

High Hit-Rate C1000-189 - Valid IBM Instana Observability v1.0.277 Administrator - Professional Test Topics



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IBM C1000-189 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Configuration: This section of the exam measures the skills of DevOps Administrators and evaluates their ability to configure and optimize Instana operational settings. It involves setting up business process monitoring, configuring both cloud and serverless agents, and defining agent proxy parameters. Candidates will learn to implement various technologies and sensors, manage OpenTelemetry integrations, set up smart alerts, create service naming rules, and define custom SLIs and payloads for alert channels. Managing licenses and ensuring proper configuration of alerts and notifications are also key components of this domain.
Topic 2	<ul style="list-style-type: none">• Security and Compliance: This section of the exam measures the skills of IT Security Analysts and focuses on the data protection and compliance aspects of Instana deployment. Candidates must describe and implement data retention policies, plan for regulatory compliance, secure APIs, manage user access, and interpret audit logs. The goal is to ensure secure system configurations that align with organizational and regulatory standards.

Topic 3	<ul style="list-style-type: none"> • Installation: This section of the exam measures the skills of System Implementation Specialists and focuses on installing and deploying Instana across different environments. It includes installing the Instana backend, deploying and configuring agents, and migrating existing Instana setups. Candidates will also demonstrate their ability to implement Synthetic Monitoring and manage Points of Presence (PoPs) effectively for end-to-end performance validation.
Topic 4	<ul style="list-style-type: none"> • Operations: This section of the exam measures the skills of Application Monitoring Specialists and covers daily operational tasks for managing Instana environments. It includes configuring website and application monitoring, handling synthetic monitoring, and creating incidents, issues, and alerts. Candidates will analyze infrastructure performance, set maintenance windows, and design custom dashboards. They are also expected to interpret golden signals, evaluate alerts, use analytics, and perform backup or restore operations to maintain optimal system performance.
Topic 5	<ul style="list-style-type: none"> • Troubleshooting: This section of the exam measures the skills of System Support Engineers and focuses on resolving technical and operational issues in Instana. It includes configuring log levels, collecting logs for debugging, and identifying connectivity issues between agents and the backend. Candidates will troubleshoot installation failures, diagnose communication problems, and apply corrective measures to ensure consistent Instana performance and stability across environments.
Topic 6	<ul style="list-style-type: none"> • Integration: This section of the exam measures the skills of Integration Engineers and assesses their proficiency in connecting Instana with external monitoring and automation tools. Candidates must demonstrate knowledge of integrating agent-based systems such as Omegamon, ITM, and ITCAM, as well as external platforms like Prometheus and Grafana. The section also includes configuring alert channels, automation actions, and utilizing the Instana REST API to support customized workflows and data visibility.

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IBM Instana Observability v1.0.277 Administrator - Professional Sample Questions (Q32-Q37):

NEW QUESTION # 32

Which feature helps automating incident management?

- A. Action framework
- B. Hotspot visualization
- C. Log visualization
- D. Static code quality checks

Answer: A

Explanation:

Automated incident management in Instana is powered by the "Action Framework." The IBM documentation reads: "Instana's Action Framework enables automated response and remediation to detected incidents via webhooks, script execution, or integrations with ticketing systems." The framework can trigger custom scripts, communicate with ITSM solutions, or directly notify DevOps/SRE teams when a health signature or smart alert activates. This helps shorten resolution times and supports continuous reliability objectives. Other visualizations or static checks, while useful (A, C, D), do not automate response—they only improve

observability or code hygiene. The Action Framework is essential to operationalize incident response workflows across modern, distributed environments, as it closes the loop between detection and mitigation.

NEW QUESTION # 33

What are the two SLI types Instana supports while configuring the service level objectives?

- A. Error logs based
- **B. Event count based**
- C. Alerts based
- **D. Traces based**
- E. Time based

Answer: B,D

Explanation:

IBM Instana's Service Level Indicator (SLI) configuration capabilities emphasize trace-based and event count-based SLIs. The verified guide details: "Instana supports SLI definitions based on distributed trace data and event counts, such as request rate, error rate, or latency." Trace-based SLIs allow direct measurement of real user or synthetic transactions for detailed performance objectives (e.g., 99th percentile response time). Event count-based SLIs track operational markers such as number of errors, alerts, or specific incidents-essential for regulatory uptime or compliance audits. Error logs, time-based or alert-based SLIs can be visualized but are not supported as direct SLI definitions by Instana, according to verified IBM configuration steps. The combination of traces and event counts provides the flexibility to set quality objectives, measure reliability, and drive alerting in line with SRE principles.

NEW QUESTION # 34

Which order of precedence applies if a user is a member of multiple groups and the level of access is not the same?

- A. Limited access, No access, Access all
- **B. No access, Limited access, Access all**
- C. Access all, No access, Limited access
- D. Access all, Limited access, No access

Answer: B

Explanation:

According to IBM Instana documentation, access rights for users belonging to multiple groups are resolved by applying the most restrictive role. The documentation states: "If a user belongs to more than one group, the permissions are set according to the order: No access > Limited access > Access all. If there's a conflict, 'No access' always takes precedence, followed by 'Limited access,' then 'Access all.'" This ensures that users do not gain unintended permissions due to overlapping group assignments and supports the principle of least privilege. This behavior is critical for security compliance and consistent access control, especially in regulated environments or where different teams have varying visibility requirements. By enforcing the strictest restriction, Instana reduces risk from misconfigurations and accidental escalation of privilege, and helps satisfy audit trail and governance requirements in enterprise use cases.

NEW QUESTION # 35

What is the purpose of creating a custom service rule in Instana?

- **A. To map services using existing meta-information of the infrastructure component**
- B. To create a manual service configuration
- C. To apply the service.name tag of the infrastructure component
- D. To set a global service name for all calls

Answer: A

Explanation:

IBM Instana Observability enables users to create custom service rules to precisely associate telemetry with logical services using meta-information already present in infrastructure components. The documentation specifies: "Custom service rules enable mapping of discovered entities to meaningful service constructs, using labels, tags, or annotations present on infrastructure components." This

supports the grouping and visualization of traffic/metrics for actual business workflows rather than default technical boundaries. By analyzing meta-data, such as Kubernetes labels, docker tags, or VM metadata, Instana automatically maps relevant requests and traces to the defined service names, improving observability and simplifying troubleshooting. Global service naming (A) and manual configuration (C) do not leverage infrastructure metadata and are not scalable in dynamic environments. Option D relies only on a service.name tag, missing broader meta-information mapping capabilities. The verified documentation supports answer B as the sole comprehensive approach for dynamic service discovery within Instana.

NEW QUESTION # 36

Which statement correctly describes the usage and migration options for the Self-Hosted Standard Edition?

- A. It can be used for both new installations and upgrades from any edition.
- B. It is only for new installations, but data can be migrated from a Self-Hosted Classic Edition.
- **C. It does not support data migration from the Self-Hosted Classic Edition.**
- D. It is not intended for new installations, only for upgrades from the Self-Hosted Classic Edition.

Answer: C

Explanation:

IBM's product migration matrix for Instana confirms strict usage boundaries between different self-hosted editions. The documentation clarifies: "Instana Self-Hosted Standard Edition does not support migration of data from the Self-Hosted Classic Edition." Each edition uses different architectural components, storage formats, and telemetry databases. Therefore, upgrading from Classic to Standard Edition requires a fresh install, without direct movement of monitoring history or historical configuration. Upgrades are only supported within the same product branch, ensuring compatibility and stability. Attempting migration from the Classic Edition is unsupported and risks operational deviation. Standard Edition can be newly installed but not upgraded from the Classic base, as per IBM's verified change and upgrade path guidance.

NEW QUESTION # 37

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