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Esri EAEP2201 (Enterprise Administration Professional 2201) Certification Exam is a comprehensive assessment designed to measure an individual's knowledge and expertise in administering enterprise GIS systems. Enterprise Administration Professional 2201 certification exam is intended for professionals who work with the ArcGIS Enterprise platform and are responsible for managing and configuring its various components. Successful completion of the exam is a testament to an individual's skills and abilities in managing large-scale GIS implementations.

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Esri EAEP2201 Certification is best suited for professionals who work as GIS administrators, consultants, and other enterprise managers who administer, operate, and implement enterprise-level Esri software solutions. The benefits of being an Esri Certified Enterprise Administration Professional are numerous. Firstly, Esri Certification validates that individuals have the required knowledge, skill set, and competency necessary to administer, manage, and implement Esri software solutions. Secondly, the certification enhances career advancement opportunities and professional credibility, showcasing technical proficiency and expertise in the industry.

## Esri Enterprise Administration Professional 2201 Sample Questions (Q27-Q32):

### NEW QUESTION # 27

A GIS administrator is installing Portal for ArcGIS and ArcGIS Server on separate machines. They need services to run continuously and comply with enterprise password policies.

Which account should be used to deploy the software?

- A. Create local accounts for every machine being used
- **B. A specific group-managed service account**
- C. A GIS administrator account
- D. Windows built-in account with local admin privileges

**Answer: B**

Explanation:

For multi-machine deployments, a Group Managed Service Account (gMSA) is the best option. It supports running services across multiple servers without requiring manual password updates, making it ideal for high-availability and enterprise security compliance. From Esri's deployment guidance:

"Use a group managed service account (gMSA) when installing ArcGIS Enterprise on multiple machines.

gMSAs allow centralized password management and seamless cross-machine authentication."

\* Option A could lead to password expiration issues.

\* Option C lacks centralized management and complicates maintenance.

Reference: ArcGIS Enterprise - Multi-Machine Installations and Secure Service Account Practices

### NEW QUESTION # 28

A GIS administrator is responsible for maintaining the stability of a large internal ArcGIS Enterprise deployment. After the Domain CA certificate is replaced with a new one and the new PKCS#12 format PFX file is imported into all Portal for ArcGIS, ArcGIS Server, and ArcGIS Data Store deployments, the following issues are identified:

\* When connecting directly to the Portal for ArcGIS administration endpoint via port 7443, the new certificate is not recognized and is considered invalid

\* When connecting directly to the ArcGIS Server administration endpoint via port 6443, the new certificate is not recognized and is considered invalid

\* When connecting to the ArcGIS Data Store endpoint via port 2443, the new certificate is recognized and considered valid What is causing this issue?

- A. Domain CA certificates are no longer supported by ArcGIS Server and Portal for ArcGIS and should be replaced by self-signed certificates
- **B. ArcGIS Server and Portal for ArcGIS require that new root and new issuing authority certificates be imported explicitly into the software**
- C. ArcGIS Server and Portal for ArcGIS are not compatible with PKCS#12 certificates
- D. Domain CA certificates must be imported using a DER encoded binary X.509 (CER) format file for ArcGIS Server and Portal for ArcGIS

**Answer: B**

Explanation:

When replacing SSL certificates in ArcGIS Enterprise components, ArcGIS Server and Portal for ArcGIS require the root and intermediate (issuing) certificates to be explicitly imported into their trust stores.

Unlike the ArcGIS Data Store, which can often rely on the system-level trust store, ArcGIS Server and Portal maintain their own certificate trust management.

From the official ArcGIS Enterprise documentation:

"When using certificates issued by an internal or external CA, it is essential to also import the corresponding root and intermediate certificates into the Portal for ArcGIS and ArcGIS Server trust stores to ensure the certificate chain is validated properly."

- \* OptionB is incorrect. Domain CA certificates are supported and recommended over self-signed certificates for internal deployments.
- \* OptionC refers to an acceptable format but does not address the issue, which is about importing the chain of trust.
- \* OptionD is incorrect; PKCS#12 (.pfx) certificates are supported but must be paired with the correct chain files.

Reference: ArcGIS Enterprise - Managing CA certificates in Portal and ArcGIS Server environments

### NEW QUESTION # 29

An organization expects a large influx of users who use the standard analysis tools in the portal Map Viewer.

The organization is concerned with the hosting server's available resources.

Which system resource should be closely monitored?

- A. Disk activity
- B. Network utilization
- C. CPU utilization

**Answer: C**

Explanation:

When users perform standard analysis tasks in the portal Map Viewer, the hosting server executes geoprocessing operations that are computationally intensive. These operations require significant CPU resources. Monitoring CPU utilization helps ensure that the server can handle the increased load without performance degradation.

While disk activity and network utilization are important, they are less directly impacted by standard analysis tasks compared to CPU usage. Therefore, CPU utilization is the primary resource to monitor in this scenario.

Reference Source: ArcGIS Enterprise documentation on system performance monitoring.

### NEW QUESTION # 30

An administrator needs to share content with a specific group of users. The administrator is concerned that several important applications will stop working for the users if they leave the group.

Which action should the administrator perform to prevent users from leaving the group?

- A. Create an administrative group
- B. Create a group visible only to group members
- C. Change the role of the users

**Answer: A**

Explanation:

In ArcGIS Enterprise, when creating a new group, administrators have the option to designate it as an Administrative Group. This designation restricts members from leaving the group voluntarily; only the group owner or a group manager can remove members. This ensures that critical applications and content shared within the group remain accessible to all intended users, preventing disruptions caused by users inadvertently or intentionally leaving the group.

It's important to note that this setting can only be applied during the creation of a new group and cannot be modified later.

Reference Source: ArcGIS Enterprise documentation on creating administrative groups

### NEW QUESTION # 31

An ArcGIS Pro user receives the following error when trying to publish to ArcGIS Enterprise:

"Unable to publish to ArcGIS Server, error 001369: failed to create service" The ArcGIS Server logs reveal:

- \* Failed to create service
- \* Internal server error
- \* Unable to instantiate class for XML schema type
- \* Invalid XML registry file
- \* 390 ArcSOC processes running
- \* Server uses only half of available RAM

Which action should the administrator perform?

- A. Use more dedicated instances instead of shared
- B. Increase the non-interactive desktop heap size
- C. Scale up the ArcGIS Server machine resources

**Answer: A**

Explanation:

This issue is consistent with desktop heap exhaustion, especially when a high number of ArcSOC processes (e.g., 390) are running on Windows. Desktop heap is a limited memory resource used for GUI and system object management. When it runs out, services can fail to start and produce XML-related errors.

Increasing the non-interactive desktop heap size in the Windows registry resolves this.

From Esri documentation:

"If the Windows desktop heap size is too low, ArcGIS Server may be unable to create new processes (ArcSOC), causing service failures and related internal server errors."

\* Option B is a generic fix and won't address the specific heap exhaustion issue.

\* Option C doesn't help if the root issue is OS-level heap size limits.

Reference: ArcGIS Enterprise - ArcSOC process limits and Windows desktop heap size

**NEW QUESTION # 32**

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