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1 / 7

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Salesforce AP-219 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Data Model: Core objects (Order, Order Summary, Fulfillment Orders, Return Orders), B2C Commerce integrations, and tracing data flow including custom attributes.
Topic 2	<ul style="list-style-type: none">• Deployment and Debugging: Deployment options, lifecycle management, building processes with pre-configured data, and understanding supporting objects and system runtime.
Topic 3	<ul style="list-style-type: none">• User Experience and Customization: Customizing Lightning UI for different user roles using declarative tools like Lightning Page Editor and Report Builder.

Topic 4	<ul style="list-style-type: none"> • Process Automation and Integrations: Configuring end-to-end Order Management processes and external system integrations using declarative tools and clicks-based configuration.
Topic 5	<ul style="list-style-type: none"> • Advanced Topics: Troubleshooting configuration issues, diagnosing system integration problems, and resolving deployment obstacles.

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Salesforce Order Management Administrator Accredited Professional Sample Questions (Q92-Q97):

NEW QUESTION # 92

What are two ways an administrator can export data from order Management?
(Choose 2)

- A. User the developer console
- B. Write APEX classes to query the daase and write to a file
- C. Find an application on AppExchange
- **D. Use data loader**
- **E. Use workbench to access the daase**

Answer: D,E

NEW QUESTION # 93

How can a user view the information exchanged between the payment platform and the external payment gateways?

- A. Check for process exceptions associated with the Order Payment Summary
- **B. Navigate to Payment Gateway Logs related list on the corresponding Order Payment Summary**
- C. Navigate to Payments within the setup menu and select the payment platform
- D. Check associated debug logs in Debug Logs in setup

Answer: B

Explanation:

The best way for a user to view the information exchanged between the payment platform and the external payment gateways is to navigate to Payment Gateway Logs related list on the corresponding Order Payment Summary. A Payment Gateway Log is a record that captures the request and response messages between the payment platform and the external payment gateways, such as Stripe, PayPal, etc. A PaymentGateway Log has a lookup relationship to the Order Payment Summary object, which represents a payment made for an order or part of an order. A user can use the Payment Gateway Logs related list on the Order Payment Summary page to view the details of the payment transactions, such as the request and response payloads, status codes, timestamps, etc. Verified Reference: https://help.salesforce.com/s/articleView?id=sf.order_management_payment_gateway_log.htm&type=5
https://help.salesforce.com/s/articleView?id=sf.order_management_order_payment_summary.htm&type=5

NEW QUESTION # 94

Which three objects are likely to get created in Order Management as an order progresses through its lifecycle?

- A. Replacement Order
- **B. Fulfillment Order**
- C. Return Order
- D. Change Order
- E. rmaorder

Answer: B,C,D

Explanation:

Three objects that are likely to get created in Order Management as an order progresses through its lifecycle are:

Fulfillment Order. A Fulfillment Order is a record that represents a group of products in an order that are fulfilled together from the same location. A Fulfillment Order has a lookup relationship to the Order Summary object, and it contains information such as the fulfillment location, delivery method, status, etc.

Return Order. A Return Order is a record that represents a return request for an order or part of an order. A Return Order has a lookup relationship to both Order Summary and Change Order objects, and it contains information such as the return reason, status, date, etc.

Change Order. A Change Order is a record that represents a change request for an order or part of an order. A Change Order has a lookup relationship to the Order Summary object, and it contains information such as the change type, status, date, etc.

Verified Reference: https://help.salesforce.com/s/articleView?id=sf.order_management_fulfillment_order.htm&type=5

https://help.salesforce.com/s/articleView?id=sf.order_management_return_order.htm&type=5

https://help.salesforce.com/s/articleView?id=sf.order_management_change_order.htm&type=5

NEW QUESTION # 95

Which data type is the Status field on an Order Summary object?

- A. String
- **B. Picklist**
- C. Number
- D. Text

Answer: B

Explanation:

The Status field on an Order Summary object is a picklist data type. A picklist is a field that allows users to select one value from a predefined list of values. The Status field on an Order Summary object indicates the current state of the order, such as Draft, Activated, Completed, or Cancelled. The values for the Status field are defined in the OrderStatus picklist field on the Order object.

Reference: Order Management Objects, [Picklist Fields]

NEW QUESTION # 96

What can an administrator use to control what inventory is exposed on specific selling channels?

- A. Selling Channel Status
- B. Selling Channel Flag
- **C. Product Eligibility Flag**
- D. Product Filter Status

Answer: C

Explanation:

The Product Eligibility Flag is a custom field on the Product object that indicates whether a product is eligible for a specific selling channel. An administrator can use this field to control what inventory is exposed on different channels, such as web, mobile, or store. For example, if a product has the Product Eligibility Flag set to Web Only, it will not be available for other channels. Reference: Order Management Objects, [Product Eligibility Flag]

NEW QUESTION # 97

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As is known to us, the leading status of the knowledge-based economy has been established progressively. It is more and more

