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Juniper JN0-253 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Juniper Mist Monitoring and Analytics: This domain focuses on monitoring tools including service-level expectations, packet captures, AI-driven insights, automated alerts, and audit logs for comprehensive network visibility.
Topic 2	<ul style="list-style-type: none">Juniper Mist Configuration Basics: This domain addresses initial setup including user accounts, device onboarding, organizational structures, subscription licensing, certificate management, and automated provisioning with labels and policies.
Topic 3	<ul style="list-style-type: none">Marvis Virtual Network Assistant AI: This domain introduces Marvis, an AI-powered assistant providing automated troubleshooting through intelligent actions, natural language queries, and specialized analytical tools for proactive issue resolution.
Topic 4	<ul style="list-style-type: none">Juniper Mist Cloud Operations: This domain covers three API types (RESTful, WebSocket, Webhook) for programmatic integration, plus support resources including ticketing systems and documentation.
Topic 5	<ul style="list-style-type: none">Location-based Services: This domain presents virtual Bluetooth Low Energy capabilities for asset tracking, visibility, and location-aware experiences that extend networking into physical space management.

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Juniper Mist AI, Associate (JNCIA-MistAI) Sample Questions (Q19-Q24):

NEW QUESTION # 19

Which two statements are correct after you request the subscription renewal using e-mail? (Choose two.)

- A. Juniper Mist e-mails the support request for the selected subscriptions.
- B. Juniper Mist sends a cancellation notice.
- C. Juniper Mist sends a welcome package with promotional materials.
- D. Juniper Mist processes the order and sends an activation code.

Answer: A,D

Explanation:

When a customer requests a subscription renewal for Juniper Mist services via e-mail, the process is handled through a coordinated workflow between the Juniper Mist Cloud licensing system and Juniper Support. The renewal request ensures that existing service entitlements—such as Wireless Assurance, Wired Assurance, WAN Assurance, Marvis AI, or Premium Analytics—continue without interruption.

According to the Juniper Mist Cloud Licensing and Subscription Management Guide, the renewal workflow is described as follows: "When a renewal request is submitted via e-mail, Juniper Mist support receives and validates the request, initiates processing for the selected subscriptions, and issues a new activation code once the renewal is completed." Here's what happens after the renewal request:

- * B. The Juniper Mist system sends a confirmation e-mail acknowledging the renewal request and routes it to support for processing.
- * C. Once processed, Juniper Mist generates and delivers an activation code via e-mail that must be entered into the Mist portal to activate the renewed subscription(s).

Incorrect options:

- * A: No promotional materials or physical packages are sent.
- * D: A cancellation notice is not sent for renewal requests; it applies only to expired or terminated subscriptions.

Therefore, the correct answers are B. Juniper Mist e-mails the support request for the selected subscriptions and C. Juniper Mist processes the order and sends an activation code.

References:- Juniper Mist Cloud Licensing and Subscription Management Guide- Juniper Mist Cloud Operations and Renewal Process Documentation- Juniper Mist Organization and Entitlement Activation Overview

NEW QUESTION # 20

What are Audit Logs used for in Juniper Mist?

- A. to set up your organization
- B. to view error information about all devices in the organization
- C. to view a complete record of logins
- D. to manage subscriptions and orders

Answer: C

Explanation:

Audit Logs in Juniper Mist are used to view a complete record of logins. The documentation states: "On the Audit Logs page, you can see who logged in to the Juniper Mist portal, when they logged in, and what they did." Audit Logs also record configuration and administrative actions by users on all sites within the organization, enabling administrators to track activity for compliance, troubleshooting, and security. This comprehensive record assists with accountability and change tracking, but they do not manage subscriptions, organization setup, or error logs for all devices. Filtering options allow for activity analysis over selectable time periods, by users, and by site to provide detailed insights into administrative behavior and user access history.

Reference: Juniper Mist Audit Logs | Monitor Administrator Activities | Mist Management

NEW QUESTION # 21

Which two statements correctly describe Mist single sign-on (SSO)? (Choose two.)

- A. Mist administrative logins can use SSO.

- B. Guest user access can use SSO.
- C. Mist administrative logins cannot use SSO.
- D. Guest user access cannot use SSO.

Answer: A,B

Explanation:

SSO can be implemented for guest user access, allowing them to authenticate through their existing enterprise identity provider (IdP) instead of creating separate accounts for the Mist network.

Mist supports SSO for administrative logins, enabling IT administrators to use their existing corporate credentials (e.g., Active Directory) to access the Mist cloud management platform.

NEW QUESTION # 22

Which machine learning method uses unlabeled data sets?

- A. Supervised learning
- B. Unsupervised learning
- C. Cognitive learning
- D. Reinforcement learning

Answer: B

Explanation:

In Juniper Mist AI, various machine learning (ML) techniques are applied across the platform to analyze network telemetry and improve performance insights. Among these, unsupervised learning plays a critical role in identifying patterns, trends, and anomalies in unlabeled datasets—data that has not been pre-classified or annotated.

According to the Juniper Mist AI and Machine Learning Overview:

"Unsupervised learning enables Mist AI to automatically detect abnormal patterns or clusters in large volumes of unlabeled network data, allowing the system to identify anomalies and optimize network behavior without human labeling." This method allows Mist AI to autonomously recognize deviations in user experience, traffic behavior, or radio performance without prior definitions, helping to enhance predictive analytics and anomaly detection.

By contrast:

- * Supervised learning requires labeled training data.
- * Reinforcement learning learns through trial-and-error feedback loops.
- * Cognitive learning is not a formal ML category—it refers to human-inspired reasoning.

Therefore, the correct answer is D. Unsupervised learning.

References:- Juniper Mist AI and Machine Learning Overview- Juniper Mist Cloud Architecture and AI Engine Guide- Juniper Mist Predictive Analytics and Correlation Engine (PACE) Documentation

NEW QUESTION # 23

Marvis has notified you that you have a bad cable.

What additional information does the Marvis Actions dashboard provide to help you solve the issue?

- A. The category rating of the cable.
- B. If the port or cable is at fault.
- C. The switch port to which the cable is connected.
- D. Which of the eight Ethernet wires are broken.

Answer: B

Explanation:

The Marvis Virtual Network Assistant (VNA) in Juniper Mist AI uses real-time telemetry and AI-driven correlation to identify hardware and connectivity issues, including bad cable conditions. When a "Bad Cable" alert is raised, Marvis analyzes physical link metrics from the switch and AP—such as CRC errors, FCS drops, and link flaps—to isolate the root cause.

According to the Juniper Mist AI Operations Guide, the Marvis Actions dashboard provides contextual insights into the issue, showing whether the fault lies in the physical cable itself or the switch port it is connected to. Specifically, the dashboard highlights:

- * The affected device and port.
- * Whether the degradation originates from the port hardware or the cabling.
- * Suggested corrective action (e.g., replace the cable or check switch hardware).

