

ISO-IEC-27035-Lead-Incident-Manager Advanced Testing Engine - ISO-IEC-27035-Lead-Incident-Manager High Passing Score



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PECB ISO-IEC-27035-Lead-Incident-Manager Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Preparing and executing the incident response plan for information security incidents: This section of the exam measures skills of Incident Response Managers and covers the preparation and activation of incident response plans. It focuses on readiness activities such as team training, resource allocation, and simulation exercises, along with actual response execution when incidents occur.
Topic 2	<ul style="list-style-type: none">Fundamental principles and concepts of information security incident management: This section of the exam measures skills of Information Security Analysts and covers the core ideas behind incident management, including understanding what constitutes a security incident, why timely responses matter, and how to identify the early signs of potential threats.
Topic 3	<ul style="list-style-type: none">Implementing incident management processes and managing information security incidents: This section of the exam measures skills of Information Security Analysts and covers the practical implementation of incident management strategies. It looks at ongoing incident tracking, communication during crises, and ensuring incidents are resolved in accordance with established protocols.

Topic 4	<ul style="list-style-type: none"> • Designing and developing an organizational incident management process based on ISO • IEC 27035: This section of the exam measures skills of Information Security Analysts and covers how to tailor the ISO • IEC 27035 framework to the unique needs of an organization, including policy development, role definition, and establishing workflows for handling incidents.
Topic 5	<ul style="list-style-type: none"> • Information security incident management process based on ISO • IEC 27035: This section of the exam measures skills of Incident Response Managers and covers the standardized steps and processes outlined in ISO • IEC 27035. It emphasizes how organizations should structure their incident response lifecycle from detection to closure in a consistent and effective manner.

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PECB Certified ISO/IEC 27035 Lead Incident Manager Sample Questions (Q48-Q53):

NEW QUESTION # 48

What does the Incident Cause Analysis Method (ICAM) promote?

- A. An emphasis on evaluating and reporting the financial impact of incidents on the organization
- B. The analysis of incidents through the creation of a detailed timeline of events leading up to the incident
- C. A disciplined approach to incident analysis by emphasizing five key areas: people, environment, equipment, procedures, and the organization

Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The Incident Cause Analysis Method (ICAM) is a root cause analysis technique used across various industries, including cybersecurity, to understand underlying issues behind incidents. It promotes a holistic and structured approach by examining five critical dimensions:

People (human error, behavior, awareness)

Environment (physical or digital conditions)

Equipment (hardware, software, tools)

Procedures (policies, guidelines, workflows)

Organization (culture, leadership, resourcing)

This comprehensive model helps organizations identify both immediate and systemic causes, allowing them to implement more effective corrective actions and prevent recurrence.

Reference:

ICAM Framework (adapted for cyber from industrial safety): "The ICAM methodology provides a structured approach to incident analysis using five contributing factor categories." ISO/IEC 27035-2 supports root cause analysis practices as part of the post-incident review (Clause 6.4.7).

Correct answer: A

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NEW QUESTION # 49

What is the primary function of a single type of IRT?

- A. Enhancing the reliability of incident response activities
- **B. Managing incidents within a specified organization**
- C. Monitoring targets from remote locations

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

A single-type Incident Response Team (IRT), as defined in ISO/IEC 27035-1:2016, is responsible for managing and coordinating incident response within a specific organization or business unit. Its scope typically covers the entire lifecycle of incident handling—preparation, detection, containment, response, recovery, and lessons learned—focused solely on the needs of that particular entity. This contrasts with a coordinating or multi-party IRT, which may support multiple organizations or coordinate between units. While Option A is a byproduct of a well-functioning IRT, it is not its core function.

Option B (monitoring) may fall under a SOC, but not the primary function of a single IRT.

Reference Extracts:

ISO/IEC 27035-1:2016, Clause 6.5.1: "An organization may establish a single IRT responsible for handling all incidents affecting the organization." ISO/IEC 27035-2:2016, Clause 6.2.3: "Single IRTs typically manage incidents internally and directly support the organization's response processes." Correct answer: C

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NEW QUESTION # 50

Scenario 8: Moneda Vivo, headquartered in Kuala Lumpur, Malaysia, is a distinguished name in the banking sector. It is renowned for its innovative approach to digital banking and unwavering commitment to information security. Moneda Vivo stands out by offering various banking services designed to meet the needs of its clients. Central to its operations is an information security incident management process that adheres to the recommendations of ISO/IEC 27035-1 and 27035-2.

Recently, Moneda Vivo experienced a phishing attack aimed at its employees. Despite the bank's swift identification and containment of the attack, the incident led to temporary service outages and data access issues, underscoring the need for improved resilience. The response team compiled a detailed review of the attack, offering valuable insights into the techniques and entry points used and identifying areas for enhancing their preparedness.

Shortly after the attack, the bank strengthened its defense by implementing a continuous review process to ensure its incident management procedures and systems remain effective and appropriate. While monitoring the incident management process, a trend became apparent. The mean time between similar incidents decreased after a few occurrences; however, Moneda Vivo strategically ignored the trend and continued with regular operations. This decision was rooted in a deep confidence in its existing security measures and incident management protocols, which had proven effective in quick detection and resolution of issues. Moneda Vivo's commitment to transparency and continual improvement is exemplified by its utilization of a comprehensive dashboard. This tool provides real-time insights into the progress of its information security incident management, helping control operational activities and ensure that processes stay within the targets of productivity, quality, and efficiency. However, securing its digital banking platform proved challenging.

Following a recent upgrade, which included a user interface change to its digital banking platform and a software update, Moneda Vivo recognized the need to immediately review its incident management process for accuracy and completeness. The top management postponed the review due to financial and time constraints.

According to scenario 8, which reporting dashboard did Moneda Vivo use?

- **A. Operational**
- B. Strategic
- C. Tactical

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The scenario mentions that Moneda Vivo uses a dashboard that offers "real-time insights into the progress of its information security incident management, helping control operational activities and ensure that processes stay within the targets of productivity, quality, and efficiency." These characteristics are aligned with an operational dashboard. According to ISO/IEC 27035-2 and related best practices, operational dashboards track day-to-day activities, monitor KPIs related to incident management, and help frontline teams manage incidents in real time.

Strategic dashboards (Option A) are used by executives for long-term decision-making, while tactical dashboards (Option C) are

used for mid-term planning and departmental coordination.

Reference:

ISO/IEC 27035-2:2016, Clause 7.4.6: "Dashboards can support monitoring of incident management activities at operational and tactical levels." Correct answer: B

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NEW QUESTION # 51

What is a key responsibility of the incident response team?

- A. Performing vulnerability scans and penetration testing
- **B. Investigating and managing cybersecurity incidents**
- C. Maintaining physical security infrastructure

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The primary role of an incident response team, according to ISO/IEC 27035-2:2016, is to manage and respond to information security incidents effectively. This includes tasks such as identifying, analyzing, containing, mitigating, and recovering from incidents. The goal is to minimize the impact on the organization and restore normal operations as quickly as possible.

Key responsibilities include:

Incident detection and validation

Impact assessment

Coordination of containment and eradication efforts

Communication with stakeholders

Post-incident analysis and lessons learned

While vulnerability scanning and penetration testing (option C) are important security functions, they are typically assigned to the security operations team or dedicated assessment teams - not the incident response team per se. Likewise, maintaining physical infrastructure (option A) is the responsibility of facilities management or physical security teams, not the incident response team.

Reference Extracts:

ISO/IEC 27035-2:2016, Clause 5.2 - "The incident response team is responsible for analyzing, responding to, and resolving incidents." NIST SP 800-61r2 (Computer Security Incident Handling Guide) - "An incident response team handles the investigation and resolution of security incidents." Therefore, the correct answer is B: Investigating and managing cybersecurity incidents. Question Certainly!

NEW QUESTION # 52

Scenario 2: NoSpace, a forward-thinking e-commerce store based in London, is renowned for its diverse products and advanced technology. To enhance its information security, NoSpace implemented an ISMS according to ISO/IEC 27001 to better protect customer data and ensure business continuity. Additionally, the company adopted ISO/IEC 27035-1 and ISO/IEC 27035-2 guidelines. Mark, the incident manager at NoSpace, strategically led the entire implementation. He played a crucial role in aligning the company's ISMS with the requirements specified in ISO/IEC 27001, using ISO/IEC 27035-1 guidelines as the foundation. During a routine internal audit, a minor anomaly was detected in the data traffic that could potentially indicate a security threat. Mark was immediately notified to assess the situation. Then, Mark and his team immediately escalated the incident to crisis management to handle the potential threat without further assessment. The decision was made to ensure a swift response.

After resolving the situation, Mark decided to update the incident management process. During the initial phase of incident management, Mark recognized the necessity of updating NoSpace's information security policies. This included revising policies related to risk management at the organizational level as well as for specific systems, services, or networks. The second phase of the updated incident management process included the assessment of the information associated with occurrences of information security events and the importance of classifying events and vulnerabilities as information security incidents. During this phase, he also introduced a "count down" process to expedite the evaluation and classification of occurrences, determining whether they should be recognized as information security incidents.

Mark developed a new incident management policy to enhance the organization's resilience and adaptability in handling information security incidents. Starting with a strategic review session with key stakeholders, the team prioritized critical focus areas over less impactful threats, choosing not to include all potential threats in the policy document. This decision was made to keep the policy streamlined and actionable, focusing on the most significant risks identified through a risk assessment. The policy was shaped by integrating feedback from various department heads to ensure it was realistic and enforceable. Training and awareness initiatives were tailored to focus only on critical response roles, optimizing resource allocation and focusing on essential capabilities.

Based on the scenario above, answer the following question:

Do the actions taken by the IRT of NoSpace upon detecting the anomaly align with the objectives of a structured approach to incident management?

- A. No, the actions taken by the IRT do not align with structured incident management objectives because they failed to utilize external resources immediately
- B. Yes, escalating all incidents to crisis management regardless of severity and focusing solely on the crisis management process aligns with the objectives
- C. No, escalating a minor anomaly directly to crisis management without further assessment deviates from the objectives of a structured incident management approach, which typically reserves crisis management for more severe, crisis-level situations

Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

According to ISO/IEC 27035-1:2016, a structured approach to incident management involves a phased and deliberate process: detect and report, assess and decide, respond, and learn lessons. Each phase has specific objectives, especially the "Assess and Decide" phase, which is critical in determining whether an event is a real security incident and what level of response it necessitates. The decision by NoSpace's IRT to escalate a minor anomaly directly to crisis management without performing a structured assessment contradicts this methodology. Crisis management is typically reserved for severe incidents that have already been assessed and confirmed to be of high impact.

Escalating prematurely not only bypasses the formal classification and analysis phase but also risks wasting resources and causing unnecessary alarm. ISO/IEC 27035-1, Clause 6.2.3, specifically outlines that incidents must first be categorized and assessed to determine their significance before involving higher-level response mechanisms such as crisis management.

Reference Extracts:

ISO/IEC 27035-1:2016, Clause 6.2.2: "Assess and decide involves analyzing reported events to determine whether they are to be classified as incidents, and how they should be handled." ISO/IEC 27035-2:2016, Clause 6.4: "Crisis management should be triggered only in cases of major incidents where organizational impact is high." Therefore, the correct answer is A: No, escalating a minor anomaly directly to crisis management without further assessment deviates from the objectives of a structured incident management approach.

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NEW QUESTION # 53

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