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SAP Certified - Implementation Consultant - SAP S/4HANA Cloud Public Edition (C_S4CPB_2602) Sample Questions (Q10-Q15):

NEW QUESTION # 10

SIMULATION

Migrate Bank Data

Business Scenario

You are responsible for migrating bank data into the SAP S/4HANA Cloud Public Edition system. You have determined the best method is Migrate Data Using Staging Tables, as you only have a couple banks to migrate.

Prerequisites:

Note:

In the task below, always replace ##### with the last 6 digits of your group number.

Note:

Make sure to use the EXACT names/values/spaces as they are listed in the task. Even forgetting a space or a number will cause the

validation of the task to fail and be marked as incorrect.

Task:

Check the documentation for the Bank migration object and assign the additional business role required to ensure you can migrate bank data into the system.

Answer:

Explanation:

See Explanation below for all solution

Explanation:

Objective

The purpose of this task is to check the Bank migration object documentation and assign the additional business role needed so you can successfully migrate bank data into SAP S/4HANA Cloud Public Edition.

The additional business role required is:

Business Role Template: SAP_BR_MD_SPECIALIST_BNK

Business Role Description: Master Data Specialist - Bank Data

SAP documents that the app Manage Banks - Master Data is assigned to the business role Master Data Specialist - Bank Data (SAP_BR_MD_SPECIALIST_BNK) in business catalog Bank - Maintenance (SAP_CA_BC_BNK_PC). That is the role needed for bank master data maintenance and is the missing authorization when the migration cockpit can load data but cannot create banks in the target system.

Business Scenario Explanation

In the previous migration steps, you already assigned the role:

Configuration Expert - Data Migration

BR_CONFIG_EXPERT_DATA_MIG

That role gives access to the migration cockpit itself, meaning you can:

create migration projects,

select migration objects,

upload CSV files,

validate data,

transfer data to staging tables,

and execute migration runs.

However, for the Bank migration object, SAP also requires the authorization to create bank master data in the target system. If that authorization is missing, the migration can still reach the execution stage, but then fail with an authorization message such as:

You are not authorized to create bank data for country/region US

That is why the additional role Master Data Specialist - Bank Data (SAP_BR_MD_SPECIALIST_BNK) must be assigned.

Important Notes

Always replace ##### with the last 6 digits of your group number in later migration steps.

The role to add here is in addition to the migration cockpit role.

Save the user after assigning the role.

Refresh the session after assignment so the new authorization is loaded.

Required Additional Role

Step 1: Review the migration object documentation

Open the Bank migration object in the migration project and review the documentation or role requirement note.

Explanation:

The task explicitly asks you to check the documentation for the Bank migration object and assign the additional role required for migration. SAP's official documentation for bank maintenance shows that bank master maintenance is tied to the role Master Data Specialist - Bank Data (SAP_BR_MD_SPECIALIST_BNK).

Step 2: Open the app "Maintain Business Users"

From the SAP S/4HANA Cloud launchpad:

Log in to SAP S/4HANA Cloud.

Search for:

Maintain Business Users

Open the app.

Explanation:

This app is used to assign business roles to your user.

Step 3: Search for your own user

In Maintain Business Users:

Enter your own user ID in the search field.

Click Go.

Explanation:

You must assign the additional role to your own user because you are the one executing the migration.

Step 4: Open your user record

From the search results:

Click your user entry.

Open the business user detail page.

Explanation:

This opens the maintenance screen where assigned business roles can be changed.

Step 5: Switch to Edit mode

On the user detail page:

Click Edit

Explanation:

Edit mode is required before the assigned business roles list can be updated.

Step 6: Open the "Assigned Business Roles" tab

Inside the business user record:

Click:

Assigned Business Roles

Explanation:

This is where you assign the additional bank master data role.

Step 7: Click Add

In the assigned business roles section:

Click Add

This opens the popup:

Add Business Roles

Explanation:

This popup is used to search for standard SAP business roles.

Step 8: Search for the additional bank role

In the Add Business Roles popup, search for either:

SAP_BR_MD_SPECIALIST_BNK

or

Master Data Specialist - Bank Data

Then select the matching role.

Explanation:

SAP documents that the app Manage Banks - Master Data belongs to the role Master Data Specialist - Bank Data (SAP_BR_MD_SPECIALIST_BNK). That is the role needed for bank creation/maintenance authorization.

Step 9: Add the role

After selecting the role:

Click OK or Apply

Explanation:

This adds the role to your user in draft mode.

Step 10: Save the business user

Back on the business user page:

Click Save

Explanation:

This finalizes the new role assignment.

Step 11: Confirm both migration-related roles are assigned

After saving, verify that your user now has both:

BR_CONFIG_EXPERT_DATA_MIG

SAP_BR_MD_SPECIALIST_BNK

Explanation:

These two roles cover different parts of the scenario:

BR_CONFIG_EXPERT_DATA_MIG → migration cockpit access

SAP_BR_MD_SPECIALIST_BNK → bank master data creation/maintenance authorization Step 12: Refresh your session After saving:

Refresh the browser completely, or

Sign out and sign in again

Explanation:

SAP role assignments may not become active in the current session immediately. A refresh or new login ensures the authorization is reloaded.

Step 13: Return to the migration project

Go back to:

Migrate Your Data

open your project:

Bank Data #####

open migration object:

Bank

Explanation:

Now that the additional bank role is assigned, the system should allow you to migrate bank master data successfully.

Expected Result

After this task is completed successfully:

your user still has the migration role BR_CONFIG_EXPERT_DATA_MIG,

your user also has the additional bank role SAP_BR_MD_SPECIALIST_BNK,

the authorization error for creating bank data should no longer occur,

the Bank migration can proceed successfully.

Screenshots for This Task

Screenshot 1: Assigned Business Roles list including the migration role Use the screenshot from your run where the business user already shows:

Configuration Expert - Data Migration

This screenshot can be used to explain the starting point before the additional role is assigned.

What this screenshot proves

It shows that the migration role alone was not enough for the bank creation authorization.

Screenshot 2: Migration error message

Use the screenshot from your run that shows the message:

You are not authorized to create bank data for country/region US

This is the key evidence that an additional bank master data role was required.

What this screenshot proves

It proves the migration cockpit role was present, but bank maintenance authorization was still missing.

Official SAP Documentation Basis

SAP's official documentation states that the Manage Banks - Master Data app is assigned to:

Master Data Specialist - Bank Data

SAP_BR_MD_SPECIALIST_BNK

within catalog:

Bank - Maintenance

SAP_CA_BC_BNK_PC

This is the basis for the additional role assignment required in this task.

NEW QUESTION # 11

SIMULATION

Create a Custom Launchpad Space and Page

Business Scenario

You are building a custom business role that will be assigned to all employees in the organization. The business role and its corresponding Launchpad Space and Page need to include the apps that have been granted through the business catalogs assigned to the business role to ensure employees have an easy time finding the relevant applications.

Note: In the task below, always replace ##### with the last 6 digits of your group number.

Note:

Make sure to use the EXACT names/values/spaces as they are listed in the task.

Even forgetting a space or a number will cause the validation of the task to fail and be marked as incorrect.

Task:

Assign the business catalogs listed below to the business role and save:

HCM - Employee Self-Service (SAP_HCM_BC_EMP_PC)

Concur - Employee Self-Service (SAP_CON_BC_CTE_ESS_PC)

Answer:

Explanation:

See Explanation below for all solution

Explanation:

Objective

The purpose of this task is to assign the required business catalogs to the custom all-employee business role created in the previous task. These catalogs provide the applications that will later be shown in the launchpad space and page for all employees.

The catalogs that must be assigned are:

HCM - Employee Self-Service

SAP_HCM_BC_EMP_PC

Concur - Employee Self-Service
SAP_CON_BC_CTE_ESS_PC

Business Scenario Explanation

In the previous task, you created a new custom all-employee business role, for example:

Z_EMPLOYEES_ALL_#####

That role exists, but on its own it does not yet provide app access.

In SAP S/4HANA Cloud, app access is granted through business catalogs.

This means the role must now be connected to the catalogs that contain the apps employees need.

Later, these catalogs will feed the launchpad page content so end users can easily find the relevant applications.

Important Notes

Always replace ##### with the last 6 digits of your group number.

Use the exact catalog names and IDs.

Assign both required catalogs.

Save the role after assignment.

Do not assign the wrong catalog variant.

Required Catalogs

Assign exactly these two business catalogs:

Business Catalog

Business Catalog ID

HCM - Employee Self-Service

SAP_HCM_BC_EMP_PC

Concur - Employee Self-Service

SAP_CON_BC_CTE_ESS_PC

Detailed Step-by-Step Procedure

Step 1: Open the app "Maintain Business Roles"

From the SAP S/4HANA Cloud launchpad:

Log in to SAP S/4HANA Cloud.

Use the app search.

Search for:

Maintain Business Roles

Open the app.

Explanation:

This app is used to maintain business roles, assign catalogs, assign launchpad spaces, and maintain restrictions.

Step 2: Search for your custom all-employee business role

Inside Maintain Business Roles:

Search for your business role ID:

Z_EMPLOYEES_ALL_#####

Example

If your suffix is 000013, search for:

Z_EMPLOYEES_ALL_000013

Open the role.

Explanation:

You must open the custom all-employee role created in the previous task, not a template role and not a standard SAP role.

Step 3: Verify the correct role is open

Confirm that the role details show:

Business Role ID = Z_EMPLOYEES_ALL_#####

Business Role Description = All Employee Role #####

Explanation:

This ensures you are assigning catalogs to the correct business role.

Step 4: Go to the "Business Catalogs" tab

Inside the role:

Click the tab:

Business Catalogs

Explanation:

This tab is used to assign the business catalogs that define which apps and app authorizations the role provides.

Step 5: Click Add

In the Assigned Business Catalogs section:

Click Add

This opens the dialog:

Add Business Catalogs

Explanation:

The Add popup is used to search for and assign SAP-delivered business catalogs to the custom role.

Step 6: Search for the first catalog

In the Add Business Catalogs popup:

Search for:

SAP_HCM_BC_EMP_PC

or

HCM - Employee Self Service

Select:

HCM - Employee Self Service

Business Catalog ID: SAP_HCM_BC_EMP_PC

Explanation:

This catalog provides employee self-service apps and is required by the task.

Step 7: Search for the second catalog

Still in the Add Business Catalogs popup:

Search for:

SAP_CON_BC_CTE_ESS_PC

or

Concur - Employee Self-Service

Select:

Concur - Employee Self-Service

Business Catalog ID: SAP_CON_BC_CTE_ESS_PC

Explanation:

This catalog provides the Concur employee self-service content and is also explicitly required by the task.

Step 8: Add the selected catalogs

After selecting both catalogs:

Click OK or Apply

Explanation:

This adds the selected catalogs to the custom role in draft mode.

Step 9: Verify both catalogs are listed

Back in the Business Role screen, verify that both assigned catalogs are visible:

SAP_HCM_BC_EMP_PC

SAP_CON_BC_CTE_ESS_PC

Explanation:

This confirms that the required app authorizations have now been attached to the role.

Step 10: Save the role

Click:

Save

Explanation:

This finalizes the catalog assignment.

Without saving, the catalogs remain only in draft and the role will not provide the required app content.

Step 11: Verify the result after save

After saving, check again that the role still shows both business catalogs in the assigned list.

Explanation:

This confirms the task was completed successfully and the role is ready for the next step, which is launchpad space/page content.

Expected Result

After this task is completed successfully:

the custom all-employee role has both required business catalogs assigned, the role is saved successfully, the role now provides the app authorizations required for employee self-service content, the launchpad page can later use these catalogs to add the required tiles.

NEW QUESTION # 12

SIMULATION

Migrate Bank Data

Business Scenario

You are responsible for migrating bank data into the SAP S/4HANA Cloud Public Edition system. You have determined the best method is Migrate Data Using Staging Tables, as you only have a couple banks to migrate.

Prerequisites:

Note:

In the task below, always replace ##### with the last 6 digits of your group number.

Note:

Make sure to use the EXACT names/values/spaces as they are listed in the task. Even forgetting a space or a number will cause the validation of the task to fail and be marked as incorrect.

Task:

Use the correct app to verify your data has been migrated successfully (see the documentation for the Bank migration object).

Answer:

Explanation:

See Explanation below for all solution

Explanation:

Objective

The purpose of this task is to use the correct SAP app to verify that the bank master data migrated in the previous task was created successfully in the target system.

The correct verification app is:

Manage Banks - Master Data

SAP's documentation for bank maintenance assigns this app to the bank master data role and uses it for maintaining and checking bank records, which matches the verification step after migration.

Business Scenario Explanation

In the previous migration tasks, you:

created the migration project,

selected the Bank migration object,

prepared and uploaded the bank data,

validated and transferred it to staging tables,

completed mapping tasks,

migrated the two bank records.

However, a migration is not considered complete until the data is verified in the target application used for ongoing business maintenance.

For the Bank migration object, that target verification app is:

Manage Banks - Master Data

This app allows you to search for the migrated banks and confirm that the data now exists in SAP S/4HANA Cloud Public Edition.

Important Notes

Always replace ##### with the last 6 digits of your group number.

Use the exact bank values that were migrated.

Verification must be done in the correct app, not only in the migration cockpit.

The expected bank records are the two banks from the previous task.

Correct Verification App

Purpose

App

Verify migrated bank master data

Manage Banks - Master Data

SAP documents that bank master maintenance is handled through the bank master data application and the associated bank maintenance role/catalog, which is why this is the correct end-user verification app after bank migration.

Data to Verify

You should verify the two migrated banks:

Bank 1

Bank Country/Region = US

Bank Key = A#####

Bank Name = Bank of A#####

Bank 2

Bank Country/Region = US

Bank Key = Z#####

Bank Name = Bank of Z#####

Example

If your suffix is 000013, verify:

US / A000013 / Bank of A000013

US / Z000013 / Bank of Z000013

Detailed Step-by-Step Procedure

Step 1: Return to the SAP Fiori launchpad

After finishing the migration:

Go back to the SAP S/4HANA Cloud homepage.

Explanation:

The verification must be performed in the target business app, not only from the migration results screen.

Step 2: Open the app "Manage Banks - Master Data"

From the launchpad search:

Search for:

Manage Banks - Master Data

Open the app.

Explanation:

This is the correct app for checking whether the migrated bank master records now exist in the target system.

Step 3: Search for the first migrated bank

In Manage Banks - Master Data:

In Bank Country/Region, enter:

US

In Bank Key, enter:

A#####

Click Go

Example

If your suffix is 000013, search for:

Bank Country/Region = US

Bank Key = A000013

Explanation:

This checks whether the first migrated bank was created successfully.

Step 4: Verify the first bank details

Confirm that the search result shows the correct bank record:

Bank Country/Region = US

Bank Key = A#####

Bank Name = Bank of A#####

You can also verify address data if visible, such as:

Street = West Chester Pike

City = Newtown Square

Explanation:

This confirms that the first bank master record exists in the target system after migration.

Step 5: Search for the second migrated bank

Clear or update the search criteria and enter:

Bank Country/Region = US

Bank Key = Z#####

Click Go

Example

If your suffix is 000013, search for:

Bank Country/Region = US

Bank Key = Z000013

Explanation:

This checks whether the second migrated bank was created successfully.

Step 6: Verify the second bank details

Confirm that the second search result shows:

Bank Country/Region = US

Bank Key = Z#####

Bank Name = Bank of Z#####

You can also verify address data if visible, such as:

Street = Lenox Road

City = Atlanta

Explanation:

This confirms that the second bank master record exists in the target system after migration.

Step 7: Confirm successful verification

If both banks are visible in Manage Banks - Master Data, the migration verification is successful.

Explanation:

This is the final proof that the migration did not only complete technically in the cockpit, but also posted the expected business data into the target application.

Expected Result

After this task is completed successfully:

the app Manage Banks - Master Data is used for verification,
Bank 1 is visible:
US / A##### / Bank of A#####
Bank 2 is visible:
US / Z##### / Bank of Z#####
the migrated bank data is confirmed as successfully created in the target system.

NEW QUESTION # 13

SIMULATION

Create a Custom Launchpad Space and Page

Business Scenario

You are building a custom business role that will be assigned to all employees in the organization. The business role and its corresponding Launchpad Space and Page need to include the apps that have been granted through the business catalogs assigned to the business role to ensure employees have an easy time finding the relevant applications.

Note: In the task below, always replace ##### with the last 6 digits of your group number.

Note:

Make sure to use the EXACT names/values/spaces as they are listed in the task.

Even forgetting a space or a number will cause the validation of the task to fail and be marked as incorrect.

Task:

Assign the business role to your user and save. Then refresh the browser and navigate home to verify the new Launchpad Space and tiles are visible.

Answer:

Explanation:

See Explanation below for all solution

Explanation:

Objective

The purpose of this task is to assign the newly created custom all-employee business role to your own business user, save the assignment, refresh the browser, and then verify that the new Launchpad Space and its tiles are visible on the homepage.

This is the final verification step for the all-employee role and launchpad setup.

Business Scenario Explanation

In the previous tasks, you created and configured:

a new custom business role for all employees,

the required business catalogs,

a custom launchpad space,

a custom launchpad page,

and the employee self-service tiles:

Manage My Timesheet

Concur Travel Expense

However, even if all of that is configured correctly, you still will not see the new page and tiles on your homepage until the custom role is assigned to your own business user.

This task connects the configuration to your user and verifies the final end-user result.

Important Notes

Always replace ##### with the last 6 digits of your group number.

Use the exact business role ID.

Save the user after adding the role.

Refresh the browser after saving.

Then navigate back to Home and confirm the space/page/tiles are visible.

Required Business Role

Assign the custom all-employee role created earlier:

Business Role ID: Z_EMPLOYEES_ALL_#####

Business Role Description: All Employee Role #####

Example

If your suffix is 000013, the role is:

Z_EMPLOYEES_ALL_000013

Detailed Step-by-Step Procedure

Step 1: Open the app "Maintain Business Users"

From the SAP S/4HANA Cloud launchpad:

Log in to SAP S/4HANA Cloud.

Search for:

Maintain Business Users

Open the app.

Explanation:

This app is used to assign business roles to users.

The launchpad space and tiles will only become visible after the custom role is assigned to your own user.

Step 2: Search for your own business user

In Maintain Business Users:

Enter your own user name or business user ID in the search field.

Click Go.

Explanation:

You must assign the role to your own user because you are the one who will verify the launchpad result on the homepage.

Step 3: Open your user record

From the search results:

Click your user entry.

Open the user details page.

Explanation:

This opens the maintenance page where assigned business roles can be reviewed and changed.

Step 4: Switch to Edit mode

On the business user page:

Click Edit

Explanation:

Without edit mode, the role assignment list is display-only.

Step 5: Open the "Assigned Business Roles" tab

Inside the user record:

Click:

Assigned Business Roles

Explanation:

This tab contains the list of all business roles currently assigned to your user and is the correct place to add the all-employee role.

Step 6: Click Add

In the Assigned Business Roles section:

Click Add

This opens the popup:

Add Business Roles

Explanation:

This popup allows you to search for and assign the custom all-employee role.

Step 7: Search for the custom all-employee role

In the Add Business Roles popup:

In the business role search field, enter:

Z_EMPLOYEES_ALL_#####

Click Go

Select the role:

Z_EMPLOYEES_ALL_#####

All Employee Role #####

Example

If your suffix is 000013, search for:

Z_EMPLOYEES_ALL_000013

Explanation:

This is the custom role created in the earlier launchpad/employee-role tasks.

It contains the launchpad space, catalogs, and page content that must now become visible to your user.

Step 8: Add the role

After selecting the role:

Click OK or Apply

Explanation:

This adds the role to your user in draft mode.

Step 9: Save the business user

Back on the business user page:

Click Save

Explanation:

This is a mandatory step.

Without saving, the role assignment is not finalized, and the new launchpad content will not appear for your user.

Step 10: Confirm the role assignment

After saving, verify that your assigned roles list includes:

Z_EMPLOYEES_ALL_#####

All Employee Role #####

Explanation:

This confirms that the role is now officially assigned to your user.

Step 11: Refresh the browser

After saving:

Refresh the browser completely

Explanation:

SAP launchpad content is often cached in the current session.

A browser refresh ensures the newly assigned role content is loaded.

Step 12: Navigate back to Home

After refreshing:

Return to Home

Explanation:

The role's launchpad space and page must be verified from the end-user homepage, not only from configuration apps.

Step 13: Open the page / launchpad tab

On the homepage, look for the custom page/tab that contains the employee content.

In your run, the visible page was:

General

Explanation:

The launchpad page created earlier was titled General, so that is the page you should open to verify the result.

Step 14: Verify the section title

On the page, confirm that you can see the section:

Self-Services

Explanation:

This was the section title created in the earlier page-content maintenance task.

Step 15: Verify the tiles

Under the Self-Services section, confirm that both tiles are visible:

Concur Travel Expense

Manage My Timesheet

Explanation:

These are the two required employee self-service tiles added to the page in the previous task.

Seeing both of them confirms that:

the catalogs were assigned correctly,

the launchpad page was maintained correctly,

the business role was assigned correctly,

and the browser refresh loaded the new content successfully.

Expected Result

After completing this task successfully:

your own user has the custom business role assigned,

the role is saved successfully,

after browser refresh the launchpad updates,

the homepage shows the new launchpad page,

the Self-Services section is visible,

and the tiles Concur Travel Expense and Manage My Timesheet are visible.

NEW QUESTION # 14

SIMULATION

Business Scenario You are working on an implementation project and need to create a test user in the system for demonstrating the professional services business processes to project managers during your upcoming Fit-to-Standard workshop. Follow the instructions below to create a new test user with a basic import of worker and work agreement data.

Note: In the task below, always replace ##### with the last 6 digits of your group number.

Note:

Make sure to use the EXACT names/values/spaces as they are listed in the task.

Even forgetting a space or a number will cause the validation of the task to fail and be marked as incorrect.

Task:

Assign the Project Manager - Professional Services (BR_PROJECT_MANAGER_PROF) business role to the new user and save.

Answer:

Explanation:

See Explanation below for all solution

Explanation:

Objective

The purpose of this task is to assign the Project Manager - Professional Services business role to the newly created test user so that the user can perform the professional-services processes required during the Fit-to-Standard workshop.

The required business role is:

Business Role ID: BR_PROJECT_MANAGER_PROF

Business Role Description: Project Manager - Professional Services

Business Scenario Explanation

In the previous task, a new test user was created for demonstrating professional services processes.

That new user now needs the correct project-manager authorization.

Without this business role, the test user will not have access to the project-manager apps, pages, and processes needed for the workshop demonstration.

This task connects the newly created user to the standard professional-services project manager role.

Important Notes

Always replace ##### with the last 6 digits of your group number.

Use the exact values as required.

The business role ID must be:

BR_PROJECT_MANAGER_PROF

Do not use a similar role or partial match.

Save at the end, otherwise the assignment remains incomplete.

Detailed Step-by-Step Procedure

Step 1: Open the app "Maintain Business Users"

From the SAP S/4HANA Cloud launchpad:

Log in to the system.

Use the app search.

Search for:

Maintain Business Users

Open the app.

Explanation:

This app is used to maintain business users and assign business roles.

Since the new user was created in the previous task, this is the correct app to assign the new role.

Step 2: Search for the newly created Project Manager test user

In Maintain Business Users:

In the filter/search area, enter the user name of the new test user.

The required user name format is:

PM#####

□ Example

If your group number suffix is 0000457, then search for:

PM0000457

Click Go.

Explanation:

You must open the newly created project manager test user, not your own user.

The role assignment in this task belongs to the imported test user created in Task 4.

□ Step 3: Open the new business user record

From the search results:

Click the user entry with:

User Name = PM#####

Open the detail page.

Explanation:

This opens the worker/business user record where the Project Manager role will be assigned.

□ Step 4: Verify that you are on the correct user

Before editing, confirm the business user details are correct.

Typical expected values are:

User Name = PM#####

First Name = Project

Last Name = Manager #####

E-Mail = PM#####@dummy.sap.com

Explanation:

This check is important because assigning the role to the wrong user would cause the simulation validation to fail.

Step 5: Switch to Edit mode

On the business user detail page:

Click Edit

Explanation:

Edit mode is required so the role list can be changed.

Step 6: Open the "Assigned Business Roles" tab

Inside the business user record:

Click the tab:

Assigned Business Roles

Explanation:

This tab shows all roles currently assigned to the new test user and is the correct place to add the project manager role.

Step 7: Click Add

In the Assigned Business Roles section:

Click Add

The system opens the popup:

Add Business Roles

Explanation:

This popup is used to search and add standard SAP-delivered business roles to the user.

Step 8: Search for the Project Manager role

In the Add Business Roles popup:

In the filter field for business role ID, enter:

BR_PROJECT_MANAGER_PROF

Click Go

Select:

Project Manager - Professional Services

Business Role ID: BR_PROJECT_MANAGER_PROF

Explanation:

This is the exact standard business role required by the task.

It provides the professional-services project manager access for the test user.

Step 9: Add the role

After selecting the role:

Click OK or Apply

Explanation:

At this point, the role is added to the user in draft mode, but the change is not yet final until saved.

Step 10: Save the business user

Back on the user detail page:

Click Save

Explanation:

This is the final required step.

If you do not save, the role assignment will not be stored and the task will not be completed successfully.

Step 11: Verify the assignment

After saving, confirm that the user now has the role:

Project Manager - Professional Services

BR_PROJECT_MANAGER_PROF

Explanation:

This confirms that the new test user is now properly prepared for later professional-services process demonstrations.

Expected Result

After the task is completed:

the new test user PM##### exists,

the role BR_PROJECT_MANAGER_PROF is assigned,

the user is saved successfully,

the user can later be used as a professional-services project manager in the workshop scenario.

NEW QUESTION # 15

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