Flow Templates to quickly set up and deploy identity verification processes in your

contact center." (Source: Administer Health Cloud - Identity Verification) This approach is preferred over FlexCards, OmniScripts, or ad-hoc processes, as it provides a compliant and guided experience.

NEW QUESTION # 40

A provider's office wants to verify a patient's insurance plan information and coverage when they call into the call center to book an appointment.

Which capability should a consultant leverage to address this requirement?

- A. Utilization Management
- B. Intelligent Appointment Management
- C. Benefits Eligibility and Verification
- D. Identity Verification

Answer: C

Explanation:
Step 1: Requirement Analysis
The provider's office needs to verify a patient's insurance plan information and coverage when a patient calls to book an appointment.
This means checking whether the patient's insurance is active, what services are covered, and any applicable copays or eligibility details.
Step 2: Health Cloud Out-of-the-Box Capability
Benefits Eligibility and Verification is the dedicated Health Cloud capability that allows provider offices and payers to verify a patient's insurance coverage, eligibility, and benefit details in real time, either through integration with payers or using Health Cloud workflows.
Extract:
"Health Cloud offers Benefits Eligibility and Verification, enabling providers and payers to confirm a patient's plan information and coverage eligibility, reducing the risk of denied claims and improving the patient experience." Administer Health Cloud - Benefits Eligibility and Verification Step 3: Review of Options A . Benefits Eligibility and Verification: Directly addresses insurance plan and coverage verification.
B . Intelligent Appointment Management: For scheduling, not insurance verification.
C . Utilization Management: For prior authorizations and care request reviews.
D . Identity Verification: For confirming patient identity, not insurance coverage.

NEW QUESTION # 41

A payer receives faxes for clinical review as part of the determination process. The payer needs Health Cloud to automatically capture the data from the documents received from patients and manage the end-to-end approval process.
Which two Health Cloud capabilities should a consultant recommend as a way to build this process?
Choose 2 answers

- A. Utilization Management
- B. Intelligent Document Automation
- C. Care Authorizations
- D. Integrated Care Management

Answer: A,B

Explanation:
Step-by-Step Explanatio n:
Intelligent Document Automation:
Exact Extract:
"Intelligent Document Automation in Health Cloud automatically extracts data from incoming documents, including faxes, and creates structured data for downstream workflows." Reference:
Utilization Management:
Exact Extract:
"Utilization Management provides workflows and automation to support end-to-end approval processes, including clinical review and authorizations." Why Not Other Options?
Integrated Care Management: Focuses on care plans and assessments, not document automation or clinical approval processes.
Care Authorizations: Part of Utilization Management but not the capability for document ingestion and process automation.

NEW QUESTION # 42

As part of a post-visit summary, a client wants to send patients information documenting their visit and care plan. A patient advocate will select from templates to create personalized documents to send.

Which tool should a developer use to provide the necessary functionality?

- A. Contract Lifecycle Management
- B. OmniStudio Document Generation
- C. Health Cloud Email Manager
- D. Salesforce PDF Generator

Answer: B

Explanation:

Step-by-Step Explanatio n:

Requirement Analysis:

The client wants to send patients a personalized summary document after their visit, including their care plan.

The process involves selecting from templates and generating patient-specific content.

Tool Comparison:

Health Cloud Email Manager:

Used for composing and sending emails, not for generating documents from templates.

Salesforce PDF Generator:

While Salesforce can generate PDFs from reports, it does not offer flexible, template-based document generation suited for post-visit summaries or complex care plans, especially with dynamic fields.

OmniStudio Document Generation:

Specifically designed to enable dynamic, template-based document creation in Health Cloud and other Salesforce verticals.

Allows users to select templates, merge patient/case data, and generate PDFs or DOCX that can be sent to patients or caregivers.

Supports integration within Health Cloud flows, empowering users (like a patient advocate) to initiate document generation with a few clicks.

Contract Lifecycle Management:

Focused on legal contracts and workflows, not patient summaries or care plans.

Exact Extracts and Reference from Salesforce Docs:

Extract from OmniStudio Standard Guide:

"OmniStudio Document Generation lets you generate dynamic documents from templates, such as care plans, patient summaries, or correspondence. Templates can be pre-built and allow for the insertion of Health Cloud data fields, enabling the creation of personalized documents for patients or members."

- OmniStudio Document Generation Overview

From Health Cloud Admin Guide, under Patient Correspondence:

"Patient advocates can use OmniStudio Document Generation to select templates and create personalized care documents for patients based on their Health Cloud data."

- Reference: Administer Health Cloud - Document Generation

Best Practice from Salesforce:

Salesforce recommends OmniStudio Document Generation for any scenario requiring dynamic, patient-specific document creation and distribution.

Reference:

OmniStudio Document Generation Overview

Administer Health Cloud - Document Generation

NEW QUESTION # 43

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